Washington

PDMP acronym: Prescription Review  Region: West
Agency Responsible: Washington State Department of Health
Agency Type: Department of Health
Website: http://www.doh.wa.gov/pmp
Email: prescriptionmonitoring@doh.wa.gov
Register Website: http://www.wapmp.org/practitioner/pharmacist/
Query Website: https://secureaccess.wa.gov/
Data Upload Website: 
Statistics Website: https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/PrescriptionMonitoringProgramPMP/Data
Training Website: www.doh.wa.gov/pmp
Opioid Guidelines Website: https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/OpioidPrescribing/Background

PDMP Contact Information

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Fax: 3602362901
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Fax: 3602362901
Email: jennifer.kang@doh.wa.gov

State Population and Number of Registrants

State population: 7,830,827  DEA Prescriber total: 52,012  DEA Dispenser total: 1,306
<table>
<thead>
<tr>
<th>Data Transmitter(s)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Dispensing Practitioner</td>
<td>Dispensing Veterinarians</td>
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<tr>
<td>Indian Health Services</td>
<td>Pharmacy (In-State)</td>
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<tr>
<td>Pharmacy (Mail Order In-State)</td>
<td>Pharmacy (Mail Order Out of State)</td>
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<tr>
<td>Pharmacy (Other Out of State)</td>
<td>Veterans Administration</td>
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<table>
<thead>
<tr>
<th>Substances Monitored</th>
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<tbody>
<tr>
<td>Drugs of Concern</td>
<td>Schedules II - V</td>
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<table>
<thead>
<tr>
<th>Alternate Data Sources</th>
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<tr>
<td>ARCOS Reports</td>
<td>Overdoses - Fatal</td>
</tr>
<tr>
<td>Pharmaceutical Manufacturers/Distributors</td>
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<table>
<thead>
<tr>
<th>Available Reports</th>
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<tbody>
<tr>
<td>Data Dashboards</td>
<td>Dispenser Reports to Law Enforcement</td>
</tr>
<tr>
<td>Drug Trend Reports</td>
<td>Geomapping of Prescription Data</td>
</tr>
<tr>
<td>Licensee Reports to Licensing Board</td>
<td>MME Calculations</td>
</tr>
<tr>
<td>Multiple Provider Episode Reports</td>
<td>Patient Query Lists to Licensing Boards</td>
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<tr>
<td>Patient Reports to Dispensers</td>
<td>Patient Reports to Law Enforcement</td>
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<tr>
<td>Patient Reports to Licensing Boards</td>
<td>Patient Reports to Prescribers</td>
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<td>PDMP Evaluation Reports</td>
<td>Prescriber Report Cards</td>
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<td>Prescriber Reports to Law Enforcement</td>
<td>Registrant Query Lists to Licensing Boards</td>
</tr>
<tr>
<td>Registrant Reports to Prescribers</td>
<td>Statewide Statistics</td>
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</tbody>
</table>
Statistical Capabilities

☑ # of Prescription Filled
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ Statistics Filtered by Age or Age Range
☐ Statistics Filtered by Ethnicity or Race
☑ # of Authorized PDMP Users Enrolled
☑ # of Registrants in SDTC
☑ # of Registrants in SDTC by Practice/License Type
☑ # of Data Errors by Error Type
☑ # of Data Errors Corrected
☐ # of At-Risk Patients by Risk Factor
☐ Risk Factor Statistics by Time Frame
☑ # of Solicited Prescriber Reports
☑ # of Solicited Prescriber Reports by Requestor Type
☐ # of Unsolicited Prescriber Reports
☑ # of Unsolicited Prescriber Reports by Recipient Type
☑ # of Solicited Dispenser Reports
☑ # of Solicited Dispenser Reports by Requestor Type
☑ # of Unsolicited Dispenser Reports
☐ # of Unsolicited Dispenser Reports by Recipient Type
☑ # of Solicited Patient Reports
☑ # of Solicited Patient Reports by Requestor Type
☑ # of Unsolicited Patient Reports
☐ # of Unsolicited Patient Reports by Recipient Type
☑ # of Dosage Units Dispensed
☑ # of Dosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☑ Statistics Filtered by Gender Identification
☑ Statistics Filtered by Geographic Location
☑ # of Prescribers Enrolled in PDMP by License Type
☑ # of Dispensers Enrolled in PDMP by License Type
☐ # of Prescribers Enrolled in PDMP by Specialty
☑ # of Unique Prescribers
☑ # of In-State Queries
☑ # of In-State Queries by Requestor Type
☑ # of Interstate Queries
☑ # of Interstate Queries by Requestor Type
☐ # of Positive Matches from Interstate Queries
☐ # of Solicited Statistical Reports by Requestor Type
☐ # of Unsolicited Statistical Reports by Recipient Type
☑ # of Unique Requestors for Solicited Reports
☑ # of Unique Requestors by Requestor Type (sol. reports)
☐ # of Unique Requestors for Unsolicited Reports
☐ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: 5-10%
% Out-of-State Prescribers: 5-10%

Data Analysis Resources Available:
Data Analyst; Epidemiologist; Business Analyst;
Authorized PDMP Users

- Correctional Supervision/Solicited In-State
- Dispenser Delegates - Licensed/Solicited In-State
- Dispensers - Pharmacists/Solicited In-State
- Dispensers - Pharmacists/Solicited Out-of-State
- Dispensers - Pharmacists/Unsolicited In-State
- Dispensers - Pharmacists/Unsolicited Out-of-State
- Healthcare Facilities and Institutions/Solicited In-State
- Law Enforcement - Federal/Solicited In-State
- Law Enforcement - Federal/Solicited Out-of-State
- Law Enforcement - Local/Solicited In-State
- Law Enforcement - Local/Solicited Out-of-State
- Law Enforcement - State/Solicited In-State
- Law Enforcement - State/Solicited Out-of-State
- Medicaid Fraud and Abuse/Solicited In-State
- Medicaid Fraud and Abuse/Solicited Out-of-State
- Medical Examiners and Coroners/Solicited In-State
- Medical Examiners and Coroners/Solicited Out-of-State
- Medical Interns/Solicited In-State
- Medical Interns/Solicited Out-of-State
- Medical Interns/Unsolicited In-State
- Medical Interns/Unsolicited Out-of-State
- Medical Residents/Solicited In-State
- Medical Residents/Solicited Out-of-State
- Medical Residents/Unsolicited In-State
- Medical Residents/Unsolicited Out-of-State
- Nurse Practitioners/Solicited In-State
- Nurse Practitioners/Solicited Out-of-State
- Nurse Practitioners/Unsolicited In-State
- Nurse Practitioners/Unsolicited Out-of-State
- Patients/Solicited In-State
- Patients/Solicited Out-of-State
- Physician Assistants/Solicited In-State
- Physician Assistants/Solicited Out-of-State
- Physician Assistants/Unsolicited In-State
- Physician Assistants/Unsolicited Out-of-State
- Prescriber Delegates - Licensed/Solicited In-State
- Prescriber Delegates - Licensed/Solicited Out-of-State
- Prescribers/Solicited In-State
- Prescribers/Solicited Out-of-State
- Prescribers/Unsolicited In-State
- Prescribers/Unsolicited Out-of-State
- Prosecutors/Solicited In-State
- Prosecutors/Solicited Out-of-State
- Regulatory and Licensing Boards/Solicited In-State
- Regulatory and Licensing Boards/Solicited Out-of-State
- Regulatory and Licensing Boards/Unsolicited In-State
- Regulatory and Licensing Boards/Unsolicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
State Health Departments/Solicited In-State
Workers Compensation State/Solicited In-State
Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
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Medicaid Fraud and Abuse/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Solicited Out-of-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Workers Compensation State/Solicited In-State
# Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$4,600,000.00</th>
<th>PDMP Staff:</th>
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</thead>
<tbody>
<tr>
<td># of Employees - Operational:</td>
<td>5</td>
<td># of Employees - Other:</td>
<td>0</td>
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<tr>
<td># of Employees - Technical:</td>
<td>0</td>
<td># of Employees - Analytical:</td>
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</tbody>
</table>

## Funding Source(s)

**CDC Grant**

## Technologies

- **Data Collection Entity:** Vendor
- **Data Collection Vendor name:** Bamboo Health
- **Data Storage Entity:** Vendor
- **Data Storage Vendor name:** Bamboo Health
- **Report Generation Entity:** Vendor
- **Report Generation Vendor name:** Bamboo Health
- **Data Access Method:** Web Portal/On-Line
- **Data Access Entity:** Vendor
- **Data Access Vendor name:** Bamboo Health

- **ASAP Version Utilized:** 4.2A
- **State HIE in place**
- **RxCheck Integration Allowed**
- **VHA VISTA integration**
- **HL7 FHIR connectivity**

## Patient Matching

- **Access to patient matching algorithms**
- **Patient Matching Metrics Available:**
- **Patient matching data elements:**
  - Patient last name, Patient first name, Patient middle name or initial, Patient address,
  - Patient date of birth, Patient gender
  - WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by t

## Integration(s) Available

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
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</thead>
<tbody>
<tr>
<td>EHR Integration</td>
<td>25-49%</td>
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<tr>
<td>Data Downloaded/Stored</td>
<td>✔️</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Data Incorporated with Interstate Data</td>
<td>✔️</td>
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Integration Standards:

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
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</thead>
<tbody>
<tr>
<td>HIE Integration</td>
<td>50-74%</td>
<td>PMPi</td>
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<td>Data Downloaded/Stored</td>
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<tr>
<td>PDS Integration</td>
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<td>PMPi</td>
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<tr>
<td>☑ Data Incorporated with Interstate Data</td>
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</tbody>
</table>

Integration Standards:

- ☐ Data Manipulated for Analysis
- ☐ Multistate Integrations Allowed
<table>
<thead>
<tr>
<th>State</th>
<th>Hub</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>PMPi Hub</td>
</tr>
<tr>
<td>Alabama</td>
<td>RxCheck Hub</td>
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<td>Alaska</td>
<td>PMPi Hub</td>
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<td>Arizona</td>
<td>PMPi Hub</td>
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<tr>
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<td>Connecticut</td>
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<tr>
<td>Delaware</td>
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<tr>
<td>District of Columbia</td>
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<td>Florida</td>
<td>RxCheck Hub</td>
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<td>Hawaii</td>
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<td>Idaho</td>
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<td>Kansas</td>
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<tr>
<td>Military Health Service</td>
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<td>West Virginia</td>
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<tr>
<td>Wisconsin</td>
<td>RxCheck Hub</td>
</tr>
<tr>
<td>Wyoming</td>
<td>PMPi Hub</td>
</tr>
</tbody>
</table>
Enabling legislation enacted: 2007  
PDMP operational: 2011  
User access date (any method): 2012  
User electronic access date: 2012  
Date received electronic data: 2011  
Interstate sharing start date: 2018  
Law/Statute citation: WA Code §70.225  
Regulation/Rule citation: WA Admin Code § 246-470  
Dr Shopper law/statute: Chapter 69.41 RCW and Chapter 69.50 RCW  
Pill Mill law/statute:

Law/Statute citation: WA Code §70.225.060  
Enacted 42 CFR Part 2:  
42 CFR Part 2 Details:

- Required Notification to consumers  
- Mandated Use of Advisory Group  
- Payment method captured  
- Ability to id prescriber specialty  
- Patient consent required before PDMP data release  
- Ability for users to set thresholds for alert notices  
- Ability for users to do user-led alert notices  
- Mandatory E-Prescribing (EPCS)  
- Compliance Process for Enrollment Mandates  
- Compliance Process for Query Mandate  
- ICD-10 Codes Collected  
- Deceased Patient Field  
- Engaged in Academic Detailing  
- Patient ID Required to be Presented to Dispenser  
- Ability to de-id data  
- Authority to release de-id data  

De-identified data sharing conditions: Must be for statistical, research, or educational purposes after removing information that could be used to identify individual patients, dispensers, prescribers, and persons who received prescriptions from dispensers.

De-Identified Data Retention Details:
- Retain De-Identified Data  

Record Retention Details: Retain for 6 years after no longer needed for agency business then Transfer to the Washington State Archives.

- Patient Notification of Breach  
- Written Notification of Breach  

Patient Breach Notification Method: Other  
Patient Breach Notification Method Other: Email, Mail; This process is maintained by our Information Security Team and varies based on the incident.

E-prescribing required substances: Controlled Substances  
E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: WA PMP does not oversee compliance for board/commission rules for enrollment and use mandates. The WA healthcare provider boards and commissions (and DOH)
are complaint driven meaning DOH must first receive a complaint about a healthcare provider before
Enrollment and Accounts

- Superviser Review/audit of Delegate Accounts  Number of Delegates allows:
- Auto Enroll with License Renewal or App

Enrollment Method:
- manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account

Practitioner IDs for PDMP Account:
- DEA controlled substance registration number; Licensing Board number;

2 Factor Authentication:
- Required to use 2 factor authentication

Criteria for Dispensers to get account to upload data
Criteria for Prescriber delegates to get account:
- All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Dispenser delegates to get account:
- All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for PAs to get account:
- All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Nurse Practitioners to get account:
- All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:
- Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Requirements for others to get PDMP Report
Criteria for Online Non-healthcare accounts:
- Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

- Law Enforcement On-line access to PDMP
- Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

- PDMP users validated with DEA Registration File
- PDMP users validated with NPI File
- PDMP users validated with State Licensing Board File
- PDMP Access without DEA Number Validation Process for daily validation by regulatory board license users without DEA #:
Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Effective Date(s):
Details:
-WA licensing authorities (boards and commissions of the prescribing professions) adopted new opioid prescribing rules in 2018Q4 and 2019Q1 which require prescribers to enroll for PMP access and to use/check PMP in certain prescribing scenarios (individual to the board/commission rules for each of the prescribing professions).

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): July 1, 2013 (all regulations); October 1, 2021
Details:
In 2017, the legislature passed a law that focuses on improving opioid prescribing, and on monitoring prescriptions. The law requires five healthcare professional boards and commissions to adopt new rules for prescribing opioid drugs: -Medical Commission -Board of Osteopathic Medicine and Surgery -Nursing Commission -Dental Quality Assurance Commission -Podiatric Medical Board

10-1-21: WAC 182-530-1080 Requirements for prescribing and dispensing controlled substances—Prescription monitoring program (PMP). This section identifies the steps prescribers must take before prescribing a controlled substance and the steps pharmacists must take when dispensing a controlled substance from an outpatient pharmacy to check an apple health client's prescription drug history in the prescription monitoring program (PMP) described in chapter 246-470 WAC.

(1) PMP review required. Except as identified in subsection (4) of this section, a prescriber, before prescribing, and a pharmacist, when dispensing, must check all of a client's current prescriptions in the PMP, including any prescriptions not paid for by apple health.

(2) Retrieval by delegates allowed. A prescriber or pharmacist may delegate the retrieval of the client's PMP information to anyone in their practice setting with authorization to access the PMP, so long as the prescriber or pharmacist reviews all of the client's current prescriptions in the PMP before prescribing or when dispensing a controlled substance.

(3) Documentation. The prescriber and pharmacist must document in the client's record the date and time of the: (a) Retrieval of information from the PMP; and (b) Review of information from the PMP.
Training on Enrollment and Use

Prescriber - Training Provided
Law Enforcement - Training Provided
Dispenser - Training Provided

PDMP Queries

☑ Ability to search for multiple patients in one query
  Maximum number of patients in one query: 5
  Other Query Date Range:

Patient Query Date Range: 1 year

Minimum data elements to query for healthcare user: NAME AND DOB
Query by partial data elements by healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob
Optional data elements to query by healthcare user: GENDER, COUNTY, ZIP

Minimum data elements to query for non-healthcare user: NAME AND DOB
Query by partial data elements by non-healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob
Optional data elements to query by non-healthcare user: GENDER, COUNTY, ZIP

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:
  Report mailed, Notification sent via email, Dispenser reports N/A.

Delivery method for unsolicited alerts/reports: Report mailed, Notification sent via email, Dispenser reports N/A.
Delivery method for unsolicited alerts/reports - LE:
Delivery method for unsolicited alerts/reports - Boards:
☑ Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians: Quarterly

Criteria for veterinarian queries:

- Veterinary records are searchable via the animal’s name (animal first name + (owner’s) last name) and animal’s DOB and not by owner’s name + animal’s DOB. Owner information is recorded as “person dropping off / picking up prescription

Veterinarian access to owner's prescription history

Reporting Specifications

- Reporting Method: Electronic, Fax, Web Portal
- Reporting Specifications: Requirements for reporting are different for pharmacies and dispensing vets. Interface for direct reporting by Vets (including report by fax) are designed for pet record reporting.
- Data Fields:
  - PAT07 - Last Name, PAT08 - Owner's First Name, PAT08 - Animal's First Name,
  - PAT18 - Owner's Date of Birth, PAT18 - Animal's Date of Birth, PAT20 - Species Code,
  - PAT21 - Name of Animal
- Reporting Description: Veterinarians are required to report
- Reporting Mandate Compliance
- Reporting Compliance Details: Education and outreach
- Reporting Mandate Actions:
- Reporting Issues:
  - Veterinarian does not have a DEA or NPI number, Vets do not have NPI. Vet default NPI for WA = VETERINARY. This will show on query report where NPI field is chosen to be included. We are working with our vendor to make NPI a default for all query reports.

Reporting Misc Information:

- Washington has been working to ensure that veterinary records do not come up under recipient/patient query by owner’s name. Our vendor had these fields set up that vet records would come up under owner's name and animal's DOB making it (reports) appear th

Enrollment Description:

- Veterinarian enrollment for PMP access is allowed, and is voluntary for vets. Enrollment rates are low.
- Education and outreach

Enrollment Mandate Compliance Details:
- Enrollment Mandate Criteria:
- Query Mandate Compliance
- Query Description:
- Query Mandate Compliance Details:
- Query Mandate Criteria:
PDMP Effectiveness Measures

Reduction in number of fatal or non-fatal overdoses
Reduction in number of opioid prescriptions issued

Substance Use Disorder Activities

Tools or Resources

☑ MAT Services
☑ MOUD Services
☑ Harm Reduction Strategies
☑ Mental Health Assistance Services
☐ Employee Assistance Programs
☐ Housing Assistance Programs
☐ Re-Entry Programs

Other:

Surveillance Activities

☐ Emergency Department Data
☑ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

DOH Death Reports

Initiated Actions

☐ Resources to Affected Areas
☐ Directed Training on Prescribing
☐ Prescription Drug Tool Kits
☐ Risk Evaluation/Analysis on PDMP Reports
☐ Referrals to SUD Organizations
☐ Referrals to OFR Teams

Other Actions: