PDMP TTAC
Prescription Drug Monitoring Program Training and Technical Assistance Center

Arkansas

PDMP acronym:	AR PDMP	Region	South
Agency Responsible:	Arkansas Department of Health		
Agency Type:	Department of Health		

PDMP Web Resources/Links

PDMP Website: https://www.healthy.arkansas.gov/programs-services/topics/prescription-monitoring-program

PDMP Email: adh.ehs@arkansas.gov

PDMP Register Website: http://arkansas.pmpaware.net

User Account Manual: https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide_for_AWARE.PDF

PDMP Query Website: http://arkansas.pmpaware.net

PDMP Data Upload Website: http://pmpclearinghouse.net

Data Upload Manual: https://www.healthy.arkansas.gov/images/uploads/pdf/User_guide_for_Clearinghouse_PDMP.pdf

Statute/Regulation Website: https://www.healthy.arkansas.gov/images/uploads/rules/PDMP_Rule.pdf

Opioid Guidelines Website:

PDMP FAQs: https://www.healthy.arkansas.gov/images/uploads/pdf/faqs_regarding_reporting_animal_prescriptions.pdf

Integration Guidance:

PDMP Statistics Website: https://www.healthy.arkansas.gov/programs-services/topics/pdmp-reports-and-resources

Opioid Dashboard Website:

Training Website: https://www.healthy.arkansas.gov/programs-services/topics/pdmp-for-healthcare-providers

PDMP Contact Information

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State Population and Number of Registrants

State population: 3,089,060   DEA Prescriber total: 15,192   DEA Dispenser total: 758

Data Transmitter(s)

Dispensing Practitioner
Pharmacy (In-State)
Pharmacy (Mail Order Out of State)
Veterans Administration

Dispensing Veterinarians
Pharmacy (Mail Order In-State)
Pharmacy (Other Out of State)

Substances Monitored

Drugs of Concern

Schedules II - V

Alternate Data Sources

Naloxone/Narcan Administrations
Overdoses - Fatal
Overdoses - Non-fatal

Naloxone/Narcan Administrations
Overdoses - Fatal
Overdoses - Non-fatal

Available Reports

Customized Reports by User Type
Drug Trend Reports
MME Calculations
Patient Query Lists to Patients
Patient Reports to Law Enforcement
Patient Reports to Prescribers
PDMP Evaluation Reports
Prescriber Reports to Law Enforcement
Registrant Query Lists to Dispensers
Registrant Reports to Prescribers

Dispenser Reports to Law Enforcement
Licensee Reports to Licensing Board
Multiple Provider Episode Reports
Patient Reports to Dispensers
Patient Reports to Licensing Boards
Patient Reports with Summary Data
Prescriber Report Cards
Prescription Drug Combinations
Registrant Query Lists to Prescribers
Statewide Statistics

Statistical Capabilities

- ☑ # of Prescription Filled
- ☑ # of Prescriptions Filled by CS Schedule
- ☑ # of Prescriptions Filled by Drug Class
- ☑ Statistics Filtered by Age or Age Range
- ☐ Statistics Filtered by Ethnicity or Race

- ☑ # of Authorized PDMP Users Enrolled
- ☐ # of Registrants in SDTC
- ☐ # of Registrants in SDTC by Practice/License Typ

- ☑ # of Data Errors by Error Type
- ☐ # of Data Errors Corrected
- ☑ # of At-Risk Patients by Risk Factor
- ☑ Risk Factor Statistics by Time Frame

- ☑ # of Solicited Prescriber Reports
- ☑ # of Solicited Prescriber Reports by Requestor Type
- ☑ # of Unsolicited Prescriber Reports
- ☐ # of Unsolicited Prescriber Reports by Recipient Type
- ☑ # of Solicited Dispenser Reports
- ☑ # of Solicited Dispenser Reports by Requestor Type
- ☐ # of Unsolicited Dispenser Reports
- ☐ # of Unsolicited Dispenser Reports by Recipient Type
- ☑ # of Solicited Patient Reports
- ☑ # of Solicited Patient Reports by Requestor Type
- ☑ # of Unsolicited Patient Reports
- ☑ # of Unsolicited Patient Reports by Recipient Type

- ☑ # of Dosage Units Dispensed
- ☑ # of Dosage Units Dispensed by CS Schedule
- ☑ # of Dosage Units Dispensed by Drug Class
- ☑ Statistics Filtered by Gender Identification
- ☑ Statistics Filtered by Geographic Location

- ☑ # of Prescribers Enrolled in PDMP by License Type
- ☑ # of Dispensers Enrolled in PDMP by License Type
- ☐ # of Prescribers Enrolled in PDMP by Specialty
- ☑ # of Unique Prescribers

- ☑ # of In-State Queries
- ☑ # of In-State Queries by Requestor Type
- ☑ # of Interstate Queries
- ☑ # of Interstate Queries by Requestor Type
- ☐ # of Positive Matches from Interstate Queries

- ☐ # of Solicited Statistical Reports by Requestor Typ
- ☐ # of Unsolicited Statistical Reports by Recipient Type
- ☐ # of Unique Requestors for Solicited Reports
- ☑ # of Unique Requestors by Requestor Type (sol. rep
- ☐ # of Unique Requestors for Unsolicited Rep
- ☐ # of Unique Recipients by Recipient Type (unsol. rep

% Out-of-State Patien   <5%
% Out-of-State Prescribe 5-10%

Data Analysis Resources Available:
Epidemiologist

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-State

Dispenser Delegates - Unlicensed/Solicited In-State

Dispenser Delegates - Unlicensed/Solicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Federal/Unsolicited In-State

Law Enforcement - Federal/Unsolicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Unsolicited In-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medicaid Drug Utilization and Review/Solicited In-State

Medicaid Fraud and Abuse/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Medical Examiners and Coroners/Solicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Nurse Practitioners/Unsolicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Physician Assistants/Unsolicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Regulatory and Licensing Boards/Unsolicited In-State

Researchers/Solicited In-State
Researchers/Solicited Out-of-State
State Health Departments/Solicited In-State
Telemedicine Prescribers/Solicited in-State
Third Party Insurance Payers/Solicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
Telemedicine Prescribers/Solicited in-State

Budget

Total Annual Budget: **$1,200,000.00**   **PDMP Staff:**   3

# of Employees - Operational   2   # of Employees - Other: 0

# of Employees - Technical: 0

# of Employees - Analytical: 1

Funding Source(s)

BJA Grant   CDC Grant

State General Fund

Technologies

Data Collection Entity: Vendor   ☑ State HIE in place
Data Collection Vendor name   Bamboo Health   ☑ RxCheck Integration Allowed
Data Storage Entity: Vendor   ☑ VHA VISTA integration
Data Storage Vendor name   Bamboo Health   ☐ HL7 FHIR connectivity
Report Generation Entity: Vendor   ☑ Delegate access via integration
Report Generation Vendor name   Bamboo Health   ☐ SMART on FHIR apps
Data Access Method: Web Portal/On-Line   ASAP Version Utilized: 4.2
Data Access Entity: Vendor
Data Access Vendor name   Bamboo Health

Patient Matching

☐ Referential Matching   ☐ Exact Matching
☐ Deterministic Matching   ☑ Probablistic Matching
☐ Manual Matching   ☐ Probablistic and Manual Matching
☐ Other Matching

☐   Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	25-49%	PMPi			Unknown	

☑ Data Downloaded/Stored   ☑ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data   ☑ Multistate Integrations Allowed

Integration Standards   The AR PDMP must share data with the state the out of state facility that requests integration access.

Alternate data available:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi			Unknown	

☑ Data Downloaded/Stored ☑ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data ☑ Multistate Integrations Allowed

Integration Standards   The AR PDMP must share data with the state the out of state facility that requests integration access.

Alternate data available:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Illinois	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2011

PDMP operational: 2013

User access date (any method): 2013

User electronic access date: 2013

Date received electronic data: 2013

Interstate sharing start date:

Law/Statute citation: AR Code §§20-7-601 to 615; §17-92-1004

Regulation/Rule citation:

Dr Shopper law/statute:

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: AR Code §20-7-611

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

Data collection frequency: Daily or next busin

☑ Requirement for zero-reporting

Frequency of zero-reporting: Daily

☐ Required Notification to consumers

☑ Mandated Use of Advisory Group

☑ Payment method captured

☑ Ability to id prescriber specialty

☐ Patient consent required before PDMP data release

☐ Ability for users to set thresholds for alert notices

☐ Ability for users to do user-led alert notices

☑ Mandatory E-Prescribing (EPCS)

☐ Compliance Process for Enrollment Mandates

☐ Compliance Process for Query Mandate

☐ ICD-10 Codes Collected

☐ Deceased Patient Field

☐ Engaged in Academic Detailing

☐ Patient ID Required to be Presented to Dispense

☑ Ability to de-id data

☑ Authority to release de-id data

De-identified data sharing conditions:

De-Identified Data Retention Details:

☐ Retain De-Identified Data

Record Retention Detai complete record

☑ Patient Notification of Breach

Patient Breach Notification Method: Mail

Patient Breach Notification Method Oth ADH HIPAA policy and procedure

E-prescribing required substan Controlled substances

E-prescribing exemptions/waive

Authority to enforce PDMP mandat Regulatory/Licensing Board

☑ Data Retention Policy

Data Retention Time: 3 years

☐ All Information Purged

☐ Patient Information Purged

☐ Prescriber Information Purged

☐ Dispenser Information Purged

☐ Drug Information Purged

☑ HIPAA Covered Entity

☑ Identifiable Data to State Health Dept

☐ Identifiable Data to local Health Dept

☐ Certified as CMS Specialized Registry

☐ Qualified PDMP with CMS

☑ PDMP Disaster Recovery Plan

ID Types Reported:

☑ Written Notification of Breach

Enrollment and Accounts

☐ Superviser Review/audit of Delegate Account Number of Delegates allowed: Unlimited

☐ Auto Enroll with License Renewal or App

Enrollment Method:

Online enrollment

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

approved registration, ID, password

Criteria for Prescriber delegates to get account:

approved registration, ID, password, link to master account

Criteria for Dispenser delegates to get account:

approved registration, ID, password, link to master account

Criteria for PAs to get account:

approved registration, ID, password

Criteria for Nurse Practitioners to get account:

approved registration, ID, password

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Notarized Request Form, Valid Government issued Photo ID presented in person

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical examiners/coroners

Data for Epidemiological Purposes: Authority to Release

☐ Law Enforcement On-line access to PDMP   ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Search Warrant

☑ PDMP users validated with DEA Registration Fil   ☐ PDMP Access without DEA Number

☑ PDMP users validated with NPI File   Validation Process for

☐ PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

§ 20-7-615
AAC 007.07.4-VII
AAC 060.00.1-19
AAC 069.00.1-V-IX
AAC 038.00.1-XX

Use Mandates

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

§ 17-96-205
§ 20-7-604
AAC 060.00.1-41
§ 20-7-615
AAC 007.07.4-VII
AAC 060.00.1-19
AAC 038.00.1-XX
AAC 067.00.4-VIII
AAC 067.00.4-XII
AAC 069.00.1-V-IX
AAC 099.00.1-099.41
AAC 007.07.4IV, V
AAC 007.33.25 I – XII
AAC 007.34.1-4-VIII
AAC 007.34.1-4-XII

Training on Enrollment and Use

Prescriber - Training Provided

Licensing Board - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

☑ Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran 3 years   Other Query Date Range:

Minimum data elements to query for healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by healthcare user: Minimum 3 characters on name

Optional data elements to query by healthcare user: Gender, County, Zip Code,

Minimum data elements to query for non-healthcare user: Last Name, First Name, DOB, Date range of query

Query by partial data elements by non-healthcare user: Minimum 3 characters on name

Optional data elements to query by non-healthcare user: Gender, County, Zip Code,

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: when thresholds met

Delivery method for unsolicited alerts/reports: Notification sent via email, Report alerts with the PMP AWARE system as well

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards: Report sent via email

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: Monthly
Criteria for veterinarian queries: Animal's Name

☐ Veterinarian access to owner's prescription history   ☐ Veterinary Icon on PDMP Report
☑ Reporting Specifications

Reporting Method: Fax, Web Portal
Reporting Specifications:
Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's
                                           Date of Birth, PAT19 - Animal's Gender, PAT20 - Species Code, PAT21 -
                                           Name of Animal,
Reporting Description: Veterinarians are required to report
☑ Reporting Mandate Compliance
Reporting Compliance Details: We are educating veterinarians on the method to report to ensure proper
                                           reporting.

Reporting Mandate Actions:
Reporting Issues: Veterinarian's software does not allow electronic submission of data,
                                           Veterinarian's software s not able to report data in ASAP format

Reporting Misc Information:

☐ Enrollment Mandate Compliance
Enrollment Description:
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

☑ Query Mandate Compliance
Query Description: Veterinarians are required by statute/rule/policy to query
Query Mandate Compliance Details: We run a mandatory audit for a 6 month time period to identify
                                           prescribers that wrote for a Schedule II or III opioid has a PDMP
                                           account. The list of prescribers identified to not have an account are
                                           reported to the professional boards.
Query Mandate Criteria: Same criteria as other prescribers in the state.

PDMP Effectiveness Measures

Substance Use Disorder Activities

Tools or Resources

☐ MAT Services
☐ MOUD Services
☐ Harm Reduction Strategies
☐ Mental Health Assistance Services
☐ Employee Assistance Programs
☐ Housing Assistance Programs
☐ Re-Entry Programs

Other:

Reports/Analyses specific to Substance Use Disorder

Surveillance Activities

☑ Emergency Department Data   ☑ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

Initiated Actions

☐ Resources to Affected Areas
☑ Directed Training on Prescribing
☐ Prescription Drug Tool Kits
☐ Risk Evaluation/Analysis on PDMP Reports
☐ Referrals to SUD Organizations
☐ Referrals to OFR Teams
☐ Prevent disruption of patient services

Other Actions: