Virginia

PDMP acronym: VA PMP
Agency Responsible: Virginia Department of Health Professions
Agency Type: Professional Licensing Agency
Region: South

PDMP Web Resources/Links

PDMP Website: https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/
PDMP Email: pmp@dhp.virginia.gov
PDMP Register Website: https://virginia.pmpaware.net/identities/new
PDMP Query Website: https://www.virginia.pmpaware.net/login
PDMP Data Upload Website: https://pmpclearinghouse.net/users/sign-in
Statute/Regulation Website: https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/LawsandRegulations/Laws/; https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/LawsandRegulations/Regulations/
Opioid Guidelines Website:
PDMP FAQs: https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/PublicResources/FAQ/; https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/ParticipantResources/FAQ/
PDMP Statistics Website: https://www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram/PublicResources/ReportsandStatistics/
Opioid Dashboard Website: http://www.vdh.virginia.gov/data/opioid-overdose/
Training Website:

PDMP Contact Information

Contact Name: Carter, Ashley - Director, Prescription Monitoring Program
Address: 9960 Mayland Dr, Ste 300
City State Zip: Richmond VA 23233-1463
Telephone: 8043674514
Fax: 8045274470
Email: pmp@dhp.virginia.gov
# State Population and Number of Registrants

| State population: | 8,709,873 | DEA Prescriber total: | 52,726 | DEA Dispenser total: | 1,571 |

## Data Transmitter(s)

- Dispensing Practitioner
- Pharmacy (In-State)
- Pharmacy (Mail Order Out of State)
- Veterans Administration
- Dispensing Veterinarians
- Pharmacy (Mail Order In-State)
- Pharmacy (Other Out of State)

## Substances Monitored

- Drugs of Concern
- Schedules II - V

## Alternate Data Sources

- Medical Marijuana Dispensations
- Naloxone/Narcan Dispensations

## Available Reports

- Annual PDMP Reports
- Dispenser Reports to Law Enforcement
- Geomapping of Prescription Data
- MME Calculations
- Patient Query Lists to Law Enforcement
- Patient Reports to Dispensers
- Patient Reports to Licensing Boards
- Patient Reports with Summary Data
- Prescriber Report Cards
- Registrant Query Lists to Law Enforcement
- Registrant Reports to Prescribers
- Statewide Statistics
- Clinical Alerts
- Drug Trend Reports
- Licensee Reports to Licensing Board
- Multiple Provider Episode Reports
- Patient Query Lists to Licensing Boards
- Patient Reports to Law Enforcement
- Patient Reports to Prescribers
- PDMP Evaluation Reports
- Prescriber Reports to Law Enforcement
- Registrant Query Lists to Licensing Boards
- Risk Scores
Statistical Capabilities

- # of Prescription Filled
  - # of Prescriptions Filled by CS Schedule
  - # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- Statistics Filtered by Ethnicity or Race
- # of Authorized PDMP Users Enrolled
- # of Registrants in SDTC
- # of Registrants in SDTC by Practice/License Type
- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame

- # of Solicited Prescriber Reports
  - # of Solicited Prescriber Reports by Requestor Type
  - # of Unsolicited Prescriber Reports
  - # of Solicited Dispenser Reports
  - # of Unsolicited Dispenser Reports
  - # of Solicited Patient Reports
  - # of Unsolicited Patient Reports
- # of Unsolicited Statistical Reports by Recipient Type
- # of Solicited Statistical Reports by Recipient Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors for Unsolicited Reports
- # of Unique Recipients by Recipient Type (unsol. reports)
- # of Positive Matches from Interstate Queries
- % Out-of-State Patients:
- % Out-of-State Prescribers:

Data Analysis Resources Available:
Authorized PDMP Users

- Correctional Supervision/Solicited In-State
- Dispenser Delegates - Licensed/Solicited In-State
- Dispenser Delegates - Licensed/Solicited Out-of-State
- Dispenser Delegates - Unlicensed/Solicited In-State
- Dispenser Delegates - Unlicensed/Solicited Out-of-State
- Dispensers - Pharmacists/Solicited In-State
- Dispensers - Pharmacists/Solicited Out-of-State
- Dispensers - Pharmacists/Unsolicited In-State
- Law Enforcement - Federal/Solicited In-State
- Law Enforcement - Federal/Solicited Out-of-State
- Law Enforcement - Local/Solicited In-State
- Law Enforcement - State/Solicited In-State
- Law Enforcement - State/Unsolicited In-State
- Medicaid Drug Utilization and Review/Solicited In-State
- Medicaid Fraud and Abuse/Solicited In-State
- Medical Examiners and Coroners/Solicited In-State
- Medical Interns/Solicited In-State
- Medical Interns/Solicited Out-of-State
- Medical Residents/Solicited In-State
- Medical Residents/Solicited Out-of-State
- Nurse Practitioners/Solicited In-State
- Nurse Practitioners/Solicited Out-of-State
- Nurse Practitioners/Unsolicited In-State
- Nurse Practitioners/Unsolicited Out-of-State
- Patients/Solicited In-State
- Patients/Solicited Out-of-State
- Physician Assistants/Solicited In-State
- Physician Assistants/Solicited Out-of-State
- Physician Assistants/Unsolicited In-State
- Physician Assistants/Unsolicited Out-of-State
- Prescriber Delegates - Licensed/Solicited In-State
- Prescriber Delegates - Licensed/Solicited Out-of-State
- Prescriber Delegates - Unlicensed/Solicited In-State
- Prescriber Delegates - Unlicensed/Solicited Out-of-State
- Prescribers/Solicited In-State
- Prescribers/Solicited Out-of-State
- Prescribers/Unsolicited In-State
- Prescribers/Unsolicited Out-of-State
- Prosecutors/Unsolicited In-State
- Regulatory and Licensing Boards/Solicited In-State
- Regulatory and Licensing Boards/Solicited Out-of-State
- Regulatory and Licensing Boards/Unsolicited In-State
- State Health Departments/Solicited In-State
Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
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Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
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Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
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Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
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Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$2,200,000.00</th>
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<tbody>
<tr>
<td>PDMP Staff:</td>
<td>4.5</td>
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<tr>
<td># of Employees - Operational:</td>
<td>4</td>
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<tr>
<td># of Employees - Technical:</td>
<td>0.25</td>
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<tr>
<td># of Employees - Analytical:</td>
<td>0</td>
</tr>
<tr>
<td># of Employees - Other:</td>
<td>0.25</td>
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Funding Source(s)

CDC Grant

Technologies

Data Collection Entity: Vendor
Data Collection Vendor name: Bamboo Health
Data Storage Entity: Vendor
Data Storage Vendor name: Bamboo Health
Report Generation Entity: Vendor
Report Generation Vendor name: Bamboo Health
Data Access Method: Web Portal/On-Line
Data Access Entity: Vendor
Data Access Vendor name: Bamboo Health

☐ State HIE in place
☐ RxCheck Integration Allowed
☑ VHA VISTA integration
☐ HL7 FHIR connectivity
ASAP Version Utilized: 4.2A

Patient Matching

☐ Referential Matching
☐ Deterministic Matching
☑ Manual Matching
☐ Other Matching

☐ Exact Matching
☑ Probabilistic Matching
☑ Probabilistic and Manual Matching

☐ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

Integration(s) Available

EHR Integration 75-100% PMPi

☑ Data Downloaded/Stored
☑ Data Incorporated with Interstate Data
☐ Multistate Integrations Allowed

Integration Standards:

Integration Type % Providers Hub Used Paid by Fed Gov’t Paid by State Gov’t Paid by Facility Paid by Provider
EHR Integration 75-100% PMPi ☐ Data Manipulated for Analysis

Integration Type % Providers Hub Used Paid by Fed Gov’t Paid by State Gov’t Paid by Facility Paid by Provider
PDS Integration 75-100% PMPi ☐ Multistate Integrations Allowed

Integration Standards:
<table>
<thead>
<tr>
<th>State</th>
<th>PMPi Hub</th>
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<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
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<tr>
<td>Arizona</td>
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<td>Arkansas</td>
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<td>Colorado</td>
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<td>Delaware</td>
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<td>District of Columbia</td>
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<td>Florida</td>
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<td>Georgia</td>
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<td>Indiana</td>
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<td>Iowa</td>
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<td>Maine</td>
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<td>Mississippi</td>
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<td>North Carolina</td>
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<td>North Dakota</td>
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<td>Pennsylvania</td>
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<td>Puerto Rico</td>
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<td>Rhode Island</td>
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<td>South Carolina</td>
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<td>South Dakota</td>
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<td>Texas</td>
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<td>Washington</td>
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### PDMP Policies

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Value</th>
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<tr>
<td>Enabling legislation enacted:</td>
<td>2002</td>
</tr>
<tr>
<td>PDMP operational:</td>
<td>2003</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2006</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2006</td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2003</td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2011</td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>VA Code §§54.1-2505; 54.1-2519 to -2526; 54.2.2-3705.5; 54.1-3434.1; 32.1-127.1:03</td>
</tr>
<tr>
<td>Regulation/Rule citation:</td>
<td>VA Admin Code 18 §§76-20-10 to -70</td>
</tr>
<tr>
<td>Dr Shopper law/statute:</td>
<td>VA Code Ann. §§ 18.2-258.1</td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td></td>
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<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>VA Code §54.1-2525</td>
</tr>
<tr>
<td>Enacted 42 CFR Part 2:</td>
<td></td>
</tr>
<tr>
<td>42 CFR Part 2 Details:</td>
<td></td>
</tr>
<tr>
<td>☑ Required Notification to consumers</td>
<td></td>
</tr>
<tr>
<td>☑ Mandated Use of Advisory Group</td>
<td></td>
</tr>
<tr>
<td>☑ Payment method captured</td>
<td></td>
</tr>
<tr>
<td>☑ Ability to id prescriber specialty</td>
<td></td>
</tr>
<tr>
<td>☐ Patient consent required before PDMP data release</td>
<td></td>
</tr>
<tr>
<td>☐ Ability for users to set thresholds for alert notices</td>
<td></td>
</tr>
<tr>
<td>☐ Ability for users to do user-led alert notices</td>
<td></td>
</tr>
<tr>
<td>☑ Mandatory E-Prescribing (EPCS)</td>
<td></td>
</tr>
<tr>
<td>☑ Compliance Process for Enrollment Mandates</td>
<td></td>
</tr>
<tr>
<td>☐ Compliance Process for Query Mandate</td>
<td></td>
</tr>
<tr>
<td>☐ ICD-10 Codes Collected</td>
<td></td>
</tr>
<tr>
<td>☐ Deceased Patient Field</td>
<td></td>
</tr>
<tr>
<td>☑ Engaged in Academic Detailing</td>
<td></td>
</tr>
<tr>
<td>☑ Patient ID Required to be Presented to Dispenser</td>
<td></td>
</tr>
<tr>
<td>☑ Ability to de-id data</td>
<td></td>
</tr>
<tr>
<td>☑ Authority to release de-id data</td>
<td></td>
</tr>
<tr>
<td>De-identified data sharing conditions:</td>
<td>MOU needs to be submitted and approved by Director.</td>
</tr>
<tr>
<td>De-Identified Data Retention Details:</td>
<td></td>
</tr>
<tr>
<td>☑ Retain De-Identified Data</td>
<td></td>
</tr>
<tr>
<td>Record Retention Details:</td>
<td>2 years active, 3 inactive, then de-identified for 5 years</td>
</tr>
<tr>
<td>☑ Patient Notification of Breach</td>
<td></td>
</tr>
<tr>
<td>☑ Written Notification of Breach</td>
<td></td>
</tr>
<tr>
<td>Patient Breach Notification Method:</td>
<td>Other</td>
</tr>
<tr>
<td>Patient Breach Notification Method Other:</td>
<td></td>
</tr>
<tr>
<td>E-prescribing required substances:</td>
<td>Controlled substances containing an opiate</td>
</tr>
<tr>
<td>E-prescribing exemptions/waivers:</td>
<td>B. Any prescription for a controlled substance that contains an opioid shall be issued as an electronic prescription with the following exceptions: 1. A prescriber who dispenses the opiate directly to the patient or patient's agent; 2. A prescription for</td>
</tr>
<tr>
<td>Authority to enforce PDMP mandates:</td>
<td>governed by Board regulations</td>
</tr>
</tbody>
</table>
Enrollment and Accounts

- Supervisor Review/audit of Delegate Accounts
- Number of Delegates allows: Not limited
- Auto Enroll with License Renewal or App

Enrollment Method:
Prescribers and Pharmacists are automatically registered via the licensing system. Enroll via link on internet. For some users paper forms ie, law enforcement
Practitioner IDs for PDMP Account:

2 Factor Authentication:

Criteria for Dispensers to get account to upload data
Must have a current DEA Registration number and state license number.

Criteria for Prescriber delegates to get account:
Must have either a Virginia license or have signed a patient confidentiality agreement. Both licensed and unlicensed delegates must be authorized by their prescriber or pharmacist supervisor.

Criteria for Dispenser delegates to get account:
Must have either a Virginia license or have signed a patient confidentiality agreement. Both licensed and unlicensed delegates must be authorized by their prescriber or pharmacist supervisor.

Criteria for PAs to get account:
Must have a current license with authorization to prescribe.

Criteria for Nurse Practitioners to get account:
Must have a current license with authorization to prescribe.

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:
Over the age of eighteen. Must submit a notarized recipient request form with a copy of a picture ID.

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners, Pardons or Parole officers, Medicaid HMO specific personnel to determine eligibility for a patient management program

PDMP Data for Epidemiological Purposes: Authority to Release

- Law Enforcement On-line access to PDMP
- Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Written request, if request exceeds 2 years of data

Law Enforcement Access Requirements: Active Investigation

- PDMP users validated with DEA Registration File
- PDMP users validated with NPI File
- PDMP users validated with State Licensing Board File
- PDMP Access without DEA Number

Validation Process for users without DEA #:
NPI number
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): July 1, 2015

Details:
The PMP must enroll all active licensed prescribers and pharmacists in the state.

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): 2018; 1-1-2024

Details:
Prescribers must query the PDMP at the time of initiating a new course of treatment that includes the prescribing of opioids anticipated at the outset of treatment to last more than 7 days, except: 1) if it is prescribed to a patient receiving hospice or palliative care; 2) prescribed to a patient as part of treatment for a surgical or invasive procedure and such prescription is not refillable; 3) prescribed to a patient during an inpatient hospital admission or at discharge; 4) prescribed to a patient in a nursing home or assisted living facility that uses a sole source pharmacy; 5) the PDMP isn’t operational; 6) prescriber is unable to access the PDMP due to emergency or disaster.

Provides that, prior to initiating treatment with a controlled substance containing an opioid for a complaint of acute pain, the prescriber shall query the PMP and conduct an assessment of the patient’s history and risk of substance abuse as part of the initial evaluation. Further provides that a practitioner shall query the PMP when evaluating a patient with chronic pain. When treating patients with opioid therapy for chronic pain, practitioners shall query the PMP at least every three months after the initiation of treatment.

Provides that, when treating patients with substance use disorder, patients shall query the PMP as part of an initial assessment. Prior to starting medication assisted treatment, practitioners shall query the PMP. Provides that, prior to initiating treatment with a controlled substance containing an opioid for a complaint of acute pain, the dentist shall query the PMP and conduct an assessment of the patient’s history and risk of substance abuse as part of the initial evaluation.

Further provides that if another prescription for an opioid is to be written beyond seven days, the dentist shall query the PMP. A nurse practitioner shall query the PMP when evaluating a patient with chronic pain. Prior to starting medication assisted treatment, practitioners shall query the PMP. A practitioner issuing a certification for cannabidiol oil or THC-A oil shall access or direct the practitioner’s delegate to access the PDMP for the purpose of determining which, if any, covered substances have been dispensed to the patient.

Opioid treatment program services to provide that OTP risk management shall be clearly and adequately documented in each individual’s record and shall include, among other things, a check of the PDMP prior to initiation of buprenorphine products or naltrexone products and at least quarterly for all individuals thereafter. Office-based opioid treatment to provide that OBOT risk management shall be documented in each individual’s record and shall include, among other things, a check of the PDMP prior to initiation of buprenorphine products or naltrexone products and at least quarterly for all individuals thereafter.


B. Prior to initiating management of chronic pain with a controlled substance containing an opioid, a medical history and physical examination, to include a mental status examination, shall be performed and documented in the medical record, including:

Effective Date(s):  August 2, 2021

Details:

18 VAC 110-60-310. Dispensing of cannabis oil.
A. A pharmacist in good faith may dispense cannabis oil to any registered patient, parent, or legal guardian as indicated on the written certification.

1. Prior to the initial dispensing of cannabis oil pursuant to each written certification, the pharmacist or pharmacy technician at the location of the pharmaceutical processor or cannabis dispensing facility shall view a current photo identification of the patient, parent, or legal guardian. The pharmacist or pharmacy technician shall verify in the Virginia Prescription Monitoring Program of the Department of Health Professions or other program recognized by the board that the registrations are current, the written certification has not expired, and the date and quantity of the last dispensing of cannabis oil to the registered patient.
## PDMP Queries

- **Ability to search for multiple patients in one query**
- **Patient Query Date Range:**
- **Minimum data elements to query for healthcare user:** First name, last name, date of birth, attestation that the patient is a current patient.
- **Query by partial data elements by healthcare user:** Address, gender, state
- **Optional data elements to query by healthcare user:**
- **Minimum data elements to query for non-healthcare user:** First name, last name, date of birth, investigation number.
- **Query by partial data elements by non-healthcare user:** Address, gender, state
- **Optional data elements to query by non-healthcare user:**

## Unsolicited Reports/Push Notifications

- **Frequency unsolicited alerts/reports generated:** Monthly to State Police; to prescribers when threshold is met
- **Delivery method for unsolicited alerts/reports:** Notification in Aware platform
- **Delivery method for unsolicited alerts/reports - LE:**
- **Delivery method for unsolicited alerts/reports - Boards:**
- **Unsolicited alerts/reports to practitioners not enrolled in PDMP**
Veterinary Policies

Data transmission frequency for Veterinarians: Daily
Criteria for veterinarian queries: Animal Owner's Name, Animal Owner's Address

☑ Veterinarian access to owner's prescription history

☑ Reporting Specifications
Reporting Method:
Reporting Specifications:
Data Fields:
Reporting Description: Veterinarians report dispensing for greater than a 7 day course of treatment. Same requirements as other dispensers. Most send prescriptions to pharmacies.

☑ Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Mandate Actions:
Reporting Issues:
Reporting Misc Information:

☑ Enrollment Mandate Compliance
Enrollment Description:
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

☑ Query Mandate Compliance
Query Description:
Query Mandate Compliance Details:
Query Mandate Criteria:
PDMP Effectiveness Measures