**Florida**

**PDMP acronym:** E-FORCSE® (Electronic-Florida Online Reporting of Controlled Substances Evaluation)  
**Region:** South

**Agency Responsible:** Florida Department of Health  
**Agency Type:** Department of Health  
**Website:** www.e-forcse.com  
**Email:** e-forcse@flhealth.gov  
**Register Website:** https://florida.pmpaware.net  
**Query Website:** https://florida.pmpaware.net  
**Data Upload Website:** https://pmpclearinghouse.net  
**Statistics Website:** www.e-forcse.com  
**Training Website:** www.e-forcse.com  
**Opioid Guidelines Website:** FL Statute §465.44(5)-(6)

### PDMP Contact Information

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Felton, John A. - Database Administrator</td>
<td>4052 Bald Cypress Way, BIN C-16</td>
<td>8502454797</td>
<td>8506176430</td>
<td><a href="mailto:John.Felton@flhealth.gov">John.Felton@flhealth.gov</a></td>
</tr>
<tr>
<td>Marshall, Erika L. - Program Outreach Director</td>
<td>4052 Bald Cypress Way, BIN C-16</td>
<td>8502454797</td>
<td>8506176430</td>
<td><a href="mailto:erika.marshall@flhealth.gov">erika.marshall@flhealth.gov</a></td>
</tr>
<tr>
<td>Poston, Rebecca R. - Program Manager</td>
<td>4052 Bald Cypress Way, BIN C-16</td>
<td>8502454797</td>
<td>8506176430</td>
<td><a href="mailto:rebecca.poston@flhealth.gov">rebecca.poston@flhealth.gov</a></td>
</tr>
</tbody>
</table>

### State Population and Number of Registrants

| State population: 22,661,577 | DEA Prescriber total: 113,306 | DEA Dispenser total: 5,128 |
## Data Transmitter(s)

<table>
<thead>
<tr>
<th>Data Transmitter(s)</th>
<th>Dispenser Practitioner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of Defense</td>
<td>Pharmacy (In-State)</td>
</tr>
<tr>
<td>Indian Health Services</td>
<td>Pharmacy (Mail Order In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order In-State)</td>
<td>Pharmacy (Mail Order Out of State)</td>
</tr>
<tr>
<td>Pharmacy (Other Out of State)</td>
<td>Veterans Administration</td>
</tr>
</tbody>
</table>

## Substances Monitored

- Schedules II - V

## Alternate Data Sources

| Mental Health Assessment Tools | Pharmaceutical Manufacturers/Distributors |

## Available Reports

<table>
<thead>
<tr>
<th>Annual PDMP Reports</th>
<th>Data Dashboards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dispenser Reports to Law Enforcement</td>
<td>Drug Trend Reports</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>MME Calculations</td>
</tr>
<tr>
<td>Patient Query Lists to Law Enforcement</td>
<td>Patient Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Patient Reports to Dispensers</td>
<td>Patient Reports to Law Enforcement</td>
</tr>
<tr>
<td>Patient Reports to Prescribers</td>
<td>Patient Reports with Summary Data</td>
</tr>
<tr>
<td>PDMP Evaluation Reports</td>
<td>Prescriber Report Cards</td>
</tr>
<tr>
<td>Prescriber Reports to Law Enforcement</td>
<td>Prescription Drug Combinations</td>
</tr>
<tr>
<td>Registrant Query Lists to Dispensers</td>
<td>Registrant Query Lists to Law Enforcement</td>
</tr>
<tr>
<td>Registrant Query Lists to Licensing Boards</td>
<td>Registrant Query Lists to Prescribers</td>
</tr>
<tr>
<td>Registrant Reports to Prescribers</td>
<td>Risk Scores</td>
</tr>
<tr>
<td>Statewide Statistics</td>
<td></td>
</tr>
</tbody>
</table>


Statistical Capabilities

- # of Prescription Filled
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- Statistics Filtered by Ethnicity or Race
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Registrants in SDTC by Practice/License Type
- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- # of Unsolicited Prescriber Reports by Requestor Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Requestor Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Requestor Type
- # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- # of Dosage Units Dispensed by Drug Class
- Statistics Filtered by Gender Identification
- Statistics Filtered by Geographic Location
- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers
- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- # of Solicited Statistical Reports by Requestor Type
- # of Unsolicited Statistical Reports by Recipient Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors by Requestor Type (sol. reports)
- # of Unique Requestors for Unsolicited Reports
- # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%
% Out-of-State Prescribers: <5%

Data Analysis Resources Available:
Data Analyst; Epidemiologist; University Researcher;
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Unsolicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Interns/Solicited In-State
Medical Interns/Unsolicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
### Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,584,728.00</th>
<th>PDMP Staff:</th>
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<tr>
<td># of Employees - Operational:</td>
<td>4</td>
<td># of Employees - Other:</td>
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<tr>
<td># of Employees - Technical:</td>
<td>0</td>
<td># of Employees - Analytical:</td>
<td>0</td>
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</tbody>
</table>

### Funding Source(s)

- CDC Grant
- Regulatory Board Fund

### Technologies

- **Data Collection Entity:** Vendor
- **Data Collection Vendor name:** Bamboo Health
- **Data Storage Entity:** Vendor
- **Data Storage Vendor name:** Bamboo Health
- **Report Generation Entity:** Vendor
- **Report Generation Vendor name:** Bamboo Health
- **Data Access Method:** Web Portal/On-Line
- **Data Access Entity:** Vendor
- **Data Access Vendor name:** Bamboo Health
- **ASAP Version Utilized:** 4.2A
- **State HIE in place:**
- **RxCheck Integration Allowed:**
- **VHA VISTA integration:**
- **HL7 FHIR connectivity:**
- **Patient matching data elements:**

### Patient Matching

- Referential Matching
- Deterministic Matching
- **Manual Matching**
- Other Matching
- Access to patient matching algorithms

### Integration(s) Available

#### EHR Integration

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov’t</th>
<th>Paid by State Gov’t</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
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</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>50-74%</td>
<td>PMPi</td>
<td></td>
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<tr>
<td>☑ Data Downloaded/Stored</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☑ Data Incorporated with Interstate Data</td>
<td></td>
<td></td>
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</table>

#### HIE Integration

<table>
<thead>
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<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov’t</th>
<th>Paid by State Gov’t</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
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<td>0-24%</td>
<td>PMPi</td>
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<tr>
<td>☐ Data Incorporated with Interstate Data</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Integration Type</td>
<td>% Providers</td>
<td>Hub Used</td>
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<td>Paid by State Gov't</td>
<td>Paid by Facility</td>
<td>Paid by Provider</td>
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<tr>
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<td>---------------------</td>
<td>-----------------</td>
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<tr>
<td>PDS Integration</td>
<td>25-49%</td>
<td>PMPi</td>
<td>Per User</td>
<td>Per User</td>
<td>Per User</td>
<td>Per User</td>
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</tbody>
</table>

- [✓] Data Downloaded/ Stored
- [✓] Data Incorporated with Interstate Data
- [✓] Data Manipulated for Analysis
- [✓] Multistate Integrations Allowed

Integration Standards:
<table>
<thead>
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<th>State</th>
<th>Hub Type</th>
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<td>Arizona</td>
<td>PMPi Hub</td>
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<td>Colorado</td>
<td>PMPi Hub</td>
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<td>Delaware</td>
<td>PMPi Hub</td>
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<td>Georgia</td>
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<td>Idaho</td>
<td>PMPi Hub</td>
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<td>Illinois</td>
<td>RxCheck Hub</td>
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<td>Iowa</td>
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<td>Missouri</td>
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</tr>
<tr>
<td>Nebraska</td>
<td>RxCheck Hub</td>
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<td>PMPi Hub</td>
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<td>New Hampshire</td>
<td>PMPi Hub</td>
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<tr>
<td>New Jersey</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>New York</td>
<td>RxCheck Hub</td>
</tr>
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<td>North Carolina</td>
<td>PMPi Hub</td>
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</tr>
<tr>
<td>Washington</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>Wisconsin</td>
<td>PMPi Hub</td>
</tr>
</tbody>
</table>
PDMP Policies

Enabling legislation enacted: 2009
PDMP operational: 2011
User access date (any method): 2011
User electronic access date: 2011
Date received electronic data: 2011
Interstate sharing start date: 2018
Law/Statute citation: FL Statute §§893.055 to .0551
Regulation/Rule citation: FL Admin Code 64K-1.001 to .007
Dr Shopper law/statute: 893.13(7)(a)8., F.S.
Pill Mill law/statute: FL Statute §458.3265; §459.0137
Pain Clinic law/statute: FL Statute §458.3265; §459.0137
Unauthorized Use or Disclosure: FL Statute §893.0551(6)

Enacted 42 CFR Part 2:
42 CFR Part 2 Details:
- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Engaged in Academic Detailing
- Patient ID Required to be Presented to Dispenser
- Ability to de-id data
- Authority to release de-id data

Data Retention Policy
- Data Retention Time: 4 years
- All Information Purged
- Patient Information Purged
- Prescriber Information Purged
- Dispenser Information Purged
- Drug Information Purged
- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- PDMP Disaster Recovery Plan

ID Types Reported: Person Picking Up Prescription

De-identified data sharing conditions: MOU would need to be completed

De-Identified Data Retention Details:
- Retain De-Identified Data

Record Retention Details: Information reported will be maintained in the database for a period of 2 years from the date the prescription was dispensed.

Patient Notification of Breach
Patient Notification Method: Mail
Patient Breach Notification Method Other: Breach of confidentiality will be handled through the Florida Department of Health’s HIPAA disclosure process.

E-prescribing required substances: Controlled and non-controlled Substances
E-prescribing exemptions/waivers:
Authority to enforce PDMP mandates: Regulatory/Licensing Board
Enrollment and Accounts

- Supervisor Review/audit of Delegate Accounts  Number of Delegates allows: unlimited
- Auto Enroll with License Renewal or App

Enrollment Method:
Online enrollment with web service for licensure verification; 1. Go to https://florida.pmpaware.net 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go to

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:
2 factor authentication not offered

Criteria for Dispensers to get account to upload data
Must have clear/active DEA registration number.

Criteria for Prescriber delegates to get account:
Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for Dispenser delegates to get account:
Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco

Criteria for PAs to get account:
Must have clear/active FL license

Criteria for Nurse Practitioners to get account:
Must have clear/active FL license

Criteria for other users to get account:
Designees are required to complete an information security and privacy training course prior to registration and be linked to a master account holder to access information.

Requirements for Patients to get PDMP Report:
Patient may request database information after they submit a written and notarized request.

Requirements for others to get PDMP Report
Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

- Law Enforcement On-line access to PDMP  Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Active Investigation

PDMP users validated with DEA Registration File  PDMP Access without DEA Number
PDMP users validated with NPI File  Validation Process for License is verified through state licensing
PDMP users validated with State Licensing Board File  users without DEA #: board.
Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

**Effective Date(s):** June 23, 2017 (medical marijuana); July 1, 2018 (for all prescribers and dispensers)

**Details:**
Effective July 1, 2018, a prescriber must query the PDMP database prior to prescribing a controlled substance in schedules II-V. Effective July 1, 2018, a dispenser must query the PDMP database prior to dispensing a controlled substance in schedules II-V. Provides that a qualified physician may issue a physician certification for the medical use of marijuana only if the physician has reviewed the patient’s controlled drug prescription history in the PMP.
### PDMP Queries

<table>
<thead>
<tr>
<th>Ability to search for multiple patients in one query</th>
<th>Maximum number of patients in one query:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Query Date Range: 2 years</td>
<td>Other Query Date Range:</td>
</tr>
<tr>
<td>Minimum data elements to query for healthcare user:</td>
<td>Practitioners/Pharmacists: Last name, first name, date of birth</td>
</tr>
<tr>
<td>Query by partial data elements by healthcare user:</td>
<td>3 characters</td>
</tr>
<tr>
<td>Optional data elements to query by healthcare user:</td>
<td>begins with last name, first name, zip code,</td>
</tr>
<tr>
<td>Minimum data elements to query for non-healthcare user:</td>
<td>Law Enforcement: Last name, first name, date of birth, street address, query purpose, and case number.</td>
</tr>
</tbody>
</table>

Query by partial data elements by non-healthcare user:
Optional data elements to query by non-healthcare user:

### Unsolicited Reports/Push Notifications

| Frequency unsolicited alerts/reports generated: | Quarterly |
| Delivery method for unsolicited alerts/reports: | Provided electronically through web portal. |
| Delivery method for unsolicited alerts/reports - LE: | |
| Delivery method for unsolicited alerts/reports - Boards: | |
| Unsolicited alerts/reports to practitioners not enrolled in PDMP | |
Veterinary Policies

Data transmission frequency for Veterinarians:
Criteria for veterinarian queries:
- Veterinarian access to owner's prescription history
- Reporting Specifications

Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description:
- Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:
Reporting Misc Information:
- Enrollment Mandate Compliance
Enrollment Description: Veterinarians are exempted from enrollment as data requesters
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:
- Query Mandate Compliance
Query Description: Veterinarian access is not authorized.
Query Mandate Compliance Details:
Query Mandate Criteria:
PDMP Effectiveness Measures

- Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
- Reduction in number of fatal or non-fatal overdoses
- Reduction in incidence of multiple provider episodes
- Reduction in number of benzodiazepine dosage units dispensed
- Reduction in number of benzodiazepine prescriptions issued
- Reduction in number of opioid dosage units dispensed
- Reduction in number of opioid prescriptions issued
- Reduction in number of stimulant dosage units dispensed
- Reduction in number of stimulant prescriptions issued

Substance Use Disorder Activities

**Tools or Resources**

- [x] MAT Services
- [ ] MOUD Services
- [ ] Harm Reduction Strategies
- [ ] Mental Health Assistance Services
- [ ] Employee Assistance Programs
- [ ] Housing Assistance Programs
- [ ] Re-Entry Programs

**Surveillance Activities**

- [ ] Emergency Department Data
- [ ] Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

**Initiated Actions**

- [ ] Resources to Affected Areas
- [ ] Directed Training on Prescribing
- [ ] Prescription Drug Tool Kits
- [ ] Risk Evaluation/Analysis on PDMP Reports
- [ ] Referrals to SUD Organizations
- [ ] Referrals to OFR Teams

**Other Actions:**

- [ ] Directed Training on Prescribing
- [ ] Prescription Drug Tool Kits
- [ ] Risk Evaluation/Analysis on PDMP Reports
- [ ] Referrals to SUD Organizations
- [ ] Referrals to OFR Teams