Tennessee

PDMP acronym: CSMD
Agency Responsible: Tennessee Department of Health, Tennessee Board of Pharmacy
Agency Type: Pharmacy Board
Website: https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board.html
Email: csmd.admin@tn.gov
Register Website: https://www.tncsmd.com/
Query Website: https://www.tncsmd.com/
Data Upload Website: https://www.tnrxreport.com/
Statistics Website: https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/reports.html
Opioid Dashboard Website: https://www.tn.gov/health/health-program-areas/pdo/pdo/data-dashboard.html
Training Website: Statute/Regulation Website: https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/statutes-and-rules.html
Opioid Guidelines Website: https://www.tn.gov/content/dam/tn/health/healthprofboards/pain-management-clinic/ChronicPainGuidelines.pdf

PDMP Contact Information

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Telephone: 6152531305
Fax: Email: peter.j.phillips@tn.gov

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City State Zip: Nashville TN 37243
Telephone: 6152531305
Fax: Email: debora.sanford@tn.gov

State Population and Number of Registrants

State population: 6,916,897 DEA Prescriber total: 38,573 DEA Dispenser total: 1,607
### Data Transmitter(s)

- Dispensing Practitioner
- Pharmacy (In-State)
- Pharmacy (Mail Order Out of State)
- Dispensing Veterinarians
- Pharmacy (Mail Order In-State)

### Substances Monitored

- Drugs of Concern
- Schedules II - V

### Alternate Data Sources

- Overdoses - Fatal
- Patient Lock-in information
- Overdoses - Non-fatal
- Pharmaceutical Manufacturers/Distributors

### Available Reports

<table>
<thead>
<tr>
<th>Available Reports</th>
<th>Clinical Alerts</th>
<th>Data Dashboards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual PDMP Reports</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Customized Reports by User Type</td>
<td></td>
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<tr>
<td>Dispenser Reports to Law Enforcement</td>
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<tr>
<td>Licensee Reports to Licensing Board</td>
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<tr>
<td>Multiple Provider Episode Reports</td>
<td></td>
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<tr>
<td>Patient Query Lists to Law Enforcement</td>
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<tr>
<td>Patient Query Lists to Prescribers</td>
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<tr>
<td>Patient Reports to Law Enforcement</td>
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<tr>
<td>Patient Reports to Licensees</td>
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<tr>
<td>Patient Reports to Prescribers</td>
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<tr>
<td>PDMP Evaluation Reports</td>
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<tr>
<td>Registrant Reports to Law Enforcement</td>
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<tr>
<td>Registrant Query Lists to Licensees</td>
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<tr>
<td>Registrant Reports to Prescribers</td>
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<tr>
<td>Prescription Drug Combinations</td>
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<tr>
<td>Registrant Query Lists to Licensing Boards</td>
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<tr>
<td>Statewide Statistics</td>
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<tr>
<td>Peer Comparison Reports</td>
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<tr>
<td>Registrant Query Lists to Licensing Boards</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Statistical Capabilities

☑ # of Prescription Filled
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ Statistics Filtered by Age or Age Range
☐ Statistics Filtered by Ethnicity or Race
☑ # of Authorized PDMP Users Enrolled
☑ # of Registrants in SDTC
☑ # of Registrants in SDTC by Practice/License Type
☐ # of Data Errors by Error Type
☐ # of Data Errors Corrected
☐ # of At-Risk Patients by Risk Factor
☐ Risk Factor Statistics by Time Frame

☑ # of Solicited Prescriber Reports
☑ # of Solicited Prescriber Reports by Requestor Type
☐ # of Unsolicited Prescriber Reports
☐ # of Unsolicited Prescriber Reports by Requestor Type
☑ # of Solicited Dispenser Reports
☐ # of Unsolicited Dispenser Reports
☐ # of Unsolicited Dispenser Reports by Requestor Type
☑ # of Solicited Patient Reports
☑ # of Solicited Patient Reports by Requestor Type
☑ # of Unsolicited Patient Reports
☐ # of Unsolicited Patient Reports by Requestor Type

☑ # of Dosage Units Dispensed
☑ # of Dosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☑ Statistics Filtered by Gender Identification
☑ Statistics Filtered by Geographic Location
☐ # of Prescribers Enrolled in PDMP by License Type
☐ # of Dispensers Enrolled in PDMP by License Type
☐ # of Prescribers Enrolled in PDMP by Specialty
☐ # of Unique Prescribers
☑ # of In-State Queries
☑ # of In-State Queries by Requestor Type
☑ # of Interstate Queries
☑ # of Interstate Queries by Requestor Type
☐ # of Positive Matches from Interstate Queries
☐ # of Solicited Statistical Reports by Requestor Type
☐ # of Unsolicited Statistical Reports by Requestor Type
☐ # of Unique Requestors for Solicited Reports
☑ # of Unique Requestors by Requestor Type (sol. reports)
☐ # of Unique Requestors for Unsolicited Reports
☐ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients:  <5%

% Out-of-State Prescribers:

Data Analysis Resources Available:

Epidemiologist
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Licensed/Unsolicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Unsolicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prosecutors/Solicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
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Prescriber Delegates - Unlicensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited Out-of-State
Prescriber Delegates - Unlicensed/Unsolicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Researchers/Solicited In-State
State Health Departments/Solicited In-State
**Budget**

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$1,363,020.00</th>
<th>PDMP Staff:</th>
<th>6</th>
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<tbody>
<tr>
<td># of Employees - Operational:</td>
<td>6</td>
<td># of Employees - Other:</td>
<td>0</td>
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<tr>
<td># of Employees - Technical:</td>
<td>0</td>
<td># of Employees - Analytical:</td>
<td>0</td>
</tr>
</tbody>
</table>

**Funding Source(s)**

- BJA Grant
- Regulatory Board Fund
- Licensing Fee
- State General Fund

**Technologies**

- Data Collection Entity: **Vendor**
- Data Collection Vendor name: Bamboo Health
- Data Storage Entity: **Vendor**
- Data Storage Vendor name: Bamboo Health
- Report Generation Entity: **Vendor**
- Report Generation Vendor name: Bamboo Health
- Data Access Method: Web Portal/On-Line
- Data Access Entity: **Vendor**
- Data Access Vendor name: Bamboo Health

- ASAP Version Utilized: 4.2A

**Patient Matching**

- Referential Matching
- Deterministic Matching
- Manual Matching
- Probabilistic Matching
- Probabilistic and Manual Matching
- Other Matching

TN offers a list of patients for healthcare providers to select appropriate patients to include in the report. An option to select "None of These" is offered if the patients listed are not the healthcare providers patient.

**Integration(s) Available**

- Integration Type: EHR Integration
  - % Providers: Unknown
  - Hub Used: PMPi
  - Paid by Fed Gov't
  - Paid by State Gov't
  - Paid by Facility
  - Paid by Provider
  - Data Manipulated for Analysis
  - Multistate Integrations Allowed

- Integration Type: PDS Integration
  - % Providers: Unknown
  - Hub Used: PMPi
  - Paid by Fed Gov't
  - Paid by State Gov't
  - Paid by Facility
  - Paid by Provider
  - Data Manipulated for Analysis
  - Multistate Integrations Allowed
<table>
<thead>
<tr>
<th>State</th>
<th>Hub Type</th>
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</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Arizona</td>
<td>PMPi Hub</td>
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<tr>
<td>Arkansas</td>
<td>PMPi Hub</td>
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<tr>
<td>Colorado</td>
<td>PMPi Hub</td>
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<td>Delaware</td>
<td>PMPi Hub</td>
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<tr>
<td>Florida</td>
<td>PMPi Hub</td>
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<tr>
<td>Georgia</td>
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<td>Illinois</td>
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<td>Maine</td>
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<td>Maryland</td>
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<td>Maryland</td>
<td>RxCheck Hub</td>
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<td>Military Health Service</td>
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<td>North Carolina</td>
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<tr>
<td>Ohio</td>
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<td>Virginia</td>
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<tr>
<td>West Virginia</td>
<td>PMPi Hub</td>
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<tr>
<td>Wisconsin</td>
<td>PMPi Hub</td>
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</table>
### PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>2003</th>
<th>Data collection frequency:</th>
<th>Daily or next business</th>
</tr>
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<tbody>
<tr>
<td>PDMP operational:</td>
<td>2006</td>
<td>✓ Requirement for zero-reporting</td>
<td></td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2007</td>
<td>Frequency of zero-reporting:</td>
<td>Daily</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2007</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2006</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2013</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>TN Code §§53-10-301 to -311; 53-11-309</td>
<td></td>
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<tr>
<td>Regulation/Rule citation:</td>
<td>TN Comp Regs 1140-11-.01 to .04; 1200-34-01-.07</td>
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<tr>
<td>Dr Shopper law/statute:</td>
<td>TENN. CODE ANN. §§ 53-11-309</td>
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<tr>
<td>Pill Mill law/statute:</td>
<td></td>
<td></td>
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<tr>
<td>Pain Clinic law/statute:</td>
<td>Tenn. Code Ann. §§ 63-1-301 to -314</td>
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</tr>
</tbody>
</table>

#### Unauthorized Use or Disclosure
- ☑ Required Notification to consumers
- ☑ Mandated Use of Advisory Group
- ☑ Payment method captured
- ☑ Ability to id prescriber specialty
- ☑ Patient consent required before PDMP data release
- ☑ Ability for users to set thresholds for alert notices
- ☑ Ability for users to do user-led alert notices
- ☑ Mandatory E-Prescribing (EPCS)
- ☑ Compliance Process for Enrollment Mandates
- ☑ Compliance Process for Query Mandate
- ☑ ICD-10 Codes Collected
- ☑ deceased Patient Field
- ☑ Patient ID Required to be Presented to Dispenser
- ☑ Ability to de-id data
- ☑ Authority to release de-id data

#### Data Retention Policy
- ✓ Data Retention Policy
- Data Retention Time: 1 year minimum
- ☑ All Information Purged
- ☑ Patient Information Purged
- ☑ Prescriber Information Purged
- ☑ Dispenser Information Purged
- ☑ Drug Information Purged
- ✓ HIPAA Covered Entity
- ✓ Identifiable Data to State Health Dept
- ☑ Identifiable Data to local Health Dept
- ☑ Certified as CMS Specialized Registry
- ✓ PDMP Disaster Recovery Plan

#### ID Types Reported:
- Patient Notification of Breach
- Written Notification of Breach

#### Record Retention Details:
- Recently passed legislation is minimum of 1 year but can be longer prior to this there was no provision to purge. TN will be looking to put policies in place on data retention.
- Patient Notification of Breach
- Written Notification of Breach

#### Patient Breach Notification Method:
- Other

#### E-prescribing required substances:
- Controlled substances

#### E-prescribing exemptions/waivers:
- Link on every board professions website: https://www.tn.gov/health/health-program-areas/health-professional-boards/me-board.html

#### Authority to enforce PDMP mandates:
- Regulatory/Licensing Board
Supervisor Review/audit of Delegate Accounts
Number of Delegates allows: unlimited for licensed delegates only
Auto Enroll with License Renewal or App

Enrollment Method:
Go to URL https://www.tncsmd.com/ and choose register and appropriate user type and enter the required information identified by red "*" and hit "Submit". Required information varies by user type. If all information is validated the system automatically s

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:
2 factor authentication not offered

Criteria for Dispensers to get account
Vendor is responsible for Dispenser registration requirements

Criteria for Prescriber delegates to get account:
Registration requires state licensure information if licensed, driver license and driver license of supervising physician, demographic and personal information

Criteria for Dispenser delegates to get account:
Registration requires state licensure information if licensed, driver license and driver license of supervising pharmacist, demographic and personal information

Criteria for PAs to get account:
Registration requires: DEA Registration number, TN professional license number, driver’s license number of supervising physician, email address, phone and other demographic information and personal information

Criteria for Nurse Practitioners to get account:
Registration requires: DEA Registration number, TN professional license number, driver’s license number of supervising physician, email address, phone and other demographic information and personal information

Criteria for other users to get account:
Access is determined by TN law

Requirements for Patients to get PDMP Report:
Their provider is allowed to release a report from their medical record

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

PDMP Data for Epidemiological Purposes:

Practitioner IDs for PDMP Account:
DEA controlled substance registration number; Licensing Board number; National Provider Identifier;

2 Factor Authentication:
2 factor authentication not offered

Active Investigation
Proper Need/Upon Request

Law Enforcement On-line access to PDMP
Law Enforcement Written Request access to PDMP
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): January 1, 2013

Details:
Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018

Effective Date(s): January 1, 2013; October 30, 2021

Details:
Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018

Rule 1145-01-.03 Registration with the Database. (1) Each healthcare practitioner registered with the database shall register each of his or her Tennessee DEA Registration Numbers, including suffixes, as part of his or her CSMD profile. (2) Each healthcare practitioner required by Title 63 to maintain a collaborating physician shall register each and every of his or her collaborating physicians who allow that healthcare practitioner to prescribe controlled substances within his or her CSMD profile. Each collaborating physician who allows a collaborating healthcare practitioner to prescribe controlled substances shall be registered with the database profile within thirty (30) days after such collaborative relationship begins. Any collaborative relationship which lasts less than thirty days in a calendar year is exempt from registration unless such registration is required for the healthcare practitioner to have the necessary access to the database. (3) Each healthcare practitioner registered with the database must maintain a unique valid e-mail address that she or he has access to and keep such e-mail address associated with his or her user profile in the database.

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): April 1, 2013; 1-26-22

Details:
Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query the PDMP prior to dispensing certain controlled substances to the patient for the first time at that practice site and at least semi-annually; before prescribing or dispensing, a healthcare practitioner shall query the PDMP if the practitioner is aware or reasonably certain that the person is attempting to obtain a Sch. II – V controlled substance for fraudulent, illegal, or medically inappropriate purposes. Nonresidential office-based opiate treatment facilities shall query the PMP upon every visit of the patient with a program physician.

Rule 1145-01-.04 Drugs of Abuse. Pursuant to T.C.A. § 53-10-310(e)(4), in addition to opioids and benzodiazepines, the Commissioner finds, and the Committee has found at Rule 1140-11-.02, that Schedule II amphetamines demonstrate such a potential for abuse that when prescribing Schedule II amphetamines, all healthcare practitioners, unless otherwise exempted, shall check the controlled substance database prior to prescribing Schedule II amphetamines to a human patient in accordance with T.C.A. § 53-10-310(e)(1).

Effective Date(s): April 1, 2013

Details:
Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query the PDMP prior to dispensing certain controlled substances to the patient for the first time at that practice site and at least semi-annually; before prescribing or dispensing, a healthcare practitioner shall query the PDMP if the practitioner is aware or reasonably certain that the person is attempting to obtain a Sch. II – V controlled substance for fraudulent, illegal, or medically inappropriate purposes. Nonresidential office-based opiate treatment facilities shall query the PMP upon every visit of the patient with a program physician.
Training on Enrollment and Use

**PDMP Queries**

- **Ability to search for multiple patients in one query**
- **Patient Query Date Range:** 1 year
- **Minimum data elements to query for healthcare user:** First Name, Last Name, Date of Birth
- **Query by partial data elements by healthcare user:** TN CSMD allows partial searches which may be a few letters of the first and last name.
- **Optional data elements to query by healthcare user:** Middle Name, Gender, Street, City, State, Zip can also be included in the search criteria
- **Minimum data elements to query for non-healthcare user:** This would be allowed by Admin
- **Query by partial data elements by non-healthcare user:** This would be allowed by Admin
- **Optional data elements to query by non-healthcare user:** This would be allowed by Admin

**Unsolicited Reports/Push Notifications**

- **Frequency unsolicited alerts/reports generated:**
- **Delivery method for unsolicited alerts/reports:** Notification sent via email
- **Delivery method for unsolicited alerts/reports - LE:**
- **Delivery method for unsolicited alerts/reports - Boards:**
- **Unsolicited alerts/reports to practitioners not enrolled in PDMP**
Veterinary Policies

Data transmission frequency for Veterinarians: 14 days

Criteria for veterinarian queries:

☐ Veterinarian access to owner's prescription history

☐ Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: Electronic, Mail, Fax, Web Portal, email completed form

Reporting Specifications: See TCA53-10-304

Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth

Reporting Description: Veterinarians are required to report

☑ Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues: See TCA53-10-304

Reporting Misc Information:

☑ Enrollment Mandate Compliance

Enrollment Description: Veterinarians must submit data to TN, if statutory requirements are met. Veterinarians must register with CSMD as determined by statute.

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☑ Query Mandate Compliance

Query Description: Veterinarians can voluntarily query

Query Mandate Compliance Details:

Query Mandate Criteria:
PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed
Reduction in number of fatal or non-fatal overdoses
Reduction in incidence of multiple provider episodes
Reduction in number of opioid prescriptions issued
Reduction in number of benzodiazepine dosage units dispensed

Substance Use Disorder Activities

Tools or Resources
- MAT Services
- MOUD Services
- Harm Reduction Strategies
- Mental Health Assistance Services
- Employee Assistance Programs
- Housing Assistance Programs
- Re-Entry Programs
- Other:
  PDMP Data is used to inform the listed activities but not incorporated.

Surveillance Activities
- Emergency Department Data
- Medical Examiner/Coroner Data
- Data Sources for Surveillance Activities:
  TN Death Certificates, State Unintentional Drug Overdose Reporting System (SUDORS), Hospital Discharge Data System (HDDS), Drug Overdose Reporting (DOR), Electronic Surveillance System for the Early Notification of Community Epidemics (ESSENCE)

Initiated Actions
- Resources to Affected Areas
- Directed Training on Prescribing
- Prescription Drug Tool Kits
- Risk Evaluation/Analysis on PDMP Reports
- Referrals to SUD Organizations
- Referrals to OFR Teams
- Other Actions: