Florida

PDMP Name: E-FORCSE® (Electronic-Florida Online Reporting of Controlled Substances Evaluation)  
PDMP region: South

Agency responsible: Florida Department of Health  
Agency type: Department of Health

PDMP email: e-forcse@flhealth.gov  
PDMP website: www.e-forcse.com

Enrollment website: https://florida.pmpaware.net  
Query website: https://florida.pmpaware.net

Data upload website: https://pmpclearinghouse.net  
Statistics website: www.e-forcse.com

Contact Information

Poston, Rebecca R. - Program Manager  
4052 Bald Cypress Way, BIN C-16  
Tallahassee FL 32399  
Office: (850) 245-4797  
Fax: (850) 617-6430  
Email: rebecca.poston@flhealth.gov

Marshall, Erika - Program Operations Administrator  
4052 Bald Cypress Way, BIN C-16  
Tallahassee FL 32399  
Office: (850) 245-4797  
Fax: (850) 617-6430  
Email: erika.marshall@flhealth.gov

State Registrant Totals and Population

<table>
<thead>
<tr>
<th>Statistics year:</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>State population:</td>
<td>21,477,737</td>
</tr>
</tbody>
</table>

DEA registered prescribers: 95,884  
DEA registered dispensers: 5,050
PDMP Budget and Staffing

### Source(s) of Funding

- [x] State general fund
- [ ] Licensing fee
- [ ] Controlled substance registration fee
- [x] Regulatory board fund
- [ ] Agreed settlement
- [x] BJA grant
- [x] CDC grant
- [ ] SAMHSA grant
- [ ] CMS grant
- [ ] NASCSA grant
- [ ] Other funding

### Staff Category and Number of FTEs

<table>
<thead>
<tr>
<th>Category</th>
<th>Number of FTEs</th>
</tr>
</thead>
<tbody>
<tr>
<td># of employees - Operational:</td>
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<tr>
<td># of employees - Technical:</td>
<td>0</td>
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<tr>
<td># of employees - Analytical/Epidemiological:</td>
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</tbody>
</table>

Total Staff: 4.00

PDMP Available Reports

- [x] Prescriber access to patient history
- [x] Prescriber access to own history
- [x] Prescriber access to patient query history
- [x] Prescriber access to registrant query history
- [x] Dispenser access to patient history
- [ ] Dispenser access to own history
- [ ] Dispenser access to patient query history
- [x] Dispenser access to registrant query history
- [ ] Patient access to own query history
- [ ] Licensing Board access to patient history
- [x] Licensing Board access to licensee history
- [x] Licensing Board access to patient query history
- [x] Licensing Board access to registrant query history
- [x] Law Enforcement access to patient history
- [x] Law Enforcement access to prescriber history
- [x] Law Enforcement access to dispenser history
- [x] Law Enforcement access to patient query history
- [x] Law Enforcement access to registrant query history
- [ ] Clinical Alerts
- [x] Risk Scores
- [x] MME Calculations
- [ ] Overdose Reports
- [ ] Multiple Provider Episodes
- [x] Drug trend reports
- [x] Geomapping of prescription data
- [x] Evaluation Reports for Public, Legislature, etc.

Other types of reports: Quarterly dashboard is posted on website.

### Policies and Procedures

#### Key PDMP Dates

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<thead>
<tr>
<th>Legislation Enacted:</th>
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<tbody>
<tr>
<td>PDMP Operational:</td>
<td>09-01-2011</td>
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<tr>
<td>Initial user access:</td>
<td>10-17-2011</td>
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<td>On-line access:</td>
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<td>Electronic reporting:</td>
<td>09-01-2011</td>
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<tr>
<td>Interstate Data Sharing</td>
<td>2018</td>
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#### Relevant Statutes and Rules

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<tr>
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<tbody>
<tr>
<td>Statute citation:</td>
<td>FL Statute §§893.055 to .0551</td>
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<tr>
<td>Regulation citation:</td>
<td>FL Admin Code 64K-1.001 to .007</td>
</tr>
<tr>
<td>Dr shopper statute:</td>
<td>893.13(7)(a)8., F.S.</td>
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<td>Pill mill statute:</td>
<td>FL Statute §458.3265; §459.0137</td>
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<td>Pain clinic statute:</td>
<td>FL Statute §458.3265; §459.0137</td>
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<tr>
<td>Disclosure statute:</td>
<td>FL Statute §893.0551(6)</td>
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<tr>
<td>Opioid guidelines:</td>
<td>FL Statute §465.44(5)-(6)</td>
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</table>

#### Miscellaneous Capabilities and Policies

- Data collection frequency: **next business day**
- **☑ Zero-reporting** Zero-reporting frequency: no later than the next business day
- **☑ Ability to identify prescriber specialty**
- **☑ Ability for users to set thresholds for alert notices**
- **☑ Ability for users to do user-led alert notices**
- **☑ Unsolicited alerts to practitioners not enrolled in PDMP**
- **☑ Ability to search for multiple patients in one query**
- **☑ Supervisor review/audit of delegate accounts**
- Number of delegates allowed: **unlimited**
- **☑ Ability to de-identify data**
- **☑ Authority to release de-identified data**
- **☑ Authority to release for epidemiological or educational purposes**
- **☑ Engaged in release for epidemiological or educational purposes**
- **☑ Identifiable Data to State Health Department**
- **☑ Identifiable Data to local Health Department**
- **☑ Patient Notification of Breach**
- **☑ Patient Breach Notification Written**

- Patient consent required before data release
- **☑ Required notification to patients of Query**
- Patient Breach Notification Method: **Mail**
- Patient Breach Notification Method Other:
- **☑ PDMP Effectiveness Stud**
  Annual report required by statutes.

- Frequency unsolicited alerts/reports generated: **Quarterly**
- Delivery method for unsolicited alerts/reports: **Provided electronically through web portal.**
Data Retention

- Data retention policy
- Prescriber information purged
- Patient information purged
- Retain de-identified data
- All information purged
- Dispenser information purged
- Drug information purged
- Retention time: 4 years

Record retention details: Information reported will be maintained in the database for a period of 2 years from the date the prescription was dispensed.

De-Identified data retention details:

PDMP User Training

Training website: www.e-forcse.com

Available Training

- Prescriber
- Dispenser
- Law Enforcement
- Regulatory Board

- Attorney General

Training Required Before PDMP Use

- Prescriber
- Dispenser
- Law Enforcement
- Regulatory Board

- Attorney General
- Patient
- Researcher
- Other

PDMP Accounts

- Automatic enrollment with license renewal or application

Enrollment method: Online enrollment with web service for licensure verification; 1. Go to https://florida.pmpaware.net 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go to the Practitioner/Pharmacist menu and click the Registration Site link 5. Enter Username: newacct and Password: welcome, click OK 6. Complete the Practitioner/Pharmacist Account Request Form and click Submit Once your request is reviewed, the results will be sent via email.

Prescriber account criteria: Must have clear/active FL license

Dispenser account criteria: Must have clear/active FL license

Regulatory Board account criteria: Regulatory agencies must enter into a user agreement; authorized users must review training guide for law enforcement and investigative agencies and complete security and privacy training course

Law Enforcement account criteria: LE agencies must enter into a user agreement; authorized users must review training guide for law enforcement and investigative agencies and complete security and privacy training course

Law Enforcement Requirements

- Active investigation
- Probable cause
- Subpoena
- Search warrant
- Court order/approval
- Proper need/upon request
- On-line/web portal
- Written request
- Other method:

Criteria to Query PDMP

Minimum data elements: Practitioners/Pharmacists: Last name, first name, date of birth

Partial data elements: 3 characters

Optional data elements: begins with last name, first name, zip code,

Patient access to query list details: Patient may request database information after they submit a written and notarized request.
Effective July 1, 2018, a prescriber must query the PDMP database prior to prescribing a controlled substance in schedules II-V. Effective July 1, 2018, a dispenser must query the PDMP database prior to dispensing a controlled substance in schedules II-V. Provides that a qualified physician may issue a physician certification for the medical use of marijuana only if the physician has reviewed the patient’s controlled drug prescription history in the PMP.

Use Effective Date(s): June 23, 2017 (medical marijuana); July 1, 2018 (for all prescribers and dispensers)

Authority to enforce PDMP mandates: Regulatory/Licensing Board

Veterinarian Policies

- Veterinarian access to owner’s prescription history
- Veterinary Icon on PDMP Report

Criteria for veterinarian queries:

Reporting method:
Reporting description:
Data Fields:
- Animal reporting specifications same as human patient

Animal v. Human Patient Reporting Differences:

Reporting Issues:

Reporting Miscellaneous Information:

- Reporting Mandate Compliance
- Compliance Details:
- Reporting Mandate Actions

Enrollment Description:
- Veterinarians are exempted from enrollment as data requesters
- Enrollment Mandate Criteria:
- Enrollment Mandate Compliance
- Compliance Details:

Use Description:
- Veterinarian access is not authorized.
- Use Criteria:
- Use Mandate Compliance
- Compliance Details:
Data Monitored or Accessible

☒ Schedule II  ☐ Schedule III  ☑ Schedule IV  ☐ Schedule V

☐ Authority to monitor other substance
☐ Removed from monitoring

☐ Drug-related Arrests
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Drug-related Convictions
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Child Welfare Case Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Criminal Court Case Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Drug Court Case Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Medical Marijuana Dispensings
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:

☐ Risk Ratings_Urine Drug Screens
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity
- Data Collectors:
- Data Reporters:
- Data Location:
- Data Fields:
- Authorized Users:
Data Monitored or Accessible (cont’d)

☐ Naloxone/Narcan Administrations
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Data Collectors:
Data Reporters:
Data Location:
Data Fields:
Authorized Users:

☐ Naloxone/Narcan Dispensings
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Data Collectors:
Data Reporters:
Data Location:
Data Fields:
Authorized Users:

☐ Overdoses - Fatal Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Data Collectors:
Data Reporters:
Data Location:
Data Fields:
Authorized Users:

☐ Overdoses - Non-fatal Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Data Collectors:
Data Reporters:
Data Location:
Data Fields:
Authorized Users:

☒ Pharmaceutical Manufacturers/Distributors Sales
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Sales data access method: Request from another agency
Frequency of sales data upload: Monthly
Sales data elements available: Wholesaler DEA number; DEA number of the pharmacy and pharmacy name; drug name, strength and dosage form; quantity sold; and date sold.

☐ Other Information
☐ Data on PDMP Report
☐ Monitor Trends/Inform Policy
☐ Reciprocity

Description:
Data Collectors:
Data Reporters:
Data Location:
Data Fields:
Authorized Users:

☐ Capture/access registrant’s disciplinary history/status
☐ Capture/access patient lock-in information
☐ Capture/access lost/stolen prescription drug reports
☐ ARCOS data available
## Technological Capabilities

### ASAP Versions Accepted
- □ ASAP 4-1/2010
- □ ASAP 4-2/2011
- □ ASAP 4-2b/2016
- □ ASAP 4-2/2011
- □ ASAP 4-2a/2016
- □ ASAP 4-2b/2019

### Data Transmission Methods Allowed
- ✅ Electronic data transmission
- □ Fax data transmission
- □ Mail data transmission
- □ Media data transmission

### Required Data Transmitters
- ✅ Pharmacy in-state
- ✅ Pharmacy in-state/mail order transmitters
- ✅ Pharmacy out-state/mail order
- ✅ Pharmacy out-state/other
- □ Other
- Other: controlled substance distributors required to report sales to PDMP

### Data Collection, Storage, Generation and Access
- Data collection entity: Vendor
- Data storage entity: Vendor
- Report generation entity: Vendor
- Data access entity: Vendor
- Data access method: Web Portal/On-Line

- Vendor name: Appriss
- Vendor name: Appriss
- Vendor name: Appriss
- Vendor name: Appriss

### Interstate Data Sharing

<table>
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<tr>
<th>Method</th>
<th>Jurisdictions Engaged</th>
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<td>PMPi Hub</td>
<td>AL, CO, CT, DE, GA, ID, LA, ME, MA, MI, MN, MS, NC, OH, PA, RI, SC, TN, VA, WI and MHS</td>
</tr>
<tr>
<td>RxCheck Hub</td>
<td>IL, KY, MD, WA</td>
</tr>
<tr>
<td>HIE method</td>
<td></td>
</tr>
</tbody>
</table>

### Data Integration

<table>
<thead>
<tr>
<th>% Providers Integrated</th>
<th>Integration Hub</th>
<th>Data allowed to be downloaded/store</th>
<th>Data allowed to be manipulated for analysis</th>
<th>Data incorporate interstate data</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

- HIE Integration
- EHR Integration
- PDS Integration

- HIE Integration
- EHR Integration
- PDS Integration

- Paid by Feds
- Paid by State
- Paid by Facility
- Paid by Provider

### HIE Cost Model:
- Per User

### EHR Cost Model:
- Per User

### PDS Cost Model:
- Per User

### Patient Matching

- Exact match
- Probabilistic match
- Referential match
- Deterministic match
- Manual match
- Other match method
- Access to patient matching algorithms

### Matching data elements:
- Matching metrics available:
  - Internal matching barriers: Lack of insight into matching methodology in use
  - Interstate matching barriers: Data quality issues, Lack of insight into matching methodology in use
<table>
<thead>
<tr>
<th>Requestor Type</th>
<th>Solicited Reports</th>
<th>Unsolicited Reports</th>
</tr>
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<tbody>
<tr>
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<td>In-State</td>
<td>Out-of-State</td>
</tr>
<tr>
<td>Healthcare</td>
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<tr>
<td>Prescriber</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Dispenser/Business (i.e., pharmacy)</td>
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<tr>
<td>Dispenser/Person (i.e., pharmacist)</td>
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<tr>
<td>Midlevel - Physician Assistant</td>
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<tr>
<td>Midlevel - Nurse Practitioner</td>
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<td>Prescriber Delegate (licensed)</td>
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<td>Marijuana Dispensary</td>
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## Requestors and Reports Being Generated

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<thead>
<tr>
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<td>Marijuana Dispensary</td>
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