PDMP TTAC
Prescription Drug Monitoring Program Training and Technical Assistance Center

Arkansas

PDMP acronym:	AR PDMP	Region:	South
Agency Responsible:	Arkansas Department of Health		
Agency Type:	Department of Health		

PDMP Web Resources/Links

PDMP Website:	https://www.healthy.arkansas.gov/programs-services/topics/prescription-monitoring-program
PDMP Email:	adh.ehs@arkansas.gov
PDMP Register Website:	http://arkansas.pmpaware.net
User Account Manual:	https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide_for_AWARE.PDF
PDMP Query Website:	http://arkansas.pmpaware.net
PDMP Data Upload Website:	http://pmpclearinghouse.net
Data Upload Manual:	https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide_for_Clearinghouse_PDMP.pdf
Statute/Regulation Website:	https://www.healthy.arkansas.gov/images/uploads/rules/PDMP_Rule.pdf
Opioid Guidelines Website:	
PDMP FAQs:	https://www.healthy.arkansas.gov/images/uploads/pdf/faqs_regarding_reporting_animal_prescriptions.pdf
Integration Guidance:	
PDMP Statistics Website:	https://www.healthy.arkansas.gov/programs-services/topics/pdmp-reports-and-resources
Opioid Dashboard Website:	
Training Website:	https://www.healthy.arkansas.gov/programs-services/topics/pdmp-for-healthcare-providers

PDMP Contact Information

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State Population and Number of Registrants

State population: 3,063,152   DEA Prescriber total: 14,773   DEA Dispenser total: 746

Data Transmitter(s)

Dispensing Practitioner

Pharmacy (In-State)

Pharmacy (Mail Order Out of State)

Veterans Administration

Dispensing Veterinarians

Pharmacy (Mail Order In-State)

Pharmacy (Other Out of State)

Substances Monitored

Drugs of Concern

Schedules II - V

Alternate Data Sources

Naloxone/Narcan Administrations

Overdoses - Non-fatal

Overdoses - Fatal

Available Reports

Customized Reports by User Type

Drug Trend Reports

MME Calculations

Patient Query Lists to Patients

Patient Reports to Law Enforcement

Patient Reports to Prescribers

PDMP Evaluation Reports

Prescriber Reports to Law Enforcement

Registrant Query Lists to Dispensers

Registrant Reports to Prescribers

Dispenser Reports to Law Enforcement

Licensee Reports to Licensing Board

Multiple Provider Episode Reports

Patient Reports to Dispensers

Patient Reports to Licensing Boards

Patient Reports with Summary Data

Prescriber Report Cards

Prescription Drug Combinations

Registrant Query Lists to Prescribers

Statewide Statistics

Statistical Capabilities

- ☑ # of Prescription Filled
- ☑ # of Prescriptions Filled by CS Schedule
- ☑ # of Prescriptions Filled by Drug Class
- ☑ Statistics Filtered by Age or Age Range
- ☐ Statistics Filtered by Ethnicity or Race

- ☑ # of Authorized PDMP Users Enrolled
- ☐ # of Registrants in SDTC
- ☐ # of Registrants in SDTC by Practice/License Type

- ☑ # of Data Errors by Error Type
- ☐ # of Data Errors Corrected
- ☑ # of At-Risk Patients by Risk Factor
- ☑ Risk Factor Statistics by Time Frame

- ☑ # of Solicited Prescriber Reports
- ☑ # of Solicited Prescriber Reports by Requestor Type
- ☑ # of Unsolicited Prescriber Reports
- ☐ # of Unsolicited Prescriber Reports by Recipient Type
- ☑ # of Solicited Dispenser Reports
- ☑ # of Solicited Dispenser Reports by Requestor Type
- ☐ # of Unsolicited Dispenser Reports
- ☐ # of Unsolicited Dispenser Reports by Recipient Type
- ☑ # of Solicited Patient Reports
- ☑ # of Solicited Patient Reports by Requestor Type
- ☑ # of Unsolicited Patient Reports
- ☑ # of Unsolicited Patient Reports by Recipient Type

- ☑ # of Dosage Units Dispensed
- ☑ # of Dosage Units Dispensed by CS Schedule
- ☑ # of Dosage Units Dispensed by Drug Class
- ☑ Statistics Filtered by Gender Identification
- ☑ Statistics Filtered by Geographic Location

- ☑ # of Prescribers Enrolled in PDMP by License Type
- ☑ # of Dispensers Enrolled in PDMP by License Type
- ☐ # of Prescribers Enrolled in PDMP by Specialty
- ☑ # of Unique Prescribers

- ☑ # of In-State Queries
- ☑ # of In-State Queries by Requestor Type
- ☑ # of Interstate Queries
- ☑ # of Interstate Queries by Requestor Type
- ☐ # of Positive Matches from Interstate Queries

- ☐ # of Solicited Statistical Reports by Requestor Type
- ☐ # of Unsolicited Statistical Reports by Recipient Type
- ☐ # of Unique Requestors for Solicited Reports
- ☑ # of Unique Requestors by Requestor Type (sol. reports)
- ☐ # of Unique Requestors for Unsolicited Reports
- ☐ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%
% Out-of-State Prescribers: 5-10%

Data Analysis Resources Available:

Epidemiologist

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-State

Dispenser Delegates - Unlicensed/Solicited In-State

Dispenser Delegates - Unlicensed/Solicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Federal/Unsolicited In-State

Law Enforcement - Federal/Unsolicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Unsolicited In-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medicaid Drug Utilization and Review/Solicited In-State

Medicaid Fraud and Abuse/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Medical Examiners and Coroners/Solicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Nurse Practitioners/Unsolicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Physician Assistants/Unsolicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State

Researchers/Solicited Out-of-State

State Health Departments/Solicited In-State

Third Party Insurance Payers/Solicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Unsolicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - State/Solicited In-State

Medicaid Drug Utilization and Review/Solicited In-State

Medicaid Fraud and Abuse/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Patients/Solicited In-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State

Budget

Total Annual Budget:	$1,200,000.00	**PDMP Staff:**	3
# of Employees - Operational:	2	# of Employees - Other:	0
# of Employees - Technical:	0		
# of Employees - Analytical:	1		

Funding Source(s)

BJA Grant   CDC Grant
State General Fund

Technologies

Data Collection Entity:	Vendor	☑ State HIE in place
Data Collection Vendor name:	Bamboo Health	☑ RxCheck Integration Allowed
Data Storage Entity:	Vendor	☑ VHA VISTA integration
Data Storage Vendor name:	Bamboo Health	☐ HL7 FHIR connectivity
Report Generation Entity:	Vendor	ASAP Version Utilized: 4.2
Report Generation Vendor name:	Bamboo Health	
Data Access Method:	Web Portal/On-Line	
Data Access Entity:	Vendor	
Data Access Vendor name:	Bamboo Health	

Patient Matching

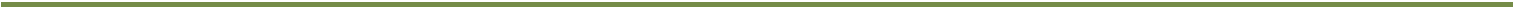☐ Referential Matching   ☐ Exact Matching
☐ Deterministic Matching   ☑ Probablistic Matching
☐ Manual Matching   ☐ Probablistic and Manual Matching
☐ Other Matching

☐ Access to patient matching algorithms

Patient Matching Metrics Available:
Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	25-49%	PMPi			Unknown	

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis
☑ Data Incorporated with Interstate Data   ☑ Multistate Integrations Allowed

Integration Standards: The AR PDMP must share data with the state the out of state facility that requests integration access.

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	Unknown	PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis
☐ Data Incorporated with Interstate Data   ☑ Multistate Integrations Allowed

Integration Standards: The AR PDMP must share data with the state the out of state facility that requests integration access.

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi				Unknown

☐ Data Downloaded/Stored ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data ☑ Multistate Integrations Allowed

Integration Standards: The AR PDMP must share data with the state the out of state facility that requests integration access.

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi				Unknown

☐ Data Downloaded/Stored ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data ☑ Multistate Integrations Allowed

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Illinois	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Missouri	PMPi Hub
Montana	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted:	2011	Data collection frequency:	Daily or next busines
PDMP operational:	2013	☑ Requirement for zero-reporting	
User access date (any method):	2013	Frequency of zero-reporting:	Daily
User electronic access date:	2013		
Date received electronic data:	2013		

Interstate sharing start date:

Law/Statute citation:　　　　　AR Code §§20-7-601 to 615; §17-92-1004

Regulation/Rule citation:

Dr Shopper law/statute:

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: AR Code §20-7-611

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

☐ Required Notification to consumers	☑ Data Retention Policy
☑ Mandated Use of Advisory Group	Data Retention Time: 3 years
☑ Payment method captured	☐ All Information Purged
☑ Ability to id prescriber specialty	☐ Patient Information Purged
☐ Patient consent required before PDMP data release	☐ Prescriber Information Purged
☐ Ability for users to set thresholds for alert notices	☐ Dispenser Information Purged
☐ Ability for users to do user-led alert notices	☐ Drug Information Purged
☑ Mandatory E-Prescribing (EPCS)	☑ HIPAA Covered Entity
☐ Compliance Process for Enrollment Mandates	☑ Identifiable Data to State Health Dept
☐ Compliance Process for Query Mandate	☐ Identifiable Data to local Health Dept
☐ ICD-10 Codes Collected	☐ Certified as CMS Specialized Registry
☐ Deceased Patient Field	☑ PDMP Disaster Recovery Plan
☐ Engaged in Academic Detailing	
☐ Patient ID Required to be Presented to Dispenser	ID Types Reported:
☑ Ability to de-id data	
☑ Authority to release de-id data	

De-identified data sharing conditions:

De-Identified Data Retention Details:

☐ Retain De-Identified Data

Record Retention Details:　complete record

☑ Patient Notification of Breach	☑ Written Notification of Breach

Patient Breach Notification Method:　　　　Mail

Patient Breach Notification Method Other: ADH HIPAA policy and procedure

E-prescribing required substances:　　　Controlled substances

E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board

Enrollment and Accounts

☐ Superviser Review/audit of Delegate Accounts   Number of Delegates allows: Unlimited

☐ Auto Enroll with License Renewal or App

Enrollment Method:

Online enrollment

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data

approved registration, ID, password

Criteria for Prescriber delegates to get account:

approved registration, ID, password, link to master account

Criteria for Dispenser delegates to get account:

approved registration, ID, password, link to master account

Criteria for PAs to get account:

approved registration, ID, password

Criteria for Nurse Practitioners to get account:

approved registration, ID, password

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Notarized Request Form, Valid Government issued Photo ID presented in person

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

☐ Law Enforcement On-line access to PDMP   ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Search Warrant

☑ PDMP users validated with DEA Registration File   ☐ PDMP Access without DEA Number

☑ PDMP users validated with NPI File   Validation Process for

☐ PDMP users validated with State Licensing Board File users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): July 22, 2015

Details:

Optometrists, physicians, and APRNs who have been found to be in violation of a law or rule involving prescription drugs shall be required to register with the PDMP

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): July 22, 2015

Details:

Prescribers shall query when prescribing: 1) an opioid from Sch. II or III for every time prescribing the medication to a patient; and 2) a benzodiazepine for the first time prescribing; exceptions to the query requirement for practitioners administering a CS immediately before or during surgery; during recovery from a surgery while in a healthcare facility; in a healthcare facility; or necessary to treat the patient in an emergency situation at the scene of an emergency, in a licensed ambulance or air ambulance, or in the intensive care unit of a licensed hospital; exceptions to the query requirement for practitioners administering a CS to a patient receiving palliative or hospice care, a resident in a nursing home facility, or situations in which the PDMP is not accessible; a licensed oncologist to query the PDMP when prescribing to a patient on an initial malignant episodic diagnosis and every three months when following the diagnosis while continuing treatment; Further provides that if the information appears to indicate misuse or abuse, the department shall notify the practitioners and dispensers who have prescribed and dispensed in the following manner: quarterly reports to the individual prescribers and dispensers and, if after 12 months of providing such reports, the information indicates the misuse or abuse may be continuing, the department shall send a report to the licensing boards of the practitioner or dispenser who prescribed or dispensed the prescription. A prescriber found to be in violation of prescription drug laws shall be required to register with the PMP and access prescription information before writing a prescription for an opioid and provides that the board may remove the requirement after an interval of time if appropriate; a prescriber treating a patient for chronic, non-malignant pain shall check the PMP for the patient at least every six months; Advanced practice registered nurses shall query the PDMP at least every six months when prescribing for chronic, non-malignant pain; optometrists, physicians, and APRNs who have been found to be in violation of a law or regulation involving prescription drugs shall query the PDMP prior to writing a prescription for an opioid; APRNs with prescriptive authority who have been found guilty, by the Board of Nursing, of violating a law or rule involving prescription drugs shall review a current report (run within the past 30 days) from the Prescription Drug Monitoring Program prior to prescribing an opioid. Review of this report shall be documented in the patient's medical record. APRNs with prescriptive authority shall review PDMP report from the Prescription Drug Monitoring Program prior to prescribing: a. An opioid from Schedule II or Schedule III every time prescribing the medication to a patient; and b. A benzodiazepine medication for the first time and every six (6) months thereafter prescribing for a patient. Optometrists shall query the PDMP when prescribing an opioid from Schedule II or III for every time prescribing the medication to a patient and a benzodiazepine medication for the first time prescribing the medication to a patient.

Training on Enrollment and Use

Prescriber - Training Provided

Licensing Board - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

☑ Ability to search for multiple patients in one query   Maximum number of patients in one query:

Patient Query Date Range: 3 years   Other Query Date Range:

Minimum data elements to query for healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by healthcare user: Minimum 3 characters on name

Optional data elements to query by healthcare user: Gender, County, Zip Code,

Minimum data elements to query for non-healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by non-healthcare user: Minimum 3 characters on name

Optional data elements to query by non-healthcare user: Gender, County, Zip Code,

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: when thresholds met

Delivery method for unsolicited alerts/reports: Notification sent via email, Report alerts with the PMP AWARE system as well

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards: Report sent via email

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: Monthly
Criteria for veterinarian queries: Animal's Name

☐ Veterinarian access to owner's prescription history   ☐ Veterinary Icon on PDMP Report
☑ Reporting Specifications
Reporting Method: Fax, Web Portal
Reporting Specifications:
Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth,
                                         PAT19 - Animal's Gender, PAT20 - Species Code, PAT21 - Name of Animal,
Reporting Description: Veterinarians are required to report
☑ Reporting Mandate Compliance
Reporting Compliance Details: We are educating veterinarians on the method to report to ensure proper reporting
Reporting Mandate Actions:
Reporting Issues: Veterinarian's software does not allow electronic submission of data, Veterinarian's
                                         software s not able to report data in ASAP format

Reporting Misc Information:

☐ Enrollment Mandate Compliance
Enrollment Description:
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

☑ Query Mandate Compliance
Query Description: Veterinarians are required by statute/rule/policy to query
Query Mandate Compliance Details: We run a mandatory audit for a 6 month time period to identify prescribers that
                                         wrote for a Schedule II or III opioid has a PDMP account. The list of prescribers
                                         identified to not have an account are reported to the professional boards.
Query Mandate Criteria: Same criteria as other prescribers in the state.

Substance Use Disorder Activities

Tools or Resources

☐ MAT Services

☐ MOUD Services

☐ Harm Reduction Strategies

☐ Mental Health Assistance Services

☐ Employee Assistance Programs

☐ Housing Assistance Programs

☐ Re-Entry Programs

Other:

Reports/Analyses specific to Substance Use Disorder

Surveillance Activities

☑ Emergency Department Data

☑ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions

☐ Resources to Affected Areas

☑ Directed Training on Prescribing

☐ Prescription Drug Tool Kits

☐ Risk Evaluation/Analysis on PDMP Reports

☐ Referrals to SUD Organizations

☐ Referrals to OFR Teams

Other Actions: