# Massachusetts

<table>
<thead>
<tr>
<th>PDMP acrony</th>
<th>MA Prescription Monitoring Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Responsib</td>
<td>Department of Public Health</td>
</tr>
<tr>
<td>Agency Typ</td>
<td>Department of Health</td>
</tr>
</tbody>
</table>

## PDMP Web Resources/Links

<table>
<thead>
<tr>
<th>PDMP Website</th>
<th><a href="https://www.mass.gov/orgs/prescription-monitoring-program">https://www.mass.gov/orgs/prescription-monitoring-program</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP Ema</td>
<td><a href="mailto:mapmp.dph@MassMail.State.MA.US">mapmp.dph@MassMail.State.MA.US</a></td>
</tr>
<tr>
<td>PDMP Register Web</td>
<td><a href="https://massachusetts.pmpaware.net/identities/new">https://massachusetts.pmpaware.net/identities/new</a></td>
</tr>
<tr>
<td>User Account Manu</td>
<td><a href="https://www.mass.gov/doc/prescriber-report-user-guide-0/download">https://www.mass.gov/doc/prescriber-report-user-guide-0/download</a></td>
</tr>
<tr>
<td>PDMP Query Web</td>
<td><a href="https://massachusetts.pmpaware.net/login">https://massachusetts.pmpaware.net/login</a></td>
</tr>
<tr>
<td>PDMP Data Upload Web</td>
<td><a href="https://pmpclearinghouse.net/users/sign_in">https://pmpclearinghouse.net/users/sign_in</a></td>
</tr>
<tr>
<td>Statute/Regulation Web</td>
<td><a href="https://www.mass.gov/regulations/105-CMR-70000-implementation-of-mgl-c94c">https://www.mass.gov/regulations/105-CMR-70000-implementation-of-mgl-c94c</a></td>
</tr>
<tr>
<td>Opioid Guidelines Web</td>
<td><a href="https://www.mass.gov/info-details/prescription-monitoring-program-frequently-asked-questions">https://www.mass.gov/info-details/prescription-monitoring-program-frequently-asked-questions</a></td>
</tr>
<tr>
<td>PDMP FAQ</td>
<td><a href="https://www.mass.gov/info-details/prescription-monitoring-program-frequently-asked-questions">https://www.mass.gov/info-details/prescription-monitoring-program-frequently-asked-questions</a></td>
</tr>
<tr>
<td>Integration Guidanc</td>
<td><a href="https://www.mass.gov/info-details/electronic-health-records-ehr-integration">https://www.mass.gov/info-details/electronic-health-records-ehr-integration</a></td>
</tr>
<tr>
<td>Opioid Dashboard Web</td>
<td><a href="https://chapter55.digital.mass.gov/">https://chapter55.digital.mass.gov/</a></td>
</tr>
<tr>
<td>Training Web</td>
<td><a href="https://www.mass.gov/info-details/masspat-training-tutorials">https://www.mass.gov/info-details/masspat-training-tutorials</a></td>
</tr>
</tbody>
</table>

## PDMP Contact Information

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Johnson, David - Director PMP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>239 Causeway Street</td>
</tr>
<tr>
<td>City State Zip</td>
<td>Boston MA 02114</td>
</tr>
<tr>
<td>Telephone</td>
<td>6177538016</td>
</tr>
<tr>
<td>Fax</td>
<td>6179730985</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:david.e.johnson@mass.gov">david.e.johnson@mass.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Kelly, Rodd - PMP Administrator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>239 Causeway Street</td>
</tr>
<tr>
<td>City State Zip</td>
<td>Boston MA 02114</td>
</tr>
<tr>
<td>Telephone</td>
<td>6179730946</td>
</tr>
<tr>
<td>Fax</td>
<td>6179730985</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:rodd.kelly@mass.gov">rodd.kelly@mass.gov</a></td>
</tr>
</tbody>
</table>
### State Population and Number of Registrants

| State population: | 7,020,058 | DEA Prescriber total: | 57,009 | DEA Dispenser total: | 1,107 |

### Data Transmitter(s)

<table>
<thead>
<tr>
<th>Dispensing Practitioner</th>
<th>Long Term Care Facility Pharmacy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy (In-State)</td>
<td>Pharmacy (Mail Order In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order Out of State)</td>
<td>Veterans Administration</td>
</tr>
</tbody>
</table>

### Substances Monitored

| Drugs of Concern | Schedules II - V |

### Alternate Data Sources

<table>
<thead>
<tr>
<th>Medical Marijuana Dispensations</th>
<th>Mental Health Assessment Tools</th>
</tr>
</thead>
<tbody>
<tr>
<td>Naloxone/Narcan Administrations</td>
<td>Naloxone/Narcan Dispensations</td>
</tr>
<tr>
<td>Overdoses - Fatal</td>
<td>Substance Use Disorder Treatment Options</td>
</tr>
</tbody>
</table>

### Available Reports

<table>
<thead>
<tr>
<th>Annual PDMP Reports</th>
<th>Dispenser Reports to Law Enforcement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drug Trend Reports</td>
<td>Geomapping of Prescription Data</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>MME Calculations</td>
</tr>
<tr>
<td>Multiple Provider Episode Reports</td>
<td>Patient Query Lists to Dispensers</td>
</tr>
<tr>
<td>Patient Query Lists to Law Enforcement</td>
<td>Patient Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Patient Query Lists to Patients</td>
<td>Patient Query Lists to Prescribers</td>
</tr>
<tr>
<td>Patient Reports to Dispensers</td>
<td>Patient Reports to Law Enforcement</td>
</tr>
<tr>
<td>Patient Reports to Licensing Boards</td>
<td>Patient Reports to Prescribers</td>
</tr>
<tr>
<td>Patient Reports with Summary Data</td>
<td>PDMP Evaluation Reports</td>
</tr>
<tr>
<td>Prescriber Report Cards</td>
<td>Prescriber Reports to Law Enforcement</td>
</tr>
<tr>
<td>Prescription Drug Combinations</td>
<td>Registrant Query Lists to Law Enforcement</td>
</tr>
<tr>
<td>Registrant Query Lists to Licensing Boards</td>
<td>Registrant Reports to Prescribers</td>
</tr>
<tr>
<td>Statewide Statistics</td>
<td></td>
</tr>
</tbody>
</table>
Statistical Capabilities

- # of Prescription Filled
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- Statistics Filtered by Ethnicity or Race
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Registrants in SDTC by Practice/License Type
- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- # of Unsolicited Prescriber Reports by Requestor Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Requestor Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Requestor Type
- # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- # of Dosage Units Dispensed by Drug Class
- Statistics Filtered by Gender Identification
- Statistics Filtered by Geographic Location
- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers
- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- # of Solicited Statistical Reports by Requestor Type
- # of Unsolicited Statistical Reports by Requestor Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors by Requestor Type (sol. rep)
- # of Unique Requestors for Unsolicited Rep
- # of Unique Recipients by Requestor Type (unsol. rep)
- % Out-of-State Patient 5-10%
- % Out-of-State Prescriber 5-10%

Data Analysis Resources Available:
Data Analyst; Epidemiologist;
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
Telemedicine Prescribers/Solicited in-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
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Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
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Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State
Telemedicine Prescribers/Solicited in-State
## Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,200,000.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP Staff:</td>
<td>12</td>
</tr>
<tr>
<td># of Employees - Operational</td>
<td>7</td>
</tr>
<tr>
<td># of Employees - Other:</td>
<td>0</td>
</tr>
<tr>
<td># of Employees - Technical:</td>
<td>2</td>
</tr>
<tr>
<td># of Employees - Analytical:</td>
<td>3</td>
</tr>
</tbody>
</table>

## Funding Source(s)

- BJA Grant
- CDC Grant
- State General Fund

## Technologies

<table>
<thead>
<tr>
<th>Data Collection Entity:</th>
<th>Vendor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Collection Vendor name</td>
<td>Bamboo Health</td>
</tr>
<tr>
<td>Data Storage Entity:</td>
<td>In-House</td>
</tr>
<tr>
<td>Data Storage Vendor name</td>
<td>In-House</td>
</tr>
<tr>
<td>Report Generation Entity:</td>
<td>In-House</td>
</tr>
<tr>
<td>Report Generation Vendor name</td>
<td>In-House</td>
</tr>
<tr>
<td>Data Access Method:</td>
<td>Web Portal/On-Line</td>
</tr>
<tr>
<td>Data Access Entity:</td>
<td>In-House</td>
</tr>
<tr>
<td>Data Access Vendor name</td>
<td>In-House</td>
</tr>
</tbody>
</table>

- State HIE in place
- RxCheck Integration Allowed
- VHA VISTA integration
- HL7 FHIR connectivity
- Delegate access via integration
- SMART on FHIR apps

## Patient Matching

- Referential Matching
- Deterministic Matching
- Manual Matching
- Other Matching

Wild card searching available. First 5 letters of first name plus asterisk and first 2 letters of last name plus asterisk.

Access to patient matching algorithms

Patient Matching Metrics Available:

- Patient identification (i.e., driver license, social security number), Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender, Phone number is also used

## Integration(s) Available

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
<th>Annual Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Incorporated with Interstate Data</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Integration Standards: Bamboo Health V5.1 API Bamboo Health Epic SSO API ASAP

Alternate data available:
<table>
<thead>
<tr>
<th>State</th>
<th>Hub</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Alaska</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arizona</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arkansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Florida</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Georgia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Idaho</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Illinois</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Indiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kentucky</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>Louisiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Maine</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Maryland</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Michigan</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Military Health Service</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Minnesota</td>
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</tr>
<tr>
<td>Mississippi</td>
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<tr>
<td>Nevada</td>
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</tr>
<tr>
<td>New Hampshire</td>
<td>PMPi Hub</td>
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<tr>
<td>New Jersey</td>
<td>PMPi Hub</td>
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<tr>
<td>New Mexico</td>
<td>PMPi Hub</td>
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<tr>
<td>New York</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>North Carolina</td>
<td>PMPi Hub</td>
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<tr>
<td>North Dakota</td>
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<tr>
<td>Ohio</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>Puerto Rico</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>South Carolina</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>South Dakota</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Tennessee</td>
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<tr>
<td>Texas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Vermont</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Virginia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>West Virginia</td>
<td>PMPi Hub</td>
</tr>
</tbody>
</table>
PDMP Policies

Enabling legislation enacted: 1992
PDMP operational: 1994
User access date (any method):
User electronic access date: 2011
Date received electronic data: 1994
Interstate sharing start date: 2016
Law/Statute citation: MA Gen Laws Chapter 94C §24A & 49; Chapter 66A §2
Regulation/Rule citation: MA Code Regs 105 - 700.006 and .012; 247 - 5.01 to .04
Dr Shopper law/statute: MA Gen Laws Chapter 94C § 33
Pill Mill law/statute:
Pain Clinic law/statute:
Unauthorized Use or Disclosure: MA Code Regs 105 700.012(3); Chapter 94c Section 38
Enacted 42 CFR Part 2:
42 CFR Part 2 Details:

☐ Required Notification to consumers ☐ Data Retention Policy
✔️ Mandated Use of Advisory Group Data Retention Time:
✔️ Payment method captured ☐ All Information Purged
✔️ Ability to id prescriber specialty ☐ Patient Information Purged
☐ Patient consent required before PDMP data release ☐ Prescriber Information Purged
☐ Ability for users to set thresholds for alert notices ☐ Dispenser Information Purged
☐ Ability for users to do user-led alert notices ☐ Drug Information Purged
✔️ Mandatory E-Prescribing (EPCS) ✔️ HIPAA Covered Entity
✔️ Compliance Process for Enrollment Mandates
✔️ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☐ Engaged in Academic Detailing
✔️ Patient ID Required to be Presented to Dispense

ID Types Reported: Patient
Person Dropping Off Prescription
Person Picking Up Prescription

✔️ Ability to de-id data
✔️ Authority to release de-id data
De-identified data sharing conditions:
De-Identified Data Retention Details:
✔️ Retain De-Identified Data

Record Retention Details
✔️ Patient Notification of Breach
☐ Patient Breach Notification Method: Other
Patient Breach Notification Method Oth Mail, Telephone
E-prescribing required substan Controlled Substances and non-controlled prescription medications
E-prescribing exemptions/waive
Authority to enforce PDMP mandat Regulatory/Licensing Board, PDMP, DEA has some authority
Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Account  Number of Delegates allowed:
☐ Auto Enroll with License Renewal or App

Enrollment Method:

Online enrollment

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier; State controlled substance registration number

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

Pharmacy DEA#

Criteria for Prescriber delegates to get account:

Must provide the supervising physician

Criteria for Dispenser delegates to get account:

Must provide the supervising pharmacist

Criteria for PAs to get account:

Prescribers must have a DEA Registration number, State Board License, and a Massachusetts Controlled Substances Registration number to register

Criteria for Nurse Practitioners to get account:

Prescribers must have a DEA Registration number, State Board License, and a Massachusetts Controlled Substances Registration number to register

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Must provide a copy of drivers license or other valid ID

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal), Medical Examiners/coroners

Data for Epidemiological Purposes:

Authority to Release

☐ Law Enforcement On-line access to PDMP  ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Active Investigation

☐ PDMP users validated with DEA Registration Fil  ☐ PDMP Access without DEA Number

☐ PDMP users validated with NPI File

Validation Process for

☐ PDMP users validated with State Licensing Board users without DEA #:
<table>
<thead>
<tr>
<th>Enrollment Mandates</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prescriber - Mandatory PDMP Enrollment</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Effective Date(s):</strong></td>
<td>January 1, 2013; February 3, 2023</td>
</tr>
<tr>
<td><strong>Details:</strong></td>
<td>Prescribers must register if they write a Schedule II or III opioid or prescribing a benzodiazepine every time. (F) Automatic Authorization to Utilize the Prescription Monitoring Program. (1) Every practitioner except a veterinarian will automatically, i</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Use Mandates</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prescriber - Mandatory PDMP Use</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Effective Date(s):</strong></td>
<td>January 1, 2013; October 14, 2022 (excludes podiatrists); February 3, 2023</td>
</tr>
<tr>
<td><strong>Details:</strong></td>
<td>Prescribers, excluding podiatrists, must look up patients each time they write a Schedule II or III opioid or when prescribing a benzodiazepine every time to the patient. A practitioner must query the PDMP prior to prescribing, to a patient for the first</td>
</tr>
</tbody>
</table>
Training on Enrollment and Use

Prescriber - Training Required

Prescriber - Training Provided

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**PDMP Queries**

- Ability to search for multiple patients in one query
- Maximum number of patients in one query: 1 year
- Other Query Date Range:
  - Minimum data elements to query for healthcare user: First name, last name, exact DOB
  - Query by partial data elements by healthcare user: Min of first 3 characters of both the first and last name
  - Optional data elements to query by healthcare user: First name, last name, exact DOB
  - Query by partial data elements by non-healthcare user: Min of first 3 characters of both the first and last name
  - Optional data elements to query by non-healthcare user: Law Enforcement have the ability to search by customer ID

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**Unsolicited Reports/Push Notifications**

- Frequency unsolicited alerts/reports generated: Monthly
- Delivery method for unsolicited alerts/reports:
  - Notification sent via email, System provides notification to user dashboard
- Delivery method for unsolicited alerts/reports - LE:
  - Report mailed, Report sent via email, Law Enforcement does not have direct access, so PMP works with LE via secure email
- Delivery method for unsolicited alerts/reports - Boards:
  - Report sent via email, Regulatory Boards have direct access to the MassPAT system, and reports are generated via the MassPAT system.

- Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians:  **Daily**

Criteria for veterinarian queries:
- Veterinarian access to owner's prescription history
- Veterinary Icon on PDMP Report

Reporting Specifications
- Reporting Method:  **Electronic**
- Reporting Specifications:
  - Data Fields:  PAT07 - Last Name, PAT18 - Owner's Date of Birth, PAT20 - Species Code, PAT21 - Name of Animal
- Reporting Description:  Veterinarians are required to report
- Reporting Mandate Compliance
- Reporting Compliance Details:  Vets are included in general compliance reporting management and SOF
- Reporting Mandate Actions:
- Reporting Issues:  Veterinarian does not have a DEA or NPI number, Veterinarians reports non-controlled substances to PDMP guidance on how to submit ASAP information on pet meds is not sufficient to date. We see a variety of inconsistent data coming across (pets name vs own
- Reporting Misc Information:  Veterinarian usage of PMP is an ongoing discussion concerning access and data submission consistency

Enrollment Mandate Compliance
- Enrollment Mandate Compliance Details:  Veterinarians are not required to enroll, nor are they exempt. If a Vet MD wants to enroll, we do not have regs to deny their enrollment
- Enrollment Mandate Criteria:

Query Mandate Compliance
- Query Mandate Compliance Details:  
- Query Mandate Criteria:
**PDMP Effectiveness Measures**

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
- Reduction in number of fatal or non-fatal overdoses
- Reduction in incidence of fraudulent prescriptions
- Reduction in number of benzodiazepine dosage units dispensed
- Reduction in number of benzodiazepine prescriptions issued
- Reduction in number of opioid dosage units dispensed
- Reduction in number of opioid prescriptions issued
- Reduction in number of stimulant dosage units dispensed
- Reduction in number of stimulant prescriptions issued

**Substance Use Disorder Activities**

**Tools or Resources**

- ☑ MAT Services
- ☑ MOUD Services
- ☑ Harm Reduction Strategies
- ☑ Mental Health Assistance Services
- ☑ Employee Assistance Programs
- ☑ Housing Assistance Programs
- ☑ Re-Entry Programs

**Surveillance Activities**

- ☑ Emergency Department Data
- ☑ Medical Examiner/Coroner Data

**Data Sources for Surveillance Activities:**

**Initiated Actions**

- ☑ Resources to Affected Areas
- ☑ Directed Training on Prescribing
- ☑ Prescription Drug Tool Kits
- ☑ Risk Evaluation/Analysis on PDMP Reports
- ☑ Referrals to SUD Organizations
- ☑ Referrals to OFR Teams
- ☑ Prevent disruption of patient services