



WISCONSIN PRESCRIPTION DRUG MONITORING PROGRAM (PDMP)

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES (DPS) | 4822 MADISON YARDS WAY, MADISON, WI 53705



WI PDMP EHR Integration

BJA-TTAC PDMP Administrators' National Meeting
San Antonio, TX
May, 2024



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Overview

1. Context:

From a Sliding Fee Scale to Free for All

2. Free-Pricing Model:

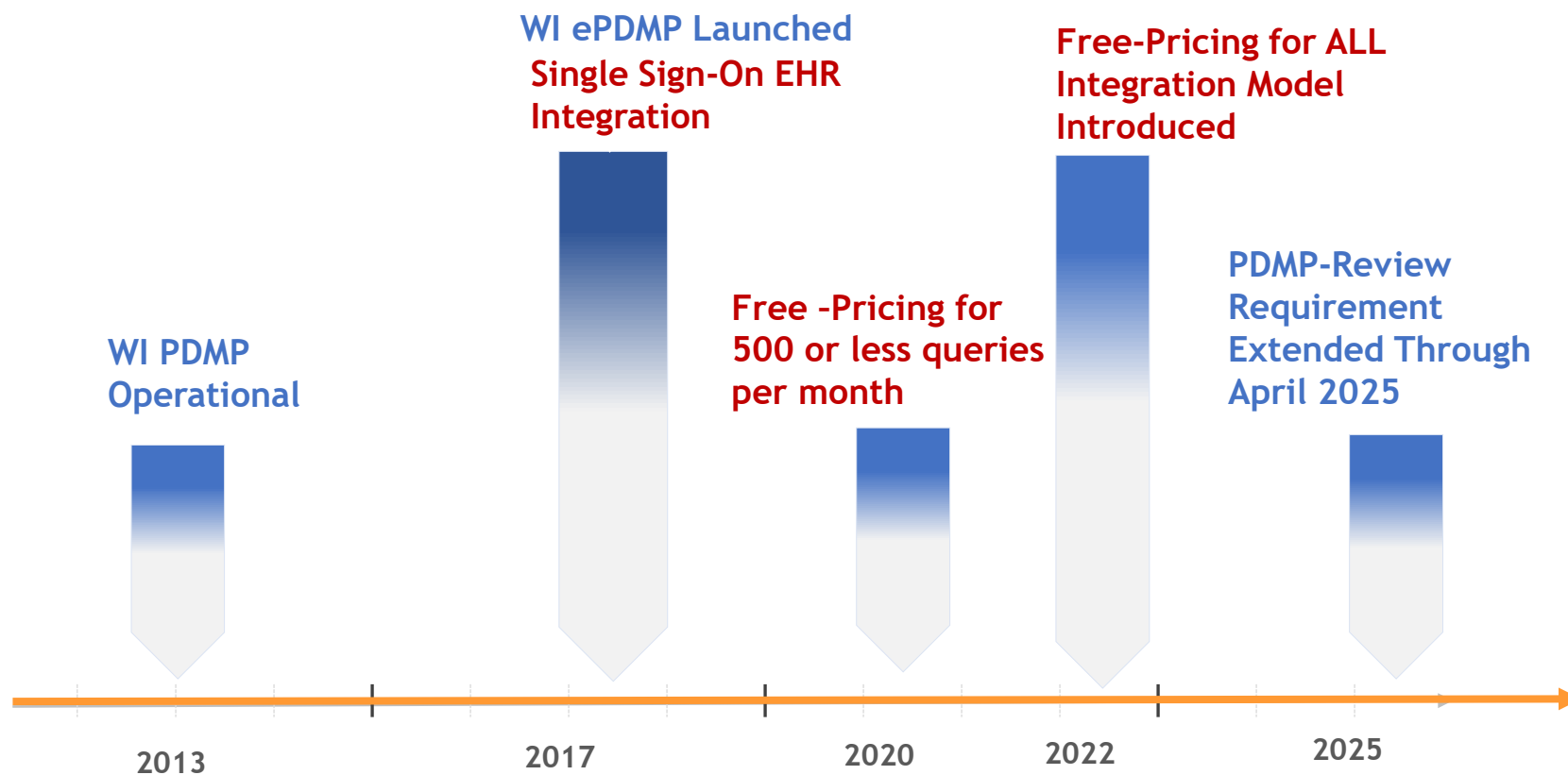
- Goals
- Technical methods

3. Successes & Challenges





Context: A Brief History



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User Fee Structure: 2017-2022

	Number of Queries Performed Per Month	2017-2020 WI ePDMP Integration Service Monthly Fee	2020 – June 2022 WI ePDMP Integration Service Monthly Fee
Tier 1	0-500	\$500	Free
Tier 2	501-5,000	\$1,500	\$1,000
Tier 3	5,001-15,000	\$2,100	\$1,500
Tier 4	15,001-50,000	\$3,250	\$2,500
Tier 5	50,001 and up	\$4,500	\$3,500

Plus: Annual registration fee \$100 & One-time Implementation fee \$2,500



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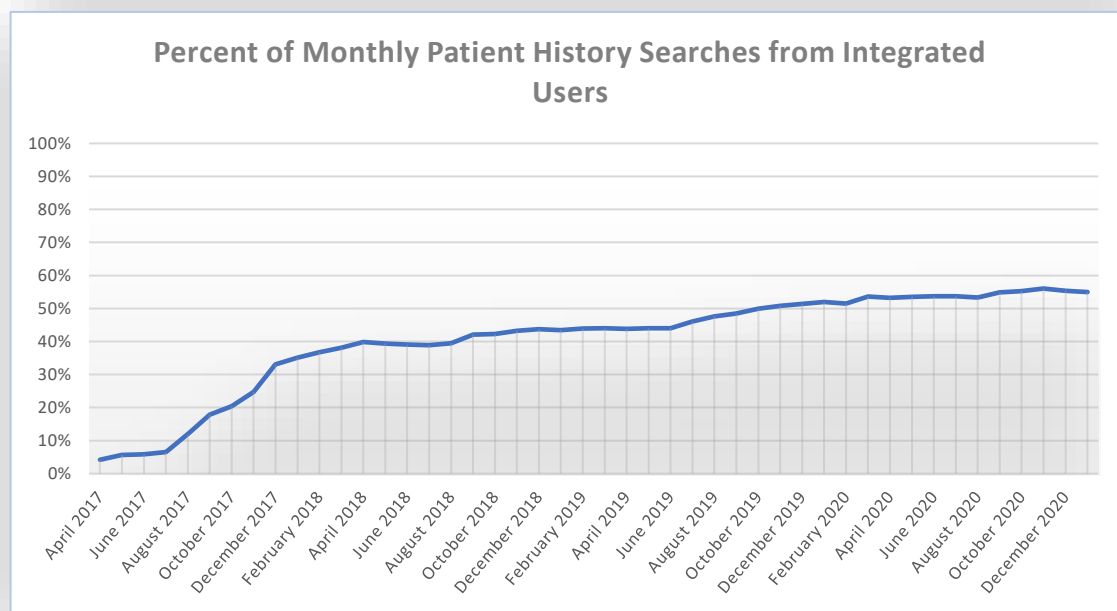
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Free-Pricing: Goals & Approaches

To increase the adoption of direct ePDMP integrations, via

1. Streamlined onboarding process and automated support
2. Potential alternate technical methods for integration



As of Jan 2021:

- **55%** of patient queries flew through integrations
- **18** large health systems had ePDMP integrations
- **100+** of WI DHS-identified clinics that treat tribal, rural, and other disadvantaged patient populations NOT integrated.



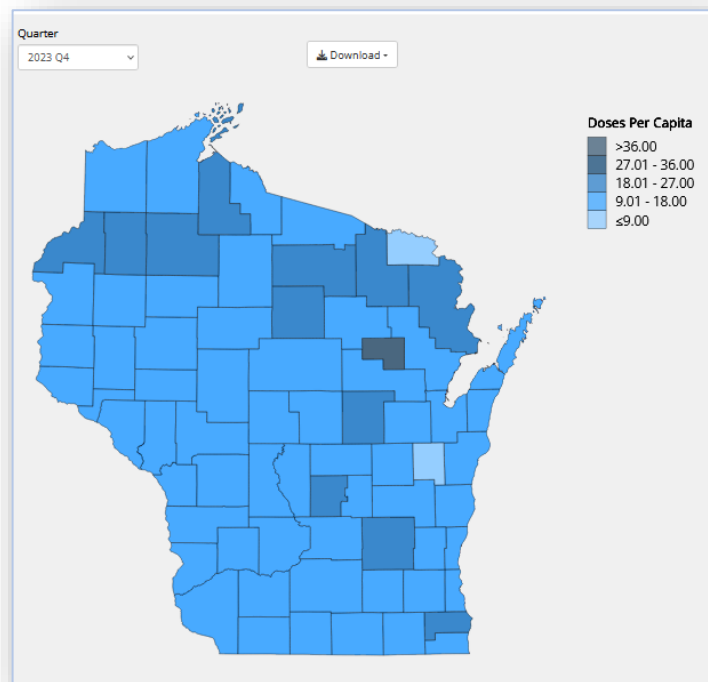
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Free-Pricing: Users

1. WI DHS-identified clinics that treat tribal, rural and other underserved patient populations
2. Existing Integrations



Clinics that Treat Underserved Populations:

- **121** Federally Qualified Health Centers (Community Health Centers)
- **26** Critical Access Hospitals
- **13** Tribal Health Centers



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Technical Methods

- **SMART on FHIR / OAuth**
- **Service Features Same as Directly Accessing via WI ePDMP**

Service Features

Easier Access to the Same ePDMP Features

Single-Click Patient Query
Search Additional States
Add Alert or Note to Patient Query
Manage Delegates
Edit Patient Query
Perform Additional Patient Queries
Access Patients Panel (Prescribers Only)
Access Prescriber Metrics (Prescribers Only)
Access Usage History Reports
Access User Profile and Other Resources

Edit Patient Query

Users are able to refine the search criteria sent by the EHR system to search for additional relevant results based on nicknames, aliases, or other known names.

First Name	Last Name
<input type="text" value="James"/>	<input type="text" value="Smith"/>
<input type="button" value="Cancel"/>	<input type="button" value="Submit"/>



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Successes & Challenges

Successes

1. Automation of Application Process
2. Streamlined Approval Process
3. Statistics (as of January 2024)
 - 13 Free-Pricing Integrations Gone Live
 - 7% Increase in queries flew through integrations (62%)
 - 88% Satisfaction Among Users via Integrations

Challenges

1. Outreach
2. Sustainability



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WISCONSIN | ePDMP

Free ePDMP Integration Services

Using Your Existing Connection

The ePDMP Integration Services were developed with the Wisconsin Department of Safety and Professional Services (DPS) to enable Wisconsin healthcare organizations of all sizes to benefit from immediate access to Prescription Drug Monitoring Program (ePDMP) information from within their electronic health record (EHR), regardless of their EHR system vendor.

Since 2017, healthcare systems across Wisconsin have been connecting to the ePDMP to give their providers one-click access to their patients' monitored prescription drug history reports. Currently integrated organizations in good standing are now eligible to transition to integration access with no monthly cost. The new integration services provide access to all the features of the ePDMP website, including analytics and data visualizations. No technical changes are required to make the switch.

Signing Up is as Easy as 1-2-3

- 1 Complete and submit the interest form on the PDMP website.
- 2 Ensure your organization is up-to-date and in good standing with its current integration agreement.
- 3 Execute a new standard integration agreement that will replace your current agreement. The no-cost integration services will begin the month following the execution of the new agreement.

Visit pdmp.wi.gov/ehr-integration-services for more information or to request a free EHR integration for your organization.

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Q&A

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