Michigan

PDMP acrony: MAPS
Agency Responsibility: Bureau of Professional Licensing
Agency Type: Professional Licensing Agency

PDMP Web Resources/Links
- PDMP Website: https://www.michigan.gov/lara/bureau-list/bpl/health/maps
- PDMP Email: BPL-MAPS@michigan.gov
- PDMP Register Website: https://michigan.pmpaware.net
- PDMP Query Website: https://michigan.pmpaware.net
- PDMP Data Upload Website: https://michigan.pmpaware.net
- Statute/Regulation Website: https://www.michigan.gov/lara/bureau-list/bpl/health/maps/laws-regulations
- Opioid Guidelines Website: Public Act 246 through 255 of 2017; Public Act 101 of 2018
- PDMP FAQ Website: https://www.michigan.gov/lara/-/media/Project/Websites/lara/bpl/MAPS/Michigan-Opioid-Laws---Frequently-Asked-Questions.pdf?rev=3f94e736057b4bba87aa5a05f6abdbe9&hash=6DD3E332066E691B421812AEE146C98F
- Integration Guidance Website: https://www.michigan.gov/lara/bureau-list/bpl/health/maps/integration
- PDMP Statistics Website: https://www.michigan.gov/lara/bureau-list/bpl/health/maps/reports
- Opioid Dashboard Website: http://acru.med.umich.edu/SOS/sos.html
- Training Website: https://www.michigan.gov/lara/bureau-list/bpl/health/maps/MAPS%20users

PDMP Contact Information

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City State Zip: Lansing MI 48909
Telephone: 5175820863
Fax: 5172415072
Email: padgettd@michigan.gov

Contact Name: Winans, Haley - Specialist, MAPS
Address: 611 W. Ottawa
City State Zip: Lansing MI 48909
Telephone: 5173353652
Fax: 5172415072
Email: winansh@michigan.gov
### State Population and Number of Registrants

| State population: | 10,041,241 | DEA Prescriber total: | 56,104 | DEA Dispenser total: | 2,480 |

### Data Transmitter(s)

<table>
<thead>
<tr>
<th>Dispensing Practitioner</th>
<th>Dispensing Veterinarians</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy (In-State)</td>
<td>Pharmacy (Mail Order In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order Out of State)</td>
<td>Pharmacy (Other Out of State)</td>
</tr>
</tbody>
</table>

### Substances Monitored

| Drugs of Concern | Schedules II - V |

### Alternate Data Sources

<table>
<thead>
<tr>
<th>Naloxone/Narcan Administrations</th>
<th>Naloxone/Narcan Dispensations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overdoses - Fatal</td>
<td>Overdoses - Non-fatal</td>
</tr>
<tr>
<td>Pharmaceutical Manufacturers/Distributors</td>
<td>Substance Use Disorder Treatment Options</td>
</tr>
</tbody>
</table>

### Available Reports

<table>
<thead>
<tr>
<th>Annual PDMP Reports</th>
<th>Customized Reports by User Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dispenser Reports to Law Enforcement</td>
<td>Drug Trend Reports</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>MME Calculations</td>
</tr>
<tr>
<td>Multiple Provider Episode Reports</td>
<td>Patient Query Lists to Law Enforcement</td>
</tr>
<tr>
<td>Patient Query Lists to Licensing Boards</td>
<td>Patient Reports to Dispensers</td>
</tr>
<tr>
<td>Patient Reports to Law Enforcement</td>
<td>Patient Reports to Licensing Boards</td>
</tr>
<tr>
<td>Patient Reports to Prescribers</td>
<td>PDMP Evaluation Reports</td>
</tr>
<tr>
<td>Prescriber Report Cards</td>
<td>Prescriber Reports to Law Enforcement</td>
</tr>
<tr>
<td>Prescription Drug Combinations</td>
<td>Registrant Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Registrant Reports to Prescribers</td>
<td>Risk Scores</td>
</tr>
<tr>
<td>Statewide Statistics</td>
<td></td>
</tr>
</tbody>
</table>
Statistical Capabilities

- # of Prescription Filled
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- # of Registrants in SDTC
- Statistics Filtered by Gender Identification
- # of Registrants in SDTC by Practice/License Type
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- Statistics Filtered by Ethnicity or Race
- # of Registrants in SDTC by Practice/License Type
- Statistics Filtered by Geographic Location
- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers
- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicted Prescriber Reports
- # of Unsolicted Prescriber Reports by Requestor Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicted Dispenser Reports
- # of Unsolicted Dispenser Reports by Requestor Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicted Patient Reports
- # of Unsolicted Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Requestor Type
- % Out-of-State Patient
- % Out-of-State Prescribe

Data Analysis Resources Available:

Data Analyst
Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medicare/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Telemedicine Prescribers/Solicited In-State
Third Party Insurance Payers/Solicited In-State
Workers Compensation State Insurance/Solicited In-State
Workers Compensation State/Solicited In-State
Engaged PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
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Law Enforcement - Local/Solicited Out-of-State
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Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Telemedicine Prescribers/Solicited in-State
Third Party Insurance Payers/Solicited In-State
Workers Compensation State Insurance/Solicited In-State
Workers Compensation State/Solicited In-State
# Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>PDMP Staff:</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Employees - Operational</td>
<td>6</td>
</tr>
<tr>
<td># of Employees - Technical:</td>
<td>0</td>
</tr>
<tr>
<td># of Employees - Analytical:</td>
<td>6</td>
</tr>
<tr>
<td># of Employees - Other:</td>
<td>0</td>
</tr>
</tbody>
</table>

## Funding Source(s)
- CDC Grant
- State General Fund
- Controlled Substance Registration Fee

## Technologies

<table>
<thead>
<tr>
<th>Data Collection Entity:</th>
<th>Vendor</th>
<th>🗼 State HIE in place</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Collection Vendor name</td>
<td>Bamboo Health</td>
<td>□ RxCheck Integration Allowed</td>
</tr>
<tr>
<td>Data Storage Entity:</td>
<td>Vendor</td>
<td>☑ VHA VISTA integration</td>
</tr>
<tr>
<td>Data Storage Vendor name</td>
<td>Bamboo Health</td>
<td>☑ HL7 FHIR connectivity</td>
</tr>
<tr>
<td>Report Generation Entity:</td>
<td>Vendor</td>
<td>□ Delegate access via integration</td>
</tr>
<tr>
<td>Report Generation Vendor name</td>
<td>Bamboo Health</td>
<td>□ SMART on FHIR apps</td>
</tr>
<tr>
<td>Data Access Entity:</td>
<td>Vendor</td>
<td></td>
</tr>
<tr>
<td>Data Access Vendor name</td>
<td>Bamboo Health</td>
<td></td>
</tr>
</tbody>
</table>

## Patient Matching

- ☑ Referential Matching
- □ Deterministic Matching
- □ Manual Matching
- ☑ Other Matching

☐ Access to patient matching algorithms

Patient Matching Metrics Available:
- Matches name, DOB, and other criteria determined by Appriss Health.

## Integration(s) Available

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td>Fixed Cost</td>
<td>Fixed Cost</td>
<td></td>
<td></td>
</tr>
<tr>
<td>☑ Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☑ Data Incorporated with Interstate Data</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Integration Standards
- Alternate data available:

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDS Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td>Fixed Cost</td>
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<td></td>
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<td></td>
<td></td>
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<td></td>
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</tr>
</tbody>
</table>

Integration Standards
- Alternate data available:
<table>
<thead>
<tr>
<th>State</th>
<th>PMPi Hub</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arizona</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Florida</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Hawaii</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Idaho</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Illinois</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Indiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Iowa</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kentucky</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Louisiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Maine</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Maine</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Military Health Service</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Minnesota</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Mississippi</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Montana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Nevada</td>
<td>PMPi Hub</td>
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<td>New Mexico</td>
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<tr>
<td>New York</td>
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</tr>
<tr>
<td>North Carolina</td>
<td>PMPi Hub</td>
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<td>North Dakota</td>
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<td>Ohio</td>
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<td>Puerto Rico</td>
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<tr>
<td>Rhode Island</td>
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<td>South Carolina</td>
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<td>South Dakota</td>
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<tr>
<td>Tennessee</td>
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<td>Texas</td>
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<td>Virginia</td>
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<tr>
<td>Washington</td>
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<tr>
<td>West Virginia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Wisconsin</td>
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</tbody>
</table>
# PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>1988</th>
<th>Data collection frequency:</th>
<th>Daily or next business day</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP operational:</td>
<td>1989</td>
<td>Requirement for zero-reporting</td>
<td>Unchecked</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td></td>
<td>Frequency of zero-reporting:</td>
<td>Unchecked</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2003</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2003</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>MI Comp Laws 333.7112 to .7113; 333.7333a; 333.16204c; 333.16315</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regulation/Rule citation:</td>
<td>MI Code Regs §§ 338.3162b to .3162e</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr Shopper law/statute:</td>
<td>MI Code Regs §§ 333.7403a</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>MI Code Regs §§ 333.7403a</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enacted 42 CFR Part 2:</td>
<td>Enacted</td>
<td></td>
<td></td>
</tr>
<tr>
<td>42 CFR Part 2 Details:</td>
<td>The process for collecting and storing this information is currently under review. MCL 333.7333a(11) states: (11) Before dispensing or prescribing buprenorphine, or a drug containing buprenorphine or methadone, to a patient in a substance use disorder</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- No ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Engaged in Academic Detailing
- Patient ID Required to be Presented to Dispense

- Data Retention Policy
- Data Retention Time: 5 years
- All Information Purged
- Patient Information Purged
- Prescriber Information Purged
- Dispenser Information Purged
- Drug Information Purged
- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- Qualified PDMP with CMS
- PDMP Disaster Recovery Plan

- Ability to de-id data
- Authority to release de-id data

De-identified data sharing conditions: Need MOU in place first

De-Identified Data Retention Details: No requirement for purge. Have taken oldest data and de-identified 2003, 2004

- Record Retention Details: Purge records after 5 year retention. Have taken oldest data and de-identified 2003, 2004
- Patient Notification of Breach
- Written Notification of Breach

Patient Breach Notification Method: Mail

- Patient Breach Notification Method Oth

E-prescribing required substance: Both CS and non-CS required beginning October 1, 2021
E-prescribing exemptions/waive: Waiver and criteria currently being promulgated under Board of Pharmacy Rules

Authority to enforce PDMP mandate: Regulatory/Licensing Board
Enrollment and Accounts

☑ Supervisor Review/audit of Delegate Account
☑ Number of Delegates allowed:
☐ Auto Enroll with License Renewal or App

Enrollment Method:
Licensee registers with license number, CS license number, DEA, NPI, last 4 of SSN and DOB for validation.

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier; State controlled substance registration number

2 Factor Authentication:
Required to use 2 factor authentication

Criteria for Dispensers to get account to upload data:
Obtain a User Id / password for Data Exchange Gateway (File Transfer Service) or possess account to the PDMP. License, DEA and last 4 digits of SSN are required to obtain account with PDMP.

Criteria for Prescriber delegates to get account:
Criteria for Dispenser delegates to get account:
Criteria for PAs to get account:
Register with license, DEA and last 4 digits of SSN for validation

Criteria for Nurse Practitioners to get account:
Register with license, DEA and last 4 digits of SSN for validation

Criteria for other users to get account:
Law Enforcement/Government Agency and Pharmacy Benefit Managers must complete a paper application for review by PDMP staff prior to registering to the PDMP. Once approved, registration instructions are forwarded to create online account.

Requirements for Patients to get PDMP Report:
Requirements for others to get PDMP Report:
Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners, Pardons or Parole officers

Data for Epidemiological Purposes:
Authority to Release

☑ Law Enforcement On-line access to PDMP
☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Active Investigation

☑ PDMP users validated with DEA Registration File
☑ PDMP users validated with NPI File
☑ PDMP users validated with State Licensing Board
☑ PDMP Access without DEA Number

Validation Process for users without DEA #:
Require registration under a role
Prescriber without DEA and credentials are all validated manually. Expiration date, complaint/disciplinary action history noted within the user's account.
Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): June 1, 2018
Details:
Beginning June 1, 2018, if licensed prescribers are going to prescribe or dispense controlled substances.

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): June 1, 2018
Details:
Beginning June 1, 2018, before issuing a CS prescription for more than a three day supply. Exemptions for patients receiving hospice care from the bona fide patient/practitioner relationship requirement and, further, provides that the mandatory query req
Training on Enrollment and Use

Prescriber - Training Provided  In-person; online video; webinar
Licensing Board - Training Provided  In-person; online video; webinar
Law Enforcement - Training Provided  In-person; online video; webinar
Dispenser - Training Provided  In-person; online video; webinar
Attorney General - Training Provided  In-person; online video; webinar

PDMP Queries

- Ability to search for multiple patients in one query: Unlimited
- Maximum number of patients in one query: Unlimited
- Patient Query Date Ran: other
- Other Query Date Range: Up to 5 years dependent on
- Minimum data elements to query for healthcare user: First Name, Last Name, Date of Birth
- Query by partial data elements by healthcare user: Partial name search is allowed.
- Optional data elements to query by healthcare user: zip code
- Minimum data elements to query for non-healthcare user: First name, last name, street, city, zip code and DEA information if applicable to request and date range
- Query by partial data elements by non-healthcare user: All query fields are searched exactly as entered with the exception of the first name. The query will search by first initial of the first name
- Optional data elements to query by non-healthcare user: 

Unsolicited Reports/Push Notifications

- Frequency unsolicited alerts/reports generated: Monthly/Quarterly
- Delivery method for unsolicited alerts/reports: Notification sent via email, Report sent via email
- Delivery method for unsolicited alerts/reports - LE:
- Delivery method for unsolicited alerts/reports - Boards:

- Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians: Daily
Criteria for veterinarian queries: Animal Owner's Name
☑ Veterinarian access to owner's prescription history ☑ Veterinary Icon on PDMP Report

☑ Reporting Specifications
Reporting Method: Electronic, Mail, Fax, Web Portal
Reporting Specifications:
Data Fields:
PAT07 - Last Name, PAT08 - Owner's First Name, PAT18 - Owner's Date of Birth, PAT19 - Owner's Gender, PAT20 - Species Code, PAT21 - Name of Animal

☑ Reporting Mandate Compliance
Reporting Compliance Details:
Veterinarians are required to report

☑ Reporting Mandate Actions:

☑ Reporting Mandate Compliance Details:
Prescription audit project.

☑ Enrollment Mandate Compliance
Enrollment Description:
Required to register if prescribing controlled substances, effective June 1, 2018.

☑ Enrollment Mandate Compliance Details:
Process to notify prescribers, including Veterinarians, that have issued controlled substance prescriptions and are not registered to the PDMP.

☑ Query Mandate Compliance
Query Description:
Required to query the PDMP if prescribing in excess of a 3-days supply, except if a pharmacist will be dispensing the prescription.

☑ Query Mandate Compliance Details:
PDMP Effectiveness Measures

Substance Use Disorder Activities

Tools or Resources
- [x] MAT Services
- [ ] MOUD Services
- [ ] Harm Reduction Strategies
- [ ] Mental Health Assistance Services
- [ ] Employee Assistance Programs
- [ ] Housing Assistance Programs
- [ ] Re-Entry Programs

Other:
Currently have NarxCare with information for users related to SUD/OUD, will be integrating OpenBeds into PDMP.

Surveillance Activities
- [ ] Emergency Department Data
- [ ] Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions
- [ ] Resources to Affected Areas
- [ ] Directed Training on Prescribing
- [ ] Prescription Drug Tool Kits
- [ ] Risk Evaluation/Analysis on PDMP Reports
- [ ] Referrals to SUD Organizations
- [ ] Referrals to OFR Teams
- [ ] Prevent disruption of patient services

Other Actions: