



Prescription Drug Monitoring Program Training and Technical Assistance Center

Virginia

PDMP acronym: **VA PMP** Region **South**
 Agency Responsible: **Virginia Department of Health Professions**
 Agency Type: **Professional Licensing Agency**

PDMP Web Resources/Links

PDMP Website: <https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/>

PDMP Email: pmp@dhp.virginia.gov

PDMP Register Website: <https://virginia.pmpaware.net/identities/new>

User Account Manual: https://www.dhp.virginia.gov/media/dhpweb/docs/pmp/PMPAWARxEUserSupportManual_v3.0.pdf

PDMP Query Website: <https://www.virginia.pmpaware.net/login>

PDMP Data Upload Website: <https://pmpclearinghouse.net/users/sign-in>

Data Upload Manual: https://www.dhp.virginia.gov/media/dhpweb/docs/pmp/VAPMPDispenserGuide_v3.0.pdf

Statute/Regulation Website: <https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/LawsandRegulations/Laws/>;
<https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/LawsandRegulations/Regula>

Opioid Guidelines Website:

PDMP FAQs: <https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/PublicResources/FAQ/>;
<https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/FAQ/>

Integration Guidance: <https://www.dhp.virginia.gov/media/dhpweb/docs/pmp/VA-PMP-Welcome-Packet.pdf>

PDMP Statistics Website: <https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/PublicResources/ReportsandStatistics/>

Opioid Dashboard Website: <http://www.vdh.virginia.gov/data/opioid-overdose/>

Training Website:

PDMP Contact Information

Contact Name: **Carter, Ashley - Director,**
Prescription Monitoring Program

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City State Zip: **Richmond VA 23233-1463**

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Email: pmp@dhp.virginia.gov

State Population and Number of Registrants

State population: [8,752,297](#)

DEA Prescriber total: [55,432](#)

DEA Dispenser total: [1,542](#)

Data Transmitter(s)

[Dispensing Practitioner](#)

[Pharmacy \(In-State\)](#)

[Pharmacy \(Mail Order Out of State\)](#)

[Veterans Administration](#)

[Dispensing Veterinarians](#)

[Pharmacy \(Mail Order In-State\)](#)

[Pharmacy \(Other Out of State\)](#)

Substances Monitored

[Drugs of Concern](#)

[Schedules II - V](#)

Alternate Data Sources

[Marijuana Dispensations](#)

[Naloxone/Narcan Dispensations](#)

[Marijuana Dispensations](#)

[Naloxone/Narcan Dispensations](#)

Available Reports

[Annual PDMP Reports](#)

[Dispenser Reports to Law Enforcement](#)

[Geomapping of Prescription Data](#)

[MME Calculations](#)

[Patient Query Lists to Law Enforcement](#)

[Patient Reports to Dispensers](#)

[Patient Reports to Licensing Boards](#)

[Patient Reports with Summary Data](#)

[Prescriber Report Cards](#)

[Registrant Query Lists to Law Enforcement](#)

[Registrant Reports to Prescribers](#)

[Statewide Statistics](#)

[Clinical Alerts](#)

[Drug Trend Reports](#)

[Licensee Reports to Licensing Board](#)

[Multiple Provider Episode Reports](#)

[Patient Query Lists to Licensing Boards](#)

[Patient Reports to Law Enforcement](#)

[Patient Reports to Prescribers](#)

[PDMP Evaluation Reports](#)

[Prescriber Reports to Law Enforcement](#)

[Registrant Query Lists to Licensing Boards](#)

[Risk Scores](#)

Statistical Capabilities

- ☐ # of Prescription Filled
 - ☒ # of Prescriptions Filled by CS Schedule
 - ☒ # of Prescriptions Filled by Drug Class
 - ☐ Statistics Filtered by Age or Age Range
 - ☐ Statistics Filtered by Ethnicity or Race
 - ☐ # of Authorized PDMP Users Enrolled
 - ☐ # of Registrants in SDTC
 - ☐ # of Registrants in SDTC by Practice/License Type
 - ☐ # of Data Errors by Error Type
 - ☐ # of Data Errors Corrected
 - ☒ # of At-Risk Patients by Risk Factor
 - ☒ Risk Factor Statistics by Time Frame
 - ☐ # of Solicited Prescriber Reports
 - ☒ # of Solicited Prescriber Reports by Requestor Type
 - ☐ # of Unsolicited Prescriber Reports
 - ☒ # of Unsolicited Prescriber Reports by Recipient Type
 - ☐ # of Solicited Dispenser Reports
 - ☒ # of Solicited Dispenser Reports by Requestor Type
 - ☐ # of Unsolicited Dispenser Reports
 - ☒ # of Unsolicited Dispenser Reports by Recipient Type
 - ☐ # of Solicited Patient Reports
 - ☒ # of Solicited Patient Reports by Requestor Type
 - ☐ # of Unsolicited Patient Reports
 - ☒ # of Unsolicited Patient Reports by Recipient Type
 - ☐ # of Dosage Units Dispensed
 - ☒ # of Dosage Units Dispensed by CS Schedule
 - ☒ # of Dosage Units Dispensed by Drug Class
 - ☐ Statistics Filtered by Gender Identification
 - ☐ Statistics Filtered by Geographic Location
 - ☒ # of Prescribers Enrolled in PDMP by License Type
 - ☐ # of Dispensers Enrolled in PDMP by License Type
 - ☐ # of Prescribers Enrolled in PDMP by Specialty
 - ☒ # of Unique Prescribers
 - ☒ # of In-State Queries
 - ☒ # of In-State Queries by Requestor Type
 - ☒ # of Interstate Queries
 - ☐ # of Interstate Queries by Requestor Type
 - ☒ # of Positive Matches from Interstate Queries
 - ☐ # of Solicited Statistical Reports by Requestor Type
 - ☐ # of Unsolicited Statistical Reports by Recipient Type
 - ☐ # of Unique Requestors for Solicited Reports
 - ☒ # of Unique Requestors by Requestor Type (sol. rep
 - ☐ # of Unique Requestors for Unsolicited Rep
 - ☐ # of Unique Recipients by Recipient Type (unsol. rep
 - % Out-of-State Patien
 - % Out-of-State Prescribe
 - Data Analysis Resources Available:
-

Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Prosecutors/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
State Health Departments/Solicited In-State
Telemedicine Prescribers/Solicited in-State

Engaged PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Telemedicine Prescribers/Solicited in-State

Budget

Total Annual Budget: **\$2,200,000.00** **PDMP Staff:** **4.5**
of Employees - Operational 4 # of Employees - Other: .25
of Employees - Technical: .25
of Employees - Analytical: 0

Funding Source(s)

CDC Grant

Opioid Settlement Fund

Technologies

Data Collection Entity:	Vendor	<input type="checkbox"/> State HIE in place
Data Collection Vendor name	Bamboo Health	<input type="checkbox"/> RxCheck Integration Allowed
Data Storage Entity:	Vendor	<input checked="" type="checkbox"/> VHA VISTA integration
Data Storage Vendor name	Bamboo Health	<input type="checkbox"/> HL7 FHIR connectivity
Report Generation Entity:	Vendor	<input type="checkbox"/> Delegate access via integration
Report Generation Vendor name	Bamboo Health	<input checked="" type="checkbox"/> SMART on FHIR apps
Data Access Method:	Web Portal/On-Line	ASAP Version Utilized: 4.2A
Data Access Entity:	Vendor	
Data Access Vendor name	Bamboo Health	

Patient Matching

<input type="checkbox"/> Referential Matching	<input type="checkbox"/> Exact Matching
<input type="checkbox"/> Deterministic Matching	<input checked="" type="checkbox"/> Probabilistic Matching
<input checked="" type="checkbox"/> Manual Matching	<input checked="" type="checkbox"/> Probabilistic and Manual Matching
<input type="checkbox"/> Other Matching	

☐ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	75-100%	PMPi				
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input checked="" type="checkbox"/> Data Incorporated with Interstate Data			<input checked="" type="checkbox"/> Multistate Integrations Allowed			
Integration Standards						
Alternate data available:						

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration		PMPi				
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input type="checkbox"/> Data Incorporated with Interstate Data			<input type="checkbox"/> Multistate Integrations Allowed			
Integration Standards						
Alternate data available:						

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider

PDS Integration 75-100% PMPi

- ☐ Data Downloaded/Stored
- ☐ Data Manipulated for Analysis
- ☒ Data Incorporated with Interstate Data
- ☒ Multistate Integrations Allowed

Integration Standards

Alternate data available:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Jersey	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Pennsylvania	PMPi Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2002
PDMP operational: 2003
User access date (any method): 2006
User electronic access date: 2006
Date received electronic data: 2003
Interstate sharing start date: 2011
Law/Statute citation: VA Code §§54.1-2505; 54.1-2519 to -2526; 54.2.2-3705.5; 54.1-3434.1; 32.1-127.1:03
Regulation/Rule citation: VA Admin Code 18 §§76-20-10 to -70
Dr Shopper law/statute: VA Code Ann. §§ 18.2-258.1
Pill Mill law/statute:
Pain Clinic law/statute:
Unauthorized Use or Disclosure: VA Code §54.1-2525
Enacted 42 CFR Part 2:
42 CFR Part 2 Details:
☒ Required Notification to consumers
☒ Mandated Use of Advisory Group
☒ Payment method captured
☒ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
☒ Mandatory E-Prescribing (EPCS)
☒ Compliance Process for Enrollment Mandates
☐ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☒ Engaged in Academic Detailing
☒ Patient ID Required to be Presented to Dispense ID Types Reported:
☒ Ability to de-id data
☒ Authority to release de-id data
De-identified data sharing conditions: MOU needs to be submitted and approved by Director.
De-Identified Data Retention Details:
☒ Retain De-Identified Data
Record Retention Detail 2 years active, 3 inactive, then de-identified for 5 years
☒ Patient Notification of Breach
Patient Breach Notification Method: Other
Patient Breach Notification Method Oth
E-prescribing required substan Controlled substances containing an opiate
E-prescribing exemptions/waive B. Any prescription for a controlled substance that contains an opioid shall be issued as an electronic prescription with the following exceptions: 1. A prescriber who dispenses the opiate directly to the patient or patient's agent;
2. A prescription for
Authority to enforce PDMP mandat governed by Board regulations

Data collection frequency: Daily or next busin

☒ Requirement for zero-reporting

Frequency of zero-reporting: Daily

☒ Data Retention Policy

Data Retention Time: No data purged yet

☐ All Information Purged

☐ Patient Information Purged

☐ Prescriber Information Purged

☐ Dispenser Information Purged

☐ Drug Information Purged

☐ HIPAA Covered Entity

☐ Identifiable Data to State Health Dept

☐ Identifiable Data to local Health Dept

☐ Certified as CMS Specialized Registry

☐ Qualified PDMP with CMS

☐ PDMP Disaster Recovery Plan

Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Account Number of Delegates allowed: [Not limited](#)

☒ Auto Enroll with License Renewal or App

Enrollment Method:

[Prescribers and Pharmacists are automatically registered via the licensing system. Enroll via link on internet. For some users paper forms ie, law enforcement](#)

Practitioner IDs for PDMP Account:

2 Factor Authentication:

Criteria for Dispensers to get account to upload data:

[Must have a current DEA Registration number and state license number.](#)

Criteria for Prescriber delegates to get account:

[Must have either a Virginia license or have signed a patient confidentiality agreement. Both licensed and unlicensed delegates must be authorized by their prescriber or pharmacist supervisor.](#)

Criteria for Dispenser delegates to get account:

[Must have either a Virginia license or have signed a patient confidentiality agreement. Both licensed and unlicensed delegates must be authorized by their prescriber or pharmacist supervisor.](#)

Criteria for PAs to get account:

[Must have a current license with authorization to prescribe.](#)

Criteria for Nurse Practitioners to get account:

[Must have a current license with authorization to prescribe.](#)

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

[Over the age of eighteen. Must submit a notarized recipient request form with a copy of a picture ID.](#)

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

[Licensing/regulatory Board investigators, Law Enforcement investigators \(federal, state, and local\), Medical Examiners/coroners, Pardons or Parole officers, Medicaid HMO specific personnel to determine eligibility for a patient management program](#)

Data for Epidemiological Purposes: [Authority to Release](#)

☒ Law Enforcement On-line access to PDMP ☒ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

[Written request, if request exceeds 2 years of data](#)

Law Enforcement Access Requirements: [Active Investigation](#)

☒ PDMP users validated with DEA Registration File ☒ PDMP Access without DEA Number

☒ PDMP users validated with NPI File Validation Process for [Validate state license number and](#)

☒ PDMP users validated with State Licensing Board users without DEA #: [validate NPI number](#)

Enrollment Mandates

[Dispenser - Mandatory PDMP Enrollment](#)

[Prescriber - Mandatory PDMP Enrollment](#)

Statute/Regulation Citation:

[§ 54.1-2522.1](#)

[§ 54.1-2522.2](#)

[18 VAC 85-21-30 and -150](#)

Use Mandates

[Dispenser - Mandatory PDMP Use](#)

[Prescriber - Mandatory PDMP Use](#)

Statute/Regulation Citation:

[§ 54.1-2522.1](#)

[12 VAC 30-130-5050](#)

[12 VAC 30-130-5060](#)

[18 VAC 105-20-48](#)

[18 VAC 110-60-30](#)

[18 VAC 110-60-310](#)

[18 VAC 60-21-102](#)

[18 VAC 60-21-104](#)

[18 VAC 60-21-103](#)

[18 VAC 85-21-100](#)

[18 VAC 85-21-140](#)

[18 VAC 85-21-150](#)

[18 VAC 85-21-30](#)

[18 VAC 85-21-60](#)

[18 VAC 90-40-150](#)

[18 VAC 90-40-180](#)

[18 VAC 90-40-220](#)

[18 VAC 90-40-260](#)

[18 VAC 90-40-270](#)

[18 VAC 90-70-170, 200,
210, and 240](#)

[3 VAC 10-30-30](#)

Training on Enrollment and Use

[Law Enforcement - Training Provided](#) [In-person](#); [Interactive online training](#); [Online video](#)

PDMP Queries

☒ Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran

Other Query Date Range:

Minimum data elements to query for healthcare user:

[First name, last name, date of birth, attestation that the patient is a current patient.](#)

Query by partial data elements by healthcare user:

Optional data elements to query by healthcare user:

[Address, gender, state](#)

Minimum data elements to query for non-healthcare user:

[First name, last name, date of birth, investigation number.](#)

Query by partial data elements by non-healthcare user:

Optional data elements to query by non-healthcare user:

[Address, gender, state](#)

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:

[Monthly to State Police; to prescribers when threshold is met](#)

Delivery method for unsolicited alerts/reports:

[Notification in Aware platform](#)

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: [Daily](#)

Criteria for veterinarian queries: [Animal Owner's Name, Animal Owner's Address](#)

☐ Veterinarian access to owner's prescription history

☒ Veterinary Icon on PDMP Report

☐ Reporting Specifications

Reporting Method:

Reporting Specifications:

Data Fields:

Reporting Description:

[Veterinarians report dispensing for greater than a 7 day course of treatment. Same requirements as other dispensers. Most send prescriptions to pharmacies.](#)

☐ Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues:

Reporting Misc Information:

☐ Enrollment Mandate Compliance

Enrollment Description:

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☐ Query Mandate Compliance

Query Description:

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Substance Use Disorder Activities

Tools or Resources

- ☐ MAT Services
- ☐ MOUD Services
- ☐ Harm Reduction Strategies
- ☐ Mental Health Assistance Services
- ☐ Employee Assistance Programs
- ☐ Housing Assistance Programs
- ☐ Re-Entry Programs

Other:

Surveillance Activities

- ☐ Emergency Department Data
 - ☐ Medical Examiner/Coroner Data
- Data Sources for Surveillance Activities:

Initiated Actions

- ☐ Resources to Affected Areas
- ☐ Directed Training on Prescribing
- ☐ Prescription Drug Tool Kits
- ☐ Risk Evaluation/Analysis on PDMP Reports
- ☐ Referrals to SUD Organizations
- ☐ Referrals to OFR Teams
- ☒ Prevent disruption of patient services

Other Actions:

