PDMP TTAC

Prescription Drug Monitoring Program Training and Technical Assistance Center

New Hampshire

PDMP acronym:	New Hampshire	Region	East
Agency Responsible:	New Hampshire Department of Health and Human Services		
Agency Type:	Department of Health		

PDMP Web Resources/Links

PDMP Website:	https://www.dhhs.nh.gov/programs-services/population-health/prescription-drug-monitoring-program
PDMP Email:	NHPDMP@dhhs.nh.gov
PDMP Register Website:	http://www.newhampshirepdmp.com
User Account Manual:	https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/pdmp-nhpmpawarxeusersupportmanual.pdf
PDMP Query Website:	http://www.newhampshirepdmp.com
PDMP Data Upload Website:	http://www.newhampshirepdmp.com/dispensers.html
Data Upload Manual:	https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/pdmp-guide-dispensers-3-1.pdf
Statute/Regulation Website:	https://www.gencourt.state.nh.us/rsa/html/NHTOC/NHTOC-XXX-318-B.htm; https://www.gencourt.state.nh.us/rules/state_agencies/ph.html
Opioid Guidelines Website:	
PDMP FAQs:	
Integration Guidance:	
PDMP Statistics Website:	
Opioid Dashboard Website:	
Training Website:	

PDMP Contact Information

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State Population and Number of Registrants

State population: 1,405,105   DEA Prescriber total: 11,577   DEA Dispenser total: 262

Data Transmitter(s)

Correctional Facility Pharmacy

Dispensing Veterinarians

Pharmacy (Mail Order In-State)

Pharmacy (Other Out of State)

Dispensing Practitioner

Pharmacy (In-State)

Pharmacy (Mail Order Out of State)

Veterans Administration

Substances Monitored

Schedules II - IV

Alternate Data Sources

Lost/Stolen Prescription Drug Reports

Naloxone/Narcan Administrations

Overdoses - Fatal

Overdoses - Non-fatal

Pharmaceutical Manufacturers/Distributors

Registrant Disciplinary History/Status

Lost/Stolen Prescription Drug Reports

Naloxone/Narcan Administrations

Overdoses - Fatal

Overdoses - Non-fatal

Pharmaceutical Manufacturers/Distributors

Registrant Disciplinary History/Status

Available Reports

Annual PDMP Reports

Customized Reports by User Type

Licensee Reports to Licensing Board

MME Calculations

Patient Query Lists to Dispensers

Patient Query Lists to Prescribers

Patient Reports to Law Enforcement

PDMP Evaluation Reports

Prescriber Reports to Law Enforcement

Registrant Query Lists to Law Enforcement

Registrant Reports to Dispensers

Risk Scores

Clinical Alerts

Dispenser Reports to Law Enforcement

Lost/Stolen Prescription Reports

Multiple Provider Episode Reports

Patient Query Lists to Law Enforcement

Patient Reports to Dispensers

Patient Reports to Prescribers

Prescriber Report Cards

Prescription Drug Combinations

Registrant Query Lists to Licensing Boards

Registrant Reports to Prescribers

Statewide Statistics

Statistical Capabilities

- ☑ # of Prescription Filled
- ☑ # of Prescriptions Filled by CS Schedule
- ☑ # of Prescriptions Filled by Drug Class
- ☑ Statistics Filtered by Age or Age Range
- ☐ Statistics Filtered by Ethnicity or Race

- ☑ # of Authorized PDMP Users Enrolled
- ☑ # of Registrants in SDTC
- ☑ # of Registrants in SDTC by Practice/License Typ

- ☐ # of Data Errors by Error Type
- ☐ # of Data Errors Corrected
- ☐ # of At-Risk Patients by Risk Factor
- ☐ Risk Factor Statistics by Time Frame

- ☑ # of Solicited Prescriber Reports
- ☐ # of Solicited Prescriber Reports by Requestor Type
- ☑ # of Unsolicited Prescriber Reports
- ☐ # of Unsolicited Prescriber Reports by Recipient Type
- ☑ # of Solicited Dispenser Reports
- ☐ # of Solicited Dispenser Reports by Requestor Type
- ☑ # of Unsolicited Dispenser Reports
- ☐ # of Unsolicited Dispenser Reports by Recipient Type
- ☑ # of Solicited Patient Reports
- ☐ # of Solicited Patient Reports by Requestor Type
- ☑ # of Unsolicited Patient Reports
- ☐ # of Unsolicited Patient Reports by Recipient Type

- ☑ # of Dosage Units Dispensed
- ☑ # of Dosage Units Dispensed by CS Schedule
- ☑ # of Dosage Units Dispensed by Drug Class
- ☐ Statistics Filtered by Gender Identification
- ☑ Statistics Filtered by Geographic Location

- ☑ # of Prescribers Enrolled in PDMP by License Type
- ☑ # of Dispensers Enrolled in PDMP by License Type
- ☐ # of Prescribers Enrolled in PDMP by Specialty
- ☐ # of Unique Prescribers

- ☐ # of In-State Queries
- ☐ # of In-State Queries by Requestor Type
- ☐ # of Interstate Queries
- ☐ # of Interstate Queries by Requestor Type
- ☐ # of Positive Matches from Interstate Queries

- ☐ # of Solicited Statistical Reports by Requestor Typ
- ☐ # of Unsolicited Statistical Reports by Recipient Type
- ☑ # of Unique Requestors for Solicited Reports
- ☐ # of Unique Requestors by Requestor Type (sol. rep
- ☑ # of Unique Requestors for Unsolicited Rep
- ☐ # of Unique Recipients by Recipient Type (unsol. rep

% Out-of-State Patien

% Out-of-State Prescribe

Data Analysis Resources Available:

Data Analyst

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State

Dispensers - Pharmacies/Solicited In-State

Dispensers - Pharmacies/Unsolicited In-State

Dispensers - Pharmacists/Solicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - State/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Nurse Practitioners/Solicited In-State

Patients/Solicited In-State

Physician Assistants/Solicited In-State

Prescriber Delegates - Licensed/Solicited In-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Unsolicited In-State

Budget

Total Annual Budget: **$1,300,000.00**   **PDMP Staff:**   **3**

# of Employees - Operational   2   # of Employees - Other:

# of Employees - Technical: 0

# of Employees - Analytical: 1

Funding Source(s)

CDC Grant   Licensing Fee
State General Fund

Technologies

Data Collection Entity: Vendor   ☐ State HIE in place
Data Collection Vendor name   Bamboo Health   ☑ RxCheck Integration Allowed
Data Storage Entity: Vendor   ☐ VHA VISTA integration
Data Storage Vendor name   Bamboo Health   ☐ HL7 FHIR connectivity
Report Generation Entity: Vendor   ☐ Delegate access via integration
Report Generation Vendor name Bamboo Health   ☐ SMART on FHIR apps
Data Access Method: Web Portal/On-Line   ASAP Version Utilized: 4.2B
Data Access Entity: Vendor
Data Access Vendor name   Bamboo Health

Patient Matching

☐ Referential Matching   ☐ Exact Matching
☐ Deterministic Matching   ☐ Probablistic Matching
☐ Manual Matching   ☐ Probablistic and Manual Matching
☐ Other Matching

☐   Access to patient matching algorithms
Patient Matching Metrics Available:
Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	0-24%	RxCheck and PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis
☑ Data Incorporated with Interstate Data   ☐ Multistate Integrations Allowed
Integration Standards
Alternate data available:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	0-24%	PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis
☐ Data Incorporated with Interstate Data   ☐ Multistate Integrations Allowed
Integration Standards
Alternate data available:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	75-100%	RxCheck and PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data   ☑ Multistate Integrations Allowed

Integration Standards

Alternate data available:

Interstate Data Sharing Partner(s)

Arizona	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Maine	PMPi Hub
Massachusetts	PMPi Hub
New Jersey	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
Pennsylvania	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
South Dakota	RxCheck Hub
Vermont	PMPi Hub
Virginia	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2012

PDMP operational: 2014

User access date (any method): 2014

User electronic access date: 2014

Date received electronic data: 2014

Interstate sharing start date: 2014

Law/Statute citation: NH Statute §§318-B:31 to :38

Regulation/Rule citation:

Dr Shopper law/statute: NH Statute §§ 318-B:2, 318:52-a

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: NH Statute §318-B:36

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

Data collection frequency: Daily or next busin

☑ Requirement for zero-reporting

Frequency of zero-reporting: Daily

☐ Required Notification to consumers
☑ Mandated Use of Advisory Group
☑ Payment method captured
☑ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
☑ Mandatory E-Prescribing (EPCS)
☑ Compliance Process for Enrollment Mandates
☑ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☐ Engaged in Academic Detailing
☐ Patient ID Required to be Presented to Dispense

☑ Data Retention Policy
Data Retention Time: 3 years
☐ All Information Purged
☐ Patient Information Purged
☐ Prescriber Information Purged
☐ Dispenser Information Purged
☐ Drug Information Purged
☑ HIPAA Covered Entity
☐ Identifiable Data to State Health Dept
☐ Identifiable Data to local Health Dept
☐ Certified as CMS Specialized Registry
☐ Qualified PDMP with CMS
☑ PDMP Disaster Recovery Plan
ID Types Reported:

☐ Ability to de-id data
☑ Authority to release de-id data
De-identified data sharing conditions:

De-Identified Data Retention Details:
☑ Retain De-Identified Data

Record Retention Detai
☑ Patient Notification of Breach
Patient Breach Notification Method:
Patient Breach Notification Method Oth
E-prescribing required substan
E-prescribing exemptions/waive
Authority to enforce PDMP mandat Regulatory/Licensing Board

☐ Written Notification of Breach

Enrollment and Accounts

☐ Superviser Review/audit of Delegate Account Number of Delegates allowed: not limited

☐ Auto Enroll with License Renewal or App

Enrollment Method:

Currently through on-line enrollment. Verification is checked through checking with lists provided by regulatory boards that the licensee is a current licensee in NH.

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number;

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

A licensed NH pharmacy (resident or non-resident) or a licensed practitioner that dispenses control substances; a DEA # that allows them to dispense controls in the State of NH.

Criteria for Prescriber delegates to get account:

Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.

Criteria for Dispenser delegates to get account:

Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.

Criteria for PAs to get account:

Physician Assts must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.

Criteria for Nurse Practitioners to get account:

APRN must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.

Criteria for other users to get account:

Dentists, Podiatrists, Optometrists, Veterinarians, Physicians and Naturopaths must be licensed NH practitioners and have a DEA # that allows them to prescribe and/or dispense control substances in the State of NH.

Requirements for Patients to get PDMP Report:

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Medical examiners/coroners

Data for Epidemiological Purposes: Authority to Release

☐ Law Enforcement On-line access to PDMP   ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Court Order/Approval
                                          Subpoena

☑ PDMP users validated with DEA Registration Fil   ☐ PDMP Access without DEA Number

☐ PDMP users validated with NPI File   Validation Process for

☑ PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Statute/Regulation Citation:

§ 318-B:33
NHAR Ph. 1503.01
NHAR Den. 301.02
NHAR Med. 501.02
NHAR Ph. 401.04
NHAR Vet. 301.01

Use Mandates

Prescriber - Mandatory PDMP Use

Statute/Regulation Citation:

§ 318-B:41
NHAC Den. 503.06
NHAC Med. 502.06
NHAC Nat. 501.06
NHAC Nur. 502.06
NHAC Opt. 504.06
NHAC Pod. 502.06
NHAC Vet 1001.01

Training on Enrollment and Use

Prescriber - Training Provided   User Guides

Dispenser - Training Provided   User Guides

PDMP Queries

☑ Ability to search for multiple patients in one query Maximum number of patients in one query 1

Patient Query Date Ran 3 years   Other Query Date Range:

Minimum data elements to query for healthcare user: Last Name, First Name, Date of Birth and dispense timeframe

Query by partial data elements by healthcare user:

Optional data elements to query by healthcare user: Gender, Address, County

Minimum data elements to query for non-healthcare user: Last Name, First Name, Date of Birth and dispense timeframe

Query by partial data elements by non-healthcare user:

Optional data elements to query by non-healthcare user: Gender, Address, County

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Quarterly

Delivery method for unsolicited alerts/reports: Notification sent via email, Report sent via email, I believe we have the ability to send an email and to send both the notification and report will be sent to them in the PDMP system.

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards: We are able to track whether the practitioners are opening the reports and we will be sharing this information with the regulatory boards, once we start to push the reports out.

☑ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: Weekly
Criteria for veterinarian queries: Animal Owner's Name

☑ Veterinarian access to owner's prescription history   ☑ Veterinary Icon on PDMP Report
☑ Reporting Specifications

Reporting Method: Electronic, Web Portal
Reporting Specifications:
Data Fields: PAT07 - Last Name, PAT08 - Owner's First Name, PAT18 - Owner's Date of Birth, PAT19 - Owner's Gender, PAT20 - Species Code, PAT21 - Name of Animal,

Reporting Description: Veterinarians are required to report
☑ Reporting Mandate Compliance
Reporting Compliance Details: They will be part of the Audit/Compliance Initiative that the PDMP will be conducting in coordination with Board of Pharmacy compliance staff.

Reporting Mandate Actions:
Reporting Issues: Veterinarian does not have animal owner's information, More and more veterinarians are writing Rx and owners are filling the Rx in human pharmacies and the human pharmacies do not have the owner information either. We have sent out communications on the

Reporting Misc Information:
☑ Enrollment Mandate Compliance
Enrollment Description: With regards to veterinarian facilities, only the "owner" of the controls would register as the dispenser and the other veterinarians would be reported as the prescriber on the uploaded report. So not every veterinarian has to register as a dispenser unl

Enrollment Mandate Compliance Details: We have semi-automated registration and access to a list of DEA holders in NH. We will take the DEA list compare it to the licensing list provided by the regulatory board to determine who is required to be registered and then compare that list to the reg

Enrollment Mandate Criteria: All veterinarians with a NH license and a DEA # associated with their NH license are required to register with the NH PDMP. This is different than registering as a dispenser, which is a different registration that allows them to upload all dispensations

☐ Query Mandate Compliance
Query Description: veterinarians minimally query the system.
Query Mandate Compliance Details:
Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in incidence of multiple provider episodes

Reduction in number of benzodiazepine dosage units dispensed

Reduction in number of benzodiazepine prescriptions issued

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Reduction in number of stimulant dosage units dispensed

Reduction in number of stimulant prescriptions issued