PDMP TTAC
Prescription Drug Monitoring Program Training and Technical Assistance Center

Puerto Rico

PDMP acronym:	PR PDMP	Region	South
Agency Responsible:	Mental Health and Anti-Addiction Services Administration		
Agency Type:	Substance Abuse Agency		

PDMP Web Resources/Links

PDMP Website:	https://datosopioides.pr.gov/datacardscollection/pdmp
PDMP Email:	pdmp@assmca.pr.gov
PDMP Register Website:	https://puertorico.pmpaware.net/login
User Account Manual:	
PDMP Query Website:	https://puertorico.pmpaware.net/login
PDMP Data Upload Website:	https://pmpclearinghouse.net/users/sign_in
Data Upload Manual:	
Statute/Regulation Website:	https://www.oslpr.org/
Opioid Guidelines Website:	
PDMP FAQs:	
Integration Guidance:	
PDMP Statistics Website:	
Opioid Dashboard Website:	
Training Website:	

PDMP Contact Information

Contact Name:	Maldonado-Aviles, Keysha M. - PDMP Administrator
Address:	Carr. No. 2 Km 8.2, Bo. Juan Sanchez
City State Zip:	Bayamon, PR 00960
Telephone:	7877637575
Fax:	7877633152
Email:	keysha.maldonado@assmca.pr.gov

State Population and Number of Registrants

State population: 3,191,269   DEA Prescriber total: 10,891   DEA Dispenser total: 1,083

Data Transmitter(s)

Pharmacy (In-State)   Pharmacy (Mail Order In-State)
Pharmacy (Mail Order Out of State)   Pharmacy (Other Out of State)
Veterans Administration

Substances Monitored

Schedules II - V

Alternate Data Sources

Substance Use Disorder Treatment Options

Available Reports

Clinical Alerts   Dispenser Reports to Law Enforcement
MME Calculations   Multiple Provider Episode Reports
Patient Reports to Dispensers   Patient Reports to Law Enforcement
Patient Reports to Prescribers   Patient Reports with Summary Data
Prescriber Reports to Law Enforcement   Prescription Drug Combinations
Registrant Reports to Dispensers   Registrant Reports to Prescribers
Risk Scores   Statewide Statistics

Statistical Capabilities

- ☑ # of Prescription Filled
- ☑ # of Prescriptions Filled by CS Schedule
- ☑ # of Prescriptions Filled by Drug Class
- ☑ Statistics Filtered by Age or Age Range
- ☐ Statistics Filtered by Ethnicity or Race

- ☑ # of Dosage Units Dispensed
- ☑ # of Dosage Units Dispensed by CS Schedule
- ☑ # of Dosage Units Dispensed by Drug Class
- ☑ Statistics Filtered by Gender Identification
- ☑ Statistics Filtered by Geographic Location

- ☑ # of Authorized PDMP Users Enrolled
- ☑ # of Registrants in SDTC
- ☑ # of Registrants in SDTC by Practice/License Typ

- ☑ # of Prescribers Enrolled in PDMP by License Type
- ☑ # of Dispensers Enrolled in PDMP by License Type
- ☑ # of Prescribers Enrolled in PDMP by Specialty
- ☑ # of Unique Prescribers

- ☑ # of Data Errors by Error Type
- ☑ # of Data Errors Corrected
- ☑ # of At-Risk Patients by Risk Factor
- ☑ Risk Factor Statistics by Time Frame

- ☑ # of In-State Queries
- ☑ # of In-State Queries by Requestor Type
- ☐ # of Interstate Queries
- ☐ # of Interstate Queries by Requestor Type
- ☐ # of Positive Matches from Interstate Queries

- ☑ # of Solicited Prescriber Reports
- ☑ # of Solicited Prescriber Reports by Requestor Type
- ☑ # of Unsolicited Prescriber Reports
- ☑ # of Unsolicited Prescriber Reports by Recipient Type
- ☑ # of Solicited Dispenser Reports
- ☑ # of Solicited Dispenser Reports by Requestor Type
- ☑ # of Unsolicited Dispenser Reports
- ☑ # of Unsolicited Dispenser Reports by Recipient Type
- ☑ # of Solicited Patient Reports
- ☑ # of Solicited Patient Reports by Requestor Type
- ☑ # of Unsolicited Patient Reports
- ☑ # of Unsolicited Patient Reports by Recipient Type

- ☑ # of Solicited Statistical Reports by Requestor Typ
- ☐ # of Unsolicited Statistical Reports by Recipient Type
- ☑ # of Unique Requestors for Solicited Reports
- ☑ # of Unique Requestors by Requestor Type (sol. rep
- ☑ # of Unique Requestors for Unsolicited Rep
- ☐ # of Unique Recipients by Recipient Type (unsol. rep

% Out-of-State Patien   <5%
% Out-of-State Prescribe <5%

Data Analysis Resources Available:

Data Analyst; Epidemiologist;

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispensers - Pharmacies/Solicited In-State

Dispensers - Pharmacies/Solicited Out-of-State

Dispensers - Pharmacies/Unsolicited In-State

Dispensers - Pharmacies/Unsolicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Drug Treatment Providers/Solicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - State/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Prosecutors/Solicited In-State

Regulatory and Licensing Boards/Solicited In-State

Researchers/Solicited In-State

Telemedicine Prescribers/Solicited in-State

Workers Compensation State/Solicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Solicited Out-of-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Drug Treatment Providers/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Researchers/Solicited In-State
Telemedicine Prescribers/Solicited in-State
Workers Compensation State/Solicited In-State

Budget

Total Annual Budget: **$666,667.00**   **PDMP Staff:**   **10**

# of Employees - Operational   5   # of Employees - Other: 4

# of Employees - Technical: 0

# of Employees - Analytical: 1

Funding Source(s)

BJA Grant   Opioid Settlement Fund

Technologies

Data Collection Entity:	Vendor	☑ State HIE in place
Data Collection Vendor name	Bamboo Health	☐ RxCheck Integration Allowed
Data Storage Entity:	Vendor	☑ VHA VISTA integration
Data Storage Vendor name	Bamboo Health	☐ HL7 FHIR connectivity
Report Generation Entity:	Vendor	☐ Delegate access via integration
Report Generation Vendor name	Bamboo Health	☐ SMART on FHIR apps
Data Access Method:	Web Portal/On-Line	ASAP Version Utilized: 4.2
Data Access Entity:	Vendor	
Data Access Vendor name	Bamboo Health	

Patient Matching

☐ Referential Matching   ☐ Exact Matching

☐ Deterministic Matching   ☑ Probablistic Matching

☑ Manual Matching   ☑ Probablistic and Manual Matching

☐ Other Matching

☐ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	<10%	PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data   ☑ Multistate Integrations Allowed

☐ Delegate access   ☑ Integration with out of state providers

Alternate data available:

Integration Standards:

Out of state integration conditions:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data   ☐ Multistate Integrations Allowed

☐ Delegate access   ☑ Integration with out of state providers

Alternate data available:

Integration Standards:

Out of state integration conditions:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Florida	PMPi Hub
Idaho	PMPi Hub
Kansas	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Jersey	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Oklahoma	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Texas	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2017

PDMP operational: 2018

User access date (any method): 2018

User electronic access date: 2018

Date received electronic data: 2018

Interstate sharing start date: 2018

Law/Statute citation: Medida P S0033

Regulation/Rule citation:

Dr Shopper law/statute:

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure:

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

Data collection frequency: Two days

☐ Requirement for zero-reporting

Frequency of zero-reporting:

☐ Required Notification to consumers
☐ Mandated Use of Advisory Group
☑ Payment method captured
☑ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
☐ Mandatory E-Prescribing (EPCS)
☐ Compliance Process for Enrollment Mandates
☐ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☐ Engaged in Academic Detailing
☑ Patient ID Required to be Presented to Dispense

☑ Data Retention Policy
Data Retention Time: 2 years
☑ All Information Purged
☐ Patient Information Purged
☐ Prescriber Information Purged
☐ Dispenser Information Purged
☐ Drug Information Purged
☑ HIPAA Covered Entity
☐ Identifiable Data to State Health Dept
☐ Identifiable Data to local Health Dept
☐ Certified as CMS Specialized Registry
☐ Qualified PDMP with CMS
☐ PDMP Disaster Recovery Plan

ID Types Reported: Patient

☑ Ability to de-id data
☑ Authority to release de-id data
De-identified data sharing conditions:

De-Identified Data Retention Details:
☐ Retain De-Identified Data

Record Retention Detai
☐ Patient Notification of Breach
Patient Breach Notification Method:
Patient Breach Notification Method Oth
E-prescribing required substan
E-prescribing exemptions/waive
Authority to enforce PDMP mandat

☐ Written Notification of Breach

Enrollment and Accounts

☑ Superviser Review/audit of Delegate Account Number of Delegates allowed: 10

☐ Auto Enroll with License Renewal or App

Enrollment Method:

Online enrollment

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; State controlled substance registration number

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

DEA registration number or PR registration number

Criteria for Prescriber delegates to get account:

Criteria for Dispenser delegates to get account:

Criteria for PAs to get account:

Criteria for Nurse Practitioners to get account:

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Law Enforcement investigators (federal and state), Medical Examiners/coroners

Data for Epidemiological Purposes: Authority to Release

☑ Law Enforcement On-line access to PDMP   ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Court Order/Approval
                                        Subpoena

☑ PDMP users validated with DEA Registration Fil   ☐ PDMP Access without DEA Number

☐ PDMP users validated with NPI File   Validation Process for

☐ PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Use Mandates

Training on Enrollment and Use

Dispenser - Training Provided   In-person; Webinar

Prescriber - Training Provided   In-person; Webinar

PDMP Queries

☑ Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran 2 years   Other Query Date Range:

Minimum data elements to query for healthcare user:	First name, last name, date of birth, data range
Query by partial data elements by healthcare user:	First 3 letters of First Name or Last name
Optional data elements to query by healthcare user:	Patient address, patient telephone number, patient identification
Minimum data elements to query for non-healthcare user:	First name, last name, date of birth, data range
Query by partial data elements by non-healthcare user:	First 3 letters of First Name or Last name
Optional data elements to query by non-healthcare user:	Patient address, patient telephone number, patient identification

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	Monthly
Delivery method for unsolicited alerts/reports:	Notification sent via email, Available on their dashboard

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: 48 hours

Criteria for veterinarian queries:

☐ Veterinarian access to owner's prescription history   ☐ Veterinary Icon on PDMP Report

☐ Reporting Specifications

Reporting Method:

Reporting Specifications:

Data Fields:

Reporting Description:

☐ Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues:

Reporting Misc Information:

☐ Enrollment Mandate Compliance

Enrollment Description: Veterinarians are exempted from enrollment as data requesters

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☐ Query Mandate Compliance

Query Description:

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in incidence of multiple provider episodes
Reduction in number of opioid prescriptions issued
Reduction in number of benzodiazepine prescriptions issued

Substance Use Disorder Activities

Tools or Resources

☑ MAT Services   Other:
☐ MOUD Services
☐ Harm Reduction Strategies
☐ Mental Health Assistance Services
☐ Employee Assistance Programs
☐ Housing Assistance Programs
☐ Re-Entry Programs

Surveillance Activities

☐ Emergency Department Data   ☐ Medical Examiner/Coroner Data
Data Sources for Surveillance Activities:

Initiated Actions

☐ Resources to Affected Areas   Other Actions:
☐ Directed Training on Prescribing
☐ Prescription Drug Tool Kits
☐ Risk Evaluation/Analysis on PDMP Reports
☐ Referrals to SUD Organizations
☐ Referrals to OFR Teams
☑ Prevent disruption of patient services