



Office Hours with The Prescription Drug Monitoring Program Training and Technical Assistance Center

September 24, 2019

Vision: Healthy Communities, Healthy People



Adobe Connect Features



*All phone lines are muted

This webinar is being recorded*

Welcome Remarks



- **Larry Horlamus**
Deputy Director, Quality Division
Office of Quality Improvement
HRSA/Bureau of Primary Health Care



Investing in Substance Use Disorders and Behavioral Health Care

2014/2015

- Behavioral Health Integration (BHI) Awards
 - \$105M – 433 awards

2016

- Substance Abuse Service Expansion (SASE) Awards
 - \$94M – 271 awards

2017

- Access Increases for Mental Health and Substance Abuse Services (AIMS) Awards
 - \$200M - 1,174 awards

2018

- Substance Use Disorder and Mental Health Services Awards
 - \$350M – 1,232 awards

2019

- Integrated Behavioral Health Service (IBHS) Awards
 - \$200M - 1,208 awards



Substance Use Disorder Services



1,748 health center providers (FTEs) delivering SUD services: **23.4% ↑**



Nearly 1.5 million SUD clinic visits: **20.9% ↑**



223,390 patients receiving SUD services: **32.6% ↑**

Medication-Assisted Treatment (MAT) Expansion

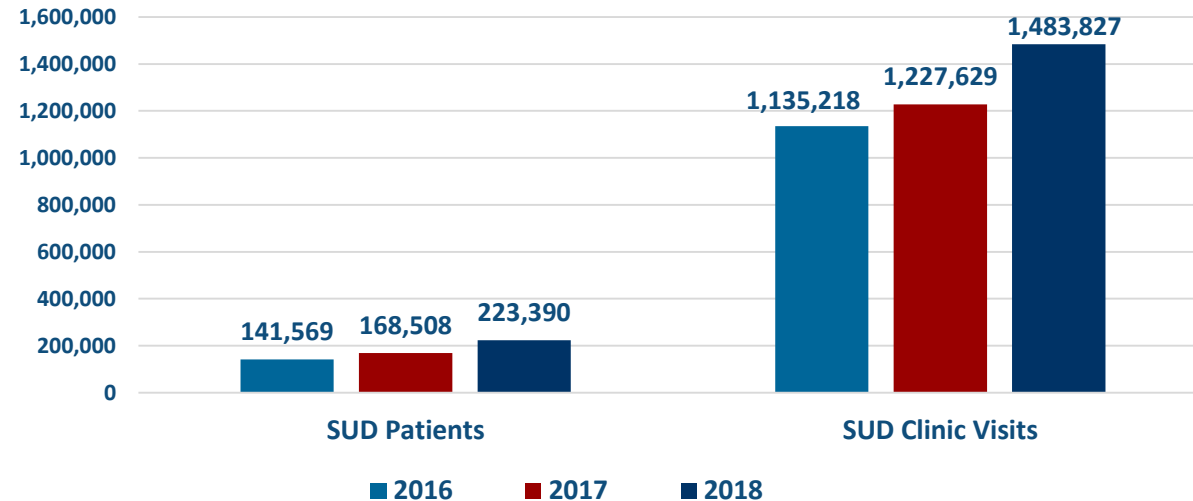
64.7%

increase in the number of health center providers with a DATA 2000 Waiver in 2018

46.3%

increase in the number of patients receiving MAT services

Health Center Program SUD Services, 2016-2018



Training and Technical Assistance (T/TA) Resources

- **HRSA SUD and Primary Care Integration Webpage:** <https://bphc.hrsa.gov/qualityimprovement/clinicalquality/substance-use-disorder-primary-care-integration>
- **Webinars** (<http://www.astho.org/Webinars/>): ASTHO's Opioid Use Disorder, Maternal Outcomes, and Neonatal Abstinence Syndrome Initiative (OMNI) Learning Community discusses state-level approaches to addressing NAS (<https://www.astho.org/generickey/GenericKeyDetails.aspx?contentid=21095&folderid=5162&catid=7254>)
- **UCSF National Clinician Consultation Center's Substance Use Warmline** (<http://nccc.ucsf.edu/clinical-resources/substance-use-resources/>) provides clinician-to-clinician expert consultation addressing integrated behavioral health treatment & chronic pain management; M-F, 9 am to 8 pm ET by phone at 855-300-3595, or by submitting patient cases online (<https://nccc.ucsf.edu/clinician-consultation/substance-use-management/>)

Source: Uniform Data System, 2016-2018



Office Hours with the Prescription Drug Monitoring Program (PDMP) Training and Technical Assistance Center:

PDMP Resources and Connections

Topics to Discuss

- PDMP Training and Technical Assistance Center (TTAC) resources
- Enrollment with PDMPs
- EHR Integration with PDMPs

PDMP Training and Technical Assistance Center Resources

www.pdmpassist.org





Prescription Drug Monitoring Program Training and Technical Assistance Center

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State PDMP Information

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- ▶ What's New for PDMPs

News Publications

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- ▶ Newsletter Archive
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- ▶ Email List Sign-up

Contact Us

- ▶ Phone: **781-609-7741**
- ▶ Contact Form

Welcome



The **Prescription Drug Monitoring Program Training and Technical Assistance Center (PDMP TTAC)** at Brandeis University provides a comprehensive array of services, support, resources, and strategies to PDMPs, federal partners and other stakeholders to further the efforts and effectiveness of PDMPs in combating the misuse, abuse and diversion of prescription drugs.

Our focus is to improve consistency and alignment among PDMP's, facilitate coordination between PDMPs and state and national stakeholders, increase PDMP efficiencies, measure performance and effectiveness, and promote best practices.

Note: The TTAC website now has information and reports concerning the Prescription Behavior Surveillance System (PBSS). PBSS is an early warning surveillance and evaluation tool to measure trends in controlled substance prescribing and dispensing as well as indicators of medical use and possible non-medical prescription drug abuse and diversion. [More about the PBSS.](#)

What's New

- ▶ *Updated - PDMP Introduced and Enacted Legislation and Regulations - Second Quarter 2019
- ▶ *PODCAST - 21st Century CURES Act and Information Blocking






















































State/Territory/District Contacts

Click on any column with a blue header to sort it alphabetically.

State ▲	Contact	Title/Agency	Telephone	Email
Alabama	Nancy Bishop, RPh	State Pharmacy Director/Alabama Dept of Public Health	(334) 206-3014	nancy.bishop@adph.state.al.us
Alabama	Vicki Walker	PDMP Administrator/Alabama Department of Public Health	(334) 206-3378	vicki.walker@adph.state.al.us
Alaska	Elaine Brewer	PDMP Manager/Alaska Board of Pharmacy	(907) 465-1039	elaine.brewer@alaska.gov
Arizona	Elizabeth Dodge	Deputy Director/Arizona State Board of Pharmacy	(602) 771-2735	edodge@azpharmacy.gov
Arizona	Doug Skvarla	PMP Director/Arizona State Board of Pharmacy	(602) 771-2744	dskvarla@azpharmacy.gov
Arkansas	Haley Ortiz	Branch Chief/Arkansas Department of Health	(501) 661-2193	haley.ortiz@arkansas.gov
Arkansas	Jamie Turpin, PharmD	PMP Administrator/Arkansas Department of Health	(501) 661-2162	jamie.turpin@arkansas.gov
California	Tina Farales	DOJ Administrator II/California Department of Justice, Law Enforcement Support Program	(916) 210-3171	tina.farales@doj.ca.gov
California	Austin Weaver	Manager/CA Department of Justice	(916) 210-3179	austin.weaver@doj.ca.gov
Colorado	Justin Wipf	PDMP Administrator/Division of Professions and Occupations	(303) 894-5957	justin.wipf@state.co.us
Colorado	Dmitry Kunin	Program Director/Colorado Board of Pharmacy	(303) 894-7800	dmitry.kunin@state.co.us
Connecticut	Nana Kittiphane	PMP Administrator/Connecticut Department of Consumer Protection	(860) 713-6073	nana.kittiphane@ct.gov
Connecticut	Scott Szalkiewicz	PMP Program Manager/Connecticut Department of Consumer Protection	(860) 713-6073	scott.szalkiewicz@ct.gov
Delaware	David Mangler	Director/Delaware Board of Pharmacy, Division of Professional Regulation	(302) 744-4518	david.mangler@state.de.us
Delaware	Jason Slavoski	PMP Administrator/Delaware Board of Pharmacy, Division of Professional Regulation	(302) 744-4518	jason.slavoski@state.de.us
District of Columbia	Vacant	Pharmaceutical Control Division		
District of Columbia	Shauna White	Program Manager/Pharmaceutical Control Division (PCD)	(202) 727-9856	shauna.white@dc.gov
Florida	Rebecca R. Poston	Program Manager/Florida Department of Health	(850) 245-4797	Rebecca.Poston@flhealth.gov
Florida	Erika Marshall	Program Operations Administrator, Prescription Drug Monitoring Program/Florida Department of Health	(850) 245-4797	erika.marshall@flhealth.gov
Georgia	Sheila Pierce	PDMP Director/Georgia Department of Public Health	(404) 463-0772	sheila.pierce@dph.ga.gov

State Profiles

The PDMP TTAC constructs informational profiles for each state, displayed alphabetically below. For a printable Summary Profile, click on the PDF icon.

 Alabama	 Illinois	 Nebraska	 South Carolina
 Alaska	 Indiana	 Nevada	 South Dakota
 Arizona	 Iowa	 New Hampshire	 Tennessee
 Arkansas	 Kansas	 New Jersey	 Texas
 California	 Kentucky	 New Mexico	 Utah
 Colorado	 Louisiana	 New York	 Vermont
 Connecticut	 Maine	 North Carolina	 Virginia
 Delaware	 Maryland	 North Dakota	 Washington
 District of Columbia	 Massachusetts	 Ohio	 West Virginia
 Florida	 Michigan	 Oklahoma	 Wisconsin
 Georgia	 Minnesota	 Oregon	 Wyoming
 Guam	 Mississippi	 Pennsylvania	
 Hawaii	 MO-St Louis Cty	 Puerto Rico	
 Idaho	 Montana	 Rhode Island	

Enrollment with PDMPs

Alabama

PDMP Name: Prescription Drug Monitoring Program

PDMP region: South

Agency responsible: Alabama Department of Public Health

Agency type: Department of Health

PDMP email: pdmp@adph.state.al.us

PDMP website: <http://www.alabamapublichealth.gov/>

Enrollment website: <https://alabama.pmpaware.net>

Query website: <https://alabama.pmpaware.net>

Data upload website: <https://pmpclearinghouse.net>

Statistics website:

Contact Information

Bishop, Nancy - State Pharmacy Director

201 Monroe Street, Ste 1010

Montgomery AL 36130-3017

Office: (334) 206-3014

Fax: (334) 206-0363

Email: nancy.bishop@adph.state.al.us

Walker, Vicki - PDMP Administrator

201 Monroe Street, Ste 1010

Montgomery AL 36130-3017

Office: (334) 206-3378

Fax: (334) 206-0363

Email: vicki.walker@adph.state.al.us

PDMP Accounts

- ✓ Automatic enrollment with license renewal or application

Enrollment method: Application process is online. Physicians with matching criteria are automatically approved. Others are approved upon verification of license and other required criteria

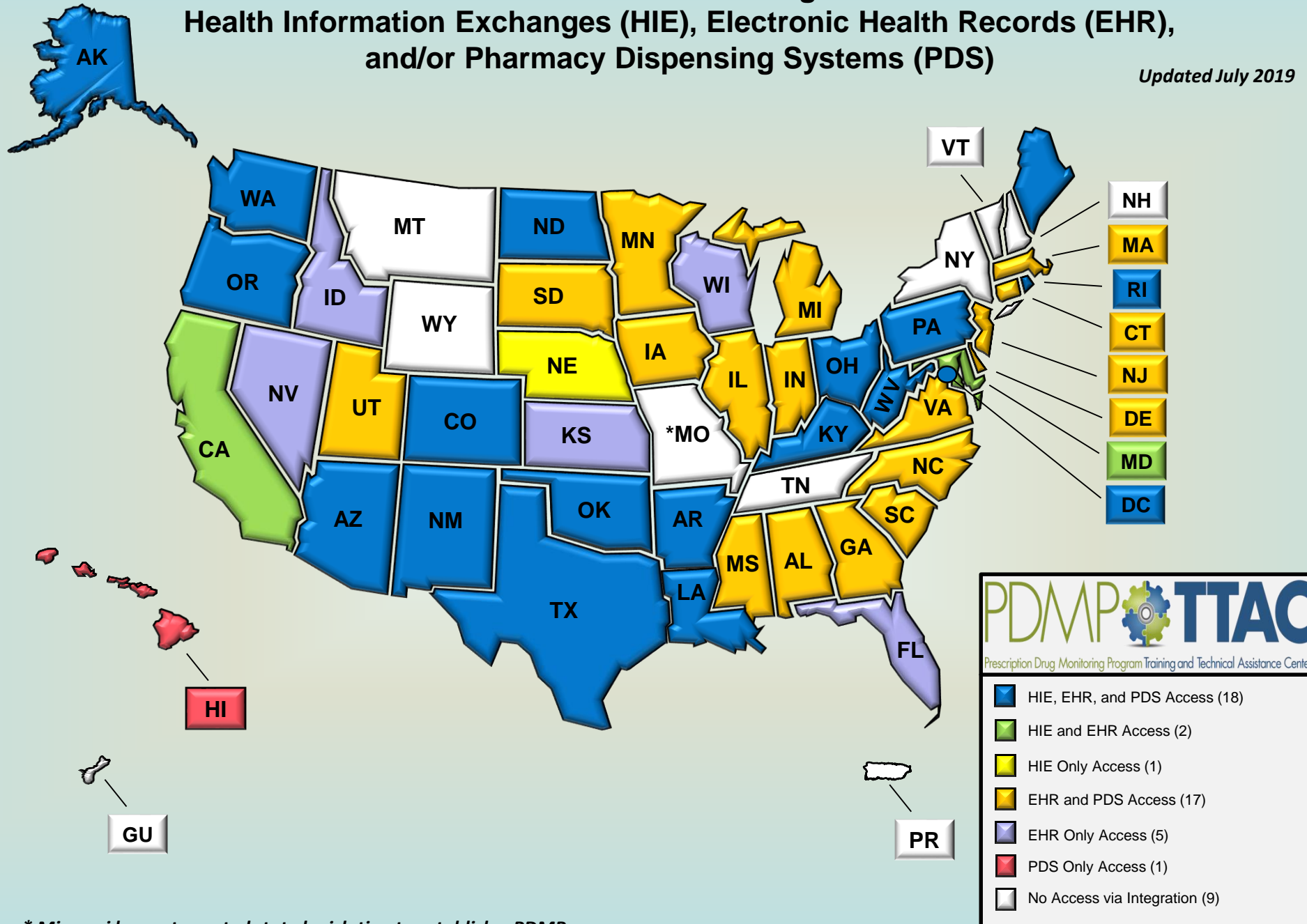
Prescriber account criteria: Must be licensed to prescribe, dispense, or administer controlled substances in Alabama

Dispenser account criteria: Must be licensed by the Alabama Board of Pharmacy or a prescriber designated as a dispenser by the regulatory board

EHR Integration with PDMPs

Access to PDMP Data via Integration with: Health Information Exchanges (HIE), Electronic Health Records (EHR), and/or Pharmacy Dispensing Systems (PDS)

Updated July 2019



* Missouri has not enacted state legislation to establish a PDMP

Questions?

Email: pdmpttac@iir.com
Telephone: (781) 609-7741
Website: www.pdmpassist.org

Integration via RxCheck Hub

Kentucky All Schedule Prescription Electronic Reporting
(KASPER)

Purpose of Integration

Provide simplified access to KASPER report data in practitioner and pharmacist workflow while maintaining the requirements of Kentucky statute and regulations.

Pre-integration KASPER use

Kentucky.gov eKASPER (Test Environment)

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KENTUCKY ALL SCHEDULE PRESCRIPTION ELECTRONIC REPORTING

* Required Field

Request Report - For Single Patient

Patient / Subject Details

First Name * Last Name *

ID Type SSN SSN *

DOB(mm/dd/yyyy) * [Click here for Aliases](#)

Patient / Subject Address Info

Address * City *

State KY Zip Code

[Click here for Other Addresses](#)

Report Details (Date in mm/dd/yyyy format)

From Date * 09/23/2018

To Date * 09/23/2019

Check CourtNet for patient drug conviction data. Accurate SSN or Driver's License is required.

Interstate Requests: [\(Help\)](#)
[Click here for Other States](#)

Email Notification None

For technical support please contact
eKASPER Helpdesk
at 502-564-2703

Pre-integration KASPER use

Kentucky.gov
eKASPER (Test Environment)

KENTUCKY

CABINET FOR HEALTH AND FAMILY SERVICES

KENTUCKY ALL SCHEDULE PRESCRIPTION ELECTRONIC REPORTING

[FAQs](#) | [User Guide](#)

- Request Report
- Status of Request
- Administration
- Account Registration
- Account Maintenance
- NDC Maintenance
- Pharmacy Maintenance
- Prescriber Maintenance
- Kasper Staff
- KASPER Reports
- Statistical Reports
- Requestor Inquiry
- Pending Requests
- Manual Reports
- Blended Reports
- Staff Reports
- Adhoc Reports
- Status of Requests

Status of Requests

Search by Request Number
 Request #

(OR) Search by Patient/Subject Information
 First Name Last Name Date of Birth

Req# ±	Date Requested * ±	Patient Info ±	No of Rec	Status ±	Reason	Requested By	Archive	UserID	A/M	Flag Blend
7475234	07/23/2019 14:36:53	Hoop, Hula, 09/15/1950	22	Viewed		PHARMACIST85, TEST	<input type="checkbox"/>	24513	A	Flag Blend
7474301	07/16/2019 11:09:33	Hoop, Hula, 09/15/1950	13	Viewed		test	<input type="checkbox"/>	24513	A	Flag Blend
7474202	07/15/2019 15:02:29	Hoop, Hula, 09/15/1950	18	Viewed		test	<input type="checkbox"/>	24513	A	Flag Blend
7473780	07/11/2019 10:33:15	Hoop, Hula, 09/15/1950	13	Viewed		test	<input type="checkbox"/>	24513	A	Flag Blend
7473457	07/09/2019 12:44:09	Hoop, Hula, 09/15/1950	13	Ready		crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7471857	06/24/2019 15:13:50	Hoop, Hula, 09/15/1950	22	Viewed	Other state(s) data unavailable for this report	crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7471190	06/18/2019 09:13:02	Hoop, Hula, 09/15/1950	16	Viewed		crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7470641	06/13/2019 13:16:28	Hoop, Hula, 09/15/1950	22	Viewed	Other state(s) data unavailable for this report	crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7470595	06/13/2019 09:39:51	Hoop, Hula, 09/15/1950	15	Ready		crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7470016	06/06/2019 10:52:34	Hoop, Hula, 09/15/1950	15	Viewed		test Jennie Stuart	<input type="checkbox"/>	24513	A	Flag Blend
7469673	05/30/2019 08:25:22	Hoop, Hula, 09/15/1950	15	Viewed		crout, testpre	<input type="checkbox"/>	24513	A	Flag Blend
7469234	05/20/2019 11:02:18	Hoop, Hula, 09/15/1950	21	Viewed		test	<input type="checkbox"/>	24513	A	Flag Blend
7468991	05/16/2019 11:02:39	Hoop, Hula, 09/15/1950	21	Viewed		Test	<input type="checkbox"/>	24513	A	Flag Blend
7467628	04/29/2019 15:34:49	Hoop, Hula, 09/15/1950	15	Viewed		FACILITIES, TEST	<input type="checkbox"/>	24513	A	Flag Blend
7465735	03/28/2019 12:14:23	Hoop, Hula, 09/15/1950	14	Viewed		Test, Norton	<input type="checkbox"/>	97914	A	Flag Blend

1 2 ...

* Eastern Time

Comments & Questions on CHFS Programs & Services | Disclaimer
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Web Site Comments & Questions | Accessibility Statement | Privacy | FAQ

Pre-integration KASPER use



CABINET FOR HEALTH AND FAMILY SERVICES
 Commonwealth of Kentucky
 275 East Main Street
 Frankfort, KY 40621-0001
Drug Enforcement Branch - KASPER
Patient Controlled Substance Report

Patient Name: GOLF, ZULU

Between 07/17/2017 and 07/17/2019

Requestor Name : Hall, Jean

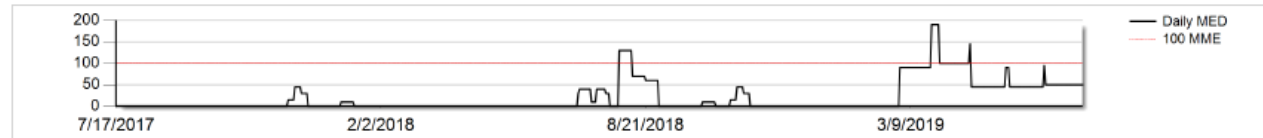
Request # : 7475244

Patients that matched the search criteria:

Pat ID	Patient Name	DOB	Address
1	GOLF, ZULU	9/15/1950	123 MAIN ST., RICHMOND, KY
2	Golf, Zulu	9/15/1950	123 Main Street, Richmond, KY
3	Golf, Zulu	9/15/1950	654 South Broadway, Richmond, KY

Active Cumulative Morphine Equivalent *

50



Date Filled	Drug Name	Patient DOB	Qty	Days	Prescriber Name	Prescriber DEA City	Pharmacy Name	Pharmacy City	Rpt To	Daily MED*	Pat ID
11/24/2017	Morphine Sulfate Er 15MG	09/15/1950	10	10	AA5555555,		AA5555555		KY	15	1
11/29/2017	Morphine Sulfate Er 30MG	09/15/1950	10	10	AA5555555,		AA5555555		KY	30	1
01/03/2018	Meperidine Hcl 100MG	09/15/1950	10	10	AA5555555,		AA5555555		KY	10	1
01/18/2018	Lomotil 0.025MG/2.5MG	09/15/1950	30	30	AA5555555,		AA5555555		KY		1
01/29/2018	Xanax 0.25MG	09/15/1950	30	30	AA5555555,		AA5555555		KY		1
02/26/2018	Xanax 0.25MG	09/15/1950	30	30	AA5555555,		AA5555555		KY		1
07/01/2018	Morphine Sulfate Er 30MG	09/15/1950	10	10	AA5555555,		AA5555555		KY	30	1
07/02/2018	Meperidine Hcl 100MG	09/15/1950	20	20	AA5555555,		AA5555555		KY	10	1
07/03/2018	Alprazolam 0.25MG	09/15/1950	30	30	AA5555555,		AA5555555		KY		1
07/15/2018	Hydrocodone/Ibuprofen 10MG/200MG	09/15/1950	30	10	AA5555555,		AA5555555		KY	30	1
08/01/2018	Alprazolam 0.25MG	09/15/1950	30	30	AA5555555,		AA5555555		KY		1

*The information in this report is based upon Schedule II through V controlled substance records reported by dispensers. Data should appear on KASPER reports within two to three business days after dispensing.
 *The records listed in the report are based on the patient identification information entered by the report requestor, and if not sufficiently unique may result in the report including records for multiple patients. Please verify the information in the report by contacting the prescribers and/or dispensers listed.
 *If the controlled substance records on this report appear to be in error, the patient or provider should contact the dispenser to determine if the information was reported accurately. If the dispenser certifies the information was reported accurately, the dispenser can contact the Drug Enforcement and Professional Practices Branch at 502-504-7985 to investigate the error.
 *The information in this report is intended for informational use only by the person authorized to request the report. Intentional disclosure of the report or data to someone not authorized to obtain the data is a Class B Misdemeanor.

07/23/2019 Report Restrictions – A practitioner or pharmacist may share the report with the patient or person authorized to act on the patient's behalf and place the report in the patient's medical record, with the report then being deemed a medical record subject to the same disclosure terms and conditions as an ordinary medical record. (KRS 218A.202) Page 1 of 3

Integration Overview

- ✓ Agreements for Integrated Use
 - Institutional Account Agreement for Integration for hospital base services
 - Data Use Agreement for other practices
- ✓ Utilize intermediaries
 - ✓ Kentucky Health Information Exchange
 - ✓ RxCheck Hub
 - ✓ PMPGateway/PMP Interconnect Hub
- ✓ Options for presentation in your Electronic Health Record (EHR)
 - ✓ Report built in EHR
 - ✓ Enhanced view provided by approved integration partners
- Summary data cannot be provided in lieu of viewing the Rx records

Kentucky Health Information Exchange (KHIE)

- Utilizes the RxCheck Hub as an intermediary
- HIE Integration
 - Query passed to KASPER includes patient demographics*
 - Returns KASPER data in Consolidated Continuity of Care document
 - Query in Institutional Account Master Account Holder name
- Portal
 - Query passed to KASPER includes patient demographics*
 - Returns KASPER data in Prescription Drug Monitoring Program (PDMP) tab
 - Query based on users KHIE and KASPER credentials in the Kentucky Online Gateway

**Query not passed to KASPER if patient not present in KHIE*

Sample RxCheck Integrations

- National Council for Prescription Drug Programs (NCPDP) Integration with Owensboro Health
- Logicoy integration with Graves Gilbert Clinic
- PastRx integration with Jennie Stuart Medical Center

Owensboro Health Integration

- Data consumed by the EHR system
- Does not re-query for 24 hours
- Viewable for all prescribers caring for the patient
- Auto-queries for scheduled appointments
- Query upon registration for Emergency Department, Inpatient, Surgical Services, etc.

Owensboro Health Integration

- List basic prescription information in a custom report
- User can hover over the drug name for additional information
- Contains same disclaimers as the KASPER system report
- Requires prescriber to acknowledge review of the report
- Can run internal reports on reviewing compliance

Graves Gilbert Clinic Integration

- Utilizes Logicoy representation of data
- Includes dynamic representation that allow the user to view various aspects of the data
- Risk Analysis
- Alerts
 - Overlapping Rx
 - Morphine Milligram Equivalents
- Automatic import into the EHR

Jennie Stuart Integration

- Utilizes PastRx representation of data
- Risk Analysis
- Alerts
 - Outside Providers
 - Overlapping Rx
 - Morphine Milligram Equivalents
- Mapping of Prescriber and Dispenser

Standardized Templates for Integration

- Test Patients
- Testing Scenarios – standard process for testing integration and demonstrating use to healthcare team members
- End User Training Guides – for prescriber and pharmacist use of PDMP reports in their integrate workflow
- Support Guide for Integration –for healthcare system technical staff

QUESTIONS?

Substance Use Disorder and HIT Resources

- **[Behavioral Health and Primary Care Integration](#)**
HRSA provides information on how health centers have integrated behavioral health with primary care and technical assistance resources on this topic.
- **[Substance Use Disorders and Primary Care Integration](#)**
HRSA provides information on how health centers have integrated substance use disorder services into primary care and links to substance use tools and resources.
- **[Agency for Healthcare and Quality \(AHRQ\) Academy for Integrating Behavioral Health and Primary Care](#)**
The AHRQ Academy provides resources to support health professionals implementing MAT for opioid use disorder in primary care settings.
- **[HITEQ Webinar: Using Health Information Technology to Enhance Opioid Use Disorder Treatment](#)**
This HRSA-funded webinar provides promising and innovative practices for the use of health information technologies to enhance opioid use disorder treatment.
- **[CDC Guidelines for Prescribing Opioids](#)**
CDC provides guidelines for primary care clinicians to follow when treating adult patients for chronic pain in out-patient settings.
- **[Health Information Technology, Evaluation, and Quality Center \(HITEQ\)](#)**
The HITEQ Center is a HRSA-funded National Training and Technical Assistance Center providing support to fully optimize primary care providers' use of EHR/Health IT systems.
- **[The Office of the National Coordinator for Health Information Technology \(ONC\) Health IT Playbook](#)**
Section 4 of the playbook provides information on different health IT solutions that clinicians can use to help combat the opioid epidemic, and specifically how clinicians can utilize and integrate data from state PDMPs.
- **[Opioid Prescribing Support Implementation Guide](#)**
An implementation guide developed by ONC, CDC, and CMS focused on improving processes for the development of standardized, shareable, computable decision support artifacts using the CDC Opioid Prescribing Guideline as a model case.



HRSA Contact Information

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Health Resources and Services Administration (HRSA)



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