West Virginia

PDMP acronym: WV CSMP
Agency Responsible: West Virginia Board of Pharmacy
Agency Type: Pharmacy Board
Website: https://csappwv.com/
Email: support@rxdatatrack.com
Register Website: https://65.78.228.163/login.asp
Query Website:
Data Upload Website:
Statistics Website:
Opioid Dashboard Website:
Training Website:
Statute/Regulation Website: http://www.wvbop.com/index.php?option=com_content&view=article&id=54&Itemid=84
Opioid Guidelines Website:

PDMP Contact Information
Contact Name: Goff, Michael - Executive Director
Address: 2310 Kanawha Blvd. East
City State Zip: Charleston WV 25311
Telephone: 3045580558
Fax: 3045580474
Email: michael.l.goff@wv.gov

State Population and Number of Registrants
State population: 1,795,045  DEA Prescriber total: 10,383  DEA Dispenser total: 552
### Data Transmitter(s)

- Department of Defense
- Dispensing Veterinarians
- Pharmacy (In-State)
- Pharmacy (Mail Order Out of State)
- Veterans Administration
- Dispensing Practitioner
- Long Term Care Facility Pharmacy
- Pharmacy (Mail Order In-State)
- Pharmacy (Other Out of State)

### Substances Monitored

- Drugs of Concern
- Schedules II - V
- Naloxone/Narcan Dispensations

### Alternate Data Sources

- Overdoses - Non-fatal

### Available Reports

- Annual PDMP Reports
- Geomapping of Prescription Data
- MME Calculations
- Overdose Reports
- Patient Reports to Dispensers
- Patient Reports to Licensing Boards
- PDMP Evaluation Reports
- Prescriber Reports to Law Enforcement
- Registrant Reports to Law Enforcement
- Dispenser Reports to Law Enforcement
- Licensee Reports to Licensing Board
- Multiple Provider Episode Reports
- Patient Query Lists to Licensing Boards
- Patient Reports to Law Enforcement
- Patient Reports to Prescribers
- Prescriber Report Cards
- Registrant Query Lists to Licensing Boards
- Statewide Statistics

### Statistical Capabilities

- # of Prescribers Enrolled in PDMP by License Type
- # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- # of Unique Prescribers
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports by Recipient Type
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports by Recipient Type
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports by Recipient Type
- # of Solicited Statistical Reports by Requestor Type
- # of Unsolicited Statistical Reports by Recipient Type
- # of Unique Requestors by Requestor Type (sol. reports)
- # of Unique Recipients by Recipient Type (unsol. reports)
- # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- # of Dosage Units Dispensed by CS Schedule
- # of Dosage Units Dispensed by Drug Class
- # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- # of In-State Queries
- # of In-State Queries by Requestor Type
- # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- % Out-of-State Patients: <5%
- % Out-of-State Prescribers: <5%
Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Licensed/Unsolicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispenser Delegates - Unlicensed/Unsolicited In-State
Dispenser Delegates - Unlicensed/Unsolicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Healthcare Facilities and Institutions/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - Local/Unsolicited In-State
Law Enforcement - State/Solicited In-State
Law Enforcement - State/Unsolicited In-State
Medicaid Drug Utilization and Review/Solicited In-State
Medicaid Fraud and Abuse/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Medical Examiners and Coroners/Unsolicited In-State
Medical Interns/Solicited In-State
Medical Residents/Solicited In-State
Nurse Practitioners/Solicited In-State
Nurse Practitioners/Solicited Out-of-State
Nurse Practitioners/Unsolicited In-State
Nurse Practitioners/Unsolicited Out-of-State
Physician Assistants/Solicited In-State
Physician Assistants/Solicited Out-of-State
Physician Assistants/Unsolicited In-State
Physician Assistants/Unsolicited Out-of-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Licensed/Solicited Out-of-State
Prescriber Delegates - Licensed/Unsolicited In-State
Prescriber Delegates - Licensed/Unsolicited Out-of-State
Prescriber Delegates - Unlicensed/Solicited In-State
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Prescriber Delegates - Unlicensed/Unsolicited In-State
Prescriber Delegates - Unlicensed/Unsolicited Out-of-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Regulatory and Licensing Boards/Unsolicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Licensed/Solicited Out-of-State
Dispenser Delegates - Licensed/Unsolicited In-State
Dispenser Delegates - Licensed/Unsolicited Out-of-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited Out-of-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Law Enforcement - Federal/Solicited In-State
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Law Enforcement - Local/Solicited In-State
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Prescribers/Solicited In-State
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Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Solicited Out-of-State
Regulatory and Licensing Boards/Unsolicited In-State
Regulatory and Licensing Boards/Unsolicited Out-of-State
Researchers/Solicited In-State
Researchers/Solicited Out-of-State
Third Party Insurance Payers/Solicited In-State
# Budget

<table>
<thead>
<tr>
<th>Total Annual Budget:</th>
<th>$700,000.00</th>
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<tbody>
<tr>
<td>PDMP Staff:</td>
<td>5.5</td>
</tr>
<tr>
<td># of Employees - Operational:</td>
<td>2.5</td>
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<tr>
<td># of Employees - Technical:</td>
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<tr>
<td># of Employees - Analytical:</td>
<td>3</td>
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<tr>
<td># of Employees - Other:</td>
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</tbody>
</table>

# Funding Source(s)

- CDC Grant
- Licensing Fee
- Other Funding

# Technologies

- Data Collection Entity: Vendor
- Data Collection Vendor name: Mahantech Corporation
- Data Storage Entity: Vendor
- Data Storage Vendor name: Mahantech Corporation
- Report Generation Entity: Vendor
- Report Generation Vendor name: Mahantech Corporation
- Data Access Method: Web Portal/On-Line
- Data Access Entity: Vendor
- Data Access Vendor name: Mahantech Corporation

- ASAP Version Utilized: 4.2
- State HIE in place
- RxCheck Integration Allowed
- VHA VISTA integration
- HL7 FHIR connectivity
- ASAP Version Utilized: 4.2

# Patient Matching

- Referential Matching
- Deterministic Matching
- Manual Matching
- Other Matching
- Exact Matching
- Probabilistic Matching
- Probabilistic and Manual Matching

- Access to patient matching algorithms

- Patient Matching Metrics Available: True positive matches
- Patient matching data elements:

# Integration(s) Available

<table>
<thead>
<tr>
<th>Integration Type</th>
<th>% Providers</th>
<th>Hub Used</th>
<th>Paid by Fed Gov't</th>
<th>Paid by State Gov't</th>
<th>Paid by Facility</th>
<th>Paid by Provider</th>
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<tbody>
<tr>
<td><strong>EHR Integration</strong></td>
<td></td>
<td></td>
<td>Fixed Cost</td>
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<tr>
<td>✓ Data Downloaded/Stored</td>
<td></td>
<td></td>
<td>✓ Data Incorporated with Interstate Data</td>
<td></td>
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<tr>
<td><strong>HIE Integration</strong></td>
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</tr>
<tr>
<td><strong>PDS Integration</strong></td>
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<td>✓ Data Incorporated with Interstate Data</td>
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</tr>
</tbody>
</table>

- Data Downloaded/Stored
- Data Manipulated for Analysis
- Data Incorporated with Interstate Data
<table>
<thead>
<tr>
<th>Interstate Data Sharing Partner(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arizona PMPi Hub</td>
</tr>
<tr>
<td>Arkansas PMPi Hub</td>
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<tr>
<td>Colorado PMPi Hub</td>
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<tr>
<td>Connecticut PMPi Hub</td>
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<tr>
<td>Delaware PMPi Hub</td>
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<tr>
<td>District of Columbia PMPi Hub</td>
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<tr>
<td>Indiana PMPi Hub</td>
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<td>Kansas PMPi Hub</td>
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<tr>
<td>Kentucky RxCheck Hub</td>
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<td>Louisiana PMPi Hub</td>
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<td>Maine PMPi Hub</td>
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<td>Military Health Service PMPi Hub</td>
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<tr>
<td>Tennessee PMPi Hub</td>
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<tr>
<td>Virginia PMPi Hub</td>
</tr>
<tr>
<td>Washington PMPi Hub</td>
</tr>
</tbody>
</table>
PDMP Policies

Enabling legislation enacted: 1995
PDMP operational: 1995
User access date (any method): 2004
User electronic access date: 2004
Date received electronic data: 2002
Interstate sharing start date: 2013
Law/Statute citation: WV Code §§60A-9-1 to -7; 16-1-4
Regulation/Rule citation: WV Code Regs §§15-8-1 to -8; 15-11-2; -4; 64-90-40
Dr Shopper law/statute: WV Code §§ 60A-4-403, 60A-4-410, 60A-4-401
Pill Mill law/statute:
Pain Clinic law/statute: Sec. 16-15h-1 to -10; ADC 69-8-1 to -20
Unauthorized Use or Disclosure: WV Code §60A-9-7

☑ Required Notification to consumers
☑ Mandated Use of Advisory Group
☑ Payment method captured
☑ Ability to id prescriber specialty
☐ Patient consent required before PDMP data release
☐ Ability for users to set thresholds for alert notices
☐ Ability for users to do user-led alert notices
☐ Mandatory E-Prescribing (EPCS)
☑ Compliance Process for Enrollment Mandates
☐ Compliance Process for Query Mandate
☐ ICD-10 Codes Collected
☐ Deceased Patient Field
☐ Patient ID Required to be Presented to Dispenser

☑ Ability to de-id data
☑ Authority to release de-id data

De-identified data sharing conditions:
De-Identified Data Retention Details:
☐ Retain De-identified Data

Record Retention Details:
☐ Patient Notification of Breach

Patient Breach Notification Method:
Patient Breach Notification Method Other:
E-prescribing required substances:
E-prescribing exemptions/waivers:

Authority to enforce PDMP mandates: Regulatory/Licensing Board

☑ Data Retention Policy
Data Retention Time: 5 years
☐ All Information Purged
☐ Patient Information Purged
☐ Prescriber Information Purged
☐ Dispenser Information Purged
☐ Drug Information Purged
☐ HIPAA Covered Entity
☐ Identifiable Data to State Health Dept
☐ Identifiable Data to local Health Dept
☐ Certified as CMS Specialized Registry

ID Types Reported: Patient
Person Picking Up Prescription

☐ Written Notification of Breach
Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Accounts  Number of Delegates allows:  not limited
☐ Auto Enroll with License Renewal or App

Enrollment Method:
Online application, requiring DEA and NPI verifications. Once complete, they must submit copies of DEA registration and practitioner license for confirmation.

Criteria for Dispensers to get account to upload data
DEA registration and practitioner license and must work with vendor to confirm upload capabilities.

Criteria for Dispenser delegates to get account:
master account holder must create the account

Criteria for Prescriber delegates to get account:
master account holder must create the account

Criteria for Dispenser delegates to get account:
master account holder must create the account

Criteria for PAs to get account:
To register, practitioners must have a current DEA license as well as a current practicing license and must be prescribing medication for a WV resident.

Criteria for Nurse Practitioners to get account:
To register, practitioners must have a current DEA license as well as a current practicing license and must be prescribing medication for a WV resident.

Criteria for other users to get account:
All "other" account must be approved by PMP Administrator

Requirements for Patients to get PDMP Report:
Not allowed

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

PDMP Data for Epidemiological Purposes:  Authority to Release

☑ Law Enforcement On-line access to PDMP  ☐ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:
Active Investigation
Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment
Prescriber - Mandatory PDMP Enrollment

Effective Date(s): May 6, 2013 (physicians); May 15, 2013 (osteopaths); June 1, 2014 (dentists)

Details:
All practitioners who prescribe or dispense Schedule II – IV controlled substances must register with the PMP and obtain and maintain online access to the PMP; all practitioners must register within 30 days of obtaining a new license and prohibits a licensing board from renewing a practitioner’s license without proof of the practitioner’s registration.

Effective Date(s): May 6, 2013 (physicians); May 15, 2013 (osteopaths); June 1, 2014 (dentists); October 29, 2021; telehealth 12-17-2021

Details:
All practitioners who prescribe or dispense Schedule II – IV controlled substances must register with the PMP and obtain and maintain online access to the PMP; all practitioners must register within 30 days of obtaining a new license and prohibits a licensing board from renewing a practitioner’s license without proof of the practitioner’s registration.

WV ADC s 11-10-3. Practitioner Requirements for Obtaining and Maintaining Access to the CSMP. 3.1. Practitioners who prescribe or dispense Schedule II, III, IV, or V controlled substances shall register with the CSMP and obtain and maintain online or other electronic access to the program database. Compliance with the provisions of this section must be accomplished within 30 days of the practitioner obtaining a new license or registration or within 30 days of re-licensure or re-registration. 3.2. Licensees shall be required to certify compliance with the provisions of this section when renewing a license. The Board may conduct an audit to verify compliance therewith.

8.3. A telehealth provider who prescribes any medication listed in Schedules II through V of the Uniform Controlled Substance Act pursuant to a telehealth encounter with a patient at an originating site in West Virginia shall:
8.3.1. Obtain and maintain online or other electronic access to the CSMP

Use Mandates

Dispenser - Mandatory PDMP Use
Prescriber - Mandatory PDMP Use

Effective Date(s): June 8, 2012; March 10, 2021; October 29, 2021; telehealth 12-17-2021

Details:
Upon initially prescribing any Schedule II controlled substance, any opioid or any benzodiazepine to a patient who is not suffering from a terminal illness, and at least annually thereafter should the practitioner continue to treat the patient with a controlled substance, shall access the West Virginia Controlled Substances Monitoring Program Database for information regarding specific patients. The information obtained from accessing the West Virginia Controlled Substances Monitoring Program Database for the patient shall be documented in the patient’s medical record maintained by a private prescriber or any inpatient facility licensed pursuant to the provisions of chapter 16 of this code. Prior to dispensing or prescribing medication-assisted treatment medications, the treating physician must access the PMP to ensure the patient is not seeking medication-assisted treatment medications that are controlled substances from multiple sources and shall review the PMP no less than quarterly and at each patient’s physical examination. Requires opioid treatment programs to query the PMP upon admission of the patient, at least quarterly to determine if controlled substances other than those prescribed medication assisted treatment medications are being prescribed for the patient, and at each patient’s physical assessment. Provides that the initial physical assessment of a patient seeking admittance to a medication assisted treatment program shall include an inquiry to and report from the PMP. Further provides that program physicians shall access the PMP at the patient’s intake, before administration of MAT medications or other treatment in a MAT program, after the initial 30 days of treatment, prior to any take-home medication being granted, after any positive drug test, and at each 90-day treatment review. Pharmacists must access the PDMP database upon initially dispensing any Schedule II controlled substance, any opioid, or any benzodiazepine to a patient who is not suffering a terminal illness.

4.1. The provisions of this section only apply to a practitioner’s prescribing, administering or dispensing of Schedule II
controlled substances, opioids, or benzodiazepines to a patient that the practitioner does not consider to be suffering from a terminal illness.

4.2. A practitioner shall apply for and receive capability to access the CSMP before providing a patient any Schedule II controlled substance, any opioid, or any benzodiazepine.

4.3. Before initially providing any Schedule II controlled substance, any opioid, or any benzodiazepine to a patient a current practitioner shall access the CSMP to determine whether the patient has obtained any controlled substance reported to the CSMP from any source other than the current practitioner within the twelve month period immediately preceding the current practitioner’s encounter with the patient.

4.4. The practitioner shall promptly document the initial CSMP data review in the patient’s medical record. Documentation must include the date the practitioner accessed the patient’s CSMP record, a dated copy of the CSMP report or a list of all controlled substances reported to the CSMP as dispensed to the patient within the preceding twelve months, and the practitioner’s rationale for providing the patient Schedule II controlled substance(s), opioid(s), and/or benzodiazepine(s).

4.5. If a practitioner-patient relationship continues and the course of treatment includes the continued prescribing, dispensing or administering of any controlled substance, the practitioner shall access the CSMP at least annually to determine whether the patient has obtained any controlled substances reported to the CSMP from any source other than the current practitioner within the twelve month period immediately preceding the date of access. The date of access and any controlled substances from any other source other than the current practitioner reported to the CSMP within such twelve month period immediately preceding the date of access shall be then promptly documented in the patient’s medical record by the current practitioner, with rationale for continuing provision of the pain relieving controlled substance by the current practitioner.

4.6. A practitioner may review a patient’s CSMP data more frequently than annually. However, a practitioner must document each CSMP data review in the patient medical record. Documentation must include the date the practitioner accessed the patient’s CSMP record, a dated copy of the CSMP report or a list of all controlled substances reported to the CSMP for the patient from any source other than the practitioner, and the practitioner’s rationale for discontinuing or continuing to provide controlled substances to the patient.

4.7. A practitioner who is providing a patient controlled substance medication shall review a patient’s CSMP data whenever the provider has a specific concern regarding controlled substance abuse, misuse, or diversion of controlled substances by the patient.


8.3. A telehealth provider who prescribes any medication listed in Schedules II though V of the Uniform Controlled Substance Act pursuant to a telehealth encounter with a patient at an originating site in West Virginia shall:

8.3.1. Obtain and maintain online or other electronic access to the CSMP

Effective Date(s): June 8, 2012; March 10, 2021

Details:
Upon initially prescribing any Schedule II controlled substance, any opioid or any benzodiazepine to a patient who is not suffering from a terminal illness, and at least annually thereafter should the practitioner continue to treat the patient with a controlled substance, shall access the West Virginia Controlled Substances Monitoring Program Database for information regarding specific patients. The information obtained from accessing the West Virginia Controlled Substances Monitoring Program Database for the patient shall be documented in the patient’s medical record maintained by a private prescriber or any inpatient facility licensed pursuant to the provisions of chapter 16 of this code. Prior to dispensing or prescribing medication-assisted treatment medications, the treating physician must access the PMP to ensure the patient is not seeking medication-assisted treatment medications that are controlled substances from multiple sources and shall review the PMP no less than quarterly and at each patient’s physical examination. Requires opioid treatment programs to query the PMP upon admission of the patient, at least quarterly to determine if controlled substances other than those prescribed medication assisted treatment medications are being prescribed for the patient, and at each patient’s physical assessment. Provides that the initial physical assessment of a patient seeking admittance to a medication assisted treatment program shall include an inquiry to and report from the PMP. Further provides that program physicians shall access the PMP at the patient’s intake, before administration of MAT medications or other treatment in a MAT program, after the initial 30 days of treatment, prior to any take-home medication being granted, after any positive drug test, and at each 90-day treatment review. Pharmacists must access the PDMP database upon initially dispensing any Schedule II controlled substance, any opioid, or any benzodiazepine to a patient who is not suffering a terminal illness.
### PDMP Queries

- **Ability to search for multiple patients in one query**
- **Patient Query Date Range:** >3 years
- **Minimum data elements to query for healthcare user:** Last Name, DOB, date range
- **Query by partial data elements by healthcare user:** First Name
- **Optional data elements to query by healthcare user:**
- **Minimum data elements to query for non-healthcare user:** Last Name, DOB, date range
- **Query by partial data elements by non-healthcare user:**
- **Optional data elements to query by non-healthcare user:**

### Unsolicited Reports/Push Notifications

- **Frequency unsolicited alerts/reports generated:** after approval by Advisory Committee
- **Delivery method for unsolicited alerts/reports:** Report mailed, Notification sent via email, Report sent via email
- **Delivery method for unsolicited alerts/reports - LE:** Report mailed, Notification sent via email, Report sent via email
- **Delivery method for unsolicited alerts/reports - Boards:** Report mailed, Notification sent via email, Report sent via email
- **Unsolicited alerts/reports to practitioners not enrolled in PDMP**

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**Dispenser - Training Provided**
**Law Enforcement - Training Provided**
**Prescriber - Training Provided**
Veterinary Policies

Data transmission frequency for Veterinarians: Daily
Criteria for veterinarian queries: Animal Owner's Name
☑ Veterinarian access to owner's prescription history ☐ Veterinary Icon on PDMP Report

☑ Reporting Specifications
Reporting Method: Electronic, Web Portal
Reporting Specifications:
Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth, PAT19 - Animal's Gender, PAT20 - Species Code

Reporting Description: Veterinarians are required to report

☑ Reporting Mandate Compliance
Reporting Compliance Details:
Reporting Issues: Veterinarian's software does not allow electronic submission of data, Veterinarian's software is not able to report data in ASAP format,

☐ Enrollment Mandate Compliance
Enrollment Description: Veterinarians are required to enroll as data requesters with the PDMP
Enrollment Mandate Compliance Details:
Enrollment Mandate Criteria:

☑ Query Mandate Compliance
Query Description: Veterinarians can voluntarily query and do query
Query Mandate Compliance Details:
Query Mandate Criteria: