Florida

PDMP acronym: E-FORCSE® (Electronic-Florida Online Reporting of Controlled Substances Evaluation)  
Region: South

Agency Responsible: Florida Department of Health  
Agency Type: Department of Health  
Website: www.e-forcse.com  
Email: e-forcse@flhealth.gov  
Register Website: https://florida.pmpaware.net  
Query Website: https://florida.pmpaware.net  
Data Upload Website: https://pmpclearinghouse.net  
Statistics Website: www.e-forcse.com  
Training Website: www.e-forcse.com  
Opioid Guidelines Website: FL Statute §465.44(5)-(6)

PDMP Contact Information

<table>
<thead>
<tr>
<th>Contact Name: Poston, Rebecca R. - Program Manager</th>
<th>Contact Name: Marshall, Erika - Program Operations Administrator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 4052 Bald Cypress Way, BIN C-16</td>
<td>Address: 4052 Bald Cypress Way, BIN C-16</td>
</tr>
<tr>
<td>City State Zip: Tallahassee FL 32399</td>
<td>City State Zip: Tallahassee FL 32399</td>
</tr>
<tr>
<td>Telephone: 8502454797</td>
<td>Telephone: 8502454797</td>
</tr>
<tr>
<td>Fax: 8506176430</td>
<td>Fax: 8506176430</td>
</tr>
<tr>
<td>Email: <a href="mailto:rebecca.poston@flhealth.gov">rebecca.poston@flhealth.gov</a></td>
<td>Email: <a href="mailto:erika.marshall@flhealth.gov">erika.marshall@flhealth.gov</a></td>
</tr>
</tbody>
</table>

State population: 21,570,527  
DEA Prescriber total: 100,171  
DEA Dispenser total: 5,093
**Data Transmitter(s)**

- Department of Defense
- Indian Health Services
- Pharmacy (Mail Order In-State)
- Pharmacy (Other Out of State)
- Dispensing Practitioner
- Pharmacy (In-State)
- Pharmacy (Mail Order Out of State)
- Veterans Administration

**Substances Monitored**

Schedules II - V

**Alternate Data Sources**

- Mental Health Assessment Tools
- Pharmaceutical Manufacturers/Distributors

**Available Reports**

- Annual PDMP Reports
- Dispenser Reports to Law Enforcement
- Licensee Reports to Licensing Board
- Patient Query Lists to Law Enforcement
- Patient Reports to Dispensers
- Prescriptions to Prescribers
- PDMP Evaluation Reports
- Prescriber Reports to Law Enforcement
- Registrant Query Lists to Dispensers
- Registrant Query Lists to Licensing Boards
- Registrant Reports to Prescribers
- Statewide Statistics
- Data Dashboards
- Drug Trend Reports
- MME Calculations
- Patient Query Lists to Licensing Boards
- Patient Reports to Law Enforcement
- Patient Reports with Summary Data
- Prescriber Report Cards
- Prescription Drug Combinations
- Registrant Query Lists to Law Enforcement
- Registrant Query Lists to Prescribers
- Risk Scores
Statistical Capabilities

☑ # of Prescription Filled
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ Statistics Filtered by Age or Age Range
☐ Statistics Filtered by Ethnicity or Race
☑ # of Authorized PDMP Users Enrolled
☑ # of Registrants in SDTC
☑ # of Registrants in SDTC by Practice/License Type

☑ # of Data Errors by Error Type
☑ # of Data Errors Corrected
☑ # of At-Risk Patients by Risk Factor
☑ Risk Factor Statistics by Time Frame

☑ # of Solicited Prescriber Reports
☑ # of Solicited Prescriber Reports by Requestor Type
☑ # of Unsolicited Prescriber Reports
☑ # of Unsolicited Prescriber Reports by Recipient Type
☑ # of Solicited Dispenser Reports
☑ # of Solicited Dispenser Reports by Requestor Type
☑ # of Unsolicited Dispenser Reports
☑ # of Unsolicited Dispenser Reports by Recipient Type
☑ # of Solicited Patient Reports
☑ # of Solicited Patient Reports by Requestor Type
☑ # of Unsolicited Patient Reports
☑ # of Unsolicited Patient Reports by Recipient Type

☑ # of Dosage Units Dispensed
☑ # of Dosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☑ Statistics Filtered by Gender Identification
☑ Statistics Filtered by Geographic Location
☑ # of Prescribers Enrolled in PDMP by License Type
☑ # of Dispensers Enrolled in PDMP by License Type
☐ # of Prescribers Enrolled in PDMP by Specialty
☑ # of Unique Prescribers
☑ # of In-State Queries
☑ # of In-State Queries by Requestor Type
☑ # of Interstate Queries
☑ # of Interstate Queries by Requestor Type
☑ # of Positive Matches from Interstate Queries
☑ # of Solicited Statistical Reports by Requestor Type
☑ # of Unsolicited Statistical Reports by Recipient Type
☑ # of Unique Requestors for Solicited Reports
☑ # of Unique Requestors by Requestor Type (sol. reports)
☑ # of Unique Requestors for Unsolicited Reports
☑ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%
% Out-of-State Prescribers: <5%

Data Analysis Resources Available:
Data Analyst; Epidemiologist; University Researcher;
Authorized PDMP Users

- Dispenser Delegates - Licensed/Solicited In-State
- Dispenser Delegates - Unlicensed/Solicited In-State
- Dispensers - Pharmacists/Solicited In-State
- Dispensers - Pharmacists/Unsolicited In-State
- Law Enforcement - Local/Solicited In-State
- Law Enforcement - Local/Unsolicited In-State
- Law Enforcement - State/Solicited In-State
- Law Enforcement - State/Unsolicited In-State
- Medical Examiners and Coroners/Solicited In-State
- Medical Interns/Solicited In-State
- Medical Interns/Unsolicited In-State
- Medical Residents/Solicited In-State
- Nurse Practitioners/Solicited In-State
- Nurse Practitioners/Unsolicited In-State
- Patients/Solicited In-State
- Peer Review Committees/Solicited In-State
- Physician Assistants/Solicited In-State
- Physician Assistants/Unsolicited In-State
- Prescriber Delegates - Licensed/Solicited In-State
- Prescriber Delegates - Unlicensed/Solicited In-State
- Prescribers/Solicited In-State
- Prescribers/Solicited Out-of-State
- Prescribers/Unsolicited In-State
- Prosecutors/Solicited In-State
- Regulatory and Licensing Boards/Solicited In-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Unsolicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Budget

Total Annual Budget: $1,584,728.00  PDMP Staff: 4

# of Employees - Operational: 4  # of Employees - Other: 0
# of Employees - Technical: 0  # of Employees - Analytical: 0

Funding Source(s)

CDC Grant  Regulatory Board Fund

Technologies

Data Collection Entity: Vendor  Data Collection Vendor name: Bamboo Health
Data Storage Entity: Vendor  Data Storage Vendor name: Bamboo Health
Report Generation Entity: Vendor  Report Generation Vendor name: Bamboo Health
Data Access Method: Web Portal/On-Line  Data Access Vendor name: Bamboo Health

☑ State HIE in place  ☑ RxCheck Integration Allowed
☐ VHA VISTA integration  ☑ HL7 FHIR connectivity

ASAP Version Utilized: 4.2A

Patient Matching

☐ Referential Matching  ☑ Exact Matching
☐ Deterministic Matching  ☑ Probablistic Matching
☑ Manual Matching  ☑ Probablistic and Manual Matching
☐ Other Matching

Access to patient matching algorithms
Patient matching data elements:

Integration(s) Available

Integration Type  % Providers  Hub Used  Paid by Fed Gov't  Paid by State Gov't  Paid by Facility  Paid by Provider
EHR Integration  50-74%  PMPi  Per User  Per User
☑ Data Downloaded/Stored
☑ Data Incorporated with Interstate Data

Integration Standards:

Integration Type  % Providers  Hub Used  Paid by Fed Gov't  Paid by State Gov't  Paid by Facility  Paid by Provider
PDS Integration  25-49%  PMPi  Per User  Per User
☑ Data Downloaded/Stored
☑ Data Incorporated with Interstate Data

Integration Standards:
Interstate Data Sharing Partner(s)

Alabama PMPi Hub
Alaska PMPi Hub
Arizona PMPi Hub
Arkansas PMPi Hub
Colorado PMPi Hub
Connecticut PMPi Hub
Delaware PMPi Hub
Georgia PMPi Hub
Idaho PMPi Hub
Illinois RxCheck Hub
Iowa PMPi Hub
Kentucky RxCheck Hub
Louisiana PMPi Hub
Maine PMPi Hub
Maryland RxCheck Hub
Massachusetts PMPi Hub
Michigan PMPi Hub
Military Health Service PMPi Hub
Minnesota PMPi Hub
Mississippi PMPi Hub
Missouri PMPi Hub
Nebraska RxCheck Hub
Nevada PMPi Hub
New Hampshire PMPi Hub
New Jersey PMPi Hub
New York RxCheck Hub
North Carolina PMPi Hub
North Dakota PMPi Hub
Ohio PMPi Hub
Pennsylvania PMPi Hub
Pennsylvania RxCheck Hub
Puerto Rico PMPi Hub
Rhode Island PMPi Hub
South Carolina PMPi Hub
South Dakota PMPi Hub
Tennessee PMPi Hub
Texas PMPi Hub
Vermont RxCheck Hub
Virginia PMPi Hub
Washington RxCheck Hub
Wisconsin PMPi Hub
# PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP operational:</td>
<td>2011</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2011</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2011</td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2011</td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2018</td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>FL Statute §§893.055 to .0551</td>
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<tr>
<td>Regulation/Rule citation:</td>
<td>FL Admin Code 64K-1.001 to .007</td>
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<tr>
<td>Dr Shopper law/statute:</td>
<td>893.13(7)(a)8., F.S.</td>
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<tr>
<td>Pill Mill law/statute:</td>
<td>FL Statute §458.3265; §459.0137</td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td>FL Statute §458.3265; §459.0137</td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>FL Statute §893.0551(6)</td>
</tr>
</tbody>
</table>

- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Patient ID Required to be Presented to Dispenser
- Ability to de-id data
- Authority to release de-id data

Data Retention Policy
- Data Retention Time: 4 years
- All Information Purged
- Patient Information Purged
- Prescriber Information Purged
- Dispenser Information Purged
- Drug Information Purged
- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- PDMP Disaster Recovery Plan

ID Types Reported: Person Picking Up Prescription

De-identified data sharing conditions: MOU would need to be completed

De-Identified Data Retention Details:
- Retain De-Identified Data

Record Retention Details: Information reported will be maintained in the database for a period of 2 years from the date the prescription was dispensed.

- Patient Notification of Breach
- Written Notification of Breach

Patient Breach Notification Method: Mail

Patient Breach Notification Method Other: Breach of confidentiality will be handled through the Florida Department of Health’s HIPAA disclosure process.

E-prescribing required substances: Controlled and non-controlled Substances

E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board
Supervisor Review/audit of Delegate Accounts  Number of Delegates allows: unlimited

Auto Enroll with License Renewal or App

Enrollment Method:
Online enrollment with web service for licensure verification; 1. Go to https://florida.pmpaware.net 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go t

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:
2 factor authentication not offered

Criteria for Dispensers to get account to upload data
Must have clear/active DEA registration number.

Criteria for Prescriber delegates to get account:
Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for Dispenser delegates to get account:
Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for PAs to get account:
Must have clear/active FL license

Criteria for Nurse Practitioners to get account:
Must have clear/active FL license

Criteria for other users to get account:
Designees are required to complete an information security and privacy training course prior to registration and be linked to a master account holder to access information.

Requirements for Patients to get PDMP Report:
Patient may request database information after they submit a written and notarized request.

Requirements for others to get PDMP Report
Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP
Law Enforcement Written Request access to PDMP

Law Enforcement Access Requirements: Active Investigation
Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): June 23, 2017 (medical marijuana); July 1, 2018 (for all prescribers and dispensers)

Details:
Effective July 1, 2018, a prescriber must query the PDMP database prior to prescribing a controlled substance in schedules II-V. Effective July 1, 2018, a dispenser must query the PDMP database prior to dispensing a controlled substance in schedules II-V. Provides that a qualified physician may issue a physician certification for the medical use of marijuana only if the physician has reviewed the patient’s controlled drug prescription history in the PMP.
Training on Enrollment and Use

<table>
<thead>
<tr>
<th>Training Provided</th>
<th>Training Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attorney General</td>
<td>Attorney General</td>
</tr>
<tr>
<td>Dispenser</td>
<td>Dispenser</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Law Enforcement</td>
</tr>
<tr>
<td>Licensing Board</td>
<td>Licensing Board</td>
</tr>
<tr>
<td>Prescriber</td>
<td>Prescriber</td>
</tr>
</tbody>
</table>

PDMP Queries

- Ability to search for multiple patients in one query
- Patient Query Date Range: 2 years
- Minimum data elements to query for healthcare user: Practitioners/Pharmacists: Last name, first name, date of birth
- Query by partial data elements by healthcare user: 3 characters
- Optional data elements to query by healthcare user: begins with last name, first name, zip code,
- Minimum data elements to query for non-healthcare user: Law Enforcement: Last name, first name, date of birth, street address, query purpose, and case number.
- Query by partial data elements by non-healthcare user:
- Optional data elements to query by non-healthcare user:

Unsolicited Reports/Push Notifications

- Frequency unsolicited alerts/reports generated: Quarterly
- Delivery method for unsolicited alerts/reports: Provided electronically through web portal.
- Delivery method for unsolicited alerts/reports - LE:
- Delivery method for unsolicited alerts/reports - Boards:
- Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians:
Criteria for veterinarian queries:
- Veterinarian access to owner's prescription history
- Reporting Specifications

Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description:
- Reporting Mandate Compliance

Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:
Reporting Misc Information:

- Enrollment Mandate Compliance
Enrollment Description: Veterinarians are exempted from enrollment as data requesters
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

- Query Mandate Compliance
Query Description: Veterinarian access is not authorized.
Query Mandate Compliance Details:
Query Mandate Criteria:

- Veterinary Icon on PDMP Report
**PDMP Effectiveness Measures**

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
- Reduction in number of fatal or non-fatal overdoses
- Reduction in incidence of multiple provider episodes
- Reduction in number of benzodiazepine dosage units dispensed
- Reduction in number of benzodiazepine prescriptions issued
- Reduction in number of opioid dosage units dispensed
- Reduction in number of opioid prescriptions issued
- Reduction in number of stimulant dosage units dispensed
- Reduction in number of stimulant prescriptions issued

**Substance Use Disorder Activities**

**Tools or Resources**

- ☑ MAT Services
- □ MOUD Services
- □ Harm Reduction Strategies
- □ Mental Health Assistance Services
- □ Employee Assistance Programs
- □ Housing Assistance Programs
- □ Re-Entry Programs

**Surveillance Activities**

- □ Emergency Department Data
- □ Medical Examiner/Coroner Data

**Data Sources for Surveillance Activities:**

**Initiated Actions**

- □ Resources to Affected Areas
- □ Directed Training on Prescribing
- □ Prescription Drug Tool Kits
- □ Risk Evaluation/Analysis on PDMP Reports
- □ Referrals to SUD Organizations
- □ Referrals to OFR Teams

**Other Actions:**

- □ Other Actions: