# Tennessee PDMP Contact Information

<table>
<thead>
<tr>
<th>PDMP acrony</th>
<th>CSMD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Responsiblity</td>
<td>Tennessee Department of Health, Tennessee Board of Pharmacy</td>
</tr>
<tr>
<td>Agency Type</td>
<td>Pharmacy Board</td>
</tr>
</tbody>
</table>

## PDMP Web Resources/Links

- **PDMP Website**: [https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board.html](https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board.html)
- **PDMP Email**: csmd.admin@tn.gov
- **PDMP Register Website**: [https://www.tncsmd.com/](https://www.tncsmd.com/)
- **User Account Manual**: [https://www.tncsmd.com/](https://www.tncsmd.com/)
- **PDMP Query Website**: [https://www.tncsmd.com/](https://www.tncsmd.com/)
- **PDMP Data Upload Website**: [https://www.tnrxreport.com/](https://www.tnrxreport.com/)
- **Statute/Regulation Website**: [https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/csmd-regulations.html](https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/csmd-regulations.html)
- **PDMP FAQ**: [https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/faq.html](https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/faq.html)
- **Integration Guidance**: [https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/ehr-integration.html](https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/ehr-integration.html)
- **PDMP Statistics Website**: [https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/reports.html](https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/reports.html)

## PDMP Contact Information

- **Contact Name**: Phillips, Peter D.Ph. - Director, CSMD
- **Address**: 665 Mainstream Drive
- **City State Zip**: Nashville TN 37243
- **Telephone**: 6152531305
- **Fax**:
- **Email**: peter.j.phillips@tn.gov
State Population and Number of Registrants

State population: 7,204,002  DEA Prescriber total: 42,927  DEA Dispenser total: 1,623

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Data Transmitter(s)

Dispensing Practitioner  Dispensing Veterinarians
Pharmacy (In-State)  Pharmacy (Mail Order In-State)
Pharmacy (Mail Order Out of State)

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Substances Monitored

Drugs of Concern  Schedules II - V

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Alternate Data Sources

Overdoses - Fatal  Overdoses - Non-fatal
Patient Lock-in information  Pharmaceutical Manufacturers/Distributors

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Available Reports

Annual PDMP Reports  Clinical Alerts
Customized Reports by User Type  Data Dashboards
Dispenser Reports to Law Enforcement  Drug Trend Reports
Licensee Reports to Licensing Board  MME Calculations
Multiple Provider Episode Reports  Patient Query Lists to Dispensers
Patient Query Lists to Law Enforcement  Patient Query Lists to Licensing Boards
Patient Query Lists to Prescribers  Patient Reports to Dispensers
Patient Reports to Law Enforcement  Patient Reports to Licensing Boards
Patient Reports to Prescribers  Patient Reports with Summary Data
PDMP Evaluation Reports  Peer Comparison Reports
Prescriber Reports to Law Enforcement  Prescription Drug Combinations
Registrant Query Lists to Law Enforcement  Registrant Query Lists to Licensing Boards
Registrant Reports to Prescribers  Statewide Statistics
Statistical Capabilities

- # of Prescription Filled
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- Statistics Filtered by Ethnicity or Race
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Registrants in SDTC by Practice/License Type
- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- # of Unsolicited Prescriber Reports by Requestor Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Requestor Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Requestor Type
- # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- # of Dosage Units Dispensed by Drug Class
- Statistics Filtered by Gender Identification
- Statistics Filtered by Geographic Location
- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers
- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- # of Solicited Statistical Reports by Requestor Type
- # of Unsolicited Statistical Reports by Requestor Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors by Requestor Type (sol. rep
- # of Unique Requestors for Unsolicited Rep
- # of Unique Recipients by Requestor Type (unsol. rep
- % Out-of-State Patient <5%
- % Out-of-State Prescribe

Data Analysis Resources Available:
Epidemiologist
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Licensed/Unsolicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Unsolicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
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Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Unsolicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
### Total Annual Budget: $1,363,020.00

#### PDMP Staff: 6

**# of Employees - Operational:** 6  
**# of Employees - Technical:** 0  
**# of Employees - Analytical:** 0

### Funding Source(s)

- **BJA Grant**
- **Regulatory Board Fund**
- **Licensing Fee**
- **State General Fund**

### Technologies

<table>
<thead>
<tr>
<th>Data Collection Entity:</th>
<th>Vendor</th>
<th>Data Collection Vendor name: Bamboo Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Storage Entity:</td>
<td>Vendor</td>
<td>Data Storage Vendor name: Bamboo Health</td>
</tr>
<tr>
<td>Report Generation Entity:</td>
<td>Vendor</td>
<td>Report Generation Vendor name: Bamboo Health</td>
</tr>
<tr>
<td>Data Access Method:</td>
<td>Web Portal/On-Line</td>
<td>Access to patient matching algorithms</td>
</tr>
<tr>
<td>Data Access Entity:</td>
<td>Vendor</td>
<td>Data Access Vendor name: Bamboo Health</td>
</tr>
</tbody>
</table>

#### Patient Matching

- □ Referential Matching  
- □ Deterministic Matching  
- ✓ Manual Matching  
- ✓ Other Matching

TN offers a list of patients for healthcare providers to select appropriate patients to include in the report. An option to select "None of These" is offered if the patients listed are not the healthcare providers patient.

- □ Exact Matching  
- ✓ Probabilistic Matching  
- ✓ Probabilistic and Manual Matching

### Integration(s) Available

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- ✓ Data Downloaded/Stored  
- □ Data Manipulated for Analysis  
- □ Data Incorporated with Interstate Data  
- □ Multistate Integrations Allowed

### Alternate data available:
<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDS Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- [x] Data Downloaded/Stored
- [ ] Data Incorporated with Interstate Data
- [ ] Data Manipulated for Analysis
- [ ] Multistate Integrations Allowed

Integration Standards

Alternate data available:
Alabama PMPi Hub
Arizona PMPi Hub
Arkansas PMPi Hub
Colorado PMPi Hub
Delaware PMPi Hub
Florida PMPi Hub
Georgia PMPi Hub
Illinois PMPi Hub
Indiana PMPi Hub
Iowa PMPi Hub
Kentucky PMPi Hub
Louisiana PMPi Hub
Maine PMPi Hub
Maryland PMPi Hub
Maryland RxCheck Hub
Massachusetts PMPi Hub
Michigan PMPi Hub
Military Health Service PMPi Hub
Minnesota PMPi Hub
Mississippi PMPi Hub
Nevada PMPi Hub
North Carolina PMPi Hub
North Dakota PMPi Hub
Ohio PMPi Hub
Oklahoma PMPi Hub
Pennsylvania PMPi Hub
Rhode Island PMPi Hub
South Carolina PMPi Hub
South Dakota PMPi Hub
Texas PMPi Hub
Virginia PMPi Hub
West Virginia PMPi Hub
Wyoming PMPi Hub
# PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>2003</th>
<th>Data collection frequency:</th>
<th>Daily or next business day</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP operational:</td>
<td>2006</td>
<td>Requirement for zero-reporting</td>
<td>Yes</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2007</td>
<td>Frequency of zero-reporting:</td>
<td>Daily</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2007</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2006</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2013</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>TN Code §§53-10-301 to -311; 53-11-309</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regulation/Rule citation:</td>
<td>TN Comp Regs 1140-11-.01 to .04; 1200-34-01-.07</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr Shopper law/statute:</td>
<td>TENN. CODE ANN. §§ 53-11-309</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pill Mill law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td>Tenn. Code Ann. §§ 63-1-301 to -314</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>TN Code §53-10-306</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enacted 42 CFR Part 2:</td>
<td>Enacted</td>
<td></td>
<td></td>
</tr>
<tr>
<td>42 CFR Part 2 Details:</td>
<td>Tenn. Code Ann. § 53-10-304(e) Notwithstanding subsection (c) or (d), a healthcare practitioner whose practice is a Part 2 Program shall submit the dispensing and administration of all controlled substances in accordance with this part. However, reportin</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- ☐ Required Notification to consumers
- ☑ Mandated Use of Advisory Group
- ☐ Payment method captured
- ☑ Ability to id prescriber specialty
- ☐ Patient consent required before PDMP data release
- ☐ Ability for users to set thresholds for alert notices
- ☐ Ability for users to do user-led alert notices
- ☑ Mandatory E-Prescribing (EPCS)
- ☑ Compliance Process for Enrollment Mandates
- ☑ Compliance Process for Query Mandate
- ☑ ICD-10 Codes Collected
- ☐ Deceased Patient Field
- ☑ Engaged in Academic Detailing
- ☐ Patient ID Required to be Presented to Dispense

- ☑ Required Notification to consumers
- ☑ Data Retention Policy
- ☑ Data Retention Time: 1 year minimum
- ☐ All Information Purged
- ☐ Patient Information Purged
- ☐ Prescriber Information Purged
- ☐ Dispenser Information Purged
- ☐ Drug Information Purged
- ☑ HIPAA Covered Entity
- ☑ Identifiable Data to State Health Dept
- ☐ Identifiable Data to local Health Dept
- ☑ Certified as CMS Specialized Registry
- ☐ Qualified PDMP with CMS
- ☑ PDMP Disaster Recovery Plan

- ☑ Ability to de-id data
- ☑ Authority to release de-id data

De-identified data sharing conditions:

De-Identified Data Retention Details:
- ☐ Retain De-Identified Data

Record Retention Details: Recently passed legislation is minimum of 1 year but can be longer prior to this there was no provision to purge. TN will be looking to put policies in place on data retention.

- ☑ Patient Notification of Breach
- ☐ Written Notification of Breach

Patient Breach Notification Method: Other

Patient Breach Notification Method Other: Notification would be made to TN’s HIPPA Privacy Officer and the HIPPA Privacy Office would conduct an investigation and formulate the appropriate plan

- E-prescribing required substance: Controlled substances
- E-prescribing exemptions/waive: Link on every board professions website: https://www.tn.gov/health/health-program-areas/health-professional-boards/me-board.html
Enrollment and Accounts

- **Supervisor Review/audit of Delegate Account** Number of Delegates allowed: *unlimited for licensed delegates only*
- **Auto Enroll with License Renewal or App**

**Enrollment Method:**

Go to URL https://www.tncsmd.com/ and choose register and appropriate user type and enter the required information identified by red "***" and hit "Submit". Required information varies by user type. If all information is validated the system automatically

**Practitioner IDs for PDMP Account:**

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

**2 Factor Authentication:**

2 factor authentication not offered

**Criteria for Dispensers to get account to upload data:**
Vendor is responsible for Dispenser registration requirements

**Criteria for Prescriber delegates to get account:**
Registration requires state licensure information if licensed, driver license and driver license of supervising physician, demographic and personal information

**Criteria for Dispenser delegates to get account:**
Registration requires state licensure information if licensed, driver license and driver license of supervising pharmacist, demographic and personal information

**Criteria for PAs to get account:**
Registration requires: DEA Registration number, TN professional license number, driver’s license number of supervising physician, email address, phone and other demographic information and personal information

**Criteria for Nurse Practitioners to get account:**
Registration requires: DEA Registration number, TN professional license number, driver’s license number of supervising physician, email address, phone and other demographic information and personal information

**Criteria for other users to get account:**
Access is determined by TN law

**Requirements for Patients to get PDMP Report:**
Their provider is allowed to release a report from their medical record

**Requirements for others to get PDMP Report:**
Criteria for Online Non-healthcare accounts:

**Data for Epidemiological Purposes:**
Authority to Release

- Law Enforcement On-line access to PDMP
- Law Enforcement Written Request access to PDMP

**Law Enforcement Access Method:**

- Active Investigation
- Proper Need/Upon Request

- PDMP users validated with DEA Registration File
- PDMP Access without DEA Number
- PDMP users validated with NPI File
- Validation Process for users without DEA #:
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): January 1, 2013
Details:
Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018

Effective Date(s): January 1, 2013; October 30, 2021
Details:
Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018

Rule 1145-01-.03 Registration with the Database. (1) Each healthcare practitioner registered with the database shall register each of his or her Tennessee DEA Registration Numbers,

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): April 1, 2013
Details:
Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query

Effective Date(s): April 1, 2013; 1-26-22
Details:
Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query
## PDMP Queries

<table>
<thead>
<tr>
<th>Ability to search for multiple patients in one query</th>
<th>Maximum number of patients in one query: 100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Query Date Ran: 1 year</td>
<td>Other Query Date Range: can be changed if more data</td>
</tr>
<tr>
<td>Minimum data elements to query for healthcare user:</td>
<td>First Name, Last Name, Date of Birth</td>
</tr>
<tr>
<td>Query by partial data elements by healthcare user:</td>
<td>TN CSMD allows partial searches which may be a few letters of the first and last name.</td>
</tr>
<tr>
<td>Optional data elements to query by healthcare user:</td>
<td>Middle Name, Gender, Street, City, State, Zip can also be included in the search criteria</td>
</tr>
<tr>
<td>Minimum data elements to query for non-healthcare user:</td>
<td>This would be allowed by Admin</td>
</tr>
<tr>
<td>Query by partial data elements by non-healthcare user:</td>
<td>This would be allowed by Admin</td>
</tr>
<tr>
<td>Optional data elements to query by non-healthcare user:</td>
<td>This would be allowed by Admin</td>
</tr>
</tbody>
</table>

## Unsolicited Reports/Push Notifications

<table>
<thead>
<tr>
<th>Frequency unsolicited alerts/reports generated:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivery method for unsolicited alerts/reports:</td>
</tr>
<tr>
<td>Delivery method for unsolicited alerts/reports - LE:</td>
</tr>
<tr>
<td>Delivery method for unsolicited alerts/reports - Boards:</td>
</tr>
<tr>
<td>Unsolicited alerts/reports to practitioners not enrolled in PDMP</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Delivery method for unsolicited alerts/reports:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notification sent via email</td>
</tr>
<tr>
<td>Delivery method for unsolicited alerts/reports - LE:</td>
</tr>
<tr>
<td>Delivery method for unsolicited alerts/reports - Boards:</td>
</tr>
</tbody>
</table>
Veterinary Policies

Data transmission frequency for Veterinarians: 14 days
Criteria for veterinarian queries: Animal's Name

☐ Veterinarian access to owner's prescription history

☐ Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: Electronic, Mail, Fax, Web Portal, email completed form
Reporting Specifications: See TCA53-10-304
Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth

Reporting Description: Veterinarians are required to report

☑ Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues: See TCA53-10-304

☐ Enrollment Mandate Compliance
Enrollment Description: Veterinarians must submit data to TN, if statutory requirements are met. Veterinarians must register with CSMD as determined by statute.

Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

☐ Query Mandate Compliance
Query Description: Veterinarians can voluntarily query
Query Mandate Compliance Details:
Query Mandate Criteria:
### PDMP Effectiveness Measures

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
- Reduction in number of fatal or non-fatal overdoses
- Reduction in incidence of multiple provider episodes
- Reduction in number of opioid prescriptions issued
- Reduction in number of benzodiazepine dosage units dispensed

### Substance Use Disorder Activities

#### Tools or Resources

- [ ] MAT Services
- [ ] MOUD Services
- [ ] Harm Reduction Strategies
- [ ] Mental Health Assistance Services
- [ ] Employee Assistance Programs
- [ ] Housing Assistance Programs
- [ ] Re-Entry Programs

Other:

PDMP Data is used to inform the listed activities but not incorporated.

#### Surveillance Activities

- [ ] Emergency Department Data
- [ ] Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

- TN Death Certificates, State Unintentional Drug Overdose Reporting System (SUDORS), Hospital Discharge Data System (HDDS), Drug Overdose Reporting (DOR), Electronic Surveillance System for the Early Notification of Community Epidemics (ESSENCE)

#### Initiated Actions

- [ ] Resources to Affected Areas
- [ ] Directed Training on Prescribing
- [ ] Prescription Drug Tool Kits
- [ ] Risk Evaluation/Analysis on PDMP Reports
- [ ] Referrals to SUD Organizations
- [ ] Referrals to OFR Teams
- [ ] Prevent disruption of patient services

Other Actions:

- [ ] Resources to Affected Areas