New Hampshire

PDMP acronym: New Hampshire
Agency Responsible: New Hampshire Department of Health and Human Services
Agency Type: Department of Health
Website: https://www.dhhs.nh.gov/dphs/pdmp.htm
Email: NHPDMP@dhhs.nh.gov
Register Website: http://www.newhampshirepdmp.com
Query Website: http://www.newhampshirepdmp.com
Data Upload Website: http://www.newhampshirepdmp.com/dispensers.html
Statistics Website: https://www.dhhs.nh.gov/data/index.htm
Opioid Dashboard Website:
Training Website:
Opioid Guidelines Website:

PDMP Contact Information

Contact Name: Cioffi, Mark - Program Analyst
Address: 29 Hazen Drive, Room 111/112
City State Zip: Concord NH 03301
Telephone: 6032710236
Fax: 6036963150
Email: mark.j.cioffi@dhhs.nh.gov

Contact Name: Foss, Joan
Address: 29 Hazen Drive, Room 111/112
City State Zip: Concord NH 03301
Telephone: 6032716978
Fax: 6036963150
Email: joan.a.foss@dhhs.nh.gov

Contact Name: Jackson, Shawn - PDMP Administrator
Address: 29 Hazen Drive, Room 111/112
City State Zip: Concord NH 03301
Telephone: 6032714412
Fax: 6036963150
Email: shawn.e.jackson@dhhs.nh.gov

State Population and Number of Registrants

State population: 1,379,089  DEA Prescriber total: 10,267  DEA Dispenser total: 263
### Data Transmitter(s)
- Correctional Facility Pharmacy
- Dispensing Veterinarians
- Pharmacy (Mail Order In-State)
- Pharmacy (Other Out of State)
- Dispensing Practitioner
- Pharmacy (In-State)
- Pharmacy (Mail Order Out of State)
- Veterans Administration

### Substances Monitored
- Naloxone/Narcan Administrations
- Schedules II - IV

### Alternate Data Sources
- Lost/Stolen Prescription Drug Reports
- Overdoses - Non-fatal
- Registrant Disciplinary History/Status
- Overdoses - Fatal
- Pharmaceutical Manufacturers/Distributors

### Available Reports

<table>
<thead>
<tr>
<th>Reports</th>
<th>Data Transmitter(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual PDMP Reports</td>
<td>Clinical Alerts</td>
</tr>
<tr>
<td>Customized Reports by User Type</td>
<td>Dispenser Reports to Law Enforcement</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>Lost/Stolen Prescription Reports</td>
</tr>
<tr>
<td>MME Calculations</td>
<td>Multiple Provider Episode Reports</td>
</tr>
<tr>
<td>Patient Query Lists to Dispensers</td>
<td>Patient Query Lists to Law Enforcement</td>
</tr>
<tr>
<td>Patient Query Lists to Prescribers</td>
<td>Patient Reports to Dispensers</td>
</tr>
<tr>
<td>Patient Reports to Law Enforcement</td>
<td>Patient Reports to Prescribers</td>
</tr>
<tr>
<td>PDMP Evaluation Reports</td>
<td>Prescriber Report Cards</td>
</tr>
<tr>
<td>Prescriber Reports to Law Enforcement</td>
<td>Prescription Drug Combinations</td>
</tr>
<tr>
<td>Registrant Query Lists to Law Enforcement</td>
<td>Registrant Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Registrant Reports to Dispensers</td>
<td>Registrant Reports to Prescribers</td>
</tr>
<tr>
<td>Risk Scores</td>
<td>Statewide Statistics</td>
</tr>
</tbody>
</table>
Statistical Capabilities

- # of Prescription Filled
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- Statistics Filtered by Ethnicity or Race

- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Registrants in SDTC by Practice/License Type

- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame

- # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- # of Unsolicited Prescriber Reports by Recipient Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Recipient Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Recipient Type

- # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- # of Dosage Units Dispensed by Drug Class
- Statistics Filtered by Gender Identification
- Statistics Filtered by Geographic Location

- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers

- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries

- # of Solicited Statistical Reports by Requestor Type
- # of Unsolicited Statistical Reports by Recipient Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors by Requestor Type (sol. reports)
- # of Unique Requestors for Unsolicited Reports
- # of Unique Recipients by Recipient Type (unsol. reports)

- % Out-of-State Patients:
- % Out-of-State Prescribers:

Data Analysis Resources Available:

Data Analyst
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State
Engaged PDMP Users

- Dispenser Delegates - Licensed/Solicited In-State
- Dispensers - Pharmacies/Solicited In-State
- Dispensers - Pharmacies/Unsolicited In-State
- Dispensers - Pharmacists/Solicited In-State
- Law Enforcement - Federal/Solicited In-State
- Law Enforcement - Local/Solicited In-State
- Law Enforcement - State/Solicited In-State
- Medical Examiners and Coroners/Solicited In-State
- Nurse Practitioners/Solicited In-State
- Patients/Solicited In-State
- Physician Assistants/Solicited In-State
- Prescriber Delegates - Licensed/Solicited In-State
- Prescribers/Solicited In-State
- Prescribers/Solicited Out-of-State
- Prescribers/Unsolicited In-State
- Regulatory and Licensing Boards/Solicited In-State
- Regulatory and Licensing Boards/Unsolicited In-State
## Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,300,000.00</th>
<th>PDMP Staff:</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Employees - Operational:</td>
<td>2</td>
<td># of Employees - Other:</td>
<td></td>
</tr>
<tr>
<td># of Employees - Technical:</td>
<td>0</td>
<td># of Employees - Analytical:</td>
<td>1</td>
</tr>
</tbody>
</table>

## Funding Source(s)

- CDC Grant
- Licensing Fee
- State General Fund

## Technologies

- Data Collection Entity: Vendor
- Data Collection Vendor name: Bamboo Health
- Data Storage Entity: Vendor
- Data Storage Vendor name: Bamboo Health
- Report Generation Entity: Vendor
- Report Generation Vendor name: Bamboo Health
- Data Access Method: Web Portal/On-Line
- Data Access Entity: Vendor
- Data Access Vendor name: Bamboo Health

- ASAP Version Utilized: 4.2A
- Data Collection Entity: Vendor
- Data Collection Vendor name: Bamboo Health
- Data Storage Entity: Vendor
- Data Storage Vendor name: Bamboo Health
- Report Generation Entity: Vendor
- Report Generation Vendor name: Bamboo Health
- Data Access Entity: Vendor
- Data Access Vendor name: Bamboo Health

## Patient Matching

- Referential Matching
- Deterministic Matching
- Manual Matching
- Other Matching

- Exact Matching
- Probabilistic Matching
- Probabilistic and Manual Matching

- Access to patient matching algorithms
- Patient Matching Metrics Available:
- Patient matching data elements:

## Integration(s) Available

### EHR Integration

- % Providers: <10%
- Hub Used: RxCheck and PMP

- Data Downloaded/Stored

- Data Manipulated for Analysis

- Multistate Integrations Allowed

### PDS Integration

- % Providers: 75-100%
- Hub Used: RxCheck and PMP

- Data Downloaded/Stored

- Data Manipulated for Analysis

- Multistate Integrations Allowed

### Integration Standards:

- Integration Type
- % Providers
- Hub Used
- Paid by Fed Gov't
- Paid by State Gov't
- Paid by Facility
- Paid by Provider
<table>
<thead>
<tr>
<th>State</th>
<th>Hub</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arizona</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Florida</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Maine</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>New Jersey</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>New York</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>North Carolina</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>South Carolina</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>South Dakota</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>South Dakota</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>Vermont</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Virginia</td>
<td>PMPi Hub</td>
</tr>
</tbody>
</table>
### PDMP Policies

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Status</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabling legislation enacted</td>
<td>2012</td>
<td></td>
</tr>
<tr>
<td>PDMP operational</td>
<td>2014</td>
<td></td>
</tr>
<tr>
<td>User access date (any method)</td>
<td>2014</td>
<td></td>
</tr>
<tr>
<td>User electronic access date</td>
<td>2014</td>
<td></td>
</tr>
<tr>
<td>Date received electronic data</td>
<td>2014</td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date</td>
<td>2014</td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation</td>
<td>NH Statute §§318-B:31 to :38</td>
<td></td>
</tr>
<tr>
<td>Regulation/Rule citation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr Shopper law/statute</td>
<td>NH Statute §§ 318-B:2, 318:52-a</td>
<td></td>
</tr>
<tr>
<td>Pill Mill law/statute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain Clinic law/statute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure</td>
<td></td>
<td>NH Statute §318-B:36</td>
</tr>
<tr>
<td>Required Notification to consumers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mandated Use of Advisory Group</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Payment method captured</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Ability to id prescriber specialty</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Patient consent required before PDMP data release</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ability for users to set thresholds for alert notices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ability for users to do user-led alert notices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mandatory E-Prescribing (EPCS)</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Compliance Process for Enrollment Mandates</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Compliance Process for Query Mandate</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>ICD-10 Codes Collected</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deceased Patient Field</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient ID Required to be Presented to Dispenser</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Ability to de-id data</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Authority to release de-id data</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>De-identified data sharing conditions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>De-Identified Data Retention Details</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retain De-Identified Data</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Record Retention Details</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Notification of Breach</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Patient Breach Notification Method</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Breach Notification Method Other</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-prescribing required substances</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-prescribing exemptions/waivers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Authority to enforce PDMP mandates</td>
<td></td>
<td>Regulatory/Licensing Board</td>
</tr>
<tr>
<td>Data Retention Policy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Retention Time</td>
<td>3 years</td>
<td></td>
</tr>
<tr>
<td>All Information Purged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Information Purged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prescriber Information Purged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dispenser Information Purged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drug Information Purged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HIPAA Covered Entity</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Identifiable Data to State Health Dept</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Identifiable Data to local Health Dept</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certified as CMS Specialized Registry</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>PDMP Disaster Recovery Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ID Types Reported</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Written Notification of Breach</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Record Retention Details

- Patient Notification of Breach
- Patient Breach Notification Method
- Patient Breach Notification Method Other
- E-prescribing required substances
- E-prescribing exemptions/waivers
- Authority to enforce PDMP mandates: Regulatory/Licensing Board

### De-identified data sharing conditions

- Patient Notification of Breach
- Patient Breach Notification Method
- Patient Breach Notification Method Other
- E-prescribing required substances
- E-prescribing exemptions/waivers
- Authority to enforce PDMP mandates: Regulatory/Licensing Board

### ID Types Reported

- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- PDMP Disaster Recovery Plan
Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Accounts   Number of Delegates allows: not limited
☐ Auto Enroll with License Renewal or App

Enrollment Method:
Currently through on-line enrollment. Verification is checked through checking with lists provided by regulatory boards that the licensee is a current licensee in NH.

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number;

Criteria for Dispensers to get account to upload data
A licensed NH pharmacy (resident or non-resident) or a licensed practitioner that dispenses control substances; a DEA # that allows them to dispense controls in the State of NH.

Criteria for Prescriber delegates to get account:
Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.

Criteria for Dispenser delegates to get account:
Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.

Criteria for PAs to get account:
Physician Assts must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.

Criteria for Nurse Practitioners to get account:
APRN must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.

Criteria for other users to get account:
Dentists, Podiatrists, Optometrists, Veterinarians, Physicians and Naturopaths must be licensed NH practitioners and have a DEA # that allows them to prescribe and/or dispense control substances in the State of NH.

Requirements for Patients to get PDMP Report:
Requirements for others to get PDMP Report
Criteria for Online Non-healthcare accounts:
Medical examiner/coroners

PDMP Data for Epidemiological Purposes:
Authority to Release

☐ Law Enforcement On-line access to PDMP
☐ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Court Order/Approval
Subpoena
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): June 12, 2012
Details:
Prescribers with an active NH license and have a DEA # associated with a NH address. Dispensers with an active NH license.

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): September 1, 2016 (statute); January 1, 2017 (regulations)
Details:
They are required to query the PDMP for all scheduled II, III and IV opioids for the treatment and management of pain and when for chronic pain for the initial prescription and at least twice within the year.
# Training on Enrollment and Use

## PDMP Queries

<table>
<thead>
<tr>
<th>Ability to search for multiple patients in one query</th>
<th>Maximum number of patients in one query: 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Query Date Range: 3 years</td>
<td>Other Query Date Range:</td>
</tr>
<tr>
<td>Minimum data elements to query for healthcare user:</td>
<td>Last Name, First Name, Date of Birth and dispense timeframe</td>
</tr>
<tr>
<td>Query by partial data elements by healthcare user:</td>
<td></td>
</tr>
<tr>
<td>Optional data elements to query by healthcare user:</td>
<td>Gender, Address, County</td>
</tr>
<tr>
<td>Minimum data elements to query for non-healthcare user:</td>
<td>Last Name, First Name, Date of Birth and dispense timeframe</td>
</tr>
<tr>
<td>Query by partial data elements by non-healthcare user:</td>
<td></td>
</tr>
<tr>
<td>Optional data elements to query by non-healthcare user:</td>
<td>Gender, Address, County</td>
</tr>
</tbody>
</table>

## Unsolicited Reports/Push Notifications

| Frequency unsolicited alerts/reports generated:     | Quarterly                                      |
| Delivery method for unsolicited alerts/reports:     | Notification sent via email, Report sent via email, I believe we have the ability to send an email and to send both the notification and report will be sent to them in the PDMP system. |
| Delivery method for unsolicited alerts/reports - LE: |                                               |
| Delivery method for unsolicited alerts/reports - Boards: | We are able to track whether the practitioners are opening the reports and we will be sharing this information with the regulatory boards, once we start to push the reports out. |

- Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians:  **Weekly**
Criteria for veterinarian queries:  **Animal Owner's Name**

☑️ Veterinarian access to owner's prescription history

☑️ Reporting Specifications

**Reporting Method:**  **Electronic, Web Portal**
**Reporting Specifications:**
**Data Fields:**  PAT07 - Last Name, PAT08 - Owner's First Name, PAT18 - Owner's Date of Birth, PAT19 - Owner's Gender, PAT20 - Species Code, PAT21 - Name of Animal,

**Reporting Description:**  Veterinarians are required to report

☑️ Reporting Mandate Compliance

**Reporting Compliance Details:**  They will be part of the Audit/Compliance Initiative that the PDMP will be conducting in coordination with Board of Pharmacy compliance staff.

**Reporting Mandate Actions:**

**Reporting Issues:**  Veterinarian does not have animal owner's information, More and more veterinarians are writing Rx and owners are filling the Rx in human pharmacies and the human pharmacies do not have the owner information either. We have sent out communications on the

**Reporting Misc Information:**

☑️ Enrollment Mandate Compliance

**Enrollment Description:**  With regards to veterinarian facilities, only the "owner" of the controls would register as the dispenser and the other veterinarians would be reported as the prescriber on the uploaded report. So not every veterinarian has to register as a dispenser unl

**Enrollment Mandate Compliance Details:**  We have semi-automated registration and access to a list of DEA holders in NH. We will take the DEA list compare it to the licensing list provided by the regulatory board to determine who is required to be registered and then compare that list to the reg

**Enrollment Mandate Criteria:**  All veterinarians with a NH license and a DEA # associated with their NH license are required to register with the NH PDMP. This is different than registering as a dispenser, which is a different registration that allows them to upload all dispensations

☐ Query Mandate Compliance

**Query Description:**  veterinarians minimally query the system.

**Query Mandate Compliance Details:**

**Query Mandate Criteria:**
PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
Reduction in incidence of multiple provider episodes
Reduction in number of benzodiazepine dosage units dispensed
Reduction in number of benzodiazepine prescriptions issued
Reduction in number of opioid dosage units dispensed
Reduction in number of opioid prescriptions issued
Reduction in number of stimulant dosage units dispensed
Reduction in number of stimulant prescriptions issued