Arizona

PDMP acrony: CSPMP
Agency Responsib: Arizona State Board of Pharmacy
Agency Typ: Pharmacy Board

PDMP Web Resources/Links
PDMP Website: https://pharmacypmp.az.gov/
PDMP Email: https://pharmacypmp.az.gov/content/contact-us
PDMP Register Website: https://arizona.pmpaware.net/identities/new
PDMP Query Website: https://arizona.pmpaware.net/
PDMP Data Upload Website: https://pmpclearinghouse.net/users/sign_in
Statute/Regulation Website: https://pharmacypmp.az.gov/rules-statutes-minutes
Opioid Guidelines Website: https://azdhs.gov/audiences/clinicians/index.php#clinical-guidelines-and-references-rx-guidelines
PDMP FAQ: https://pharmacypmp.az.gov/arizona-pmp-team/about-arizona-pmp
Integration Guidance: https://pharmacypmp.az.gov/pmp-integration
PDMP Statistics Website: https://pharmacypmp.az.gov/data-dashboard
Opioid Dashboard Website: https://pharmacypmp.az.gov/data/pmp-data-dashboard
Training Website: https://pharmacypmp.az.gov/pmp-training

PDMP Contact Information

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Fax: 6027712748
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City State Zip: Phoenix AZ 85007
Telephone: 6025422710
Fax: 6027712748
Email: jwagner@azpharmacy.gov
Contact Name: Skvarla, Doug - CSPMP Director
Address: 1110 W. Washington Street, Ste 260
City State Zip: Phoenix AZ 85007
Telephone: 6027712744
Fax: 6027712748
Email: dskvarla@azpharmacy.gov
### State Population and Number of Registrants

<table>
<thead>
<tr>
<th>State population:</th>
<th>DEA Prescriber total:</th>
<th>DEA Dispenser total:</th>
</tr>
</thead>
<tbody>
<tr>
<td>7,497,004</td>
<td>43,301</td>
<td>1,224</td>
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</table>

### Data Transmitter(s)

<table>
<thead>
<tr>
<th>Dispensing Practitioner</th>
<th>Long Term Care Facility Pharmacy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy (In-State)</td>
<td>Pharmacy (Mail Order In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order Out of State)</td>
<td>Pharmacy (Other Out of State)</td>
</tr>
</tbody>
</table>

### Substances Monitored

<table>
<thead>
<tr>
<th>Drugs of Concern</th>
<th>Schedules II - V</th>
</tr>
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### Alternate Data Sources

<table>
<thead>
<tr>
<th>Medical Marijuana Dispensations</th>
<th>Naloxone/Narcan Dispensations</th>
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### Available Reports

<table>
<thead>
<tr>
<th>Clincial Alerts</th>
<th>Dispenser Reports to Law Enforcement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug Trend Reports</td>
<td>Geomapping of Prescription Data</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>MME Calculations</td>
</tr>
<tr>
<td>Multiple Provider Episode Reports</td>
<td>Patient Query Lists to Dispensers</td>
</tr>
<tr>
<td>Patient Query Lists to Law Enforcement</td>
<td>Patient Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Patient Query Lists to Prescribers</td>
<td>Patient Reports to Dispensers</td>
</tr>
<tr>
<td>Patient Reports to Law Enforcement</td>
<td>Patient Reports to Licensing Boards</td>
</tr>
<tr>
<td>Patient Reports to Prescribers</td>
<td>Patient Reports with Summary Data</td>
</tr>
<tr>
<td>PDMP Evaluation Reports</td>
<td>Peer Comparison Reports</td>
</tr>
<tr>
<td>Prescriber Report Cards</td>
<td>Prescriber Reports to Law Enforcement</td>
</tr>
<tr>
<td>Prescription Drug Combinations</td>
<td>Registrant Query Lists to Law Enforcement</td>
</tr>
<tr>
<td>Registrant Query Lists to Licensing Boards</td>
<td>Registrant Reports to Prescribers</td>
</tr>
<tr>
<td>Statewide Statistics</td>
<td></td>
</tr>
</tbody>
</table>


Statistical Capabilities

☑ # of Prescription Filled
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ Statistics Filtered by Age or Age Range
☐ Statistics Filtered by Ethnicity or Race
☑ # of Authorized PDMP Users Enrolled
☑ # of Registrants in SDTC
☑ # of Registrants in SDTC by Practice/License Type

☐ # of Data Errors by Error Type
☐ # of Data Errors Corrected
☐ # of At-Risk Patients by Risk Factor
☐ Risk Factor Statistics by Time Frame

☑ # of Solicited Prescriber Reports
☑ # of Solicited Prescriber Reports by Requestor Type
☑ # of Unsolicited Prescriber Reports
☑ # of Unsolicited Prescriber Reports by Recipient Type
☑ # of Solicited Dispenser Reports
☑ # of Solicited Dispenser Reports by Requestor Type
☑ # of Unsolicited Dispenser Reports
☑ # of Unsolicited Dispenser Reports by Recipient Type
☑ # of Solicited Patient Reports
☑ # of Solicited Patient Reports by Requestor Type
☑ # of Unsolicited Patient Reports
☑ # of Unsolicited Patient Reports by Recipient Type

☑ # of Dosage Units Dispensed
☑ # of Dosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☑ Statistics Filtered by Gender Identification
☑ Statistics Filtered by Geographic Location
☑ # of Prescribers Enrolled in PDMP by License Type
☑ # of Dispensers Enrolled in PDMP by License Type
☐ # of Prescribers Enrolled in PDMP by Specialty
☐ # of Unique Prescribers
☐ # of In-State Queries
☐ # of In-State Queries by Requestor Type
☐ # of Interstate Queries
☐ # of Interstate Queries by Requestor Type
☐ # of Positive Matches from Interstate Queries

☐ # of Solicited Statistical Reports by Requestor Type
☐ # of Unsolicited Statistical Reports by Recipient Type
☐ # of Unique Requestors for Solicited Reports
☐ # of Unique Requestors by Requestor Type (sol. rep)
☐ # of Unique Requestors for Unsolicited Rep
☐ # of Unique Recipients by Recipient Type (unsol. rep)

% Out-of-State Patient
% Out-of-State Prescribe
Data Analysis Resources Available:
Data Analyst; Epidemiologist;
Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
State Health Departments/Solicited In-State
Telemedicine Prescribers/Solicited in-State
Engaged PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Telemedicine Prescribers/Solicited In-State
# Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,800,000.00</th>
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<tbody>
<tr>
<td>PDMP Staff:</td>
<td>9</td>
</tr>
<tr>
<td># of Employees - Operational</td>
<td>2</td>
</tr>
<tr>
<td># of Employees - Technical:</td>
<td>0</td>
</tr>
<tr>
<td># of Employees - Analytical:</td>
<td>3</td>
</tr>
</tbody>
</table>

## Funding Source(s)

- CDC Grant
- State General Fund
- Other Funding

## Technologies

- **Data Collection Entity:** Vendor
- **Data Collection Vendor name:** Bamboo Health
- **Data Storage Entity:** Vendor
- **Data Storage Vendor name:** Bamboo Health
- **Report Generation Entity:** Vendor
- **Report Generation Vendor name:** Bamboo Health
- **Data Access Method:** Web Portal/On-Line
- **Data Access Vendor name:** Bamboo Health

- **ASAP Version Utilized:** 4.2B
- **State HIE in place**
- **RxCheck Integration Allowed**
- **VHA VISTA integration**
- **HL7 FHIR connectivity**
- **Delegate access via integration**
- **SMART on FHIR apps**

## Patient Matching

- **Referential Matching**
- **Deterministic Matching**
- **Manual Matching**
- **Exact Matching**
- **Probablistic Matching**
- **Probablistic and Manual Matching**
- **Access to patient matching algorithms**

### Patient Matching Metrics Available:

### Patient matching data elements:

## Integration(s) Available

### EHR Integration

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td>Paid by Fed Gov't</td>
<td>Paid by State Gov't</td>
<td>Paid by Facility</td>
<td>Paid by Provider</td>
</tr>
<tr>
<td>Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Incorporated with Interstate Data</td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Integration Standards

- PMIX Standards

### Alternate data available:

### Integration Type

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIE Integration</td>
<td>0-24%</td>
<td>PMPi</td>
<td>Paid by Fed Gov't</td>
<td>Paid by State Gov't</td>
<td>Paid by Facility</td>
<td>Paid by Provider</td>
</tr>
<tr>
<td>Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Incorporated with Interstate Data</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### Integration Standards

- PMIX Standards

### Alternate data available:
<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDS Integration</td>
<td>50-74%</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Data Downloaded/Stored
- Data Incorporated with Interstate Data
- Paid by Provider

- Data Manipulated for Analysis
- Multistate Integrations Allowed

Integration Standards

PMIX Standards

Alternate data available:
<table>
<thead>
<tr>
<th>State/Service</th>
<th>Hub Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Alaska</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arkansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Florida</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Georgia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Hawaii</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Idaho</td>
<td>PMPi Hub</td>
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<tr>
<td>Illinois</td>
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<td>Indiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Iowa</td>
<td>PMPi Hub</td>
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<tr>
<td>Kansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kentucky</td>
<td>RxCheck Hub</td>
</tr>
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<td>Louisiana</td>
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<tr>
<td>Maine</td>
<td>PMPi Hub</td>
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<td>Maryland</td>
<td>PMPi Hub</td>
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<tr>
<td>Military Health Service</td>
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<tr>
<td>Montana</td>
<td>PMPi Hub</td>
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<tr>
<td>Nebraska</td>
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<tr>
<td>Tennessee</td>
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<td>Vermont</td>
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<td>RxCheck Hub</td>
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<tr>
<td>Virginia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>State</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>--------------</td>
<td>------------</td>
</tr>
<tr>
<td>Washington</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>West Virginia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Wisconsin</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Wyoming</td>
<td>PMPi Hub</td>
</tr>
</tbody>
</table>
PDMP Policies

Enabling legislation enacted: 2007
PDMP operational: 2008
User access date (any method): 2008
User electronic access date: 2008
Date received electronic data: 2008
Interstate sharing start date: 2017

Law/Statute citation:
AZ Rev Statute §§36-2601 to 2611; §32-1907; §23-1026; §23-1062.02
Regulation/Rule citation:
AZ Admin Code R4-23-501 to 505; R9-17-202; R9-17-204

Dr Shopper law/statute:

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: AZ Rev Statute §36-2610(D)

Enacted 42 CFR Part 2:
42 CFR Part 2 Details:

☐ Required Notification to consumers
✓ Mandated Use of Advisory Group
✓ Payment method captured
✓ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
✓ Mandatory E-Prescribing (EPCS)
☐ Compliance Process for Enrollment Mandates
☐ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☐ Engaged in Academic Detailing
☐ Patient ID Required to be Presented to Dispense

ID Types Reported:

✓ Ability to de-id data
✓ Authority to release de-id data

De-identified data sharing conditions: De-identified data sharing conditions approval by PMP

De-Identified Data Retention Details:
☐ Retain De-Identified Data

Record Retention Details: Maintain data back to the beginning of the program (4/1/08).

☐ Patient Notification of Breach
☐ Written Notification of Breach

Patient Breach Notification Method:

Patient Breach Notification Method Oth

E-prescribing required substance All C-II Opioids
E-prescribing exemptions/waive

Authority to enforce PDMP mandate Regulatory/Licensing Board
Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Account Number of Delegates allowed: **No limit**
☐ Auto Enroll with License Renewal or App

Enrollment Method:
Practitioner IDs for PDMP Account:
**DEA controlled substance registration number; Licensing Board number; National Provider Identifier;**

2 Factor Authentication:
*2 factor authentication not offered*

Criteria for Dispensers to get account to upload data:
Criteria for Prescriber delegates to get account:
Criteria for Dispenser delegates to get account:
Criteria for PAs to get account:
Criteria for Nurse Practitioners to get account:
Criteria for other users to get account:

Requirements for Patients to get PDMP Report:
*Notarized patient request form and copy of current identification*

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:
*Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/Coroners, Pardons or Parole officers, State Medicaid*

Data for Epidemiological Purposes:  

☑ Law Enforcement On-line access to PDMP  ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Law Enforcement Access Requirements:  

☑ Law Enforcement Access Requirements:  

☐ PDMP Access without DEA Number
☐ PDMP Access without DEA Number

☑ PDMP users validated with DEA Registration File  
☐ PDMP users validated with DEA Registration File

☑ PDMP users validated with NPI File  
☑ PDMP users validated with NPI File

☐ PDMP users validated with State Licensing Board  
☐ PDMP users validated with State Licensing Board
## Enrollment Mandates

<table>
<thead>
<tr>
<th>Dispenser - Mandatory PDMP Enrollment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber - Mandatory PDMP Enrollment</td>
</tr>
</tbody>
</table>

**Effective Date(s):** November 1, 2007  
**Details:**  
A. A medical practitioner regulatory board shall notify each medical practitioner who receives an initial or renewal license and who intends to apply for registration or has an active registration under the controlled substances act (21 United States Code)

## Use Mandates

<table>
<thead>
<tr>
<th>Dispenser - Mandatory PDMP Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber - Mandatory PDMP Use</td>
</tr>
</tbody>
</table>

**Effective Date(s):** July 20, 2011  
**Details:**  
Beginning the later of October 1, 2017 or sixty days after the statewide health information exchange has integrated the controlled substances prescription monitoring program data into the exchange, a medical practitioner, before prescribing an opioid anal...
Training on Enrollment and Use

<table>
<thead>
<tr>
<th>Training Provided</th>
<th>Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber</td>
<td>In-person; online video; webinar</td>
</tr>
<tr>
<td>Licensing Board</td>
<td>In-person; online video; webinar</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>In-person; online video; webinar</td>
</tr>
<tr>
<td>Dispenser</td>
<td>In-person; online video; webinar</td>
</tr>
</tbody>
</table>

PDMP Queries

- **Ability to search for multiple patients in one query**
- **Maximum number of patients in one query**
- **Patient Query Date Ran**: 3 years
- **Other Query Date Range**: Minimum data elements to query for healthcare user: First name, Last name, DOB
- Query by partial data elements by healthcare user: first 3 letters of first & last name, DOB
- Optional data elements to query by healthcare user:
- Minimum data elements to query for non-healthcare user:
- Query by partial data elements by non-healthcare user:
- Optional data elements to query by non-healthcare user:

Unsolicited Reports/Push Notifications

- **Frequency unsolicited alerts/reports generated**: Quarterly
- **Delivery method for unsolicited alerts/reports**: Notification sent via email, Report sent via email
- **Delivery method for unsolicited alerts/reports - LE**:
- **Delivery method for unsolicited alerts/reports - Boards**:
- **Unsolicited alerts/reports to practitioners not enrolled in PDMP**
Veterinary Policies

Data transmission frequency for Veterinarians:
Criteria for veterinarian queries:
☐ Veterinarian access to owner's prescription history
☐ Reporting Specifications
Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description:
☐ Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:
Reporting Misc Information:
☐ Enrollment Mandate Compliance
Enrollment Description: Veterinarians are exempted from enrollment as data requesters
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:
☐ Query Mandate Compliance
Query Description: Veterinarians are not permitted by statute/rule/policy to query
Query Mandate Compliance Details:
Query Mandate Criteria:
PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
Reduction in number of fatal or non-fatal overdoses
Reduction in incidence of multiple provider episodes
Reduction in number of benzodiazepine dosage units dispensed
Reduction in number of benzodiazepine prescriptions issued
Reduction in number of opioid dosage units dispensed
Reduction in number of opioid prescriptions issued
Reduction in number of stimulant dosage units dispensed
Reduction in number of stimulant prescriptions issued

Substance Use Disorder Activities

Tools or Resources

☐ MAT Services
☐ MOUD Services
☐ Harm Reduction Strategies
☐ Mental Health Assistance Services
☐ Employee Assistance Programs
☐ Housing Assistance Programs
☐ Re-Entry Programs

Other:

OAR (Arizona Opioid Assistance and Referral) Line-offers free and confidential information regarding "opioid medicines and side effects as well as help with opioid use, long-term pain & opioid withdrawal to patients, caregivers, friends, & family on any d

Surveillance Activities

☐ Emergency Department Data
☐ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions

☐ Resources to Affected Areas
☐ Directed Training on Prescribing
☐ Prescription Drug Tool Kits
☐ Risk Evaluation/Analysis on PDMP Reports
☐ Referrals to SUD Organizations
☐ Referrals to OFR Teams
☐ Prevent disruption of patient services

Other Actions: