



Prescription Drug Monitoring Program Training and Technical Assistance Center

Arkansas

PDMP Name: AR PDMP PDMP region: South
 Agency responsible: Arkansas Department of Health
 Agency type: Department of Health
 PDMP email:
 PDMP website: www.arkansaspmp.com
 Enrollment website: <http://arkansas.pmpaware.net>
 Query website: <http://arkansas.pmpaware.net>
 Data upload website: <http://pmpclearinghouse.net>
 Statistics website: <http://www.healthy.arkansas.gov>

Contact Information

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State Registrant Totals and Population

Statistics year:	2019	DEA registered prescribers:	13,324
State population:	3,017,825	DEA registered dispensers:	768

PDMP Available Reports

- Prescriber access to patient history
- Prescriber access to own history
- Prescriber access to patient query history
- Prescriber access to registrant query history

- Dispenser access to patient history
- Dispenser access to own history
- Dispenser access to patient query history
- Dispenser access to registrant query history

- Patient access to own query history

- Licensing Board access to patient history
- Licensing Board access to licensee history
- Licensing Board access to patient query history
- Licensing Board access to registrant query history

- Law Enforcement access to patient history
- Law Enforcement access to prescriber history
- Law Enforcement access to dispenser history
- Law Enforcement access to patient query history
- Law Enforcement access to registrant query history

- Summary data on/with patient reports
- Customized reports by user type
- Peer comparison reports
- PDMP annual reports
- Data dashboards
- Prescriber report cards
- Statewide statistics
- Lost/stolen prescription information

- Clinical Alerts
- Risk Scores
- MME Calculations
- Overdose Reports
- Multiple Provider Episodes
- Drug trend reports
- Geomapping of prescription data
- Evaluation Reports for Public, Legislature, etc.

Other types of reports:

Opioid Dashboard link:

2020

PDMP Budget and Staffing

Source(s) of Funding

- State general fund
- Licensing fee
- Controlled substance registration fee
- Regulatory board fund
- Agreed settlement

- BJA grant
- CDC grant
- SAMHSA grant
- CMS grant
- NASCSA grant

Other funding

Staff Category and Number of FTEs

Total Staff: 3.00

of employees - Operational: 2

of employees - Technical: 0

of employees - Analytical/Epidemiological: 1

of employees - Other: 0

PDMP Administrator, PDMP specialist (customer service line), PDMP epidemiologist

Policies and Procedures

Key PDMP Dates

Legislation Enacted: 03-11-2011
Initial user access: 05-16-2013
Electronic reporting: 03-01-2013

PDMP Operational: 03-01-2013
On-line access: 05-16-2013
Interstate Data Sharing

Relevant Statutes and Rules

Statute website: <http://www.healthy.arkansas.gov/aboutADH/Pages/RulesRegulations.aspx>
Statute citation: AR Code §§20-7-601 to 615; §17-92-1004
Regulation citation:
Dr shopper statute:
Pill mill statute:
Pain clinic statute:
Disclosure statute: AR Code §20-7-611
Opioid guidelines:

Miscellaneous Capabilities and Policies

Data collection frequency: next business day

Zero-reporting Zero-reporting frequency: Daily

- Mandatory E-Prescribing (EPCS)
- Payment method captured
- Patient ID required to be presented to dispenser
- Patient ID captured
- ID of person (other than patient) dropping off capture
- ID of person (other than patient) picking up capture
- Mandated use of advisory group
- ICD-10 Codes Collected
- Deceased Patient Field
- HIPAA Covered Entity
- Certified as CMS Specialized Registry
- User-friendly web interface
- Data analysis software
- Online user guides/educational materials

- Ability to identify prescriber specialty
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Unsolicited alerts to practitioners not enrolled in PDMP
- Ability to search for multiple patients in one query
- Maximum number of patients in one query:
 - Supervisor review/audit of delegate accounts
- Number of delegates allowed Unlimited
- Ability to de-identify data
- Authority to release de-identified data
- Authority to release for epidemiological or educational purposes
- Engaged in release for epidemiological or educational purposes
- Identifiable Data to State Health Department
- Identifiable Data to local Health Department

Patient consent required before data release

Patient Notification of Breach

Required notification to patients of Query

Patient Breach Notification Written

Patient Breach Notification Method Mail

Patient Breach Notification Method Other:

PDMP Effectiveness Stud

Frequency unsolicited alerts/reports generated: when thresholds met

Delivery method for unsolicited alerts/reports: Notification sent via email, Report alerts with the PMP AWARE system as well

Data Retention

- Data retention policy Prescriber information purged Patient information purged Retain de-identified data
 All information purged Dispenser information purged Drug information purged Retention time: 3 years

Record retention details: complete record

De-Identified data retention details:

PDMP User Training

Training website: http://www.arkansasmp.com/files/AR_PMP_Training_Guide_for_AR_Practitioners_and_Pharmacists.pdf

Available Training

- Prescriber Attorney General
 Dispenser Patient
 Law Enforcement Researcher
 Regulatory Board

Training Required Before PDMP Use

- Prescriber Attorney General
 Dispenser Patient
 Law Enforcement Researcher
 Regulatory Board Other
-

PDMP Accounts

- Automatic enrollment with license renewal or application

Enrollment method: Online enrollment

Prescriber account criteria: approved registration, ID, password

Dispenser account criteria: approved registration, ID, password

Regulatory Board account criteria: approved registration, approval of AR PDMP administration

Law Enforcement account criteria: Certified law enforcement officer assigned by his or her law enforcement agency to investigate prescription drug diversion who has completed a certification course in prescription drug diversion; certified law enforcement officer must submit his or her identification credentials, the case number, badge number, and a copy of his or her certification to be granted access to database

Law Enforcement Requirements

- Active investigation Probable cause
 Subpoena Search warrant
 Court order/approval Proper need/upon request

Other:

Law Enforcement Access Methods

- On-line/web portal
 Written request

Other method:

Criteria to Query PDMP

Minimum data elements: Last Name, First Name, DOB, Date range of query

Partial data elements: Minimum 3 characters on name

Optional data elements: Gender, County, Zip Code,

Patient access to query list details:

Requirements for patients to get own report: Notarized Request Form, Valid Government issued Photo ID presented in person

Required PDMP Enrollment and Use

- Required enrollment - Prescriber Required enrollment - Dispenser Compliance Process for Enrollment Mandates

Optometrists, physicians, and APRNs who have been found to be in violation of a law or rule involving prescription drugs shall be required to register with the PDMP

Enrollment Effective Date(s): July 22, 2015

- Required use - Prescriber Required use - Dispenser Compliance Process for Use Mandates

Prescribers shall query when prescribing: 1) an opioid from Sch. II or III for every time prescribing the medication to a patient; and 2) a benzodiazepine for the first time prescribing; exceptions to the query requirement for practitioners administering a CS immediately before or during surgery; during recovery from a surgery while in a healthcare facility; in a healthcare facility; or necessary to treat the patient in an emergency situation at the scene of an emergency, in a licensed ambulance or air ambulance, or in the intensive care unit of a licensed hospital; exceptions to the query requirement for practitioners administering a CS to a patient receiving palliative or hospice care, a resident in a nursing home facility, or situations in which the PDMP is not accessible; a licensed oncologist to query the PDMP when prescribing to a patient on an initial malignant episodic diagnosis and every three months when following the diagnosis while continuing treatment; Further provides that if the information appears to indicate misuse or abuse, the department shall notify the practitioners and dispensers who have prescribed and dispensed in the following manner: quarterly reports to the individual prescribers and dispensers and, if after 12 months of providing such reports, the information indicates the misuse or abuse may be continuing, the department shall send a report to the licensing boards of the practitioner or dispenser who prescribed or dispensed the prescription. A prescriber found to be in violation of prescription drug laws shall be required to register with the PMP and access prescription information before writing a prescription for an opioid and provides that the board may remove the requirement after an interval of time if appropriate; a prescriber treating a patient for chronic, non-malignant pain shall check the PMP for the patient at least every six months; Advanced practice registered nurses shall query the PDMP at least every six months when prescribing for chronic, non-malignant pain; optometrists, physicians, and APRNs who have been found to be in violation of a law or regulation involving prescription drugs shall query the PDMP prior to writing a prescription for an opioid; APRNs with prescriptive authority who have been found guilty, by the Board of Nursing, of violating a law or rule involving prescription drugs shall review a current report (run within the past 30 days) from the Prescription Drug Monitoring Program prior to prescribing an opioid. Review of this report shall be documented in the patient's medical record. Optometrists shall query the PDMP when prescribing an opioid from Schedule II or III for every time prescribing the medication to a patient and a benzodiazepine medication for the first time prescribing the medication to a patient.

Use Effective Date(s): July 22, 2015

Authority to enforce PDMP mandates: Regulatory/Licensing Board

Veterinarian Policies

- Veterinarian access to owner's prescription history Veterinary Icon on PDMP Report

Criteria for veterinarian queries: Animal's Name
Reporting method: Fax, Web Portal
Reporting description: Veterinarians are required to report
Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth, PAT19 - Animal's Gender, PAT20 - Species Code, PAT21 - Name of Animal,

- Animal reporting specifications same as human patient

Animal v. Human Patient Reporting Differences:

Reporting Issues: Veterinarian's software does not allow electronic submission of data, Veterinarian's software is not able to report data in ASAP format

Reporting Miscellaneous Information:

- Reporting Mandate Compliance

Compliance Details: We are educating veterinarians on the method to report to ensure proper reporting.

Reporting Mandate Actions

Enrollment Description:

Enrollment Mandate Criteria:

Enrollment Mandate Compliance

Compliance Details:

Use Description:

Veterinarians are required by statute/rule/policy to query

Use Criteria:

Same criteria as other prescribers in the state.

Use Mandate Compliance

Compliance Details:

We run a mandatory audit for a 6 month time period to identify prescribers that wrote for a Schedule II or III opioid has a PDMP account. The list of prescribers identified to not have an account are reported to the professional boards.

Data Monitored or Accessible

Schedule II

Schedule III

Schedule IV

Schedule V

Authority to monitor other substance [nalbuphine](#) [Tianeptine](#)

Removed from monitoring

Drug-related Arrests

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Drug-related Convictions

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Child Welfare Case Information

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Criminal Court Case Information

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Drug Court Case Information

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Medical Marijuana Dispensings

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Risk Ratings_Urine Drug Screens

Data on PDMP Report

Monitor Trends/Inform Policy

Reciprocity

Data Collectors:

Data Reporters:

Data Location:

Data Fields:

Authorized Users:

Data Monitored or Accessible (cont'd)

Naloxone/Narcan Administrations

- Data on PDMP Report Data Collectors: [Health Department, Law Enforcement Agency](#)
- Monitor Trends/Inform Policy Data Reporters: [Law Enforcement Agenices, Emergency Medical Services](#)
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

Naloxone/Narcan Dispensings

- Data on PDMP Report Data Collectors:
- Monitor Trends/Inform Policy Data Reporters:
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

Overdoses - Fatal Information

- Data on PDMP Report Data Collectors:
- Monitor Trends/Inform Policy Data Reporters: [Health Departments, Medical Examiners/Coroners Offices](#)
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

Overdoses - Non-fatal Information

- Data on PDMP Report Data Collectors:
- Monitor Trends/Inform Policy Data Reporters: [Health Departments, Medical Examiners/Coroners Offices](#)
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

Pharmaceutical Manufacturers/Distributors Sales

- Data on PDMP Report Data Collectors:
- Monitor Trends/Inform Policy Data Reporters:
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

Sales data access method:

Frequency of sales data upload:

Sales data elements available:

Other Information

- Description: [Neonatal Abstinence Syndrome](#)
- Data on PDMP Report Data Collectors: [Health Departments, Vital Statistics](#)
- Monitor Trends/Inform Policy Data Reporters:
- Reciprocity Data Location:
- Data Fields:
- Authorized Users:

- Capture/access registrant's disciplinary history/status
- Capture/access patient lock-in information
- Capture/access lost/stolen prescription drug reports
- ARCOS data available

Technological Capabilities

ASAP Versions Accepted

- ASAP 4-1/2010 ASAP 4-2a/2016
 ASAP 4-2/2011 ASAP 4-2b/2019

Data Transmission Methods Allowed

- Electronic data transmission Mail data transmission
 Fax data transmission Media data transmission
 Other

Required Data Transmitters

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Pharmacy in-state | <input checked="" type="checkbox"/> Dispensing doctor | <input type="checkbox"/> Department of Defense |
| <input checked="" type="checkbox"/> Pharmacy in-state/mail order transmitters | <input checked="" type="checkbox"/> Veterinarian | <input checked="" type="checkbox"/> Veterans Administration |
| <input checked="" type="checkbox"/> Pharmacy out-state/mail order | <input type="checkbox"/> Long-term Care Facility Pharmacy | <input type="checkbox"/> Indian Health Services |
| <input checked="" type="checkbox"/> Pharmacy out-state/other | <input type="checkbox"/> Correctional Facility Pharmacy | <input type="checkbox"/> Tribal Pharmacy |

Other:

Data Collection, Storage, Generation and Access

Data collection entity: Vendor Vendor name: Appriss
Data storage entity: Vendor Vendor name: Appriss
Report generation entity: Vendor Vendor name: Appriss
Data access entity: Vendor Vendor name: Appriss
Data access method: Web Portal/On-Line

Interstate Data Sharing

- | Method | Jurisdictions Engaged |
|---|---|
| <input checked="" type="checkbox"/> PMPi Hub | AL, AZ, CO, CT, DE, GA, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MN, MS, MO, MT, NV, NM, NY, NC, ND, OH, OK, PA, PR, SC, SD, TN, TX, UT, VA, WA, WV, WY, and MHS |
| <input checked="" type="checkbox"/> RxCheck Hub | KY, PA |
| <input type="checkbox"/> HIE method | |

Data Integration

- State HIE in place RxCheck Integration Allowed

	% Providers Integrated	Integration Hub	Data allowed to be downloaded/store	Data allowed to be manipulated for analysis	Data incorporate interstate data
<input type="checkbox"/> HIE Integration			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> EHR Integration		PMPi	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> PDS Integration		PMPi	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Paid by Feds	Paid by State	Paid by Facility	Paid by Provider	

HIE Cost Model:

EHR Cost Model: Unknown

PDS Cost Model: Unknown

Patient Matching

- Exact match Access to patient matching algorithms
- Probabilistic match Matching data elements:
- Referential match Matching metrics available:
- Deterministic match Internal matching barriers: Lack of understanding of the matching process, Lack of insight into matching methodology in use
- Manual match Interstate matching barriers: Lack of understanding of the matching process, Lack of insight into matching methodology in use
- Other match method

Requestors and Reports Authorized to Generate

	Requestor Type	Solicited Reports		Unsolicited Reports	
		In-State	Out-of-State	In-State	Out-of-State
Healthcare	Prescriber	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Dispenser/Business (i.e., pharmacy)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser/Person (i.e., pharmacist)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Midlevel - Physician Assistant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Midlevel - Nurse Practitioner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Prescriber Delegate (licensed)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser Delegate (licensed)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Prescriber Delegate (unlicensed)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser Delegate (unlicensed)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Residents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interns	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Facility/Institution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Patient	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Treatment Provider	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regulatory	Licensing/Regulatory Board	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	State Health Department	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Peer Review Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Law Enforcement	Law Enforcement - Federal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Law Enforcement - State	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - Local	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Prosecutorial Authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Correctional Supervision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Examiner/Coroner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Court	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public and Private Insurers	Medicaid Fraud and Abuse	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicaid Drug Utilization and Review	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - State	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Third-party Payer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	Researchers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Marijuana Dispensary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other PDMP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	DHS investigator - similar to LE with s	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Requestors and Reports Being Generated

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	Law Enforcement - State	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - Local	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Prosecutorial Authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Correctional Supervision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	Drug Court	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public and Private Insurers	Medicaid Fraud and Abuse	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicaid Drug Utilization and Review	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - State	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Third-party Payer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	Researchers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Marijuana Dispensary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other PDMP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>