**Virginia**

**PDMP Name:** VA PMP  
**PDMP region:** South  
**Agency responsible:** Virginia Department of Health Professions  
**Agency type:** Professional Licensing Agency  
**PDMP email:** pmp@dhp.virginia.gov  
**PDMP website:** www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram  
**Enrollment website:** https://virginia.pmpaware.net/identities/new  
**Query website:** https://www.virginia.pmpaware.net/login  
**Data upload website:** https://pmpclearinghouse.net/users/sign-in  
**PDMP Name:** VA PMP  
**PDMP region:** South  
**Agency responsible:** Virginia Department of Health Professions  
**Agency type:** Professional Licensing Agency  
**PDMP email:** pmp@dhp.virginia.gov  
**PDMP website:** www.dhp.virginia.gov/PractitionerResources/PrescriptionMonitoringProgram  
**Enrollment website:** https://virginia.pmpaware.net/identities/new  
**Query website:** https://www.virginia.pmpaware.net/login  
**Data upload website:** https://pmpclearinghouse.net/users/sign-in

### Contact Information

<table>
<thead>
<tr>
<th>Orr, Ralph A. - Director, Prescription Monitoring Program</th>
<th>Carter, Ashley - Senior Deputy Director, Prescription Monitor</th>
</tr>
</thead>
<tbody>
<tr>
<td>9960 Mayland Dr, Ste 300</td>
<td>9960 Mayland Dr, Ste 300</td>
</tr>
<tr>
<td>Richmond VA 23233-1463</td>
<td>Richmond VA 23233-1463</td>
</tr>
<tr>
<td>Office: (804) 367-4514</td>
<td>Office: (804) 597-4282</td>
</tr>
<tr>
<td>Fax: (804) 527-4470</td>
<td>Fax: (804) 527-4470</td>
</tr>
<tr>
<td>Email: <a href="mailto:pmp@dhp.virginia.gov">pmp@dhp.virginia.gov</a></td>
<td>Email: <a href="mailto:ashley.carter@dhp.virginia.gov">ashley.carter@dhp.virginia.gov</a></td>
</tr>
</tbody>
</table>

### State Registrant Totals and Population

<table>
<thead>
<tr>
<th>Statistics year:</th>
<th>DEA registered prescribers:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>48,759</td>
</tr>
<tr>
<td>State population:</td>
<td>DEA registered dispensers:</td>
</tr>
<tr>
<td>8,654,542</td>
<td>1,673</td>
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</tbody>
</table>
### PDMP Budget and Staffing

#### Source(s) of Funding

- State general fund
- Licensing fee
- Controlled substance registration fee
- Regulatory board fund
- Agreed settlement
- BJA grant
- CDC grant
- SAMHSA grant
- CMS grant
- NASCSA grant
- Other funding
  - Agreed settlement federal case from 2007

#### Staff Category and Number of FTEs

<table>
<thead>
<tr>
<th>Category</th>
<th>Number of FTEs</th>
</tr>
</thead>
<tbody>
<tr>
<td># of employees - Operational:</td>
<td>4</td>
</tr>
<tr>
<td># of employees - Technical:</td>
<td>0.25</td>
</tr>
<tr>
<td># of employees - Analytical/Epidemiological:</td>
<td>0</td>
</tr>
<tr>
<td># of employees - Other:</td>
<td>0.25</td>
</tr>
</tbody>
</table>

Total Staff: 4.50

### PDMP Available Reports

<table>
<thead>
<tr>
<th>Category</th>
<th>Available Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber access to patient history</td>
<td>□  Prescriber access to patient history □  Prescriber access to own history □  Dispenser access to patient history □  Dispenser access to own history □  Dispenser access to patient query history □  Dispenser access to registrant query history</td>
</tr>
<tr>
<td>Licensing Board access to patient history</td>
<td>□  Licensing Board access to patient history □  Licensing Board access to licensee history □  Licensing Board access to patient query history □  Licensing Board access to registrant query history</td>
</tr>
<tr>
<td>Dispenser access to patient history</td>
<td>□  Law Enforcement access to patient history □  Law Enforcement access to prescriber history □  Law Enforcement access to dispenser history □  Law Enforcement access to patient query history □  Law Enforcement access to registrant query history</td>
</tr>
<tr>
<td>Patient access to own query history</td>
<td>□  Clinical Alerts □  Risk Scores □  MME Calculations □  Overdose Reports □  Multiple Provider Episodes □  Drug trend reports □  Geomapping of prescription data □  Evaluation Reports for Public, Legislature, etc.</td>
</tr>
<tr>
<td>Summary data on/with patient reports</td>
<td>□  Summary data on/with patient reports □  Customized reports by user type □  Peer comparison reports □  PDMP annual reports □  Data dashboards □  Prescriber report cards □  Statewide statistics □  Lost/stolen prescription information</td>
</tr>
<tr>
<td>Opioid Dashboard link:</td>
<td>□  Requires the PMP to provide a report to the legislature annually on the prescribing of opioids and benzodiazepines in the Commonwealth that includes data on reporting of unusual patterns of prescribing or dispensing of a covered substance by an individual prescriber or dispenser or on potential misuse of a covered substance by a recipient</td>
</tr>
<tr>
<td>□  <a href="http://www.vdh.virginia.gov/data/opioid-overdose/">http://www.vdh.virginia.gov/data/opioid-overdose/</a></td>
<td>□  Other types of reports: Requires the PMP to provide a report to the legislature annually on the prescribing of opioids and benzodiazepines in the Commonwealth that includes data on reporting of unusual patterns of prescribing or dispensing of a covered substance by an individual prescriber or dispenser or on potential misuse of a covered substance by a recipient</td>
</tr>
</tbody>
</table>

2021
Policies and Procedures

Key PDMP Dates

Legislation Enacted: 2002
PDMP Operational: September 2003
Initial user access: 06-01-2006
On-line access: 06-01-2006
Electronic reporting: September 2003
Interstate Data Sharing: August 2011

Relevant Statutes and Rules

Statute citation: VA Code §§54.1-2505; 54.1-2519 to -2526; 54.2.2-3705.5; 54.1-3434.1; 32.1-127.1:03
Regulation citation: VA Admin Code 18 §§76-20-10 to -70
Dr shopper statute: VA Code Ann. §§ 18.2-258.1
Pill mill statute:
Pain clinic statute:
Disclosure statute: VA Code §54.1-2525
Pill mill statute:

Miscellaneous Capabilities and Policies

Data collection frequency: 24 hours or next business day
Zero-reporting frequency: Daily

- Payment method captured
- Patient ID required to be presented to dispenser
- Patient ID captured
- ID of person (other than patient) dropping off capture
- ID of person (other than patient) picking up capture
- Mandated use of advisory group
- ICD-10 Codes Collected
- Deceased Patient Field
- HIPAA Covered Entity
- Ability to identify prescriber specialty
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Unsolicited alerts to practitioners not enrolled in PDM
- Certified as CMS Specialized Registry
- User-friendly web interface
- Data analysis software
- Online user guides/educational materials
- Ability to search for multiple patients in one query
- Maximum number of patients in one query: 1
- Supervisor review/audit of delegate accounts
- Number of delegates allowed: Not limited
- Authority to release de-identified data
- Authority to release for epidemiological or educational purposes
- Engaged in release for epidemiological or educational purposes
- Identifiable Data to State Health Department
- Identifiable Data to local Health Department
- Mandatory E-Prescribing (EPCS)
- E-prescribing required substances: Controlled substances containing an opiate
- E-prescribing exemptions/waivers:
  B. Any prescription for a controlled substance that contains an opioid shall be issued as an electronic prescription with the following exceptions: 1. A prescriber who dispenses the opiate directly to the patient or patient’s agent; 2. A prescription for a controlled substance containing an opiate for a person residing in a hospital, assisted living facility, nursing home, or residential healthcare facility or receiving services from a hospice provider or outpatient dialysis facility, or; 3. A prescriber who experiences temporary technological or electrical failure or other temporary extenuating circumstance that prevents the prescription from being transmitted electronically, provided the prescriber documents the reason for this exception in the patient's medical record; 4. A prescriber who writes a prescription to be dispensed by a pharmacy located on federal property, provided the prescriber documents the reason for this exception in the patient’s medical record; 5. A prescriber who writes a low volume of...
prescriptions, defined as less than 25 prescriptions during the most recent twelve-month period with a maximum of a sevenday supply for each prescription; 6. A prescription issued by a veterinarian; 7. A prescription for a drug for which the Food and Drug Administration requires a prescription to contain elements that are not able to be included in electronic prescribing, such as a drug with risk evaluation and mitigation strategies that include elements to assure safe use; 8. A prescription issued for an opiate under a research protocol; 9. A prescription issued in accordance with an Executive Order of the Governor for a declared emergency; and 10. A prescription that cannot be issued electronically in a timely manner and the patient's condition is at risk, provided the prescriber documents the reason for this exception in the patient's medical record. C. In accordance with regulations adopted by the licensing board for a prescriber, a waiver may be granted for a period not to exceed one year of the requirement that any prescription for a controlled substance that contains an opiate be issued as an electronic prescription due to demonstrated economic hardship, technological limitations that are not reasonably within the control of the prescriber, or other exceptional circumstance demonstrated by the prescriber. E-prescribing rate in Virginia is 85%.

☐ Patient consent required before data release
✓ Required notification to patients of Query
Patient Breach Notification Method: Other
Patient Breach Notification Method Other:
☐ PDMP Effectiveness Study

Frequency unsolicited alerts/reports generated: Monthly to State Police; to prescribers when threshold is met
Delivery method for unsolicited alerts/reports: Notification in Aware platform

✓ Patient Notification of Breach
✓ Patient Breach Notification Written
Data Retention

- Data retention policy
- Prescriber information purged
- Patient information purged
- Retain de-identified data
- All information purged
- Dispenser information purged
- Drug information purged
- Retention time: Data purged

Record retention details: 2 years active, 3 inactive, then de-identified for 5 years

De-Identified data retention details:

PDMP User Training

Training website:

<table>
<thead>
<tr>
<th>Available Training</th>
<th>Training Required Before PDMP Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescriber</td>
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</tr>
<tr>
<td>Dispenser</td>
<td>Dispenser</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Law Enforcement</td>
</tr>
<tr>
<td>Regulatory Board</td>
<td>Regulatory Board</td>
</tr>
<tr>
<td>Attorneys General</td>
<td>Patient</td>
</tr>
<tr>
<td>Researcher</td>
<td>Researcher</td>
</tr>
</tbody>
</table>

PDMP Accounts

- Automatic enrollment with license renewal or application

Enrollment method: Prescribers and Pharmacists are automatically registered via the licensing system. Enroll via link on internet. For some users paper forms ie, law enforcement

Prescriber account criteria: To register, must have a current state license number
Dispenser account criteria: Pharmacists must have a current state license number
Regulatory Board account criteria: Must be employed by DHP. Regulatory boards in other jurisdictions may also request data
Law Enforcement account criteria: Local law enforcement must complete the Virginia State Police Drug Diversion School prior to access to system.

Law Enforcement Requirements

- Active investigation
- Probable cause
- Search warrant
- Proper need/upon request

Other:

Law Enforcement Access Methods

- On-line/web portal
- Written request

Other method:
Written request, if request exceeds 2 years of data

Criteria to Query PDMP

Minimum data elements: First name, last name, date of birth, attestation that the patient is a current patient.

Partial data elements:

Optional data elements: Address, gender, state

Patient access to query list details:

Requirements for patients to get own report: Over the age of eighteen. Must submit a notarized recipient request form with a copy of a picture ID.

Non-healthcare users allowed online accounts: Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners, Pardons or Parole officers, Medicaid HMO specific personnel to determine eligibility for a patient management program.
Veterinarian access to owner's prescription history

Criteria for veterinarian queries:
Animal Owner's Name, Animal Owner's Address

Reporting method:

Reporting description:
Veterinarians report dispensing for greater than a 7 day course of treatment. Same requirements as other dispensers. Most send prescriptions to pharmacies.

Data Fields:

Animal reporting specifications same as human patient

Animal v. Human Patient Reporting Differences:

Reporting Issues:

Reporting Miscellaneous Information:

Compliance Details:

Reporting Mandate Compliance

Compliance Details:

Enrollment Description:

Enrollment Mandate Criteria:

Compliance Details:

Use Description:
Use Criteria:
☐ Use Mandate Compliance
Compliance Details:
### Data Monitored or Accessible

<table>
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<tr>
<th>Schedule II</th>
<th>Schedule III</th>
<th>Schedule IV</th>
<th>Schedule V</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑ Authority to monitor other substance</td>
<td>☑ Naloxone</td>
<td>☑</td>
<td>☑</td>
</tr>
<tr>
<td>☐ Removed from monitoring</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Drug-related Arrests
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Drug-related Convictions
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Child Welfare Case Information
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Criminal Court Case Information
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Drug Court Case Information
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Medical Marijuana Dispensings
- ☑ **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:** pharmaceutical processor
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**

#### Risk Ratings_Urine Drug Screens
- **Data on PDMP Report**
- **Data Collectors:**
- **Data Reporters:**
- **Data Location:**
- **Data Fields:**
- **Authorized Users:**
Data Monitored or Accessible (cont’d)

- **Naloxone/Narcan Administrations**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

- **Naloxone/Narcan Dispensings**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

- **Overdoses - Fatal Information**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

- **Overdoses - Non-fatal Information**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

- **Pharmaceutical Manufacturers/Distributors Sales**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

  Sales data access method:
  Frequency of sales data upload:
  Sales data elements available:

- **Other Information**
  - Data on PDMP Report
  - Monitor Trends/Inform Policy
  - Reciprocity

  Description:
  Data Collectors:
  Data Reporters:
  Data Location:
  Data Fields:
  Authorized Users:

- Capture/access registrant’s disciplinary history/status
- Capture/access patient lock-in information
- Capture/access lost/stolen prescription drug reports
- ARCOS data available
## Technological Capabilities

### ASAP Versions Accepted

<table>
<thead>
<tr>
<th>ASAP 4-1/2010</th>
<th>ASAP 4-2a/2016</th>
<th>ASAP 4-2/2011</th>
<th>ASAP 4-2b/2019</th>
</tr>
</thead>
</table>

### Data Transmission Methods Allowed

- Electronic data transmission
- Fax data transmission
- Mail data transmission
- Media data transmission
- Other

### Required Data Transmitters

- Pharmacy in-state
- Pharmacy in-state/mail order transmitters
- Pharmacy out-state/mail order
- Pharmacy out-state/other
- Other:
  - Dispensing doctor
  - Veterinarian
  - Department of Defense
  - Veterans Administration
  - Long-term Care Facility Pharmacy
  - Correctional Facility Pharmacy
  - Indian Health Services
  - Tribal Pharmacy

### Data Collection, Storage, Generation and Access

- Data collection entity: Vendor
- Data storage entity: Vendor
- Report generation entity: Vendor
- Data access entity: Vendor
- Data access method: Web Portal/On-Line
- Vendor name: Appriss

### Interstate Data Sharing

- Method
  - PMPi Hub
  - RxCheck Hub
  - HIE method
- Jurisdictions Engaged
  - AL, AZ, AR, CO, CT, DE, DC, FL, GA, GU, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MS, MT, NV, NH, NJ, NM, NY, NC, ND, OH, PA, PR, RI, SC, SD, TN, TX, WA, WV, WY and MHS

### Data Integration

- State HIE in place
- RxCheck Integration Allowed
- HIE Integration
  - % Providers Integrated
  - Integration Hub: PMPi
  - Data allowed to be downloaded/stored
  - Data allowed to be manipulated for analysis
  - Data incorporate interstate data
- EHR Integration
  - Unknown
  - Unknown
  - PMPi
- PDS Integration
  - Unknown
  - Unknown
  - PMPi

- Paid by Feds
- Paid by State
- Paid by Facility
- Paid by Provider

### HIE Cost Model:
- EHR Cost Model:
- PDS Cost Model:
  - VHA VISTA integration
  - HL7 FHIR connectivity
  - HL7 FHIR expected connectivity: Unknown

### Patient Matching

- Exact match
- Probabilistic match
- Referential match
- Deterministic match
- Manual match
- Other match method
- Access to patient matching algorithms
- Matching data elements:
- Matching metrics available:
- Internal matching barriers:
- Interstate matching barriers:
<table>
<thead>
<tr>
<th>Requestor Type</th>
<th>Solicited Reports</th>
<th>Unsolicited Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In-State</td>
<td>Out-of-State</td>
</tr>
<tr>
<td>Healthcare</td>
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</tr>
<tr>
<td>Prescriber</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Dispenser/Business (i.e., pharmacy)</td>
<td></td>
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</tr>
<tr>
<td>Dispenser/Person (i.e., pharmacist)</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Midlevel - Physician Assistant</td>
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<td>✓</td>
</tr>
<tr>
<td>Midlevel - Nurse Practitioner</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Prescriber Delegate (licensed)</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Dispenser Delegate (licensed)</td>
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</tr>
<tr>
<td>Prescriber Delegate (unlicensed)</td>
<td>✓</td>
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</tr>
<tr>
<td>Dispenser Delegate (unlicensed)</td>
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<tr>
<td>Medical Residents</td>
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<tr>
<td>Interns</td>
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<tr>
<td>Medical Facility/Institution</td>
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<tr>
<td>Patient</td>
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<tr>
<td>Drug Treatment Provider</td>
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<tr>
<td>Regulatory</td>
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<tr>
<td>Licensing/Regulatory Board</td>
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<tr>
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<td>Peer Review Committee</td>
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<tr>
<td>Prosecutorial Authority</td>
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<td>Drug Court</td>
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<td>Medicaid Drug Utilization and Review</td>
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<tr>
<td>Other PDMP</td>
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## Requestors and Reports Being Generated

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<tr>
<th>Requestor Type</th>
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