New Mexico

PDMP acronym: NM PMP
Agency Responsible: New Mexico State Board of Pharmacy
Agency Type: Pharmacy Board
Website: https://www.nmpmp.org/
Email: nm.pmp@state.nm.us
Register Website: https://newmexico.pmpaware.net
Query Website: https://newmexico.pmpaware.net
Data Upload Website: https://pmpclearinghouse.net
Statistics Website: https://ibis.health.state.nm.us/topic/healthoutcomes/SubstanceAbuse.html
Opioid Guidelines Website: https://www.nmpmp.org/training-and-resources/pmp-regulations/

Region: West

PDMP Contact Information

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Fax: 5052229845
Email: michael.vanwagenen@state.nm.us

Contact Name: Gonzales, Maria - Manager
Address: 5500 San Antonio Drive NE, Suite C
City State Zip: Albuquerque NM 87109
Telephone: 5052229847
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Email: maria.gonzales@state.nm.us

State Population and Number of Registrants

State population: 2,120,220
DEA Prescriber total: 12,020
DEA Dispenser total: 351
# Data Transmitter(s)

<table>
<thead>
<tr>
<th>Dispensing Practitioner</th>
<th>Indian Health Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long Term Care Facility Pharmacy</td>
<td>Pharmacy (In-State)</td>
</tr>
<tr>
<td>Pharmacy (Mail Order In-State)</td>
<td>Pharmacy (Mail Order Out of State)</td>
</tr>
<tr>
<td>Pharmacy (Other Out of State)</td>
<td>Veterans Administration</td>
</tr>
</tbody>
</table>

## Substances Monitored

- Schedules II - V

## Alternate Data Sources

## Available Reports

- Customized Reports by User Type
- Licensee Reports to Licensing Board
- Multiple Provider Episode Reports
- Patient Query Lists to Prescribers
- Patient Reports to Law Enforcement
- Patient Reports to Prescribers
- PDMP Evaluation Reports
- Prescriber Report Cards
- Prescription Drug Combinations
- Registrant Query Lists to Prescribers
- Statewide Statistics

- Dispenser Reports to Law Enforcement
- MME Calculations
- Patient Query Lists to Licensing Boards
- Patient Reports to Dispensers
- Patient Reports to Licensing Boards
- Patient Reports with Summary Data
- Peer Comparison Reports
- Prescriber Reports to Law Enforcement
- Registrant Query Lists to Licensing Boards
- Registrant Reports to Prescribers
Statistical Capabilities

☑ # of Prescription Filled
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ Statistics Filtered by Age or Age Range
☐ Statistics Filtered by Ethnicity or Race
☑ # of Authorized PDMP Users Enrolled
☐ # of Registrants in SDTC
☐ # of Registrants in SDTC by Practice/License Type

☐ # of Data Errors by Error Type
☐ # of Data Errors Corrected
☑ # of At-Risk Patients by Risk Factor
☑ Risk Factor Statistics by Time Frame

☐ # of Solicited Prescriber Reports
☑ # of Solicited Prescriber Reports by Requestor Type
☐ # of Unsolicited Prescriber Reports
☐ # of Unsolicited Prescriber Reports by Recipient Type
☐ # of Solicited Dispenser Reports
☐ # of Solicited Dispenser Reports by Requestor Type
☐ # of Unsolicited Dispenser Reports
☐ # of Unsolicited Dispenser Reports by Recipient Type
☐ # of Solicited Patient Reports
☑ # of Solicited Patient Reports by Requestor Type
☐ # of Unsolicited Patient Reports
☐ # of Unsolicited Patient Reports by Recipient Type

☑ # of Dosage Units Dispensed
☑ # of Dosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☐ Statistics Filtered by Gender Identification
☑ Statistics Filtered by Geographic Location

☐ # of Prescribers Enrolled in PDMP by License Type
☐ # of Dispensers Enrolled in PDMP by License Type
☑ # of Prescribers Enrolled in PDMP by Specialty
☐ # of Unique Prescribers
☑ # of In-State Queries
☑ # of In-State Queries by Requestor Type
☑ # of Interstate Queries
☑ # of Interstate Queries by Requestor Type
☑ # of Positive Matches from Interstate Queries

☐ # of Solicited Statistical Reports by Requestor Type
☐ # of Unsolicited Statistical Reports by Recipient Type
☐ # of Unique Requestors for Solicited Reports
☐ # of Unique Requestors by Requestor Type (sol. reports)
☐ # of Unique Requestors for Unsolicited Reports
☐ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%
% Out-of-State Prescribers: <5%

Data Analysis Resources Available:
Epidemiologist
Authorized PDMP Users

Correctional Supervision/Solicited In-State
Correctional Supervision/Solicited Out-of-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Drug Courts/Solicited Out-of-State
Drug Treatment Providers/Solicited In-State
Drug Treatment Providers/Solicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Drug Utilization and Review/Solicited Out-of-State
Medicaid Fraud and Abuse/Solicited In-State
Medicaid Fraud and Abuse/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medical Residents/Unsolicited In-State
Medical Residents/Unsolicited Out-of-State
Medicare/Solicited In-State
Medicare/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
Third Party Insurance Payers/Solicited In-State
Third Party Insurance Payers/Solicited Out-of-State
Workers Compensation State Insurance/Solicited In-State
Workers Compensation State Insurance/Solicited Out-of-State
Workers Compensation State/Solicited In-State
Workers Compensation State/Solicited Out-of-State
Engaged PDMP Users

Correctional Supervision/Solicited In-State
Correctional Supervision/Solicited Out-of-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Drug Courts/Solicited Out-of-State
Drug Treatment Providers/Solicited In-State
Drug Treatment Providers/Solicited Out-of-State
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Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medicare/Solicited In-State
Medicare/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
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Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Third Party Insurance Payers/Solicited In-State
Third Party Insurance Payers/Solicited Out-of-State
Workers Compensation State Insurance/Solicited In-State
Workers Compensation State Insurance/Solicited Out-of-State
Workers Compensation State/Solicited In-State
Workers Compensation State/Solicited Out-of-State
**Budget**

- **Total Annual Budget:** $130,000.00
- **PDMP Staff:** 2
- **# of Employees - Operational:** 2
- **# of Employees - Technical:** 0
- **# of Employees - Analytical:** 0

**Funding Source(s)**

- Controlled Substance Registration Fee
- Licensing Fee

**Technologies**

- Data Collection Entity: Vendor
- Data Collection Vendor name: Bamboo Health
- Data Storage Entity: Vendor
- Data Storage Vendor name: Bamboo Health
- Report Generation Entity: Vendor
- Report Generation Vendor name: Bamboo Health
- Data Access Method: Web Portal/On-Line
- Data Access Entity: Vendor
- Data Access Vendor name: Bamboo Health

- Referential Matching
- Deterministic Matching
- Manual Matching
- Exact Matching
- Probabilistic Matching
- Probabilistic and Manual Matching

- Access to patient matching algorithms
- Patient Matching Metrics Available:
  - Patient matching data elements:

**Integration(s) Available**

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>25-49%</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PDS Integration</td>
<td>Unknown</td>
<td>PMPi</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Data Downloaded/Stored
- Data Incorporated with Interstate Data

- Data Manipulated for Analysis
- Multistate Integrations Allowed

**Integration Standards:**

- EHR Integration
- PDS Integration
### Interstate Data Sharing Partner(s)

<table>
<thead>
<tr>
<th>State</th>
<th>Hub Description</th>
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</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Alaska</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arizona</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arkansas</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Connecticut</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Delaware</td>
<td>PMPi Hub</td>
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<tr>
<td>Delaware</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Idaho</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Illinois</td>
<td>PMPi Hub</td>
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<tr>
<td>Indiana</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Iowa</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Kansas</td>
<td>PMPi Hub</td>
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<td>Kentucky</td>
<td>PMPi Hub</td>
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<td>Louisiana</td>
<td>PMPi Hub</td>
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<td>Maine</td>
<td>PMPi Hub</td>
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<td>Massachusetts</td>
<td>PMPi Hub</td>
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<td>Michigan</td>
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<td>Minnesota</td>
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<td>Montana</td>
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<tr>
<td>Nevada</td>
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<td>North Carolina</td>
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<td>Oklahoma</td>
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<td>Puerto Rico</td>
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<td>Rhode Island</td>
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<td>South Carolina</td>
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<td>Tennessee</td>
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<td>Washington</td>
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<td>West Virginia</td>
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<tr>
<td>Wisconsin</td>
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<tr>
<td>Wyoming</td>
<td>PMPi Hub</td>
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## PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>2004</th>
<th>Data collection frequency:</th>
<th>Daily or next business day</th>
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</thead>
<tbody>
<tr>
<td>PDMP operational:</td>
<td>2005</td>
<td>Requirement for zero-reporting:</td>
<td>✓</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2005</td>
<td>Frequency of zero-reporting:</td>
<td>within one business day</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2005</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2005</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2012</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>NM Statute §30-31-16</td>
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<tr>
<td>Regulation/Rule citation:</td>
<td>NM Admin Code §16.19.29.1 to .15</td>
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</tr>
<tr>
<td>Dr Shopper law/statute:</td>
<td>NM Statute §§ 30-31-25, 26-1-22</td>
<td></td>
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</tr>
<tr>
<td>Pill Mill law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>NM Admin Code §16.19.29.14</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- [ ] Required Notification to consumers
- [ ] Mandated Use of Advisory Group
- ✓ Payment method captured
- [ ] Ability to id prescriber specialty
- [ ] Patient consent required before PDMP data release
- [ ] Ability for users to set thresholds for alert notices
- [ ] Ability for users to do user-led alert notices
- ✓ Mandatory E-Prescribing (EPCS)
- ✓ Compliance Process for Enrollment Mandates
- ✓ Compliance Process for Query Mandate
- [ ] ICD-10 Codes Collected
- [ ] Deceased Patient Field
- ✓ Patient ID Required to be Presented to Dispenser
- ✓ Ability to de-id data
- ✓ Authority to release de-id data

De-identified data sharing conditions:
- [ ] Retain De-Identified Data

Record Retention Details:
- [ ] Patient Notification of Breach

Patient Breach Notification Method:
- Patient Breach Notification Method Other:

ID Types Reported:
- [ ] Written Notification of Breach

E-prescribing required substances: Controlled substances
E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board, PDMP

Data Retention Policy
- Data Retention Time: 3 yrs healthcare users; 7 yrs investigatory
- [ ] All Information Purged
- [ ] Patient Information Purged
- [ ] Prescriber Information Purged
- [ ] Dispenser Information Purged
- [ ] Drug Information Purged
- [ ] HIPAA Covered Entity
- ✓ Identifiable Data to State Health Dept
- [ ] Identifiable Data to local Health Dept
- [ ] Certified as CMS Specialized Registry
- [ ] PDMP Disaster Recovery Plan

De-Identified Data Retention Details:
- [ ] Retain De-Identified Data

Record Retention Details:
- [ ] Patient Notification of Breach

Patient Breach Notification Method:
- Patient Breach Notification Method Other:

E-prescribing required substances: Controlled substances
E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board, PDMP

PDMP Disaster Recovery Plan

Authority to enforce PDMP mandates: Regulatory/Licensing Board, PDMP
Enrollment and Accounts

- Supervisor Review/audit of Delegate Accounts  Number of Delegates allows: 4
- Auto Enroll with License Renewal or App

Enrollment Method:
1. Create an account at https://newmexico.pmpaware.net/login
2. Verify your email by clicking on the link in the auto-generated email you received when you created an account
3. Upload or email a copy of your driver's license, state issued photo ID, or a pa

Practitioner IDs for PDMP Account:
- DEA controlled substance registration number; State controlled substance registration number

2 Factor Authentication:
- 2 factor authentication not offered

Criteria for Dispensers to get account to upload data
- Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license

Criteria for Prescriber delegates to get account:
- Must submit Authorized Agent form signed by practitioner and notarized. Practitioner may choose anyone they wish.

Criteria for Dispenser delegates to get account:
- Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license

Criteria for PAs to get account:
- prescriber/patient relationship.

Criteria for Nurse Practitioners to get account:
- prescriber/patient relationship.

Criteria for other users to get account:
- Based on need if there is a regulation supporting it.

Requirements for Patients to get PDMP Report:
- Patients may request a copy of their PMP history in person showing driver's license or with a mailed request that has been notarized.

Requirements for others to get PDMP Report
- Criteria for Online Non-healthcare accounts:
  - Licensing/regulatory Board investigators, Law Enforcement investigators (federal and state), Medical examiners/coroners

PDMP Data for Epidemiological Purposes:
- Authority to Release

- Law Enforcement On-line access to PDMP
- Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
- Court Order/Approval
## Enrollment Mandates

**Dispenser - Mandatory PDMP Enrollment**  
**Prescriber - Mandatory PDMP Enrollment**

**Effective Date(s):**  
- August 31, 2012 (practitioners);  
- September 28, 2012 (physicians);  
- July 17, 2013 (dentists);  
- November 1, 2013 (podiatrists);  
- March 16, 2014 (osteopaths);  
- April 24, 2014 (optometrists)

**Details:**  
Practitioners (except veterinarians), dentists, certified nurse midwives, advanced practice nurses, optometrists, osteopaths, podiatrists, and conditional prescribing or prescribing psychologists with a federal DEA registration and NM Controlled Substance registration; pharmacists

## Use Mandates

**Dispenser - Mandatory PDMP Use**  
**Prescriber - Mandatory PDMP Use**

**Effective Date(s):**  
- July 17, 2013 (dentists);  
- September 28, 2012 (pain management);  
- August 30, 2013 (midwives);  
- November 20, 2012 (nurses);  
- April 24, 2014 (optometrists);  
- March 16, 2014 (osteopaths);  
- August 31, 2012 (pharmacists);  
- November 1, 2013 (podiatrists).

**Details:**  
Refer to each healthcare licensing board for specific rules. Before a practitioner prescribes or dispenses for the first time, a controlled substance in Schedule II – V to a patient for a period greater than four days, or if there is a gap in prescribing a controlled substance for 30 days or more, the practitioner shall review the PDMP report for the patient for the preceding 12 months and, when available, shall review similar reports from adjacent states, and shall query the PDMP for the patient every three months during the continuous use of a controlled substance for each patient. Provides that a practitioner is not required to query the PDMP before prescribing, ordering, or dispensing a Schedule II – V substance for a patient for a period of four days or less; to a patient in a nursing facility; to a patient in hospice care; or when prescribing, dispensing, or administering of: testosterone, pregabalin, lacosamide, ezogabine, or stimulant therapy for pediatric patients less than age 14. Practitioners licensed to practice in an opioid treatment program shall query the PDMP upon a patient’s initial enrollment into the program and every three months thereafter while prescribing, ordering, administering, or dispensing opioid treatment medications in Schedule II – V for the purpose of treating opioid use disorder.

**Effective Date(s):**  
- July 17, 2013 (dentists);  
- September 28, 2012 (pain management);  
- August 30, 2013 (midwives);  
- November 20, 2012 (nurses);  
- April 24, 2014 (optometrists);  
- March 16, 2014 (osteopaths);  
- August 31, 2012 (pharmacists);  
- November 1, 2013 (podiatrists);  
- September 13

**Details:**  
Refer to each healthcare licensing board for specific rules. Before a practitioner prescribes or dispenses for the first time, a controlled substance in Schedule II – V to a patient for a period greater than four days, or if there is a gap in prescribing a controlled substance for 30 days or more, the practitioner shall review the PDMP report for the patient for the preceding 12 months and, when available, shall review similar reports from adjacent states, and shall query the PDMP for the patient every three months during the continuous use of a controlled substance for each patient. Provides that a practitioner is not required to query the PDMP before prescribing, ordering, or dispensing a Schedule II – V substance for a patient for a period of four days or less; to a patient in a nursing facility; to a patient in hospice care; or when prescribing, dispensing, or administering of: testosterone, pregabalin, lacosamide, ezogabine, or stimulant therapy for pediatric patients less than age 14. Practitioners licensed to practice in an opioid treatment program shall query the PDMP upon a patient’s initial enrollment into the program and every three months thereafter while prescribing, ordering, administering, or dispensing opioid treatment medications in Schedule II – V for the purpose of treating opioid use disorder.

(7) Prescription monitoring program (PMP) utilization: The consultant pharmacist shall request and review a PMP report covering at least a one year time period and another states' report for each program patient receiving an opioid, at least quarterly. The pharmacist will use professional judgement to determine whether more frequent monitoring is appropriate, as in the case of patients who are receiving a benzodiazepine or carisoprodol, or an opioid prescribed outside of the NTP. The pharmacist will use professional judgment in taking steps to avoid or resolve potential issues identified on PMP report review. The pharmacist shall document review of these PMP reports, and his or her action regarding such reports.
Training on Enrollment and Use

Attorney General - Training Provided
Dispenser - Training Provided
Law Enforcement - Training Provided
Licensing Board - Training Provided
Patient - Training Provided
Prescriber - Training Required
Researcher - Training Provided

PDMP Queries

☐ Ability to search for multiple patients in one query
Patient Query Date Range: >3 years
Minimum data elements to query for healthcare user: Last name, first name, DOB
Query by partial data elements by healthcare user: Last name, first name
Optional data elements to query by healthcare user: other commonly used demographics
Minimum data elements to query for non-healthcare user: Last name, first name, DOB
Query by partial data elements by non-healthcare user: Last name, first name
Optional data elements to query by non-healthcare user: other commonly used demographics

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Quarterly
Delivery method for unsolicited alerts/reports: Report sent via email
Delivery method for unsolicited alerts/reports - LE: Report sent via email
☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians:
Criteria for veterinarian queries:

- Veterinarian access to owner's prescription history

Reporting Specifications
Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description:

- Veterinary Icon on PDMP Report

Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:

Veterinarians are not allowed to have an NPI number. This was a required field for NM data submissions. This was changed to be "situational" rather than "required" to bypass this error.

Reporting Misc Information:

- Enrollment Mandate Compliance

Enrollment Description:
Veterinarians are exempted from enrollment as data requesters
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

Query Description:
Veterinarians can request access to the NM PMP and can voluntarily query the database; however, since veterinarian prescriptions are not standardized in regards to prescription data entry, the queried PMP report may not be all inclusive. Also, there is r

Query Mandate Compliance Details:
Query Mandate Criteria: