

Prescription Drug Monitoring Program Training and Technical Assistance Center

Washington

PDMP acronym:	Prescription Review	Region	West	
Agency Responsible:	Washington State Department of Health			
Agency Type:	Department of Health			
	PDMP Web Resources/Links			
PDMP Website:	https://doh.wa.gov/public-health-healthcare-provide and-facilities/prescription-monitoring-program-pmp	nttps://doh.wa.gov/public-health-healthcare-providers/healthcare-professions- and-facilities/prescription-monitoring-program-pmp		
PDMP Email: prescriptionmonitoring@doh.wa.gov				
PDMP Register Website:	http://www.wapmp.org/practitioner/pharmacist/			
User Account Manual: https://doh.wa.gov/sites/default/files/legacy/Documents/2600/WA- PMPAWARxERequesterUserSupportManual.pdf				
PDMP Query Website:	https://secureaccess.wa.gov/			
PDMP Data Upload Website:				
Data Upload Manual:	https://doh.wa.gov/sites/default/files/legacy/Docume DataSubmissionDispenserGuide.pdf	ents/2600/WA-		
Statute/Regulation Webs	ite: https://doh.wa.gov/public-health-healthcare-provide and-facilities/prescription-monitoring-program-pmp	rs/healthcare-prof	fessions-	
Opioid Guidelines Websi	te: https://www.doh.wa.gov/ForPublicHealthandHealthe essionsandFacilities/OpioidPrescribing/Background		althcareProf	
PDMP FAQs:	https://doh.wa.gov/public-health-healthcare-provide and-facilities/prescription-monitoring-program-pmp/			
Integration Guidance:	https://doh.wa.gov/public-health-healthcare-provide and-facilities/prescription-monitoring-program-pmp	rs/healthcare-prof	fessions-	
PDMP Statistics Website	: https://doh.wa.gov/public-health-healthcare-provide and-facilities/prescription-monitoring-program-pmp/		fessions-	
Opioid Dashboard Webs	ite: https://www.doh.wa.gov/DataandStatisticalReports/ idPrescriptionsandDrugOverdosesCountyData; https://adai.washington.edu/WAdata/index.htm	HealthDataVisual	ization/Opio	
Training Website:	www.doh.wa.gov/pmp			

PDMP Contact Information

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Pharmacy (Other Out of State) Veterans Administration Substances Monitored Drugs of Concern Schedules II - V	State Population and Number of Registrants				
Dispensing PractitionerDispensing VeterinariansIndian Health ServicesPharmacy (In-State)Pharmacy (Mail Order In-State)Pharmacy (Mail Order Out of State)Pharmacy (Other Out of State)Veterans AdministrationSubstances MonitoredDrugs of ConcernSchedules II - V	1,251				
Indian Health Services Pharmacy (In-State) Pharmacy (Mail Order In-State) Pharmacy (Mail Order Out of State) Pharmacy (Other Out of State) Veterans Administration Substances Monitored Drugs of Concern Schedules II - V					
Drugs of Concern Schedules II - V	Pharmacy (In-State) Pharmacy (Mail Order Out of State)				
	Substances Monitored				
Alternate Data Sources	Schedules II - V				
Alicinaie Dala Sources	Alternate Data Sources				
ARCOS ReportsARCOS ReportsOverdoses - FatalOverdoses - FatalPharmaceutical Manufacturers/DistributorsPharmaceutical Manufacturers/Distributors					
Available Reports					
Drug Trend ReportsGeomapping of Prescription DataLicensee Reports to Licensing BoardMME CalculationsMultiple Provider Episode ReportsPatient Query Lists to Licensing BoPatient Reports to DispensersPatient Reports to Law EnforcementPatient Reports to Licensing BoardsPatient Reports to PrescribersPDMP Evaluation ReportsPrescriber Report CardsPrescriber Reports to Law EnforcementRegistrant Query Lists to Licensing	MME Calculations Patient Query Lists to Licensing Boards Patient Reports to Law Enforcement Patient Reports to Prescribers				

Statistical Capabilities

 # of Prescription Filled # of Prescriptions Filled by CS Schedule # of Prescriptions Filled by Drug Class Statistics Filtered by Age or Age Range Statistics Filtered by Ethnicity or Race 	 # of Dosage Units Dispensed # of Dosage Units Dispensed by CS Schedule # of Dosage Units Dispensed by Drug Class Statistics Filtered by Gender Identification Statistics Filtered by Geographic Location
 # of Authorized PDMP Users Enrolled # of Registrants in SDTC # of Registrants in SDTC by Practice/License Typ 	 # of Prescribers Enrolled in PDMP by License Type # of Dispensers Enrolled in PDMP by License Type # of Prescribers Enrolled in PDMP by Specialty # of Unique Prescribers
 # of Data Errors by Error Type # of Data Errors Corrected # of At-Risk Patients by Risk Factor Risk Factor Statistics by Time Frame 	 # of In-State Queries # of In-State Queries by Requestor Type # of Interstate Queries # of Interstate Queries by Requestor Type # of Positive Matches from Interstate Queries
 # of Solicited Prescriber Reports # of Solicited Prescriber Reports by Requestor Type # of Unsolicited Prescriber Reports # of Unsolicited Prescriber Reports by Recipient Type # of Solicited Dispenser Reports # of Solicited Dispenser Reports by Requestor Type # of Unsolicited Dispenser Reports 	 # of Solicited Statistical Reports by Requestor Typ # of Unsolicited Statistical Reports by Recipient Type # of Unique Requestors for Solicited Reports # of Unique Requestors by Requestor Type (sol. rep # of Unique Requestors for Unsolicited Rep # of Unique Recipients by Recipient Type (unsol. rep % Out-of-State Patien 5-10% % Out-of-State Prescribe 5-10%
 # of onsolicited Dispenser Reports by Recipient Type # of Solicited Patient Reports # of Solicited Patient Reports by Requestor Type # of Unselicited Patient Persents 	 Out-of-State Prescribe 5-10% Data Analysis Resources Available: Data Analyst; Epidemiologist; Business Analyst;

- ✓ # of Unsolicited Patient Reports
- \Box # of Unsolicited Patient Reports by Recipient Type

Authorized PDMP Users

Correctional Supervision/Solicited In-State **Dispenser Delegates - Licensed/Solicited In-State Dispensers - Pharmacists/Solicited In-State** Dispensers - Pharmacists/Solicited Out-of-State **Dispensers - Pharmacists/Unsolicited In-State** Dispensers - Pharmacists/Unsolicited Out-of-State Healthcare Facilities and Institutions/Solicited In-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Examiners and Coroners/Solicited Out-of-State Medical Interns/Solicited In-State Medical Interns/Solicited Out-of-State Medical Interns/Unsolicited In-State Medical Interns/Unsolicited Out-of-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Medical Residents/Unsolicited In-State Medical Residents/Unsolicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prescribers/Unsolicited Out-of-State Prosecutors/Solicited In-State Prosecutors/Solicited Out-of-State Regulatory and Licensing Boards/Solicited In-State Regulatory and Licensing Boards/Solicited Out-of-State Regulatory and Licensing Boards/Unsolicited In-State

Regulatory and Licensing Boards/Unsolicited Out-of-State Researchers/Solicited In-State Researchers/Solicited Out-of-State State Health Departments/Solicited In-State Telemedicine Prescribers/Solicited in-State Workers Compensation State/Solicited In-State

Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State Healthcare Facilities and Institutions/Solicited In-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Examiners and Coroners/Solicited Out-of-State Medical Interns/Solicited In-State Medical Interns/Solicited Out-of-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State **Prosecutors/Solicited In-State** Prosecutors/Solicited Out-of-State Regulatory and Licensing Boards/Solicited In-State Regulatory and Licensing Boards/Solicited Out-of-State **Researchers/Solicited In-State** Researchers/Solicited Out-of-State **Telemedicine Prescribers/Solicited in-State** Workers Compensation State/Solicited In-State

Budget

Total Annual Budget: \$4,6	00,000.00 PDMP Staff:	8
# of Employees - Operational	5 # of Employee	s - Other: 0
# of Employees - Technical:	0	
# of Employees - Analytical:	3	
	Funding So	urce(s)
CDC Grant		
	Technolo	ogies
Data Collection Entity:	Vendor	☑ State HIE in place
Data Collection Vendor name	Bamboo Health	RxCheck Integration Allowed
Data Storage Entity:	Vendor	VHA VISTA integration
Data Storage Vendor name	Bamboo Health	HL7 FHIR connectivity
Report Generation Entity:	Vendor	Delegate access via integration
Report Generation Vendor name	e Bamboo Health	\Box SMART on FHIR apps
Data Access Method:	Web Portal/On-Line	ASAP Version Utilized: 4.2A
Data Access Entity:	Vendor	
Data Access Vendor name	Bamboo Health	
	Patient Ma	atching
□ Referen	tial Matching	Exact Matching
Deterministic Matching Probablistic Matching		
Manual Matching Probablistic and Manual Matching		
□ Other M	atching	
 Access to patient matching 	g algorithms	
Patient Matching Metrics Availab	ble:	
Patient matching data elements: Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender, WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by t		
Integration(s) Available		
Integration Type % Providers	Hub Used Paid by Fed Gov'	t Paid by State Gov't Paid by Facility Paid by Provider
HIE Integration 50-74% Rx	Check and PMPi	
Data Downloaded/Stored	🗆 Data Manipula	ated for Analysis
□ Data Incorporated with Interstate Data □ Multistate Integrations Allowed		
Integration Standards		
-		
Alternate data available:		

Interstate Data Sharing Partner(s)

AlabamaAlabamaAlaskaArizonaArkansasColoradoConnecticutConnecticutDelawareDistrict of ColumbiaFloridaHawaiiIdahoIllinoisIowaKansasKentuckyMarylandMichiganMilitary Health ServiceMinnesotaNevadaNevadaNevadaNevadaNorth CarolinaNorthern Mariana IslandsOhioOklahomaOklahomaOklahomaSouth CarolinaSouth CarolinaSouth CarolinaSouth CarolinaSouth CarolinaKansaUtahVirginiaSouth DakotaSouth CarolinaSouth Ca	
AlaskaArizonaArkansasColoradoConnecticutConnecticutDelawareDistrict of ColumbiaFloridaHawaiiIdahoIllinoisIowaKansasKentuckyMarylandMichiganMilitary Health ServiceMinnesotaNevadaNevadaNevadaNevadaNevadaNorth CarolinaNorthern Mariana IslandsOhioOklahomaOklahomaOregonPennsylvaniaPuerto RicoRhode IslandSouth DakotaSouth DakotaVirginiaVirginiaViest Virginia	
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Colorado Connecticut Connecticut Delaware District of Columbia Florida Hawaii Idaho Illinois Iowa Kansas Kentucky Maryland Michigan Military Health Service Minnesota Mississippi Montana Nebraska Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nevada Nethern Mariana Islands Ohio Oklahoma Oklahoma Oklahoma Oregon Pennsylvania Puerto Rico Rhode Island South Carolina South Dakota Texas Utah	Arizona
Colorado Connecticut Connecticut Delaware District of Columbia Florida Hawaii Idaho Illinois Iowa Kansas Kentucky Maryland Michigan Military Health Service Minnesota Mississippi Montana Nebraska Nevada North Dakota South Dakota Texas Utah Virginia West Virginia	Arkansas
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Northern Mariana Islands Ohio Oklahoma Oklahoma Oregon Oregon Pennsylvania Puerto Rico Rhode Island South Carolina South Carolina South Dakota Texas Utah Virginia	North Carolina
Ohio Oklahoma Oklahoma Oregon Oregon Pennsylvania Puerto Rico Rhode Island South Carolina South Carolina South Dakota Texas Utah Virginia West Virginia	North Dakota
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Texas Utah Virginia West Virginia	South Carolina
Utah Virginia West Virginia	South Dakota
Virginia West Virginia	Texas
West Virginia	Utah
West Virginia	Virginia
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PMPi Hub **RxCheck Hub** PMPi Hub **PMPi Hub** PMPi Hub PMPi Hub **RxCheck Hub PMPi Hub RxCheck Hub** PMPi Hub **PMPi Hub RxCheck Hub** PMPi Hub **PMPi Hub RxCheck Hub** PMPi Hub **PMPi Hub RxCheck Hub RxCheck Hub PMPi Hub PMPi Hub PMPi Hub** PMPi Hub **PMPi Hub RxCheck Hub PMPi Hub RxCheck Hub** PMPi Hub PMPi Hub **PMPi Hub PMPi Hub RxCheck Hub** PMPi Hub **PMPi Hub RxCheck Hub PMPi Hub RxCheck Hub RxCheck Hub PMPi Hub PMPi Hub PMPi Hub PMPi Hub PMPi Hub RxCheck Hub** PMPi Hub PMPi Hub **RxCheck Hub**

PDMP Policies

Enabling legislation enacted:	2007	Data collection frequency:	Daily or next busin
PDMP operational:	2011	Requirement for zero-report	ting
User access date (any method):	2012	Frequency of zero-reporting:	Weekly
User electronic access date:	2012		
Date received electronic data:	2011		
Interstate sharing start date:	2018		
Law/Statute citation:	WA Code §70.225		
Regulation/Rule citation:	WA Admin Code § 246-4	470	
Dr Shopper law/statute:	Chapter 69.41 RCW and	d Chapter 69.50 RCW	
Pill Mill law/statute:			
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	WA Code §70.225.060		
 Required Notification to cons Mandated Use of Advisory G Payment method captured Ability to id prescriber special Patient consent required befo Ability for users to set threshod Ability for users to do user-lead Ability for users to do user-lead Mandatory E-Prescribing (EP Compliance Process for Enrol Compliance Process for Quere ICD-10 Codes Collected Deceased Patient Field Engaged in Academic Detailin Patient ID Required to be Present Ability to de-id data Authority to release de-id data 	roup ty ore PDMP data release olds for alert notices d alert notices CS) Ilment Mandates y Mandate ng esented to Dispense ID T	 Data Retention Policy Data Retention Time: 3 yea All Information Purged Patient Information Purged Prescriber Information Purged Dispenser Information Purged Drug Information Purged HIPAA Covered Entity Identifiable Data to State F Identifiable Data to local H Certified as CMS Specializ Qualified PDMP with CMS PDMP Disaster Recovery Types Reported: 	d rged rged Health Dept Iealth Dept zed Registry Plan urposes after removing ial patients, dispensers,
De-Identified Data Retention Det Retain De-Identified Data			h an Taon af an 4a 4h a
	or 6 years after no longer gton State Archives.	_	
✓ Patient Notification of Breach		☐ Written Notification of Bro	each
Patient Breach Notification Meth Patient Breach Notification Meth		process is maintained by our tr	formation Security Team
	and varies based	•	and the occurry reall
E-prescribing required substan E-prescribing exemptions/waive	Controlled Substance		
Authority to enforce PDMP mane	enrollment and use m	versee compliance for board/co nandates. The WA healthcare OH) are complaint driven mean	provider boards and

Enrollment and Accounts

□ Superviser Review/audit of Delegate Account Number of Delegates allowed:

□ Auto Enroll with License Renewal or App

Enrollment Method:

manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number;

2 Factor Authentication:

Required to use 2 factor authentication

Criteria for Dispensers to get account to upload data:

Criteria for Prescriber delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Dispenser delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for PAs to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Nurse Practitioners to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

Data for Epidemiological Purposes: Authority to Release

✓ Law Enforcement On-line access to PDMP ✓ Law Enforcement Written Request access to PDMP Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

□ PDMP users validated with DEA Registration Fil PDMP Access without DEA Number

□ PDMP users validated with NPI File
 ∨alidation Process for
 ✓ PDMP users validated with State Licensing Board users without DEA #:
 ✓ License

Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

WAC 246-817-980 WAC 246-840-4990 WAC 246-853-790 WAC 246-854-370 WAC 246-918-935 WAC 246-919-985 WAC 246-922-790

Use Mandates

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

WAC 246-341-1020 WAC 246-817-913 WAC 246-817-915 WAC 246-817-919 WAC 246-817-935 WAC 246-817-971 WAC 246-817-980 WAC 246-840-4661 WAC 246-840-4663 WAC 246-840-4665 WAC 246-840-467 WAC 246-840-477 WAC 246-840-4940 WAC 246-840-4955 WAC 246-840-4990 WAC 246-853-695 WAC 246-853-700 WAC 246-853-705 WAC 246-853-715 WAC 246-853-730 WAC 246-853-770 WAC 246-853-790 WAC 246-854-275 WAC 246-854-241 WAC 246-854-280 WAC 246-854-285 WAC 246-854-295 WAC 246-854-310 WAC 246-854-350 WAC 246-854-370 WAC 246-918-835 WAC 246-918-840 WAC 246-918-845 WAC 246-918-855 WAC 246-918-870 WAC 246-918-915 WAC 246-918-935 WAC 246-918-935 WAC 246-919-885 WAC 246-919-890

WAC 246-919-895
WAC 246-919-905
WAC 246-919-920
WAC 246-919-965
WAC 246-919-985
WAC 246-922-695
WAC 246-922-700
WAC 246-922-705
WAC 246-922-715
WAC 246-922-730
WAC 246-922-770
WAC 246-922-790
WAC 296-20-03035
WAC 296-20-03056
WAC 182-525B-0400
WAC 182-530-1080

Training on Enrollment and Use

Prescriber - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

 \Box Ability to search for multiple patients in one query Maximum number of patients in one query 5 Patient Query Date Ran 1 year Other Query Date Range: Minimum data elements to query for healthcare user: NAME AND DOB Query by partial data elements by healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob Optional data elements to query by healthcare user: GENDER, COUNTY, ZIP Minimum data elements to query for non-healthcare user: NAME AND DOB Query by partial data elements by non-healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob Optional data elements to query by non-healthcare user: GENDER, COUNTY, ZIP

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Delivery method for unsolicited alerts/reports:

Delivery method for unsolicited alerts/reports - LE: Delivery method for unsolicited alerts/reports - Boards:

Report mailed, Notification sent via email, Dispenser reports N/A.

Veterinary Policies

		Quarterly veterinary records are searchable via the animal's name (animal first name + (owner's) last name) and animal's DOB and not by owner's name + animal's DOB. Owner information is recorded as "person dropping off / picking up prescription	
\Box Veterinarian access to owner's prescri	ption h	nistory	\Box Veterinary Icon on PDMP Report
Reporting Specifications			
Reporting Method:	Electronic, Fax, Web Portal		
Reporting Specifications:	Requirements for reporting are different for pharmacies and dispensing vets. Interface for direct reporting by Vets (including report by fax) are designed for pet record reporting.		
Data Fields:	PAT07 - Last Name, PAT08 - Owner's First Name, PAT08 - Animal's Firs Name, PAT18 - Owner's Date of Birth, PAT18 - Animal's Date of Birth, PAT20 - Species Code, PAT21 - Name of Animal		
Reporting Description:	Vete	erinarians are required to	report
Reporting Mandate Compliance			
Reporting Compliance Details: Educ		ication and outreach	
Reporting Mandate Actions:			
Reporting Issues:	Vet o wher	default NPI for WA = VE1	DEA or NPI number, Vets do not have NPI. FERINARY. This will show on query report be included. We are working with our vendor query reports.
come up under reci these fields set up t		e up under recipient/patie	g to ensure that veterinary records do not ent query by owner's name. Our vendor had cords would come up under owner's name reports) appear th
Enrollment Mandate Compliance			
Enrollment Description: Vete		erinarian enrollment for PMP access is allowed, and is voluntary for b. Enrollment rates are low.	
Enrollment Mandate Compliance Details:			
Enrollment Mandate Criteria:			
\Box Query Mandate Compliance			
Query Description:	Vete	terinarians can voluntarily query and do query	
Query Mandate Compliance Details: Query Mandate Criteria:			· · · ·

PDMP Effectiveness Measures

Reduction in number of fatal or non-fatal overdoses Reduction in number of opioid prescriptions issued

Substance Use Disorder Activities

Tools or Resources				
 MAT Services MOUD Services Harm Reduction Strategies Mental Health Assistance Services Employee Assistance Programs Housing Assistance Programs Re-Entry Programs 	Other:			
Surveillance Activities				
Emergency Department Data Data Sources for Surveillance Activities:	Medical Examiner/Coroner Data DOH Death Reports			
Initiated Actions				
 Resources to Affected Areas Directed Training on Prescribing Prescription Drug Tool Kits Risk Evaluation/Analysis on PDMP Reports Referrals to SUD Organizations Referrals to OFR Teams Prevent disruption of patient services 				