Workflow Integration

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CyncHealth

Agenda

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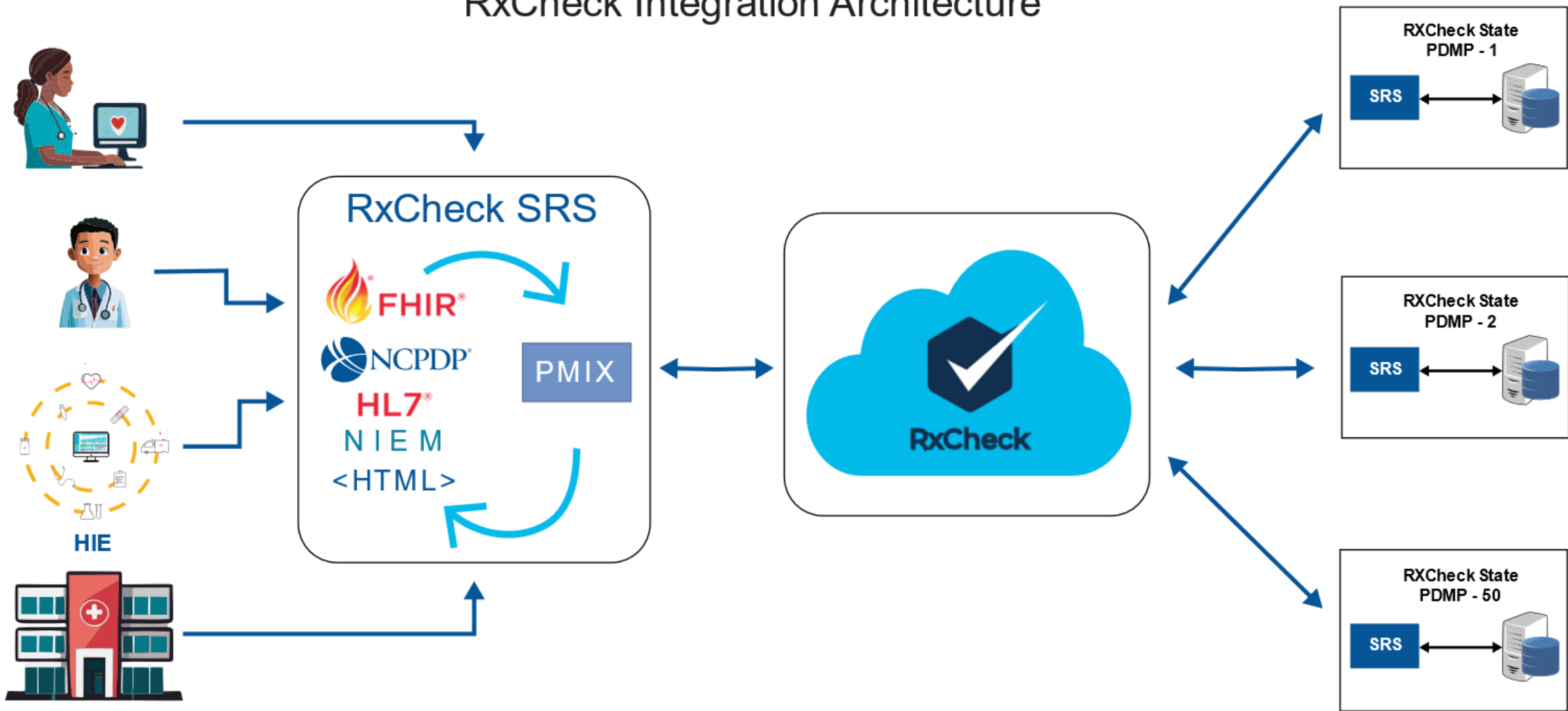
REVIEW THE INFRASTRUCTURE

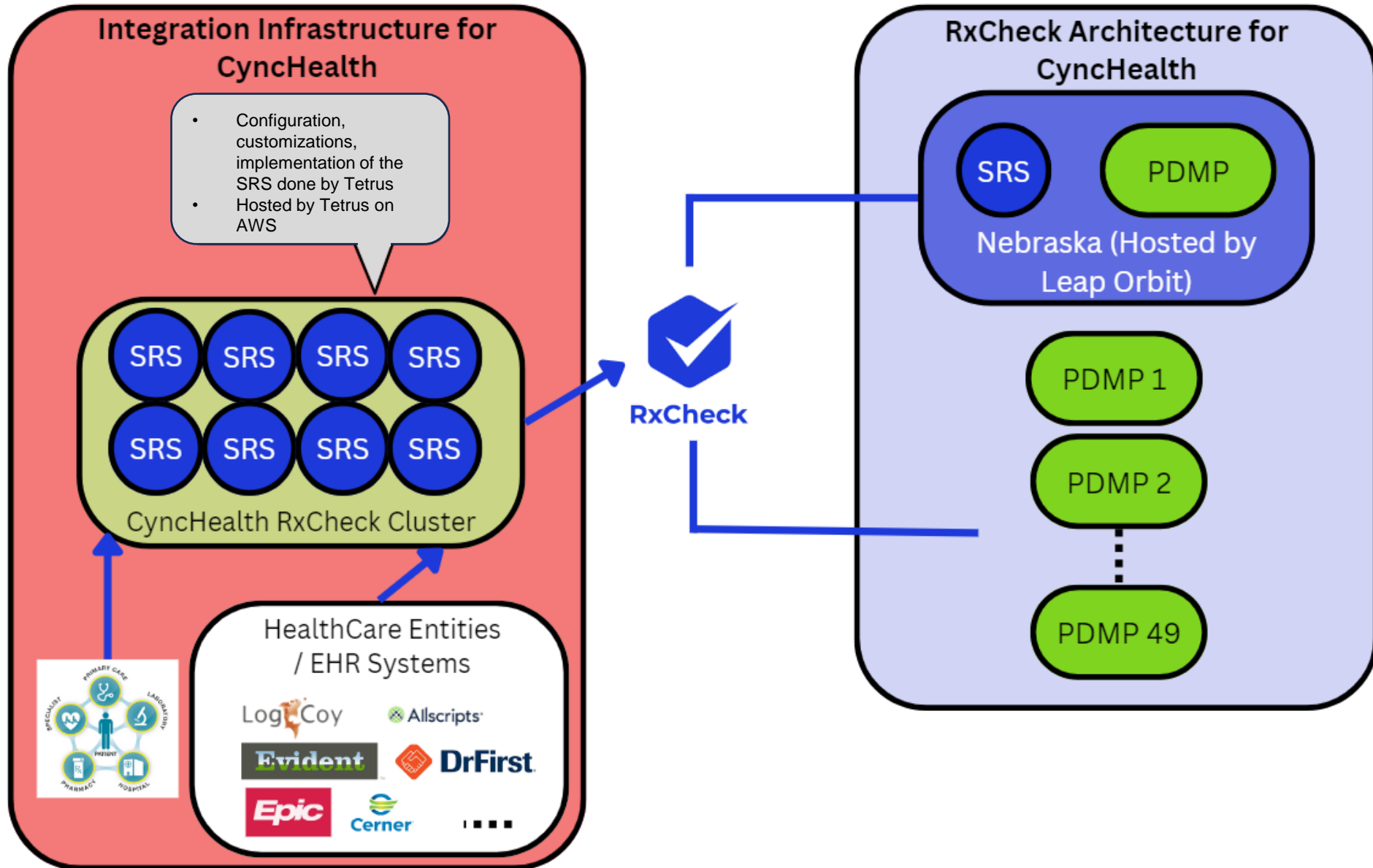EXAMINE THE INTEGRATION PROCESS

DISCUSS INTEGRATION EXPECTATIONS

PDMP Infrastructure Architecture

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RxCheck Integration Architecture

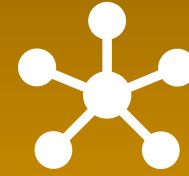# Nebraska SRS Cluster Integration

Pre-Kickoff

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Facility reviews and provides updated list of locations, their EHR vendor, and 3rd party integrator

Legal/Account Management/ Project Manager sign-off

Facility vendor to provide quote or SOW if necessary

Facility-Nebraska Data-sharing Agreement Addendum

Building the Integration

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Verification
We provide the facility with the list of locations that are covered under our agreements to verify these are the locations that will be covered with the integration.

Configurations
CyncHealth will work with the integration hub vendor (RxCheck) to complete the configurations our end.

Completed Integration
If using a third-party vendor, they will complete their piece of the integration.

Test Environment
The EHR vendor will build the integration in the test and production environments.

Schedule Testing Meeting
Once all pieces of the build are complete, CyncHealth will send the information on our testing patients and schedule the testing meeting.

Testing Integration Meeting

Testing will occur from both the provider and the pharmacist role.

The three patients that will be tested will each provide results for a different scenario. The results will display:

- Patient Found/No Data Returned
- Medications returned including a compound and odd quantity for oxycodone.
- Patient found and returned medications including hydrocodone liquid. This patient has multiple addresses.

Following successful testing, CyncHealth can provide training material that will need to be customized to the specifications of the EHR and facility

Go-Live Integration Meeting

CyncHealth and the facility query in the production environment from both the provider and pharmacist roles.

Post Go-Live Meeting

This meeting is two weeks after the integration is live and will review the usage at the facility. We will also:

- Answer questions that may have developed
- Verify use by current users
- Ensure there have been no user access issues
- Verify that the project completion form has been signed and returned.

Integration Expectations

The PDMP Integration allows providers and pharmacists to review the historic and current **controlled medications** that have been prescribed for their patient.

The information contained within the PDMP is data that is submitted by pharmacies from the medication that they dispense.
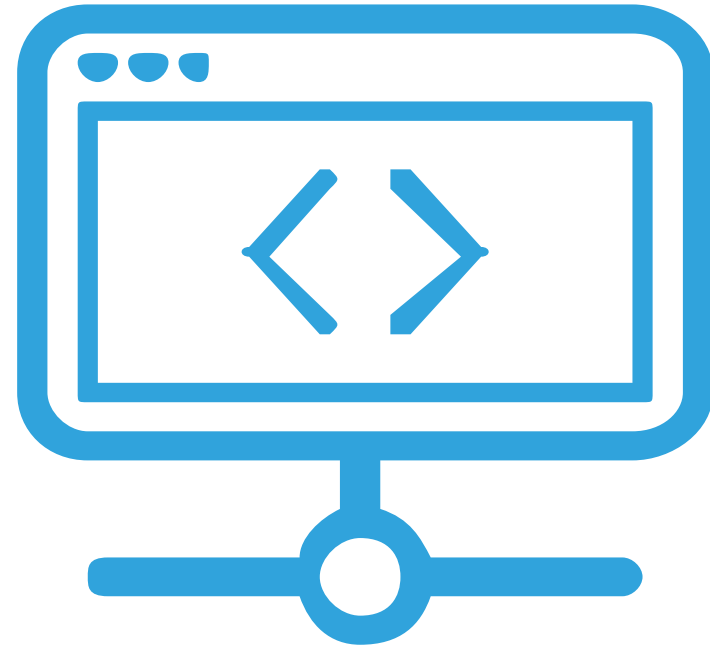
A project to upgrade patient matching is in progress.

Current patient-matching issues:
- Sue Smith vs. Susan Smith
- Incorrect DOB
- New Address

FHIR Integration is coming soon and will allow for **all medications**, not just controlled medications.

- Participation Agreements

- Verify Facility List

- Build the Integration

- Testing Meeting

- Go-Live Meeting

- Post Go-Live Meeting

Third-party integrators facilitate the integration connection for the EHR systems without the capability to independently connect

User access is determined by the roles established with the EHR

Each integrator has agreements with specific EHR and pharmacy software vendors that they support

When we add the facility to RxCheck, they will then add any sub-facilities and provision the endpoints and credentials for the facility

Facility will need to check with the 3rd party integrator for costs associated with the integration

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Unique Requirements

❖ Roles and user access are determined by the roles setup within the EHR

❖ On the user side they provide a Dashboard to the facility based on their integration queries

❖ Patient matching based on Name and DOB. A pick list will display will all the options for the requestor to review.

Third-Party Integrators – DrFirst

Unique Requirements

- ❖ Physician needs an NPI entered into their EHR profile for validation

- ❖ Pharmacist needs state license number and state entered into their EHR profile for validation

- ❖ All communication for the project is made within a DrFirst ticket

- ❖ Can integrate within the EHR and with DrFirst's e-prescribing med history portal

- ❖ Patient matching based on First Name, Last Name, Gender, Address, Zip, and DOB

Questions?