Washington

PDMP acronym: Prescription Review

Agency Responsible: Washington State Department of Health

Agency Type: Department of Health

Website: http://www.doh.wa.gov/pmp

Email: prescriptionmonitoring@doh.wa.gov

Register Website: http://www.wapmp.org/practitioner/pharmacist/

Query Website: https://secureaccess.wa.gov/

Data Upload Website: https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/PrescriptionMonitoringProgramPMP/Data

Statistics Website: https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/PrescriptionMonitoringProgramPMP/Data


Training Website: www.doh.wa.gov/pmp


Opioid Guidelines Website: https://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/OpioidPrescribing/Background

PDMP Contact Information

Contact Name: Bartz-Overman, Carly - Drug Systems Director
Address: P O Box 47852
City State Zip: Olympia WA 98504-7852
Telephone: 3602364806
Fax: 3602362901
Email: carly.bartz-overman@doh.wa.gov

Contact Name: Kang, Jennifer - PMP Program Manager
Address: P O Box 47852
City State Zip: Olympia WA 98504-7852
Telephone: 3602364806
Fax: 3602362901
Email: jennifer.kang@doh.wa.gov

State Population and Number of Registrants

State population: 7,715,946    DEA Prescriber total: 48,821    DEA Dispenser total: 1,289
Data Transmitter(s)

Dispensing Practitioner
Indian Health Services
Pharmacy (Mail Order In-State)
Pharmacy (Other Out of State)
Dispensing Veterinarians
Pharmacy (In-State)
Pharmacy (Mail Order Out of State)
Veterans Administration

Substances Monitored

Drugs of Concern
Schedules II - V

Alternate Data Sources

ARCOS Reports
Pharmaceutical Manufacturers/Distributors
Overdoses - Fatal

Available Reports

Data Dashboards
Drug Trend Reports
Licensee Reports to Licensing Board
Patient Reports to Dispensers
Patient Reports to Licensing Boards
PDMP Evaluation Reports
Prescriber Reports to Law Enforcement
Registrant Reports to Prescribers
Dispenser Reports to Law Enforcement
Geomapping of Prescription Data
Patient Query Lists to Licensing Boards
Patient Reports to Law Enforcement
Patient Reports to Prescribers
Prescriber Report Cards
Registrant Query Lists to Licensing Boards
Statewide Statistics

Statistical Capabilities

☑ # of Prescribers Enrolled in PDMP by License Type
☑ # of Dispensers Enrolled in PDMP by License Type
☐ # of Prescribers Enrolled in PDMP by Specialty
☑ # of Unique Prescribers
☑ # of Solicited Prescriber Reports by Requestor Type
☐ # of Unsolicited Prescriber Reports by Recipient Type
☐ # of Solicited Dispenser Reports by Requestor Type
☐ # of Unsolicited Dispenser Reports by Recipient Type
☑ # of Solicited Patient Reports by Requestor Type
☐ # of Unsolicited Patient Reports by Recipient Type
☐ # of Solicited Statistical Reports by Requestor Type
☐ # of Unsolicited Statistical Reports by Requestor Type
☐ # of Unique Requestors by Requestor Type (sol. reports)
☐ # of Unique Recipients by Recipient Type (unsol. reports)
☑ # of Prescriptions Filled by CS Schedule
☑ # of Prescriptions Filled by Drug Class
☑ # ofDosage Units Dispensed by CS Schedule
☑ # of Dosage Units Dispensed by Drug Class
☑ # of Data Errors by Error Type
☑ # of Data Errors Corrected
☐ # of At-Risk Patients by Risk Factor
☐ Risk Factor Statistics by Time Frame
☑ # of In-State Queries
☑ # of In-State Queries by Requestor Type
☑ # of Interstate Queries
☑ # of Interstate Queries by Requestor Type
☐ # of Positive Matches from Interstate Queries
% Out-of-State Patients: 5-10%
% Out-of-State Prescribers: 5-10%
Authorized PDMP Users

Correctional Supervision/Solicited In-State
Dispenser Delegates - Licensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Medicaid Fraud and Abuse/Solicited In-State
Medicaid Fraud and Abuse/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Solicited Out-of-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Interns/Unsolicited In-State
Medical Interns/Unsolicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Medical Residents/Unsolicited In-State
Medical Residents/Unsolicited Out-of-State
Medical Residents/Unsolicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Regulatory and Licensing Boards/Unsolicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
State Health Departments/Solicited In-State
Workers Compensation State/Solicited In-State
Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Solicited Out-of-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Solicited Out-of-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Solicited Out-of-State
Medicaid Fraud and Abuse/Solicited In-State
Medicaid Fraud and Abuse/Solicited Out-of-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Solicited Out-of-State
Medical Interns/Solicited In-State
Medical Interns/Solicited Out-of-State
Medical Residents/Solicited In-State
Medical Residents/Solicited Out-of-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Patients/Solicited In-State
Patients/Solicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prosecutors/Solicited In-State
Prosecutors/Solicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Workers Compensation State/Solicited In-State
Budget

Total Annual Budget: $4,600,000.00  PDMP Staff: 8

# of Employees - Operational: 5  # of Employees - Other: 0
# of Employees - Technical: 0  # of Employees - Analytical: 3

Funding Source(s)

CDC Grant

Technologies

Data Collection Entity: Vendor  Data Collection Vendor name: Appriss
Data Storage Entity: Vendor  Data Storage Vendor name: Appriss
Report Generation Entity: Vendor  Report Generation Vendor name: Appriss

Patient Matching

- Referential Matching
- Deterministic Matching
- Manual Matching
- Probablistic Matching
- Probablistic and Manual Matching

Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements: Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender, WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by the RxSentry system and clustering algorithm. WA receives data quarterly from the vendor to build analytic files and uses a machine learning process to further resolve entities for our analytic data.

Integration(s) Available

Integration Type  % Providers  Hub Used  Paid by Fed Gov't  Paid by State Gov't  Paid by Facility  Paid by Provider

EHR Integration  25-49%  Data Downloaded/Stored  Data Manipulated for Analysis  Data Incorporated with Interstate Data

HIE Integration  50-74%  Data Downloaded/Stored  Data Manipulated for Analysis  Data Incorporated with Interstate Data
Interstate Data Sharing Partner(s)

Alabama
Alabama
Alaska
Arizona
Arkansas
Colorado
Colorado
Connecticut
Connecticut
Delaware
District of Columbia
Florida
Hawaii
Idaho
Illinois
Iowa
Kansas
Kentucky
Maryland
Michigan
Military Health Service
Minnesota
Mississippi
Montana
Nebraska
Nevada
Nevada
New Mexico
New York
North Carolina
North Dakota
Ohio
Oklahoma
Oklahoma
Oregon
Oregon
Pennsylvania
Puerto Rico
Rhode Island
South Carolina
South Dakota
Texas
Utah
Virginia
West Virginia
Wisconsin
Wyoming

PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
RxCheck Hub
PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
PMPi Hub
RxCheck Hub
PMPi Hub
RxCheck Hub
PMPi Hub
RxCheck Hub
PMPi Hub
# PDMP Policies

<table>
<thead>
<tr>
<th>Enabling legislation enacted:</th>
<th>2007</th>
<th>Data collection frequency:</th>
<th>Daily or next business</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDMP operational:</td>
<td>2011</td>
<td>Requirement for zero-reporting</td>
<td>✔️</td>
</tr>
<tr>
<td>User access date (any method):</td>
<td>2012</td>
<td>Frequency of zero-reporting:</td>
<td>Weekly</td>
</tr>
<tr>
<td>User electronic access date:</td>
<td>2012</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Date received electronic data:</td>
<td>2011</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate sharing start date:</td>
<td>2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Law/Statute citation:</td>
<td>WA Code §70.225</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regulation/Rule citation:</td>
<td>WA Admin Code § 246-470</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr Shopper law/statute:</td>
<td>Chapter 69.41 RCW and Chapter 69.50 RCW</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pill Mill law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain Clinic law/statute:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unauthorized Use or Disclosure:</td>
<td>WA Code §70.225.060</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Required Notification to consumers
- Mandated Use of Advisory Group
- ✔️ Payment method captured
- ☐ Ability to id prescriber specialty
- ☐ Patient consent required before PDMP data release
- ☐ Ability for users to set thresholds for alert notices
- ☐ Ability for users to do user-led alert notices
- ✔️ Mandatory E-Prescribing (EPCS)
- ✔️ Compliance Process for Enrollment Mandates
- ☐ Compliance Process for Query Mandate
- ☐ ICD-10 Codes Collected
- ☐ Deceased Patient Field
- ☐ Patient ID Required to be Presented to Dispenser
- ✔️ Ability to de-id data
- ✔️ Authority to release de-id data

Data Retention Policy
Data Retention Time: 3 years
- ☐ All Information Purged
- ☐ Patient Information Purged
- ☐ Prescriber Information Purged
- ☐ Dispenser Information Purged
- ☐ Drug Information Purged
- ☐ HIPAA Covered Entity
- ✔️ Identifiable Data to State Health Dept
- ☐ Identifiable Data to local Health Dept
- ☐ Certified as CMS Specialized Registry

De-Identified Data Retention Details:
- ☐ Retain De-Identified Data

Record Retention Details: Retain for 6 years after no longer needed for agency business then Transfer to the Washington State Archives.

Patient Notification of Breach
Other
- ☐ Written Notification of Breach

Patient Breach Notification Method: Other
Email, Mail; This process is maintained by our Information Security Team and varies based on the incident.

E-prescribing required substances: Controlled Substances

E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates:
- WA PMP does not oversee compliance for board/commission rules for enrollment and use mandates. The WA healthcare provider boards and commissions (and DOH) are complaint driven meaning DOH must first receive a complaint about a healthcare provider before an investigation can be opened and compliance reviewed.
- WA PMP does review and ensure Dispenser reporting compliance.
Supervisor Review/audit of Delegate Accounts  Number of Delegates allows:

- Auto Enroll with License Renewal or App

Enrollment Method:
- manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account

Criteria for Dispensers to get account to upload data
Criteria for Prescriber delegates to get account:
All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Dispenser delegates to get account:
All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for PAs to get account:
All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for Nurse Practitioners to get account:
All non-prescribing healthcare providers must be credentialed/licensed/registered with DOH. Healthcare providers are validated against their current/active DOH credentials.

Criteria for other users to get account:
Requirements for Patients to get PDMP Report:
Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Requirements for others to get PDMP Report
Criteria for Online Non-healthcare accounts:
Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/coroners

PDMP Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP  Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Active Investigation
Enrollment Mandates

Prescriber - Mandatory PDMP Enrollment

Effective Date(s):

Details:
- WA licensing authorities (boards and commissions of the prescribing professions) adopted new opioid prescribing rules in 2018Q4 and 2019Q1 which require prescribers to enroll for PMP access and to use/check PMP in certain prescribing scenarios (individual to the board/commission rules for each of the prescribing professions).

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Effective Date(s): July 1, 2013 (all regulations); October 1, 2021

Details:
In 2017, the legislature passed a law that focuses on improving opioid prescribing, and on monitoring prescriptions. The law requires five healthcare professional boards and commissions to adopt new rules for prescribing opioid drugs: -Medical Commission - Board of Osteopathic Medicine and Surgery - Nursing Commission - Dental Quality Assurance Commission - Podiatric Medical Board

10-1-21: WAC 182-530-1080 Requirements for prescribing and dispensing controlled substances—Prescription monitoring program (PMP). This section identifies the steps prescribers must take before prescribing a controlled substance and the steps pharmacists must take when dispensing a controlled substance from an outpatient pharmacy to check an apple health client's prescription drug history in the prescription monitoring program (PMP) described in chapter 246-470 WAC.

(1) PMP review required. Except as identified in subsection (4) of this section, a prescriber, before prescribing, and a pharmacist, when dispensing, must check all of a client's current prescriptions in the PMP, including any prescriptions not paid for by apple health.

(2) Retrieval by delegates allowed. A prescriber or pharmacist may delegate the retrieval of the client’s PMP information to anyone in their practice setting with authorization to access the PMP, so long as the prescriber or pharmacist reviews all of the client's current prescriptions in the PMP before prescribing or when dispensing a controlled substance.

(3) Documentation. The prescriber and pharmacist must document in the client's record the date and time of the: (a) Retrieval of information from the PMP; and (b) Review of information from the PMP.
Training on Enrollment and Use

Dispenser - Training Provided
Prescriber - Training Provided

PDMP Queries

☐ Ability to search for multiple patients in one query
Maximum number of patients in one query: 5
Patient Query Date Range: 1 year

Other Query Date Range:

Minimum data elements to query for healthcare user: NAME AND DOB
Query by partial data elements by healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by healthcare user: GENDER, COUNTY, ZIP
Minimum data elements to query for non-healthcare user: NAME AND DOB
Query by partial data elements by non-healthcare user: can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements to query by non-healthcare user: GENDER, COUNTY, ZIP

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:
Report mailed, Notification sent via email, Dispenser reports N/A.

Delivery method for unsolicited alerts/reports:

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP
Veterinary Policies

Data transmission frequency for Veterinarians: Quarterly

Criteria for veterinarian queries: Veterinary records are searchable via the animal’s name (animal first name + (owner’s) last name) and animal’s DOB and not by owner’s name + animal’s DOB. Owner information is recorded as “person dropping off / picking up prescription

☑ Veterinarian access to owner's prescription history

☑ Reporting Specifications

Reporting Method: Electronic, Fax, Web Portal

Reporting Specifications: Requirements for reporting are different for pharmacies and dispensing vets. Interface for direct reporting by Vets (including report by fax) are designed for pet record reporting.

Data Fields: PAT07 - Last Name, PAT08 - Owner's First Name, PAT08 - Animal's First Name, PAT18 - Owner's Date of Birth, PAT18 - Animal's Date of Birth, PAT20 - Species Code, PAT21 - Name of Animal

Reporting Description: Veterinarians are required to report

☑ Reporting Mandate Compliance

Reporting Compliance Details: Education and outreach

Reporting Mandate Actions: Veterinarian does not have a DEA or NPI number, Vets do not have NPI. Vet default NPI for WA = VETERINARY. This will show on query report where NPI field is chosen to be included. We are working with our vendor to make NPI a default for all query reports.

Reporting Issues: Washington has been working to ensure that veterinary records do not come up under recipient/patient query by owner's name. Our vendor had these fields set up that vet records would come up under owner's name and animal's DOB making it (reports) appear that owner (with incorrect DOB) was recipient/patient for prescribed medications.

☑ Enrollment Mandate Compliance

Enrollment Description: Veterinarian enrollment for PMP access is allowed, and is voluntary for vets. Enrollment rates are low.

Enrollment Mandate Compliance Details:

☑ Query Mandate Compliance

Query Description: Veterinarians can voluntarily query and do query

Query Mandate Compliance Details: