

Washington

PDMP Name: Prescription Review PDMP region: West
 Agency responsible: Washington State Department of Health
 Agency type: Department of Health
 PDMP email: prescriptionmonitoring@doh.wa.gov
 PDMP website: <http://www.doh.wa.gov/pmp>
 Enrollment website: <http://www.wapmp.org/practitioner/pharmacist/>
 Query website: <https://secureaccess.wa.gov/>
 Data upload website:
 Statistics website:

Contact Information

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State Registrant Totals and Population

Statistics year:	2018	DEA registered prescribers:	46,135
State population:	7,530,552	DEA registered dispensers:	1,299

PDMP Available Reports

- | | |
|---|---|
| <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Prescriber access to patient history <input checked="" type="checkbox"/> Prescriber access to own history <input type="checkbox"/> Prescriber access to patient query history <input type="checkbox"/> Prescriber access to registrant query history
 <input checked="" type="checkbox"/> Dispenser access to patient history <input type="checkbox"/> Dispenser access to own history <input type="checkbox"/> Dispenser access to patient query history <input type="checkbox"/> Dispenser access to registrant query history
 <input type="checkbox"/> Patient access to own query history | <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Licensing Board access to patient history <input checked="" type="checkbox"/> Licensing Board access to licensee history <input checked="" type="checkbox"/> Licensing Board access to patient query history <input checked="" type="checkbox"/> Licensing Board access to registrant query history
 <input checked="" type="checkbox"/> Law Enforcement access to patient history <input checked="" type="checkbox"/> Law Enforcement access to prescriber history <input checked="" type="checkbox"/> Law Enforcement access to dispenser history <input type="checkbox"/> Law Enforcement access to patient query history <input type="checkbox"/> Law Enforcement access to registrant query history |
|---|---|

- | | |
|---|--|
| <ul style="list-style-type: none"> <input type="checkbox"/> Summary data on/with patient reports <input type="checkbox"/> Customized reports by user type <input type="checkbox"/> Peer comparison reports <input type="checkbox"/> PDMP annual reports <input checked="" type="checkbox"/> Data dashboards <input checked="" type="checkbox"/> Prescriber report cards | <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Statewide statistics <input type="checkbox"/> Lost/stolen prescription information <input checked="" type="checkbox"/> Drug trend reports <input checked="" type="checkbox"/> Geomapping of prescription data <input checked="" type="checkbox"/> Evaluation Reports for Public, Legislature, etc. |
|---|--|

Other types of reports: beginning Nov. 15, 2017 and annually thereafter, the department shall submit an annual report to the Governor and appropriate committees of the legislature on the number of facilities, entities, or provider groups that have integrated their federally certified electronic health records with the PMP using the state health information exchange

Opioid Dashboard link: <https://www.doh.wa.gov/DataandStatisticalReports/HealthDataVisualization/OpioidPrescriptionsandDrugOverdosesCountyData>; <https://adai.washington.edu/WAdata/index.htm>

2019

PDMP Budget and Staffing

Source(s) of Funding

- | | | |
|---|---|--|
| <ul style="list-style-type: none"> <input type="checkbox"/> State general fund <input type="checkbox"/> Licensing fee <input type="checkbox"/> Controlled substance registration fee <input type="checkbox"/> Regulatory board fund <input type="checkbox"/> Agreed settlement | <ul style="list-style-type: none"> <input checked="" type="checkbox"/> BJA grant <input checked="" type="checkbox"/> CDC grant <input type="checkbox"/> SAMHSA grant <input checked="" type="checkbox"/> CMS grant <input type="checkbox"/> NASCSA grant | <ul style="list-style-type: none"> <input type="checkbox"/> Other funding |
|---|---|--|

Staff Category and Number of FTEs

Total Staff: 18.00

# of employees - Operational: 11	# of employees - Other: 0
# of employees - Technical: 3	n/a
# of employees - Analytical/Epidemiological: 4	

Policies and Procedures

Key PDMP Dates

Legislation enacted: 07-22-2007 PDMP operational: 10-07-2011
Initial user access: 01-04-2012 On-line access: 01-04-2012 Electronic reporting: 10-07-2011

Relevant Statutes and Rules

Statute website: <http://www.doh.wa.gov/ForPublicHealthandHealthcareProviders/HealthcareProfessionsandFacilities/PrescriptionMonitoringProgramPMP/Rules>
Statute citation: WA Code §70.225
Regulation citation: WA Admin Code § 246-470
Dr shopper statute: Chapter 69.41 RCW and Chapter 69.50 RCW
Pill mill statute:
Pain clinic statute:
Disclosure statute: WA Code §70.225.060
Opioid guidelines:

Miscellaneous Capabilities and Policies

Data collection frequency: next business day Zero-reporting Zero-reporting frequency: Weekly

- | | |
|---|--|
| <input type="checkbox"/> Mandatory E-Prescribing (EPCS)
<input checked="" type="checkbox"/> Payment method captured
<input type="checkbox"/> Patient ID required to be presented to dispenser
<input type="checkbox"/> Patient ID captured
<input type="checkbox"/> ID of person (other than patient) dropping off capture
<input type="checkbox"/> ID of person (other than patient) picking up capture
<input type="checkbox"/> Mandated use of advisory group
<input type="checkbox"/> ICD-10 Codes Collected
<input type="checkbox"/> Deceased Patient Field
<input type="checkbox"/> HIPAA Covered Entity
<input checked="" type="checkbox"/> Certified as CMS Specialized Registry
<input type="checkbox"/> User-friendly web interface
<input checked="" type="checkbox"/> Data analysis software
<input checked="" type="checkbox"/> Online user guides/educational materials

<input type="checkbox"/> Patient consent required before data release
<input type="checkbox"/> Required notification to patients of Query
Patient Breach Notification Method: Other
Patient Breach Notification Method Other: Email, Mail
<input type="checkbox"/> PDMP Effectiveness Study | <input type="checkbox"/> Ability to identify prescriber specialty
<input type="checkbox"/> Ability for users to set thresholds for alert notices
<input type="checkbox"/> Ability for users to do user-led alert notices
<input type="checkbox"/> Unsolicited alerts to practitioners not enrolled in PDMP
<input type="checkbox"/> Ability to search for multiple patients in one query
Maximum number of patients in one query: 5
<input type="checkbox"/> Supervisor review/audit of delegate accounts
Number of delegates allowed:
<input checked="" type="checkbox"/> Ability to de-identify data
<input checked="" type="checkbox"/> Authority to release de-identified data
<input checked="" type="checkbox"/> Authority to release for epidemiological or educational purposes
<input checked="" type="checkbox"/> Engaged in release for epidemiological or educational purposes
<input checked="" type="checkbox"/> Identifiable Data to State Health Department
<input type="checkbox"/> Identifiable Data to local Health Department

<input checked="" type="checkbox"/> Patient Notification of Breach
<input type="checkbox"/> Patient Breach Notification Written |
|---|--|

Frequency unsolicited alerts/reports generated:

Delivery method for unsolicited alerts/reports: Report mailed, Notification sent via email, Dispenser reports N/A.

Data Retention

- Data retention policy Prescriber information purged Patient information purged Retain de-identified data
 All information purged Dispenser information purged Drug information purged Retention time: 3 years

Record retention details: Retain for 6 years after no longer needed for agency business then Transfer to the Washington State Archives.

De-Identified data retention details:

PDMP User Training

Training website: www.doh.wa.gov/pmp

Available Training

- Prescriber Attorney General
 Dispenser Patient
 Law Enforcement Researcher
 Regulatory Board

Training Required Before PDMP Use

- Prescriber Attorney General
 Dispenser Patient
 Law Enforcement Researcher
 Regulatory Board Other
-

PDMP Accounts

- Automatic enrollment with license renewal or application

Enrollment method: manual online enrollment; create SAW account, then request PMP service; multi-factor authentication; links to PMP application form; fill in all information; checked against records at HID; then if verified, get account

Prescriber account criteria: State licensure (WA or other state DOH or board licensure). Prescribers may use/input their DEA registration however it is not required for registration. WA uses, for all PMP portal user accounts, a system of Multi-Factor Authentication (MFA) that includes tools for Knowledge Based Authentication (KBA), Adaptive Authentication (AA), and Token Authentication for registration and day-to-day PMP account access.

Dispenser account criteria: Dispensers may register for WA PMP Uploader account online using their WA state pharmacy license and DEA credentials. Pharmacies that do not dispense controlled substances may register a No Dispensing of Controlled Substance (NDCS) attestation annually which will meet all reporting requirements for the year. The NDCS attestation must be updated each year at the time of pharmacy license renewal.

Regulatory Board account criteria: Supervisor authorization via email. WA uses, for all PMP portal user accounts, a system of Multi-Factor Authentication (MFA) that includes tools for Knowledge Based Authentication (KBA), Adaptive Authentication (AA), and Token Authentication for registration and day-to-day PMP account access.

Law Enforcement account criteria: Authorization, via email, from agency head. Agency head may retain or delegate Master Account for the agency. Delegate accounts must be authorized, via email, by the agency master account holder. WA uses, for all PMP portal user accounts, a system of Multi-Factor Authentication (MFA) that includes tools for Knowledge Based Authentication (KBA), Adaptive Authentication (AA), and Token Authentication for registration and day-to-day PMP account access.

Law Enforcement Requirements

- Active investigation Probable cause
 Subpoena Search warrant
 Court order/approval Proper need/upon request

Other:

Law Enforcement Access Methods

- On-line/web portal
 Written request

Other method:

Criteria to Query PDMP

Minimum data elements: NAME AND DOB

Partial data elements: can have a partial first and last name and dob; at least 1 char in first and last and complete dob

Optional data elements: GENDER, COUNTY, ZIP

Patient access to query list details:

Requirements for patients to get own report: Patients may request copy from their prescriber or dispenser. Signed request to DOH. Must pick up paper copy at DOH in Olympia.

Enrollment Description:

Veterinarian enrollment for PMP access is allowed, and is voluntary for vets.
Enrollment rates are low.

Enrollment Mandate Criteria:

Enrollment Mandate Compliance

Compliance Details:

Use Description:

Veterinarians can voluntarily query and do query

Use Criteria:

Use Mandate Compliance

Compliance Details:

Data Monitored or Accessible (cont'd)

Pharmaceutical Manufacturers/Distributors Sales

- Data on PDMP Report Data Collectors:
 Monitor Trends/Inform Policy Data Reporters:
 Reciprocity Data Location:

Sales data access method:

Frequency of sales data upload: **Monthly**

Sales data elements available: **distributor name, address; client, ship date; customer name, address, dea#; item description, lot#, quantity**

Overdoses - Fatal Information

- Data on PDMP Report Data Collectors:
 Monitor Trends/Inform Policy Data Reporters: **Health data and Death data are matched to PMP data within the DO**
 Reciprocity Data Location:

Overdoses - Non-fatal Information

- Data on PDMP Report Data Collectors:
 Monitor Trends/Inform Policy Data Reporters:
 Reciprocity Data Location:

Other Information

- Data on PDMP Report Data Collectors:
 Monitor Trends/Inform Policy Data Reporters:
 Reciprocity Data Location:

Capture/access registrant's disciplinary history/status

Capture/access patient lock-in information

Capture/access lost/stolen prescription drug reports

ARCOS data available

Technological Capabilities

ASAP Versions Accepted

- ASAP 4-1/2010
- ASAP 4-2/2011
- ASAP 4-2a/2016

Data Transmission Methods Allowed

- Electronic data transmission
- Fax data transmission
- Other Fax and mail only from Veterinarians per statute
- Mail data transmission
- Media data transmission

Required Data Transmitters

- Pharmacy in-state
- Pharmacy in-state/mail order transmitters
- Pharmacy out-state/mail order
- Pharmacy out-state/other
- Dispensing doctor
- Veterinarian
- Long-term Care Facility Pharmacy
- Correctional Facility Pharmacy
- Department of Defense
- Veterans Administration
- Indian Health Services
- Tribal Pharmacy

Other: Veterinarians - only drugs dispensed for more than 14 days must be reported; -Federal agencies (VA, IHS, Tribal Pharmacies) do not fall under state requirements but have been reporting voluntarily to the WA PMP since 2015.

Data Collection, Storage, Generation and Access

Data collection entity: Vendor Vendor name: Appriss
Data storage entity: Vendor Vendor name: Appriss
Report generation entity: Vendor Vendor name: Appriss
Data access entity: Vendor Vendor name: Appriss
Data access method: Web Portal/On-Line

Interstate Data Sharing

Method	Jurisdictions Engaged
<input checked="" type="checkbox"/> PMPi Hub	AL, AK, AZ, AR, CO, CT, DE, DC, ID, MN, MS, NV, NM, NC, OK, OR, PR, RI, SC, WY and MHS
<input checked="" type="checkbox"/> RxCheck Hub	AL, CT, IL, KY, OK, UT, WI
<input checked="" type="checkbox"/> HIE method	ID

Data Integration

Method	Paid By	Cost Model	# of Integrations
<input checked="" type="checkbox"/> via Health Information Exchange	No Cost		>20
<input checked="" type="checkbox"/> via Electronic Health Record			
<input checked="" type="checkbox"/> via Pharmacy Dispensing System			
Other:			
<input type="checkbox"/> Integrations through PMPi Hub		Clinicians % Integrated:	10-20%
<input type="checkbox"/> Integrations through RxCheck Hub		Pharmacies % Integrated:	6-10%
<input type="checkbox"/> Integrations through Other Hub			

Patient Matching

- Exact match
 - Probabilistic match
 - Access to patient matching algorithms
- Matching data elements: Patient last name, Patient first name, Patient middle name or initial, Patient address, Patient date of birth, Patient gender, WA is supported with an entity resolution algorithm for our live PMP data base. The WA live database is currently serviced by the RxSentry system and clustering algorithm. WA receives data quarterly from the vendor to build analytic files and uses a machine learning process to further resolve entities for our analytic data.
- Matching metrics available:
Internal matching barriers:
Interstate matching barriers:
- Referential match
 - Deterministic match
 - Manual match
 - Other match method

Requestors and Reports Authorized to Generate

	Requestor Type	Solicited Reports		Unsolicited Reports	
		In-State	Out-of-State	In-State	Out-of-State
Healthcare	Prescriber	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Dispenser/Business (i.e., pharmacy)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser/Person (i.e., pharmacist)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Midlevel - Physician Assistant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Midlevel - Nurse Practitioner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Prescriber Delegate (licensed)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser Delegate (licensed)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Prescriber Delegate (unlicensed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser Delegate (unlicensed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Residents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Interns	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Medical Facility/Institution	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Patient	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Treatment Provider	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regulatory	Licensing/Regulatory Board	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	State Health Department	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Peer Review Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Law Enforcement	Law Enforcement - Federal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - State	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Prosecutorial Authority	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Correctional Supervision	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Examiner/Coroner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Court	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public and Private Insurers	Medicaid Fraud and Abuse	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicaid Drug Utilization and Review	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - State	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Third-party Payer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	Researchers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Marijuana Dispensary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other PDMP	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Requestors and Reports Being Generated

	Requestor Type	Solicited Reports		Unsolicited Reports	
		In-State	Out-of-State	In-State	Out-of-State
Healthcare	Prescriber	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser/Business (i.e., pharmacy)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	Midlevel - Physician Assistant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	Prescriber Delegate (unlicensed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Dispenser Delegate (unlicensed)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Residents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interns	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Facility/Institution	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Patient	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Treatment Provider	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regulatory	Licensing/Regulatory Board	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	State Health Department	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Peer Review Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Law Enforcement	Law Enforcement - Federal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - State	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Law Enforcement - Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Prosecutorial Authority	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Correctional Supervision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medical Examiner/Coroner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Drug Court	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public and Private Insurers	Medicaid Fraud and Abuse	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicaid Drug Utilization and Review	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Medicare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - State	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers Compensation - Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Third-party Payer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	Researchers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Marijuana Dispensary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other PDMP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>