PDMP TTAC

Prescription Drug Monitoring Program Training and Technical Assistance Center

Washington

PDMP acronym:	Prescription Review	Region:	West
Agency Responsible:	Washington State Department of Health		
Agency Type:	Department of Health		

PDMP Web Resources/Links

PDMP Website:	https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp
PDMP Email:	prescriptionmonitoring@doh.wa.gov
PDMP Register Website:	http://www.wapmp.org/practitioner/pharmacist/
User Account Manual:	https://doh.wa.gov/sites/default/files/legacy/Documents/2600/WA-PMPAWARxERequesterUserSupportManual.pdf
PDMP Query Website:	https://secureaccess.wa.gov/
PDMP Data Upload Website:	
Data Upload Manual:	https://doh.wa.gov/sites/default/files/legacy/Documents/2600/WA-DataSubmissionDispenserGuide.pdf
Statute/Regulation Website:	https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp
Opioid Guidelines Website:	https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/OpioidPrescribing/Background
PDMP FAQs:	https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp/frequently-asked-questions
Integration Guidance:	https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp
PDMP Statistics Website:	https://doh.wa.gov/public-health-healthcare-providers/healthcare-professions-and-facilities/prescription-monitoring-program-pmp/data
Opioid Dashboard Website:	https://www.doh.wa.gov/DataandStatisticalReports/HealthDataVisualization/OpioidPrescriptionsandDrugOverdosesCountyData; https://adai.washington.edu/WAdata/index.htm
Training Website:	www.doh.wa.gov/pmp

PDMP Contact Information

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State Population and Number of Registrants

State population: 7,830,827   DEA Prescriber total: 52,012   DEA Dispenser total: 1,306

Data Transmitter(s)

Dispensing Practitioner

Indian Health Services

Pharmacy (Mail Order In-State)

Pharmacy (Other Out of State)

Dispensing Veterinarians

Pharmacy (In-State)

Pharmacy (Mail Order Out of State)

Veterans Administration

Substances Monitored

Drugs of Concern

Schedules II - V

Alternate Data Sources

ARCOS Reports

Pharmaceutical Manufacturers/Distributors

Overdoses - Fatal

Available Reports

Data Dashboards

Drug Trend Reports

Licensee Reports to Licensing Board

Multiple Provider Episode Reports

Patient Reports to Dispensers

Patient Reports to Licensing Boards

PDMP Evaluation Reports

Prescriber Reports to Law Enforcement

Registrant Reports to Prescribers

Dispenser Reports to Law Enforcement

Geomapping of Prescription Data

MME Calculations

Patient Query Lists to Licensing Boards

Patient Reports to Law Enforcement

Patient Reports to Prescribers

Prescriber Report Cards

Registrant Query Lists to Licensing Boards

Statewide Statistics

Statistical Capabilities

- ☑ # of Prescription Filled
- ☑ # of Prescriptions Filled by CS Schedule
- ☑ # of Prescriptions Filled by Drug Class
- ☑ Statistics Filtered by Age or Age Range
- ☐ Statistics Filtered by Ethnicity or Race

- ☑ # of Authorized PDMP Users Enrolled
- ☑ # of Registrants in SDTC
- ☑ # of Registrants in SDTC by Practice/License Type

- ☑ # of Data Errors by Error Type
- ☑ # of Data Errors Corrected
- ☐ # of At-Risk Patients by Risk Factor
- ☐ Risk Factor Statistics by Time Frame

- ☑ # of Solicited Prescriber Reports
- ☑ # of Solicited Prescriber Reports by Requestor Type
- ☐ # of Unsolicited Prescriber Reports
- ☑ # of Unsolicited Prescriber Reports by Recipient Type
- ☑ # of Solicited Dispenser Reports
- ☑ # of Solicited Dispenser Reports by Requestor Type
- ☑ # of Unsolicited Dispenser Reports
- ☐ # of Unsolicited Dispenser Reports by Recipient Type
- ☑ # of Solicited Patient Reports
- ☑ # of Solicited Patient Reports by Requestor Type
- ☑ # of Unsolicited Patient Reports
- ☐ # of Unsolicited Patient Reports by Recipient Type

- ☑ # of Dosage Units Dispensed
- ☑ # of Dosage Units Dispensed by CS Schedule
- ☑ # of Dosage Units Dispensed by Drug Class
- ☑ Statistics Filtered by Gender Identification
- ☑ Statistics Filtered by Geographic Location

- ☑ # of Prescribers Enrolled in PDMP by License Type
- ☑ # of Dispensers Enrolled in PDMP by License Type
- ☐ # of Prescribers Enrolled in PDMP by Specialty
- ☑ # of Unique Prescribers

- ☑ # of In-State Queries
- ☑ # of In-State Queries by Requestor Type
- ☑ # of Interstate Queries
- ☑ # of Interstate Queries by Requestor Type
- ☐ # of Positive Matches from Interstate Queries

- ☐ # of Solicited Statistical Reports by Requestor Type
- ☐ # of Unsolicited Statistical Reports by Recipient Type
- ☑ # of Unique Requestors for Solicited Reports
- ☑ # of Unique Requestors by Requestor Type (sol. reports)
- ☐ # of Unique Requestors for Unsolicited Reports
- ☐ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: 5-10%
% Out-of-State Prescribers: 5-10%

Data Analysis Resources Available:

Data Analyst; Epidemiologist; Business Analyst;

Authorized PDMP Users

Correctional Supervision/Solicited In-State

Dispenser Delegates - Licensed/Solicited In-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Dispensers - Pharmacists/Unsolicited In-State

Dispensers - Pharmacists/Unsolicited Out-of-State

Healthcare Facilities and Institutions/Solicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Solicited Out-of-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medicaid Fraud and Abuse/Solicited In-State

Medicaid Fraud and Abuse/Solicited Out-of-State

Medical Examiners and Coroners/Solicited In-State

Medical Examiners and Coroners/Solicited Out-of-State

Medical Interns/Solicited In-State

Medical Interns/Solicited Out-of-State

Medical Interns/Unsolicited In-State

Medical Interns/Unsolicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Medical Residents/Unsolicited In-State

Medical Residents/Unsolicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Nurse Practitioners/Unsolicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Physician Assistants/Unsolicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prescribers/Unsolicited Out-of-State

Prosecutors/Solicited In-State

Prosecutors/Solicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Regulatory and Licensing Boards/Unsolicited In-State

Regulatory and Licensing Boards/Unsolicited Out-of-State

Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Healthcare Facilities and Institutions/Solicited In-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Solicited Out-of-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Solicited Out-of-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Solicited Out-of-State

Medicaid Fraud and Abuse/Solicited In-State

Medicaid Fraud and Abuse/Solicited Out-of-State

Medical Examiners and Coroners/Solicited In-State

Medical Examiners and Coroners/Solicited Out-of-State

Medical Interns/Solicited In-State

Medical Interns/Solicited Out-of-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Patients/Solicited In-State

Patients/Solicited Out-of-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prosecutors/Solicited In-State

Prosecutors/Solicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Researchers/Solicited In-State

Researchers/Solicited Out-of-State

Workers Compensation State/Solicited In-State

Budget

Total Annual Budget:	$4,600,000.00	**PDMP Staff:**	8
# of Employees - Operational:	5	# of Employees - Other:	0
# of Employees - Technical:	0		
# of Employees - Analytical:	3		

Funding Source(s)

CDC Grant

Technologies

Data Collection Entity:	Vendor
Data Collection Vendor name:	Bamboo Health
Data Storage Entity:	Vendor
Data Storage Vendor name:	Bamboo Health
Report Generation Entity:	Vendor
Report Generation Vendor name:	Bamboo Health
Data Access Method:	Web Portal/On-Line
Data Access Entity:	Vendor
Data Access Vendor name:	Bamboo Health

- ☑ State HIE in place
- ☐ RxCheck Integration Allowed
- ☑ VHA VISTA integration
- ☐ HL7 FHIR connectivity

ASAP Version Utilized: 4.2A

Patient Matching

- ☐ Referential Matching
- ☐ Deterministic Matching
- ☑ Manual Matching
- ☐ Other Matching

- ☐ Exact Matching
- ☑ Probablistic Matching
- ☑ Probablistic and Manual Matching

☑ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements: Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender , WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by t

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	25-49%					

- ☑ Data Downloaded/Stored
- ☑ Data Incorporated with Interstate Data
- ☑ Data Manipulated for Analysis
- ☑ Multistate Integrations Allowed

Integration Standards:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	50-74%	PMPi				

- ☐ Data Downloaded/Stored
- ☑ Data Incorporated with Interstate Data
- ☐ Data Manipulated for Analysis
- ☐ Multistate Integrations Allowed

Integration Standards:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	<10%	PMPi				

☐ Data Downloaded/Stored   ☐ Data Manipulated for Analysis

☑ Data Incorporated with Interstate Data   ☐ Multistate Integrations Allowed

Integration Standards:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Alabama	RxCheck Hub
Alaska	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Colorado	RxCheck Hub
Connecticut	PMPi Hub
Connecticut	RxCheck Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Florida	RxCheck Hub
Hawaii	PMPi Hub
Idaho	PMPi Hub
Illinois	RxCheck Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Maryland	RxCheck Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
Nevada	RxCheck Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Oklahoma	RxCheck Hub
Oregon	PMPi Hub
Oregon	RxCheck Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Texas	PMPi Hub
Utah	RxCheck Hub
Virginia	PMPi Hub
West Virginia	PMPi Hub
Wisconsin	RxCheck Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted:	2007	Data collection frequency:	Daily or next busines
PDMP operational:	2011	☑ Requirement for zero-reporting	
User access date (any method):	2012	Frequency of zero-reporting:	Weekly
User electronic access date:	2012		
Date received electronic data:	2011		
Interstate sharing start date:	2018		

Law/Statute citation: WA Code §70.225

Regulation/Rule citation: WA Admin Code § 246-470

Dr Shopper law/statute: Chapter 69.41 RCW and Chapter 69.50 RCW

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: WA Code §70.225.060

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

☐ Required Notification to consumers	☑ Data Retention Policy
☐ Mandated Use of Advisory Group	Data Retention Time: 3 years
☑ Payment method captured	☐ All Information Purged
☐ Ability to id prescriber specialty	☐ Patient Information Purged
☐ Patient consent required before PDMP data release	☐ Prescriber Information Purged
☐ Ability for users to set thresholds for alert notices	☐ Dispenser Information Purged
☐ Ability for users to do user-led alert notices	☐ Drug Information Purged
☑ Mandatory E-Prescribing (EPCS)	☐ HIPAA Covered Entity
☑ Compliance Process for Enrollment Mandates	☑ Identifiable Data to State Health Dept
☐ Compliance Process for Query Mandate	☐ Identifiable Data to local Health Dept
☐ ICD-10 Codes Collected	☑ Certified as CMS Specialized Registry
☐ Deceased Patient Field	☑ PDMP Disaster Recovery Plan
☐ Engaged in Academic Detailing	
☐ Patient ID Required to be Presented to Dispenser	ID Types Reported:
☑ Ability to de-id data	
☑ Authority to release de-id data	

De-identified data sharing conditions: Must be for statistical, research, or educational purposes after removing information that could be used to identify individual patients, dispensers, prescribers, and persons who received prescriptions from dispensers.

De-Identified Data Retention Details:

☐ Retain De-Identified Data

Record Retention Details: Retain for 6 years after no longer needed for agency business then Transfer to the Washington State Archives.

☑ Patient Notification of Breach	☐ Written Notification of Breach

Patient Breach Notification Method: Other

Patient Breach Notification Method Other: Email, Mail; This process is maintained by our Information Security Team and varies based on the incident.

E-prescribing required substances: Controlled Substances

E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: -WA PMP does not oversee compliance for board/commission rules for enrollment and use mandates. The WA healthcare provider boards and commissions (and DOH)

Enrollment and Accounts

☐ Superviser Review/audit of Delegate Accounts   Number of Delegates allows:

☐ Auto Enroll with License Renewal or App

Enrollment Method:

manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; Licensing Board number;

2 Factor Authentication:

Required to use 2 factor authentication

Criteria for Dispensers to get account to upload data

Criteria for Prescriber delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Dispenser delegates to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for PAs to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Nurse Practitioners to get account:

All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

☑ Law Enforcement On-line access to PDMP   ☑ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

☐ PDMP users validated with DEA Registration File   ☑ PDMP Access without DEA Number

☐ PDMP users validated with NPI File   Validation Process for daily validation by regulatory board license

☑ PDMP users validated with State Licensing Board File users without DEA #:

Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Effective Date(s):

Details:

-WA licensing authorities (boards and commissions of the prescribing professions) adopted new opioid prescribing rules in 2018Q4 and 2019Q1 which require prescribers to enroll for PMP access and to use/check PMP in certain prescribing scenarios (individual to the board/commission rules for each of the prescribing professions).

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): July 1, 2013 (all regulations); October 1, 2021

Details:

In 2017, the legislature passed a law that focuses on improving opioid prescribing, and on monitoring prescriptions. The law requires five healthcare professional boards and commissions to adopt new rules for prescribing opioid drugs: -Medical Commission -Board of Osteopathic Medicine and Surgery -Nursing Commission -Dental Quality Assurance Commission -Podiatric Medical Board

10-1-21: WAC 182-530-1080 Requirements for prescribing and dispensing controlled substances—Prescription monitoring program (PMP). This section identifies the steps prescribers must take before prescribing a controlled substance and the steps pharmacists must take when dispensing a controlled substance from an outpatient pharmacy to check an apple
health client's prescriptiondrug history in the prescription monitoringprogram (PMP) described in chapter 246-470 WAC.

(1) PMP review required. Except as identified in subsection (4) of this section, a prescriber, before prescribing, and a pharmacist, when dispensing, must check all of a client's current prescriptions in the PMP, including any prescriptions not paid for by apple health.

(2) Retrieval by delegates allowed. A prescriber or pharmacist may delegate the retrieval of the client's PMP information to anyone in their practice setting with authorization to access the PMP, so long as the prescriber or pharmacist reviews all of the client's current prescriptions in the PMP before prescribing or when dispensing a controlled substance.

(3) Documentation. The prescriber and pharmacist must document in the client's record the date and time of the: (a) Retrieval of information from the PMP; and (b) Review of information from the PMP.

Training on Enrollment and Use

Prescriber - Training Provided

Law Enforcement - Training Provided

Dispenser - Training Provided

PDMP Queries

☐ Ability to search for multiple patients in one query   Maximum number of patients in one query: 5

Patient Query Date Range: 1 year   Other Query Date Range:

Minimum data elements to query for healthcare user: NAME AND DOB

Query by partial data elements by healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by healthcare user: GENDER, COUNTY, ZIP

Minimum data elements to query for non-healthcare user: NAME AND DOB

Query by partial data elements by non-healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by non-healthcare user: GENDER, COUNTY, ZIP

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:

Delivery method for unsolicited alerts/reports: Report mailed, Notification sent via email, Dispenser reports N/A.

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: Quarterly

Criteria for veterinarian queries: veterinary records are searchable via the animal's name (animal first name + (owner's) last name) and animal's DOB and not by owner's name + animal's DOB. Owner information is recorded as "person dropping off / picking up prescription

☐ Veterinarian access to owner's prescription history ☐ Veterinary Icon on PDMP Report

☐ Reporting Specifications

Reporting Method: Electronic, Fax, Web Portal

Reporting Specifications: Requirements for reporting are different for pharmacies and dispensing vets. Interface for direct reporting by Vets (including report by fax) are designed for pet record reporting.

Data Fields: PAT07 - Last Name, PAT08 - Owner's First Name, PAT08 - Animal's First Name, PAT18 - Owner's Date of Birth, PAT18 - Animal's Date of Birth, PAT20 - Species Code, PAT21 - Name of Animal

Reporting Description: Veterinarians are required to report

☑ Reporting Mandate Compliance

Reporting Compliance Details: Education and outreach

Reporting Mandate Actions:

Reporting Issues: Veterinarian does not have a DEA or NPI number, Vets do not have NPI. Vet default NPI for WA = VETERINARY. This will show on query report where NPI field is chosen to be included. We are working with our vendor to make NPI a default for all query reports.

Reporting Misc Information: Washington has been working to ensure that veterinary records do not come up under recipient/patient query by owner's name. Our vendor had these fields set up that vet records would come up under owner's name and animal's DOB making it (reports) appear th

☐ Enrollment Mandate Compliance

Enrollment Description: Veterinarian enrollment for PMP access is allowed, and is voluntary for vets. Enrollment rates are low.

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☐ Query Mandate Compliance

Query Description: Veterinarians can voluntarily query and do query

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in number of fatal or non-fatal overdoses
Reduction in number of opioid prescriptions issued

Substance Use Disorder Activities

Tools or Resources

- ☑ MAT Services
- ☑ MOUD Services
- ☑ Harm Reduction Strategies
- ☑ Mental Health Assistance Services
- ☐ Employee Assistance Programs
- ☐ Housing Assistance Programs
- ☐ Re-Entry Programs

Other:

Surveillance Activities

- ☐ Emergency Department Data
- ☑ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities: DOH Death Reports

Initiated Actions

- ☐ Resources to Affected Areas
- ☐ Directed Training on Prescribing
- ☐ Prescription Drug Tool Kits
- ☐ Risk Evaluation/Analysis on PDMP Reports
- ☐ Referrals to SUD Organizations
- ☐ Referrals to OFR Teams

Other Actions: