Vermont

PDMP Name: VPMS
Agency responsible: Department of Health
Agency type: Department of Health
PDMP email: ahs.vdhvpms@vermont.gov
PDMP website: http://healthvermont.gov/vpms
Enrollment website: https://vermont.pmpaware.net
Query website: https://vermont.pmpaware.net
Data upload website: https://pmpclearinghouse.net

Hauser, Hannah - Program Manager
108 Cherry Street, P O Box 70
Burlington VT 05402-0070
Office: (802) 652-4147
Fax: (802) 652-2019
Email: hannah.hauser@vermont.gov

Kretzer, Lela - VPMS Analyst
108 Cherry Street, P O Box 70
Burlington VT 05402-0070
Office: (802) 863-6354
Fax: (802) 652-2019
Email: lela.kretzer@vermont.gov

State Registrant Totals and Population

<table>
<thead>
<tr>
<th>Statistics year:</th>
<th>DEA registered prescribers: 4,493</th>
</tr>
</thead>
<tbody>
<tr>
<td>State population: 623,989</td>
<td>DEA registered dispensers: 148</td>
</tr>
</tbody>
</table>
PDMP Budget and Staffing

Source(s) of Funding

- State general fund
- Licensing fee
- Controlled substance registration fee
- Regulatory board fund
- Agreed settlement
- BJA grant
  - CDC grant
  - SAMHSA grant
  - CMS grant
  - NASCSA grant
- Other funding
  - BJA and SAMHSA funds do not directly support the PDMP but are received by the larger program where the PDMP is located

Other funding

PDMP Available Reports

- Prescriber access to patient history
- Prescriber access to own history
- Dispenser access to patient history
- Dispenser access to own history
- Patient access to own query history
- Licensing Board access to patient history
- Licensing Board access to licensee history
- Law Enforcement access to patient history
- Law Enforcement access to prescriber history
- Law Enforcement access to dispenser history
- Law Enforcement access to patient query history
- Law Enforcement access to registrant query history

2020

PDMP Budget and Staffing

<table>
<thead>
<tr>
<th>Staff Category and Number of FTEs</th>
<th>Total Staff: 3.00</th>
</tr>
</thead>
<tbody>
<tr>
<td># of employees - Operational:</td>
<td>1</td>
</tr>
<tr>
<td># of employees - Technical:</td>
<td>0</td>
</tr>
<tr>
<td># of employees - Analytical/Epidemiological:</td>
<td>2</td>
</tr>
<tr>
<td># of employees - Other:</td>
<td>0</td>
</tr>
</tbody>
</table>

1 Program Manager for outreach, support, development, contract management and training. 1 Analyst for data quality management and reporting. 1 Analyst for pharmacy compliance monitoring.

Opioid Dashboard link: [http://www.healthvermont.gov/scorecard-opioids](http://www.healthvermont.gov/scorecard-opioids)
### Policies and Procedures

#### Key PDMP Dates

<table>
<thead>
<tr>
<th>Legislation Enacted:</th>
<th>05-31-2006</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial user access:</td>
<td>April 2009</td>
</tr>
<tr>
<td>Electronic reporting:</td>
<td>January 2009</td>
</tr>
<tr>
<td>PDMP Operational:</td>
<td>January 2009</td>
</tr>
<tr>
<td>On-line access:</td>
<td>April 2009</td>
</tr>
<tr>
<td>Interstate Data Sharing</td>
<td>2016</td>
</tr>
</tbody>
</table>

#### Relevant Statutes and Rules

| Statute citation: | VT Statute Title 18 §§4218; 4281; Title 28 §801 |
| Regulation citation: | VT Code Regs 12-5-21 §§1 to 5 |
| Dr shopper statute: | 18 VSA § 4223 |
| Pill mill statute: | |
| Pain clinic statute: | |
| Disclosure statute: | VT Statute Title 18 §4284(g) |

#### Miscellaneous Capabilities and Policies

- Data collection frequency: **24 hours or next business**  
  - Zero-reporting  
  - Zero-reporting frequency: **Daily**

- Mandatory E-Prescribing (EPCS)
- Payment method captured
- Patient ID required to be presented to dispenser
- Patient ID captured
- ID of person (other than patient) dropping off capture
- ID of person (other than patient) picking up capture
- Mandated use of advisory group
- ICD-10 Codes Collected
- Deceased Patient Field
- HIPAA Covered Entity
- Certified as CMS Specialized Registry
- User-friendly web interface
- Data analysis software
- Online user guides/educational materials

- Patient consent required before data release
- Required notification to patients of Query
- Patient Breach Notification Method
- Patient Breach Notification Method Other:
- PDMP Effectiveness Stud

- Frequency unsolicited alerts/reports generated: **Quarterly**
- Delivery method for unsolicited alerts/reports: Providers surpassing 5x5 MPE are reviewed by the Commissioner of Health for follow-up and/or referral to licensing board

- Ability to identify prescriber specialty
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Unsolicited alerts to practitioners not enrolled in PDMP
- Ability to search for multiple patients in one query
- Maximum number of patients in one query: Unlimited
- Supervisor review/audit of delegate accounts
- Number of delegates allowed: <50
- Ability to de-identify data
- Authority to release de-identified data
- Authority to release for epidemiological or educational purposes
- Engaged in release for epidemiological or educational purposes
- Identifiable Data to State Health Department
- Identifiable Data to local Health Department

- Patient Notification of Breach
- Patient Breach Notification Written
Data Retention

- ☑ Data retention policy
- ☑ All information purged
- ☑ Retain de-identified data

- ☑ Prescriber information purged
- ☑ Dispenser information purged
- ☑ Drug information purged

Retention time: 6 years

De-Identified data retention details:

PDMP User Training

<table>
<thead>
<tr>
<th>Available Training</th>
<th>Training Required Before PDMP Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber</td>
<td>Prescriber</td>
</tr>
<tr>
<td>Dispenser</td>
<td>Dispenser</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Law Enforcement</td>
</tr>
<tr>
<td>Regulatory Board</td>
<td>Regulatory Board</td>
</tr>
<tr>
<td>Attorney General</td>
<td>Patient</td>
</tr>
<tr>
<td>Patient</td>
<td>Researcher</td>
</tr>
<tr>
<td>Researcher</td>
<td>Other</td>
</tr>
</tbody>
</table>

Training website:

PDMP Accounts

- ☐ Automatic enrollment with license renewal or application

Enrollment method: online enrollment

Prescriber account criteria: Prescribers must have a valid Vermont License to practice, a valid DEA and submit a government-issued photo ID as a validation document.

Dispenser account criteria: Dispensers (pharmacists) must have a valid Vermont License to practice, a valid employer DEA and submit a government-issued photo ID as a validation document.

Regulatory Board account criteria: A designated representative of a board responsible for the licensure, regulation, or discipline of health care providers or dispensers pursuant to a bona fide specific investigation may request data from the Vermont Prescription Monitoring System. No direct access.

Law Enforcement account criteria: A drug diversion investigator shall not have access to VPMS except for information provided by the licensing or certification authority. When the Commissioner of Health reasonably suspects that there is fraudulent or illegal activity by a health care provider or dispenser, the Department may provide data on such an instance to the appropriate licensing or certification authority. That authority may report the data that are evidence of suspected fraudulent or illegal activity to a trained law enforcement officer. State and Federal Law Enforcement has authority to access the PDMP data with a court order. No direct access.

Law Enforcement Requirements

- ☑ Active investigation
- ☑ Subpoena
- ☑ Court order/approval
- ☐ Probable cause
- ☐ Search warrant
- ☐ Proper need/upon request

Law Enforcement Access Methods

- ☐ On-line/web portal
- ☑ Written request

Other method:

Criteria to Query PDMP

Minimum data elements: last name, first name, dob

Partial data elements: must provide at least first three letters of first name and first three letters of last name with a partial name search

Optional data elements: middle name, gender, street, city, state, zip, prescription date range

Patient access to query list details:
Requirements for patients to get own report: A patient for whom a prescription for a controlled substance has been written or dispensed may request information from VPMS relating to himself or herself. The request shall be submitted to the Department in writing, shall be signed by the patient and shall include:
- The patient’s name;
- The patient’s date of birth;
- The time period for which the information is requested;
- The patient’s telephone number, mail and address; and
- The patient’s original signature.
When delivering the requested information, the patient shall show a valid government-issued photographic proof of identity to the Department representative accepting the written request.
Required PDMP Enrollment and Use

☑ Required enrollment - Prescriber  ☑ Required enrollment - Dispenser  ☑ Compliance Process for Enrollment Mandates

18 V.S.A. § 4289. Standards and guidelines for health care providers and dispensers  (b)(1) Each health care provider who prescribes any Schedule II, III, or IV controlled substances shall register with the VPMS by November 15, 2013. Vermont Prescription Monitoring System Rule:  5.1.1 All Vermont-licensed pharmacists shall register to query the VPMS.

Enrollment Effective Date(s):  July 1, 2013

☑ Required use - Prescriber  ☑ Required use - Dispenser  ☐ Compliance Process for Use Mandates

Vermont Prescription Monitoring System Rule:  6.2 Prescriber-Required Querying of VPMS  Prior to prescribing a controlled substance for a patient, Vermont licensed prescribers and/or their delegates must query the VPMS system in the following circumstances:  6.2.1 The first time the provider prescribes an opioid Schedule II, III, or IV controlled substance written to treat pain when such a prescription exceeds 10 pills or the equivalent;  6.2.2 When starting a patient on a Schedule II, III, or IV controlled substance for nonpalliative long-term pain therapy of 90 days or more;  6.2.3 Prior to writing a replacement prescription for a Schedule II, III, or IV controlled substance;  6.2.4 At least annually for patients who are receiving ongoing treatment (treatment without meaningful interruption) with an opioid Schedule II, III, or IV controlled substance;  6.2.5 The first time a provider prescribes a benzodiazepine;  6.2.6 When a patient requests an opioid prescription or a renewal of an existing prescription for pain from an Emergency Department or Urgent Care prescriber if the prescriber intends to write a prescription for an opioid;

6.2.7 With the exception of prescriptions written from an OTP, prior to prescribing buprenorphine or a drug containing buprenorphine to a Vermont patient for the first time and at regular intervals thereafter, and:  6.2.7.1 At regular intervals thereafter, but no less than twice annually; and  6.2.7.2 No fewer than two times annually thereafter; and  6.2.7.3 Prior to writing a replacement prescription.  6.2.8 In the case of an OTP, prior to prescribing buprenorphine, methadone, or a drug containing buprenorphine to a Vermont patient for the first time, and:  6.2.8.1 Annually thereafter; and  6.2.8.2 Any other time that is clinically warranted. 5.2 Pharmacist Required Querying of the VPMS  All dispensers, with the exception of hospital-based dispensers dispensing a quantity of a Schedule II, III, or IV opioid controlled substance that is sufficient to treat a patient for fewer than 48 hours shall query the Vermont Prescription Monitoring System in the following circumstances:  5.2.1 Prior to dispensing a prescription for a Schedule II, III, or IV opioid controlled substance to a patient who is new to the pharmacy;  5.2.2 When an individual pays cash for a prescription for a Schedule II, III, or IV opioid controlled substance and the individual has prescription drug coverage on file;  5.2.3 When a patient requests a refill of a prescription for a Schedule II, III, or IV opioid controlled substance substantially in advance of when a refill would ordinarily be due; and  5.2.4 When the dispenser is aware that the patient is being prescribed Schedule II, III, or IV opioid controlled substances by more than one prescriber.

Use Effective Date(s):  November 15, 2013 (health care providers); October 1, 2013 (replacement prescriptions); December 3, 2014 (extended release non-abuse deterrent hydrocodones); May 8, 2012 (OTPs); October 29, 2014 (Medicaid)

Authority to enforce PDMP mandates:  Regulatory/Licensing Board

Veterinarian Policies

☑ Veterinarian access to owner's prescription history  ☑ Veterinary Icon on PDMP Report

Criteria for veterinarian queries:

Reporting method:

Reporting description:

Data Fields:

☑ Animal reporting specifications same as human patient

Animal v. Human Patient Reporting Differences:

Reporting Issues:

Reporting Miscellaneous Information:

☑ Reporting Mandate Compliance

Compliance Details:

Reporting Mandate Actions

Enrollment Description:

Veterinarians are not allowed to register as submitters

Enrollment Mandate Criteria:

☑ Enrollment Mandate Compliance

Compliance Details:

Veterinarians are not allowed to enroll as either requestors or submitters
Use Description: Veterinarians are not permitted by statute/rule/policy to query

Use Criteria:
☐ Use Mandate Compliance

Compliance Details:
### Data Monitored or Accessible

<table>
<thead>
<tr>
<th>Schedule II</th>
<th>Schedule III</th>
<th>Schedule IV</th>
<th>Schedule V</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑ Authority to monitor other substance</td>
<td>☑ Removed from monitoring</td>
<td>☑ Drug-related Arrests</td>
<td>☑ Drug-related Convictions</td>
</tr>
</tbody>
</table>

#### Drug-related Arrests
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:

#### Drug-related Convictions
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:

#### Child Welfare Case Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:

#### Criminal Court Case Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:

#### Drug Court Case Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:

#### Medical Marijuana Dispensings
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Public Safety manages the dispensaries
Data Reporters: Marijuana Dispensary
Data Location: Data Fields: Authorized Users:

#### Risk Ratings_Urine Drug Screens
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity

Data Collectors: Data Reporters: Data Location: Data Fields: Authorized Users:
Data Monitored or Accessible (cont’d)

☑ Naloxone/Narcan Administrations
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Data Collectors: Community Organizations, Emergency Medical Services
  - Data Reporters: Community Organizations, Emergency Medical Services
  - Data Location:
  - Data Fields:
  - Authorized Users:

☑ Naloxone/Narcan Dispensings
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Data Collectors: Health Department
  - Data Reporters: Emergency Medical Services
  - Data Location:
  - Data Fields:
  - Authorized Users:

☑ Overdoses - Fatal Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Data Collectors: Health Departments, Medical Examiners/Coroners Offices
  - Data Reporters: Community Organizations, Emergency Medical Services
  - Data Location:
  - Data Fields:
  - Authorized Users:

☐ Overdoses - Non-fatal Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Data Collectors:
  - Data Reporters:
  - Data Location:
  - Data Fields:
  - Authorized Users:

☐ Pharmaceutical Manufacturers/Distributors Sales
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Data Collectors:
  - Data Reporters:
  - Data Location:
  - Data Fields:
  - Authorized Users:

Sales data access method:
Frequency of sales data upload:
Sales data elements available:

☐ Other Information
- Data on PDMP Report
- Monitor Trends/Inform Policy
- Reciprocity
  - Description:
  - Data Collectors:
  - Data Reporters:
  - Data Location:
  - Data Fields:
  - Authorized Users:

☐ Capture/access registrant's disciplinary history/status
☐ Capture/access patient lock-in information
☐ Capture/access lost/stolen prescription drug reports
☐ ARCOS data available
### Technological Capabilities

<table>
<thead>
<tr>
<th>ASAP Versions Accepted</th>
<th>Data Transmission Methods Allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ ASAP 4-2/2011</td>
<td>✓ Electronic data transmission</td>
</tr>
<tr>
<td>✓ ASAP 4-2/2011</td>
<td>☐ Mail data transmission</td>
</tr>
<tr>
<td>☐ ASAP 4-1/2010</td>
<td>☐ Fax data transmission</td>
</tr>
<tr>
<td>☐ ASAP 4-2a/2016</td>
<td>☐ Media data transmission</td>
</tr>
<tr>
<td>☐ ASAP 4-2b/2019</td>
<td>☐ Other</td>
</tr>
</tbody>
</table>

#### Required Data Transmitters
- Pharmacy in-state
- Pharmacy in-state/mail order transmitters
- Pharmacy out-state/mail order
- Pharmacy out-state/other
- Other:
  - Dispensing doctor
  - Veterinarian
  - Long-term Care Facility Pharmacy
  - Correctional Facility Pharmacy
  - Department of Defense
  - Veterans Administration
  - Indian Health Services
  - Tribal Pharmacy

#### Data Collection, Storage, Generation and Access
- Data collection entity: Vendor
- Vendor name: Appriss
- Data storage entity: Vendor
- Vendor name: Appriss
- Report generation entity: Vendor
- Vendor name: Appriss
- Data access entity: Vendor
- Vendor name: Appriss
- Data access method: Web Portal/On-Line

#### Interstate Data Sharing

<table>
<thead>
<tr>
<th>Method</th>
<th>Jurisdictions Engaged</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ PMPi Hub</td>
<td>CT, DE, ME, MA, NH, NJ, NY, RI</td>
</tr>
<tr>
<td>✓ RxCheck Hub</td>
<td></td>
</tr>
<tr>
<td>☐ HIE method</td>
<td></td>
</tr>
</tbody>
</table>

#### Data Integration
- ✓ State HIE in place
- Integration Hub
- % Providers Integrated
- Integration Hub
- Data allowed to be downloaded/store: ☐
- Data allowed to be manipulated for analysis: ☐
- Data incorporate interstate data: ☐

- HIE Integration: ☐
- EHR Integration: ☐
- PDS Integration: ☐

<table>
<thead>
<tr>
<th>Integration Hub</th>
<th>Paid by Feds</th>
<th>Paid by State</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Paid by Feds</td>
<td>Paid by State</td>
<td>Paid by Facility</td>
<td>Paid by Provider</td>
</tr>
</tbody>
</table>

#### RxCheck Integration Allowed
- ✓ RxCheck Integration Allowed

#### Patient Matching
- ✓ Exact match
- ✓ Probabilistic match
- ✓ Referential match
- ✓ Deterministic match
- ✓ Manual match

**Matching data elements:**
- Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Prescriber, prescribed drug, phone number, pharmacy location, and other fields used when select records are manually reviewed

**Matching metrics available:**
- True positive matches, False positive matches, True negative matches, False negative matches

**Internal matching barriers:**
- Data quality issues

**Interstate matching barriers:**
- Data quality issues, Lack of understanding of the matching process, Lack of insight into matching methodology in use,
Other match method

The above patient matching is ONLY for our analytical work - we do not have access to Appriss's Axis 2.0 matching algorithm. Therefore, reports within the system will differ from those run during analyses and are not reflected for end users within the system.
<table>
<thead>
<tr>
<th>Requestor Type</th>
<th>Solicited Reports</th>
<th>Unsolicited Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-State</td>
<td>Out-of-State</td>
</tr>
<tr>
<td><strong>Healthcare</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prescriber</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Dispenser/Business (i.e., pharmacy)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dispenser/Person (i.e., pharmacist)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Midlevel - Physician Assistant</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Midlevel - Nurse Practitioner</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Prescriber Delegate (licensed)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Dispenser Delegate (licensed)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Prescriber Delegate (unlicensed)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Dispenser Delegate (unlicensed)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Medical Residents</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Interns</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Medical Facility/Institution</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Drug Treatment Provider</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Regulatory</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Licensing/Regulatory Board</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>State Health Department</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Peer Review Committee</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Law Enforcement</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law Enforcement - Federal</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Law Enforcement - State</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Law Enforcement - Local</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Prosecutorial Authority</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Correctional Supervision</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Examiner/Coroner</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Drug Court</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Public and Private Insurers</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medicaid Fraud and Abuse</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Medicaid Drug Utilization and Review</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medicare</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Workers Compensation - State</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Workers Compensation - Insurance</td>
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<td></td>
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<tr>
<td>Third-party Payer</td>
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<tr>
<td><strong>Other</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Researchers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marijuana Dispensary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other PDMP</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Dept of Vermont Health Access</td>
<td>✓</td>
<td></td>
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