Arizona

PDMP acronym: CSPMP
Agency Responsible: Arizona State Board of Pharmacy
Agency Type: Pharmacy Board
Website: https://pharmacypmp.az.gov/
Email: https://pharmacypmp.az.gov/content/contact-us
Register Website: https://arizona.pmpaware.net/identities/new
Query Website: https://arizona.pmpaware.net/
Data Upload Website: https://pmpclearinghouse.net/users/sign_in
Statistics Website: https://pharmacypmp.az.gov/data/pmp-data-dashboard
Opioid Dashboard Website: https://pharmacypmp.az.gov/data/pmp-data-dashboard
Training Website: https://pharmacypmp.az.gov/pmp-training
Statute/Regulation Website: https://pharmacypmp.az.gov/resources/rules-statutes-minutes
Opioid Guidelines Website: https://azdhs.gov/audiences/clinicians/index.php#clinical-guidelines-and-references-rx-guidelines

PDMP Contact Information

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Fax: 6027712748
Email: dskvarla@azpharmacy.gov

State Population and Number of Registrants

State population: 7,453,517  DEA Prescriber total: 41,764  DEA Dispenser total: 1,224
### Data Transmitter(s)

<table>
<thead>
<tr>
<th>Dispensing Practitioner</th>
<th>Long Term Care Facility Pharmacy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy (In-State)</td>
<td>Pharmacy (Mail Order In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order Out of State)</td>
<td>Pharmacy (Other Out of State)</td>
</tr>
</tbody>
</table>

### Substances Monitored

- Schedules II - V

### Alternate Data Sources

| Medical Marijuana Dispensations | Naloxone/Narcan Dispensations |

### Available Reports

- **Clinical Alerts**
- **Drug Trend Reports**
- **Licensee Reports to Licensing Board**
- **Multiple Provider Episode Reports**
- **Patient Query Lists to Law Enforcement**
- **Patient Query Lists to Prescribers**
- **Patient Reports to Law Enforcement**
- **Patient Reports to Prescribers**
- **PDMP Evaluation Reports**
- **Prescriber Report Cards**
- **Prescription Drug Combinations**
- **Registrant Query Lists to Licensing Boards**
- **Statewide Statistics**
- **Dispenser Reports to Law Enforcement**
- **Geomapping of Prescription Data**
- **MME Calculations**
- **Patient Query Lists to Dispensers**
- **Patient Query Lists to Licensing Boards**
- **Patient Reports to Dispensers**
- **Patient Reports to Licensing Boards**
- **Patient Reports with Summary Data**
- **Peer Comparison Reports**
- **Prescriber Reports to Law Enforcement**
- **Registrant Query Lists to Law Enforcement**
- **Registrant Reports to Prescribers**
### Statistical Capabilities

<table>
<thead>
<tr>
<th>Data Analysis Resources Available:</th>
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<tbody>
<tr>
<td>Data Analyst; Epidemiologist;</td>
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<table>
<thead>
<tr>
<th># of Prescription Filled</th>
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<tbody>
<tr>
<td># of Prescriptions Filled by CS Schedule</td>
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<tr>
<td># of Prescriptions Filled by Drug Class</td>
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<tr>
<td>Statistics Filtered by Age or Age Range</td>
</tr>
<tr>
<td>Statistics Filtered by Ethnicity or Race</td>
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<tr>
<td># of Authorized PDMP Users Enrolled</td>
</tr>
<tr>
<td># of Registrants in SDTC</td>
</tr>
<tr>
<td># of Registrants in SDTC by Practice/License Type</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th># of Data Errors by Error Type</th>
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<tbody>
<tr>
<td># of Data Errors Corrected</td>
</tr>
<tr>
<td># of At-Risk Patients by Risk Factor</td>
</tr>
<tr>
<td>Risk Factor Statistics by Time Frame</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th># of Solicited Prescriber Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Solicited Prescriber Reports by Requestor Type</td>
</tr>
<tr>
<td># of Unsolicited Prescriber Reports</td>
</tr>
<tr>
<td># of Unsolicited Prescriber Reports by Recipient Type</td>
</tr>
<tr>
<td># of Solicited Dispenser Reports</td>
</tr>
<tr>
<td># of Solicited Dispenser Reports by Requestor Type</td>
</tr>
<tr>
<td># of Unsolicited Dispenser Reports</td>
</tr>
<tr>
<td># of Unsolicited Dispenser Reports by Recipient Type</td>
</tr>
<tr>
<td># of Solicited Patient Reports</td>
</tr>
<tr>
<td># of Solicited Patient Reports by Requestor Type</td>
</tr>
<tr>
<td># of Unsolicited Patient Reports</td>
</tr>
<tr>
<td># of Unsolicited Patient Reports by Recipient Type</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th># of Dosage Units Dispensed</th>
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</thead>
<tbody>
<tr>
<td># of Dosage Units Dispensed by CS Schedule</td>
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<tr>
<td># of Dosage Units Dispensed by Drug Class</td>
</tr>
<tr>
<td>Statistics Filtered by Gender Identification</td>
</tr>
<tr>
<td>Statistics Filtered by Geographic Location</td>
</tr>
<tr>
<td># of Prescribers Enrolled in PDMP by License Type</td>
</tr>
<tr>
<td># of Dispensers Enrolled in PDMP by License Type</td>
</tr>
<tr>
<td># of Prescribers Enrolled in PDMP by Specialty</td>
</tr>
<tr>
<td># of Unique Prescribers</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th># of In-State Queries</th>
<th># of In-State Queries by Requestor Type</th>
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<tbody>
<tr>
<td># of Interstate Queries</td>
<td># of Interstate Queries by Requestor Type</td>
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<tr>
<td># of Interstate Queries</td>
<td># of Positive Matches from Interstate Queries</td>
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</table>

<table>
<thead>
<tr>
<th># of Solicited Statistical Reports by Requestor Type</th>
<th># of Unsolicited Statistical Reports by Recipient Type</th>
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</thead>
<tbody>
<tr>
<td># of Unique Requestors for Solicited Reports</td>
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<tr>
<td># of Unique Requestors by Requestor Type (sol. reports)</td>
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</tr>
<tr>
<td># of Unique Requestors for Unsolicited Reports</td>
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</tr>
<tr>
<td># of Unique Recipients by Recipient Type (unsol. reports)</td>
<td></td>
</tr>
</tbody>
</table>

% Out-of-State Patients:
% Out-of-State Prescribers:

Data Analysis Resources Available:
Authorized PDMP Users

- Correctional Supervision/Solicited In-State
- Dispenser Delegates - Licensed/Solicited In-State
- Dispenser Delegates - Licensed/Solicited Out-of-State
- Dispenser Delegates - Unlicensed/Solicited In-State
- Dispenser Delegates - Unlicensed/Solicited Out-of-State
- Dispensers - Pharmacists/Solicited In-State
- Dispensers - Pharmacists/Solicited Out-of-State
- Law Enforcement - Federal/Solicited In-State
- Law Enforcement - Federal/Unsolicited In-State
- Law Enforcement - Local/Solicited In-State
- Law Enforcement - Local/Unsolicited In-State
- Law Enforcement - State/Solicited In-State
- Law Enforcement - State/Unsolicited In-State
- Medicaid Drug Utilization and Review/Solicited In-State
- Medicaid Fraud and Abuse/Solicited In-State
- Medical Examiners and Coroners/Solicited In-State
- Medical Residents/Solicited In-State
- Medical Residents/Solicited Out-of-State
- Nurse Practitioners/Solicited In-State
- Nurse Practitioners/Solicited Out-of-State
- Nurse Practitioners/Unsolicited In-State
- Patients/Solicited In-State
- Physician Assistants/Solicited In-State
- Physician Assistants/Solicited Out-of-State
- Physician Assistants/Unsolicited In-State
- Prescriber Delegates - Licensed/Solicited In-State
- Prescriber Delegates - Licensed/Solicited Out-of-State
- Prescriber Delegates - Unlicensed/Solicited In-State
- Prescriber Delegates - Unlicensed/Solicited Out-of-State
- Prescribers/Solicited In-State
- Prescribers/Solicited Out-of-State
- Prescribers/Unsolicited In-State
- Prosecutors/Unsolicited In-State
- Regulatory and Licensing Boards/Solicited In-State
- Regulatory and Licensing Boards/Solicited Out-of-State
- Regulatory and Licensing Boards/Unsolicited In-State
- State Health Departments/Solicited In-State
Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
### Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,800,000.00</th>
<th>PDMP Staff:</th>
<th>9</th>
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<tbody>
<tr>
<td># of Employees - Operational:</td>
<td>2</td>
<td># of Employees - Other:</td>
<td>4</td>
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<tr>
<td># of Employees - Technical:</td>
<td>0</td>
<td># of Employees - Analytical:</td>
<td>3</td>
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</table>

### Funding Source(s)

- CDC Grant
- Other Funding
- State General Fund

### Technologies

- **Data Collection Entity:** Vendor
- **Data Collection Vendor name:** Bamboo Health
- **Data Storage Entity:** Vendor
- **Data Storage Vendor name:** Bamboo Health
- **Report Generation Entity:** Vendor
- **Report Generation Vendor name:** Bamboo Health
- **Data Access Method:** Web Portal/On-Line
- **Data Access Entity:** Vendor
- **Data Access Vendor name:** Bamboo Health

- ✔ State HIE in place
- ☐ RxCheck Integration Allowed
- ✔ VHA VISTA integration
- ☐ HL7 FHIR connectivity
- ASAP Version Utilized: 4.2B

### Patient Matching

- ☐ Referential Matching
- ☐ Deterministic Matching
- ✔ Manual Matching
- ☐ Other Matching

- Access to patient matching algorithms

**Patient Matching Metrics Available:**

**Patient matching data elements:**

### Integration(s) Available

#### Integration Standards: PMIX Standards

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>75-100%</td>
<td>PMPi</td>
<td>Fixed Cost</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☐ Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td>Data Manipulated for Analysis</td>
<td></td>
<td></td>
</tr>
<tr>
<td>✔ Data Incorporated with Interstate Data</td>
<td></td>
<td></td>
<td></td>
<td>Multistate Integrations Allowed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Integration Standards:</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HIE Integration</td>
<td>0-24%</td>
<td>PMPi</td>
<td>Fixed Cost</td>
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<tr>
<td>☐ Data Downloaded/Stored</td>
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<td></td>
<td></td>
<td>Multistate Integrations Allowed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Integration Type</td>
<td>% Providers</td>
<td>Hub Used</td>
<td>Paid by Fed Gov’t</td>
<td>Paid by State Gov’t</td>
<td>Paid by Facility</td>
<td>Paid by Provider</td>
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<tr>
<td>PDS Integration</td>
<td>50-74%</td>
<td>PMPi</td>
<td></td>
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</tbody>
</table>

- Data Downloaded/Stored
- Data Incorporated with Interstate Data
- Data Manipulated for Analysis
- Multistate Integrations Allowed

Integration Standards: PMIX Standards
<table>
<thead>
<tr>
<th>State</th>
<th>Data Sharing Partner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Alaska</td>
<td>PMPi Hub</td>
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<tr>
<td>Arkansas</td>
<td>PMPi Hub</td>
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<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
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<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
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<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
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<tr>
<td>Florida</td>
<td>PMPi Hub</td>
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<tr>
<td>Hawaii</td>
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<td>Idaho</td>
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<td>Illinois</td>
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<td>Indiana</td>
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<td>Iowa</td>
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<td>Louisiana</td>
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<td>Maine</td>
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<tr>
<td>Maryland</td>
<td>RxCheck Hub</td>
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<td>Massachusetts</td>
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<td>Michigan</td>
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<td>Military Health Service</td>
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<td>Montana</td>
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<td>Nebraska</td>
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<tr>
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<td>PMPi Hub</td>
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<tr>
<td>Wyoming</td>
<td>PMPi Hub</td>
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</table>
PDMP Policies

Enabling legislation enacted: 2007

PDMP operational: 2008

User access date (any method): 2008

User electronic access date: 2008

Date received electronic data: 2008

Interstate sharing start date: 2017

Law/Statute citation: AZ Rev Statute §§36-2601 to 2611; §32-1907; §23-1026; §23-1062.02

Regulation/Rule citation: AZ Admin Code R4-23-501 to 505; R9-17-202; R9-17-204


Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: AZ Rev Statute §36-2610(D)

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

- [ ] Required Notification to consumers
- [✓] Mandated Use of Advisory Group
- [✓] Payment method captured
- [✓] Ability to id prescriber specialty
- [ ] Patient consent required before PDMP data release
- [ ] Ability for users to set thresholds for alert notices
- [ ] Ability for users to do user-led alert notices
- [✓] Mandatory E-Prescribing (EPCS)
- [ ] Compliance Process for Enrollment Mandates
- [ ] Compliance Process for Query Mandate
- [ ] ICD-10 Codes Collected
- [ ] Deceased Patient Field
- [ ] Engaged in Academic Detailing
- [ ] Patient ID Required to be Presented to Dispenser
- [✓] Ability to de-id data
- [✓] Authority to release de-id data

Data Retention Policy

Data Retention Time:

- [ ] All Information Purged
- [ ] Patient Information Purged
- [ ] Prescriber Information Purged
- [ ] Dispenser Information Purged
- [ ] Drug Information Purged
- [✓] HIPAA Covered Entity
- [✓] Identifiable Data to State Health Dept
- [ ] Identifiable Data to local Health Dept
- [ ] Certified as CMS Specialized Registry
- [ ] PDMP Disaster Recovery Plan

De-identified data sharing conditions: De-identified data sharing conditionsapproval by PMP

De-Identified Data Retention Details:

- [ ] Retain De-Identified Data

Record Retention Details: Maintain data back to the beginning of the program (4/1/08).

- [ ] Patient Notification of Breach
- [ ] Written Notification of Breach

Patient Breach Notification Method:

Patient Breach Notification Method Other:

E-prescribing required substances: All C-II Opioids

E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board
Superviser Review/audit of Delegate Accounts  Number of Delegates allows:  No limit

Auto Enroll with License Renewal or App

Enrollment Method:

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data
Criteria for Prescriber delegates to get account:
Criteria for Dispenser delegates to get account:
Criteria for PAs to get account:
Criteria for Nurse Practitioners to get account:
Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Notarized patient request form and copy of current identification

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/Coroners, Pardons or Parole officers, State Medicaid

PDMP Data for Epidemiological Purposes:  Authority to Release

Law Enforcement On-line access to PDMP  Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Active Investigation

PDMP users validated with DEA Registration File  PDMP Access without DEA Number

PDMP users validated with NPI File

PDMP users validated with State Licensing Board File

Validation Process for users without DEA #:
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): November 1, 2007

Details:
A. A medical practitioner regulatory board shall notify each medical practitioner who receives an initial or renewal license and who intends to apply for registration or has an active registration under the controlled substances act (21 United States Code section 801 through 904) of the medical practitioner's responsibility to register with the Arizona state board of pharmacy and be granted access to the controlled substances prescription monitoring program's central database tracking system. The Arizona state board of pharmacy shall provide access to the central database tracking system to each medical practitioner who has a valid license pursuant to this title and who possesses an Arizona registration under the controlled substances act (21 United States Code section 801 through 904).
B. The registration is:
   1. Valid in conjunction with a valid United States drug enforcement administration registration number and a valid license issued by a medical practitioner regulatory board established pursuant to title 32, chapter 7, 11, 13, 14, 15, 16, 17, 25 or 29.
   2. Not transferable or assignable.

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): July 20, 2011

Details:
Beginning the later of October 1, 2017 or sixty days after the statewide health information exchange has integrated the controlled substances prescription monitoring program data into the exchange, a medical practitioner, before prescribing an opioid analgesic or benzodiazepine controlled substance listed in schedule II, III or IV for a patient, shall obtain a patient utilization report regarding the patient for the preceding twelve months from the controlled substances prescription monitoring program's central database tracking system at the beginning of each new course of treatment and at least quarterly while that prescription remains a part of the treatment.
G. A DISPENSER, BEFORE DISPENSING A SCHEDULE II CONTROLLED SUBSTANCE, SHALL OBTAIN A PATIENT UTILIZATION REPORT REGARDING THE PATIENT FOR THE PRECEDING TWELVE MONTHS FROM THE CONTROLLED SUBSTANCES PRESCRIPTION MONITORING PROGRAM'S CENTRAL DATABASE TRACKING SYSTEM AT THE BEGINNING OF EACH NEW COURSE OF TREATMENT. THE ARIZONA STATE BOARD OF PHARMACY SHALL ESTABLISH A PROCESS TO PROVIDE TO A DISPENSER A WAIVER FOR UP TO ONE YEAR AFTER THE EFFECTIVE DATE OF THIS AMENDMENT TO THIS SECTION FROM THE REQUIREMENT IN THIS SUBSECTION DUE TO TECHNOLOGICAL LIMITATIONS THAT ARE NOT REASONABLY WITHIN THE CONTROL OF THE DISPENSER OR OTHER EXCEPTIONAL CIRCUMSTANCES AS DEMONSTRATED BY THE DISPENSER.
Training on Enrollment and Use

Prescriber - Training Provided: In-person; online video; webinar
Licensing Board - Training Provided: In-person; online video; webinar
Law Enforcement - Training Provided: In-person; online video; webinar
Dispenser - Training Provided: In-person; online video; webinar

PDMP Queries

☐ Ability to search for multiple patients in one query
Patient Query Date Range: 3 years
Minimum data elements to query for healthcare user: First name, Last name, DOB
Query by partial data elements by healthcare user: first 3 letters of first & last name, DOB
Optional data elements to query by healthcare user:
Minimum data elements to query for non-healthcare user:
Query by partial data elements by non-healthcare user:
Optional data elements to query by non-healthcare user:

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Quarterly
Delivery method for unsolicited alerts/reports: Notification sent via email, Report sent via email
Delivery method for unsolicited alerts/reports - LE:
Delivery method for unsolicited alerts/reports - Boards:
☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians:
Criteria for veterinarian queries:
- Veterinarian access to owner's prescription history
- Veterinary Icon on PDMP Report

Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description:
Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:
Reporting Misc Information:

Enrollment Mandate Compliance
Enrollment Description: Veterinarians are exempted from enrollment as data requesters
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

Query Mandate Compliance
Query Description: Veterinarians are not permitted by statute/rule/policy to query
Query Mandate Compliance Details:
Query Mandate Criteria:
PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
Reduction in number of fatal or non-fatal overdoses
Reduction in incidence of multiple provider episodes
Reduction in number of benzodiazepine dosage units dispensed
Reduction in number of benzodiazepine prescriptions issued
Reduction in number of opioid dosage units dispensed
Reduction in number of opioid prescriptions issued
Reduction in number of stimulant dosage units dispensed
Reduction in number of stimulant prescriptions issued

Substance Use Disorder Activities

Tools or Resources
- MAT Services
- MOUD Services
- Harm Reduction Strategies
- Mental Health Assistance Services
- Employee Assistance Programs
- Housing Assistance Programs
- Re-Entry Programs
- Other:
  - OAR (Arizona Opioid Assistance and Referral) Line-offers free and confidential information regarding "opioid medicines and side effects as well as help with opioid use, long-term pain & opioid withdrawal to patients, caregivers, friends & family on any day at any time."
  - ADHS (Arizona Department of Health Services) - Opioid Prevention website page
  - https://www.azdhs.gov/opioid/index.php#home
  - Hope Heals - Program for Mothers struggling with substance abuse disorder
  - Governor's Office of Youth, Faith and Family (GOYFF)-Provides resources targeted towards substance misuse prevention training and education for all sectors of the community and to educate parents on having open and honest conversations about the facts and dangers of drugs and alcohol.
  - Arizona Health Care Cost Containment System (AHCCCS) provides four 24/7 opioid treatment locations

Surveillance Activities
- Emergency Department Data
- Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions
- Resources to Affected Areas
- Directed Training on Prescribing
- Prescription Drug Tool Kits
- Risk Evaluation/Analysis on PDMP Reports
- Referrals to SUD Organizations
- Referrals to OFR Teams

Other Actions: